

**FY16 VITA Service Rates
Northrop Grumman**

| Service Description for Northrop Grumman provided Services | Unit | Fiscal Year 16 VITA Service Rate |
|--|---|--|
| Data Center (Mainframe) | | |
| IBM processor usage - prime | Per Unit | \$0.702 |
| IBM processor usage - off prime | Per Unit | \$0.527 |
| IBM Disk usage | Per Megabyte | \$0.0202 |
| IBM Tape usage | Per Megabyte | \$0.0026 |
| IBM Transactions | Per Transaction | \$0.0093 |
| Unisys processor usage - prime | Per Unit | \$4.113 |
| Unisys processor usage - off prime | Per Unit | \$3.084 |
| Unisys Disk usage | Per Megabyte | \$0.0576 |
| Unisys Tape usage | Per Megabyte | \$0.0069 |
| Unisys Transactions | Per Transaction | \$0.0032 |
| Enterprise Print - CESC | Per 1,000 Lines of Print | \$1.58 |
| Unix - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$1,142.76 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$2,199.68 |
| Large (5 - 6 CPUs) | Qty of Servers | \$6,703.85 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$9,272.99 |
| Unix - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$971.34 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$1,869.74 |
| Large (5 - 6 CPUs) | Qty of Servers | \$5,698.29 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$7,882.04 |
| Servers - Windows | | |
| NT/Win&Other - Physical | | |
| Small (1 - 2 CPUs) | Qty of Instances | \$727.93 |
| Medium (3 - 4 CPUs) | Qty of Instances | \$1,401.73 |
| Large (5 - 6 CPUs) | Qty of Instances | \$2,028.26 |
| Enterprise (over 6 CPUs) | Qty of Instances | \$2,805.53 |
| NT/Win&Other - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Instances | \$618.74 |
| Medium (3 - 4 CPUs) | Qty of Instances | \$1,191.45 |
| Large (5 - 6 CPUs) | Qty of Instances | \$1,724.03 |
| Enterprise (over 6 CPUs) | Qty of Instances | \$2,384.70 |
| Other Server Services | | |
| AIX LPAR | Total Server Count | \$606.61 |
| AIX DR PAR | Total Server Count | \$260.91 |
| Enhanced server security | Total Server Count | \$358.94 |
| Enhanced Database Security (EDS) - One-time | Per Each Database instance (One-time) | \$7,827.23 |
| Enhanced Database Security (EDS) - Recurring | Per Each Database instance (Recurring) | \$356.44 |
| ESOSS - One-Time | Per Each Physical or Virtual Server (One-time) | \$1,891.58 |
| ESOSS - Recurring | Per Each Physical or Virtual Server (Recurring) | \$356.44 |
| Enterprise Application Portal Service (EAPS) | Per EAPS instance (recurring) | \$562.13 |
| EAPS End-User | Per concurrent End-User (recurring) | \$31.41 |
| EAPS Initiation | Per EAPS instance, per Eligible Customer (one-time) | \$2,662.19 |
| EAPS License (new) | Per concurrent End-User (one-time) | \$592.25 |
| EAPS License (existing) | Per concurrent End-User (one-time) | \$225.17 |
| Legacy Servers | Total Server Count | \$522.27 |
| Server Storage | | |
| Storage Tier 1 at CESC | Per Gbyte | \$3.13 |
| Storage Tier 2 at CESC | Per Gbyte | \$2.81 |
| Storage Tier 2 outside of CESC | Per Gbyte | \$2.92 |
| Storage DASD (Direct Access Storage Device) | Per Gbyte | \$2.50 |
| Storage Tier 2 at CESC no Backup | Per Gbyte | \$1.43 |
| Storage DASD no Backup | Per Gbyte | \$1.00 |
| Storage Tier 3 at CESC | Per Gbyte | \$0.65 |
| Server Disaster Recovery - Unix | | |
| Tier 1 Service | | |
| Unix - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$1,116.87 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$2,149.86 |
| Large (5 - 6 CPUs) | Qty of Servers | \$6,552.01 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$9,062.94 |
| Unix - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$949.33 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$1,827.39 |
| Large (5 - 6 CPUs) | Qty of Servers | \$5,569.21 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$7,703.51 |
| Tier 2 Service | | |
| Unix - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$893.50 |

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|--|----------------|------|--|
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,719.88 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$5,241.61 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$7,250.35 |
| Unix - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$759.46 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,461.89 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$4,455.36 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$6,162.81 |
| Tier 3 Service | | | |
| Unix - Physical | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$781.82 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,504.90 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$4,586.40 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$6,344.05 |
| Unix - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$664.53 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,279.16 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,898.45 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$5,392.45 |
| Tier 4 Service | | | |
| Unix - Physical | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$670.12 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,289.92 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,931.21 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$5,437.76 |
| Unix - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$569.61 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,096.42 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,341.53 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$4,622.09 |
| Tier 5 Service | | | |
| Unix - Physical | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$670.12 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,289.92 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,931.21 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$5,437.76 |
| Unix - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$569.61 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,096.42 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,341.53 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$4,622.09 |
| Tier 6 Service | | | |
| Unix - Physical | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$670.12 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,289.92 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,931.21 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$5,437.76 |
| Unix - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$569.61 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,096.42 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$3,341.53 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$4,622.09 |
| Server Disaster Recovery - Windows | | | |
| Windows and Other - Physical | | | |
| Tier 1 Service | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$591.40 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$1,138.82 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$1,647.85 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$2,279.34 |
| Windows and Other - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$502.70 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$967.99 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$1,400.67 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$1,937.43 |
| Tier 2 Service | | | |
| Windows and Other - Physical | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$473.13 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$911.07 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$1,318.27 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$1,823.48 |
| Windows and Other - Virtual | | | |
| Small (1 - 2 CPUs) | Qty of Servers | | \$402.14 |
| Medium (3 - 4 CPUs) | Qty of Servers | | \$774.41 |
| Large (5 - 6 CPUs) | Qty of Servers | | \$1,120.53 |
| Enterprise (over 6 CPUs) | Qty of Servers | | \$1,549.96 |
| Tier 3 Service | | | |

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| Windows and Other - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$413.98 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$797.19 |
| Large (5 - 6 CPUs) | Qty of Servers | \$1,153.49 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,595.55 |
| Windows and Other - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$351.89 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$677.61 |
| Large (5 - 6 CPUs) | Qty of Servers | \$980.48 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,356.21 |
| Tier 4 Service | | |
| Windows and Other - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$354.85 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$683.29 |
| Large (5 - 6 CPUs) | Qty of Servers | \$988.71 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,367.61 |
| Windows and Other - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$301.62 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$580.81 |
| Large (5 - 6 CPUs) | Qty of Servers | \$840.41 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,162.46 |
| Tier 5 Service | | |
| Windows and Other - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$354.85 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$683.29 |
| Large (5 - 6 CPUs) | Qty of Servers | \$988.71 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,367.61 |
| Windows and Other - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$301.62 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$580.81 |
| Large (5 - 6 CPUs) | Qty of Servers | \$840.41 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,162.46 |
| Tier 6 Service | | |
| Windows and Other - Physical | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$354.85 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$683.29 |
| Large (5 - 6 CPUs) | Qty of Servers | \$988.71 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,367.61 |
| Windows and Other - Virtual | | |
| Small (1 - 2 CPUs) | Qty of Servers | \$301.62 |
| Medium (3 - 4 CPUs) | Qty of Servers | \$580.81 |
| Large (5 - 6 CPUs) | Qty of Servers | \$840.41 |
| Enterprise (over 6 CPUs) | Qty of Servers | \$1,162.46 |
| DR Storage | | |
| Tier 1 - DR - Allocated Storage | Per Gbyte | \$2.41 |
| Tier 2 - DR - Allocated Storage | Per Gbyte | \$2.41 |
| Tier 3 - DR - Allocated Storage | Per Gbyte | \$1.58 |
| Tier 4 - DR - Allocated Storage | Per Gbyte | \$1.58 |
| Tier 5 - DR - Allocated Storage | Per Gbyte | \$1.58 |
| Tier 6 - DR - Allocated Storage | Per Gbyte | \$1.58 |
| End User Services | | |
| PC Support - Desktops - 5 year | Qty of PCs | \$31.97 |
| PC Support - Laptops - 4 year | Qty of PCs | \$31.68 |
| PC Support - Tablet - 4 year | Qty of PCs | \$37.16 |
| PC Support - Handhelds | Qty of devices | \$11.64 |
| Desktop Hardware - 5 year | Qty of PCs | \$43.02 |
| Laptop Hardware - 4 year | Qty of PCs | \$66.59 |
| Tablet Hardware - 4 year | Qty of PCs | \$95.30 |
| Enterprise Handheld Services - Blackberry | Qty of devices | \$17.86 |
| Enterprise Handheld Services - Non-Blackberry | Qty of devices | \$17.86 |
| Legacy PC Support(desktop, laptop or tablet) | Qty of devices | \$21.58 |
| Messaging & Mailbox Services | Qty of email boxes | \$14.65 |
| Hosted Mail Archiving Service | Qty of email boxes | \$6.51 |
| Hosted Mail Archiving Service - Data Migration | Qty of email boxes | \$179.51 |
| Email Data Loss Prevention (EDLP) | Qty of email boxes | \$3.22 |
| Secure Envelope | Qty of email boxes | \$3.22 |
| External Authentication Domain Service (EADS) Application Setup | Per Project (One-Time) | N/A |
| External Authentication Domain Service (EADS) End-User | Each unique End-User per Eligible Customer (recurring) | \$2.69 |
| Legacy mailbox support | Qty of email boxes | \$4.25 |
| Help Desk Services | Qty of PCs and PDAs | \$14.24 |
| Legacy Help Desk (PC or server) | Qty of PCs and Servers | \$4.53 |
| IMACs for PCs | Qty of IMACs | \$150.06 |
| Hard Drive Encryption for Desktops (HDEW) | Qty installed | \$4.13 |

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| Encryption Installation (HDEW) | Qty installed | \$131.49 |
| Hard Drive Encryption for Workstations (HDEW) for DSS@DSS Shared Services | Qty installed | \$10.06 |
| Enterprise VPN 2-Factor Authentication Service | Per key fob issued | \$144.62 |
| WWLS Initiation - One-time | Qty of White List Policies | \$1,840.30 |
| WWLS - Recurring | Qty of Workstations | \$21.77 |
| Printers/MFD's | | |
| Network Attached Printer - Category 1 | Per Printer | \$44.18 |
| Network Attached Printer - Category 2 | Per Printer | \$110.83 |
| Network Attached Printer - Category 3 | Per Printer | \$198.83 |
| Network Attached Printer - Category 4 | Per Printer | \$327.14 |
| Copier Category 1 | Per Copier | \$246.78 |
| Copier Category 2 | Per Copier | \$283.03 |
| Copier Category 3 | Per Copier | \$374.54 |
| Copier Category 4 | Per Copier | \$282.78 |
| Copier Category 5 | Per Copier | \$309.45 |
| Copier Category 6 | Per Copier | \$501.10 |
| Copier Click Category 1A | Per Click (Page) | \$0.0100 |
| Copier Click Category 2A | Per Click (Page) | \$0.0100 |
| Copier Click Category 3A | Per Click (Page) | \$0.0100 |
| Copier Click Category 4A | Per Click (Page) | \$0.0100 |
| Copier Click Category 4B | Per Click (Page) | \$0.0700 |
| Copier Click Category 5A | Per Click (Page) | \$0.0100 |
| Copier Click Category 5B | Per Click (Page) | \$0.0700 |
| Copier Click Category 6A | Per Click (Page) | \$0.0100 |
| Copier Click Category 6B | Per Click (Page) | \$0.0700 |
| Data Network | | |
| Managed Router | | |
| Managed Router - Service Initiation and Move – 64Kbps | Per Router (Non-Recurring) | \$981.48 |
| Managed Router - Service Initiation and Move – 128Kbps | Per Router (Non-Recurring) | \$1,450.37 |
| Managed Router - Service Initiation and Move – 256Kbps | Per Router (Non-Recurring) | \$1,450.37 |
| Managed Router - Service Initiation and Move – 512Kbps | Per Router (Non-Recurring) | \$1,450.37 |
| Managed Router - Service Initiation and Move – 768Kbps | Per Router (Non-Recurring) | \$1,450.37 |
| Managed Router - Service Initiation and Move – 1.536Mbps | Per Router (Non-Recurring) | \$1,450.37 |
| Managed Router - Service Initiation and Move – 3.072Mbps | Per Router (Non-Recurring) | \$2,340.75 |
| Managed Router - Service Initiation and Move – 6.144Mbps | Per Router (Non-Recurring) | \$3,566.37 |
| Managed Router - Service Initiation and Move – 45Mbps | Per Router (Non-Recurring) | \$6,553.34 |
| Managed Router – 64Kbps | Per Router (Recurring) | \$229.07 |
| Managed Router – 128Kbps | Per Router (Recurring) | \$692.13 |
| Managed Router – 256Kbps | Per Router (Recurring) | \$729.74 |
| Managed Router – 512Kbps | Per Router (Recurring) | \$760.16 |
| Managed Router – 768Kbps | Per Router (Recurring) | \$988.24 |
| Managed Router – 1.536Mbps | Per Router (Recurring) | \$1,142.16 |
| Managed Router – 3.072Mbps | Per Router (Recurring) | \$2,363.03 |
| Managed Router – 6.144Mbps | Per Router (Recurring) | \$3,794.72 |
| Managed Router – 45Mbps | Per Router (Recurring) | \$6,523.86 |
| Managed Router Internet Access – 64Kbps | Per Managed Router | \$124.69 |
| Managed Router Internet Access – 128Kbps | Per Managed Router | \$127.38 |
| Managed Router Internet Access – 256Kbps | Per Managed Router | \$133.21 |
| Managed Router Internet Access – 512Kbps | Per Managed Router | \$176.77 |
| Managed Router Internet Access – 768Kbps | Per Managed Router | \$187.48 |
| Managed Router Internet Access – 1.536Mbps | Per Managed Router | \$215.49 |
| Managed Router Internet Access – 3.072Mbps | Per Managed Router | \$518.47 |
| Managed Router Internet Access – 6.144Mbps | Per Managed Router | \$631.80 |
| Managed Router Internet Access – 45Mbps | Per Managed Router | \$2,028.47 |
| IMACs for Data Network | Qty per IMAC | \$19.37 |
| WAN - 56kbps | Per Circuit | \$230.66 |
| WAN – 128Kbps | Per Circuit | \$701.11 |
| WAN – 256Kbps | Per Circuit | \$739.20 |
| WAN – 512Kbps | Per Circuit | \$770.01 |
| WAN – 768Kbps | Per Circuit | \$1,001.05 |
| WAN – 1.024Mbps | Per Circuit | \$1,039.88 |
| WAN – 1.536Mbps | Per Circuit | \$1,156.97 |
| WAN – 3.072Mbps | Per Circuit | \$2,393.66 |
| WAN – 4.608 Mbps | Per Circuit | \$3,151.86 |
| WAN – 6.144Mbps | Per Circuit | \$3,843.91 |
| WAN – 45Mbps | Per Circuit | \$6,608.44 |
| WAN – 50Mbps | Per Circuit | \$10,404.71 |
| WAN – 150 Mbps - 155Mbps | Per Circuit | \$17,865.35 |
| WAN – 300 Mbps | Per Circuit | \$22,065.32 |
| Legacy WAN | Per Legacy Circuit | \$90.52 |

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|--|--|--|
| LAN - Network Access Charge | Per Device | \$14.77 |
| Legacy LAN | Per Legacy Site | \$41.21 |
| Managed FW - Service Initiation and Move | Per Firewall (Non-Recurring) | \$549.58 |
| Managed FW – ≤10 Users / ≤45Mbps | Per Firewall (Recurring) | \$80.54 |
| Managed FW – Unlimited Users / ≤45Mbps | Per Firewall (Recurring) | \$107.53 |
| Secure Light Weight Access Point (LWAP) - One-time | Qty of Secure LWAPS | \$740.63 |
| Upgrade to Secure Light Weight Access Point (LWAP) - One-time | Qty of Secure LWAPS | \$608.99 |
| Secure Light Weight Access Point (LWAP) - Recurring | Qty of Secure LWAPS deployed | \$144.14 |
| Enterprise Remote Connection Service (ERCS) Installation - One-time | Per Router | \$753.04 |
| Enterprise Remote Connection Service (ERCS) De-Installation - One-time | Per Router | \$753.04 |
| Enterprise Remote Connection Service (ERCS) - Recurring | Per Router | \$288.46 |
| Enterprise Remote Connection Service (ERCS) with Wi-Fi enabled - Recurring | Per Router | \$432.61 |
| Voice Network | | |
| VoIP Service Initiation | Qty of Service Initiations | \$61.85 |
| VoIP Basic Phone Set | Qty of Basic Phone Sets | \$22.36 |
| VoIP Standard Phone Set | Qty of Standard Phone Sets | \$27.87 |
| VoIP Enhanced Phone Set | Qty of Enhanced Phone Sets | \$30.69 |
| VoIP Receptionist Phone Set | Qty of Receptionist Phone Sets | \$71.65 |
| VoIP Conference Phone Set | Qty of Conference Phone Sets | \$44.07 |
| VoIP IMAC | Qty of VoIP IMACs | \$12.35 |
| Unified Messaging Feature | Instance | \$2.15 |
| Attendant Console Feature | Instance | \$37.11 |
| UCACS Basic VOIP Service | Qty of Basic Phone Sets | \$32.34 |
| UCACS Basic Service Option | Qty of Basic Phone Sets | \$26.96 |
| UCACS Standard Service | Qty of Standard Phone Sets | \$37.68 |
| UCACS Standard Service Option | Qty of Standard Phone Sets | \$29.89 |
| UCACS Enhanced Service | Qty of Enhanced Phone Sets | \$39.12 |
| UCACS Enhanced VOIP Option | Qty of Enhanced Phone Sets | \$29.89 |
| UCACS Receptionist VOIP Service | Qty of Receptionist Phone Sets | \$67.89 |
| UCACS Receptionist VOIP Service Option | Qty of Receptionist Phone Sets | \$29.89 |
| UCACS Conference VOIP Service | Qty of Conference Phone Sets | \$46.26 |
| UCACS Conference VOIP Service Option | Qty of Conference Phone Sets | \$26.96 |
| UCACS On-Site IMAC | Qty of IMACs | \$59.75 |
| UCACS Remote IMAC | Qty of IMACs | \$11.95 |
| UCACS Auto Attendant | Instance | \$65.73 |
| One to Many Paging Services | | |
| One-to-Many Paging Location Initiation Fee | Per Location | \$1,566.21 |
| One-to-Many Paging Phone Initiation Fee (One-time) | Per Phone Set | \$43.85 |
| One-to-Many Paging (Recurring) | Per Phone Set | \$1.23 |
| Contact Center Services | | |
| CCS Implementation (one-time) | Each CCS implemented | \$9,275.50 |
| CCS Activation (one-time) | Each agent and each supervisor activated | \$23.18 |
| CCS Agent (recurring) | Each agent | \$215.41 |
| CCS Supervisor (recurring) | Each supervisor | \$226.67 |
| CCS Ports (recurring) | Each port | \$81.94 |
| CCS Call Recording (recurring) | Each agent and each supervisor designated to have recording capability | \$15.30 |
| CCS Additional Remote Storage | Per Gbyte | \$20.93 |
| CCS Usage Fee | Per minute | \$0.03 |
| Audio Conferencing | | |
| Reservationless Audio Conferencing - Tier I | Per Minute | \$0.0451 |
| Reservationless Audio Conferencing - Tier II | Per Minute | \$0.0451 |
| Reservationless Audio Conferencing - Tier III | Per Minute | \$0.0338 |
| Operator Assisted Audio Conferencing | Per Minute | \$0.1868 |
| Special Event Audio Conferencing | Per Minute | \$0.2769 |
| Conference Record Option | Per Minute | \$0.0338 |
| Audio Conferencing - No Show Fee | Per Participant | \$7,416.8 |
| Audio Conferencing - Approved Participant List | Per Participant | \$3.73 |
| Audio Conferencing Media Storage - Digital | Per Request for a CD or a Digital Download | \$73.00 |
| Audio Conferencing Media Storage - CD Indexing | Per CD | \$148.42 |
| Audio Conferencing Media Storage - Tape | Per Request for Tape | \$29.68 |
| Audio Conferencing Transcription Service - 48 Business Hr Delivery | Per 15 minute increment of Audio Conference | \$87.82 |
| Audio Conferencing Transcription Service - 24 Business Hr Delivery | Per 15 minute increment of Audio Conference | \$102.66 |
| Audio Conferencing Transcription Service - 12 Business Hr Delivery | Per 15 minute increment of Audio Conference | \$124.93 |
| Audio Conferencing Transcription Service - 3 Business Hr Delivery | Per 15 minute increment of Audio Conference | \$154.62 |
| Audio Conferencing Transcription Service - Q&A Session | Per Request | \$37.11 |
| Audio Conferencing Transcription Service - Fax Delivery | Per Request | \$59.37 |
| Meeting Center Data Conferencing | per minute | \$0.20 |
| Meeting Center Data Conferencing - Tier I | Per user | \$184.30 |
| Meeting Center Data Conferencing - Tier II | Per user | \$153.37 |
| Meeting Center Data Conferencing - Tier III | Per user | \$138.52 |

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|--|---------------------------|--|
| Meeting Center Data Conferencing - Tier IV | Per user | \$122.44 |
| Meeting Center Data Conferencing - Tier V | Per user | \$115.03 |
| Meeting Center Data Conferencing - Tier VI | Per user | \$102.66 |
| MeetingCenter Data Conferencing Overage | Per Quarter Hour per User | \$9.58 |
| MeetingCenter Data Conferencing NH15 - Tier I | Per Named Host | \$97.72 |
| MeetingCenter Data Conferencing NH15 - Tier II | Per Named Host | \$79.15 |
| MeetingCenter Data Conferencing NH15 - Tier III | Per Named Host | \$65.55 |
| MeetingCenter Data Conferencing NH15 - Tier IV | Per Named Host | \$45.77 |
| MeetingCenter Data Conferencing NH15 - Tier V | Per Named Host | \$33.39 |
| MeetingCenter Data Conferencing NH15 - Tier VI | Per Named Host | \$25.98 |
| MeetingCenter Data Conferencing NH15 Overage | Per Attendee per Meeting | \$23.01 |
| TrainingCenter NH30 - Tier I | Per Named Host | \$390.85 |
| TrainingCenter NH30 - Tier II | Per Named Host | \$326.54 |
| TrainingCenter NH30 - Tier III | Per Named Host | \$260.99 |
| TrainingCenter NH30 - Tier IV | Per Named Host | \$221.41 |
| TrainingCenter NH30 - Tier V | Per Named Host | \$169.45 |
| TrainingCenter NH30 - Tier VI | Per Named Host | \$131.11 |
| TrainingCenter NH50 - Tier I | Per Named Host | \$651.85 |
| TrainingCenter NH50 - Tier II | Per Named Host | \$586.26 |
| TrainingCenter NH50 - Tier III | Per Named Host | \$521.95 |
| TrainingCenter NH50 - Tier IV | Per Named Host | \$424.25 |
| TrainingCenter NH50 - Tier V | Per Named Host | \$326.54 |
| TrainingCenter NH50 - Tier VI | Per Named Host | \$235.00 |
| TrainingCenter NH100 - Tier I | Per Named Host | \$977.11 |
| TrainingCenter NH100 - Tier II | Per Named Host | \$879.42 |
| TrainingCenter NH100 - Tier III | Per Named Host | \$781.71 |
| TrainingCenter NH100 - Tier IV | Per Named Host | \$683.98 |
| TrainingCenter NH100 - Tier V | Per Named Host | \$586.26 |
| TrainingCenter NH100 - Tier VI | Per Named Host | \$456.40 |
| TrainingCenter Overage | Per Attendee per Meeting | \$38.36 |

**FY16 VITA Service Rates
Non-Northrop Grumman**

| Service Description for VITA Provided Services | | Unit of Measure | Fiscal Year 16 VITA Service Rate |
|--|------------------|-----------------|----------------------------------|
| Sharepoint Service | | | |
| Base Service (Non-NG Services) | Qty of Users | | \$9.52 |
| Full Service (Non-NG Services) | Qty of Users | | \$2.63 |
| Consulting | | | \$5,031.00 |
| Vulnerability Scans | | | |
| Developer Report | Per Scan | | \$1,850.96 |
| Customized Report | Per Scan | | \$3,006.51 |
| Annual Service | Per Subscription | | \$15,150.18 |

| Service Description for Non-NG Provided Services | | Unit of Measure | Fiscal Year 16 VITA Service Rate |
|--|---------------|-----------------|----------------------------------|
| Legacy Data Network Services (Non-NG Provided) | | | |
| Private Circuits | Vendor Charge | | 12.94% |
| COVANET Circuits | Vendor Charge | | 20.65% |
| Legacy Voice Network Services (Non-NG Provided) | | | |
| Wireless Services | Vendor Charge | | 12.16% |
| Local Phone Services | Vendor Charge | | 3.85% |
| Long Distance Phone Services | Vendor Charge | | 19.18% |
| Shared Voice Access (1) | Vendor Charge | | \$0.071 |
| Verizon Service Order (2) | Vendor Charge | | \$47.12 |
| Universal Service fees (3) | Vendor Charge | | 0.00% |
| Pass-Through Purchases | | | |
| Other Charges and Credits | Vendor Charge | | 3.89% |
| Work Request Pass Through | Vendor Charge | | 3.89% |
| NG P2P Pass Through | Vendor Charge | | 3.89% |
| VITA Purchased Pass Through | Vendor Charge | | 3.89% |

Notes:

- (1) Charged as \$0.071 added to Long Distance Rate
- (2) Charged as \$47.12 per Service Order based on monthly estimate of 96 orders
- (3) Considered a Tax - no Surcharge added

| Combined Summary Mapping of salary, hourly or contractor ranges to billable hourly rates as of July 2015 Used for projects, PMD and other T&M billing | | | | | | |
|--|------------|--|-----------|--|-----------|---|
| Full Time Employee Annual Salary Range (1) | | Wage Employee Hourly Rate (2) | | Contract Employee Hourly Rate (3) | | Billable Hourly Rate |
| From | To | From | To | From | To | |
| \$ 20,000 | \$ 29,999 | \$ 13.50 | \$ 20.14 | \$ 14.50 | \$ 21.65 | \$20 |
| \$ 30,000 | \$ 39,999 | \$ 20.15 | \$ 26.79 | \$ 21.66 | \$ 28.81 | \$27 |
| \$ 40,000 | \$ 49,999 | \$ 26.80 | \$ 33.44 | \$ 28.82 | \$ 35.97 | \$35 |
| \$ 50,000 | \$ 59,999 | \$ 33.45 | \$ 40.09 | \$ 35.98 | \$ 43.13 | \$43 |
| \$ 60,000 | \$ 69,999 | \$ 40.10 | \$ 46.74 | \$ 43.14 | \$ 50.29 | \$50 |
| \$ 70,000 | \$ 79,999 | \$ 46.75 | \$ 53.39 | \$ 50.30 | \$ 57.45 | \$58 |
| \$ 80,000 | \$ 89,999 | \$ 53.40 | \$ 60.04 | \$ 57.46 | \$ 64.61 | \$66 |
| \$ 90,000 | \$ 99,999 | \$ 60.05 | \$ 66.69 | \$ 64.62 | \$ 71.77 | \$74 |
| \$ 100,000 | \$ 109,999 | \$ 66.70 | \$ 73.34 | \$ 71.78 | \$ 78.93 | \$81 |
| \$ 110,000 | \$ 119,999 | \$ 73.35 | \$ 79.99 | \$ 78.94 | \$ 86.09 | \$89 |
| \$ 120,000 | \$ 129,999 | \$ 80.00 | \$ 86.64 | \$ 86.10 | \$ 93.25 | \$97 |
| \$ 130,000 | \$ 139,999 | \$ 86.65 | \$ 93.29 | \$ 93.26 | \$ 100.41 | \$104 |
| \$ 140,000 | \$ 149,999 | \$ 93.30 | \$ 99.94 | \$ 100.42 | \$ 107.57 | \$112 |
| \$ - | \$ - | \$ - | \$ - | \$ 107.58 | \$ 114.73 | \$120 |
| \$ - | \$ - | \$ - | \$ - | \$ 114.74 | \$ 121.89 | \$128 |
| \$ - | \$ - | \$ - | \$ - | \$ 121.90 | \$ 129.05 | \$135 |
| \$ - | \$ - | \$ - | \$ - | \$ 129.06 | \$ 136.21 | \$143 |
| \$ - | \$ - | \$ - | \$ - | \$ 136.22 | \$ 143.37 | \$151 |
| \$ - | \$ - | \$ - | \$ - | \$ 143.38 | \$ 150.53 | \$159 |
| \$ - | \$ - | \$ - | \$ - | \$ 150.54 | \$ 157.69 | \$166 |
| \$ - | \$ - | \$ - | \$ - | \$ 157.70 | \$ 164.85 | \$174 |
| \$ - | \$ - | \$ - | \$ - | \$ 164.86 | \$ 172.01 | \$182 |
| \$ - | \$ - | \$ - | \$ - | \$ 172.02 | \$ 179.17 | \$189 |
| \$ - | \$ - | \$ - | \$ - | \$ 179.18 | \$ 186.33 | \$197 |
| \$ - | \$ - | \$ - | \$ - | \$ 186.34 | \$ 193.49 | \$205 |
| \$ - | \$ - | \$ - | \$ - | \$ 193.50 | \$ 200.65 | \$213 |
| \$ - | \$ - | \$ - | \$ - | \$ 200.66 | \$ 207.81 | \$220 |
| \$ - | \$ - | \$ - | \$ - | \$ 207.82 | \$ 214.97 | \$228 |
| \$ - | \$ - | \$ - | \$ - | \$ 214.98 | \$ 222.13 | \$236 |
| \$ - | \$ - | \$ - | \$ - | \$ 222.14 | \$ 229.29 | \$244 |
| \$ - | \$ - | \$ - | \$ - | \$ 229.30 | \$ 236.45 | \$251 |
| \$ - | \$ - | \$ - | \$ - | \$ 236.46 | \$ 243.61 | \$259 |
| \$ - | \$ - | \$ - | \$ - | \$ 243.62 | \$ 250.77 | \$267 |
| \$ - | \$ - | \$ - | \$ - | \$ 250.78 | \$ 257.93 | \$274 |
| \$ - | \$ - | \$ - | \$ - | \$ 257.94 | \$ 265.09 | \$282 |
| \$ - | \$ - | \$ - | \$ - | \$ 265.10 | \$ 272.25 | \$290 |
| \$ - | \$ - | \$ - | \$ - | \$ 272.26 | \$ 279.41 | \$298 |
| \$ - | \$ - | \$ - | \$ - | \$ 279.42 | \$ 286.57 | \$305 |
| \$ - | \$ - | \$ - | \$ - | \$ 286.58 | \$ 293.73 | \$313 |

| | | | | | | |
|------|------|------|------|-----------|-----------|--------------|
| \$ - | \$ - | \$ - | \$ - | \$ 293.74 | \$ 300.89 | \$321 |
| \$ - | \$ - | \$ - | \$ - | \$ 300.90 | \$ 308.05 | \$329 |
| \$ - | \$ - | \$ - | \$ - | \$ 308.06 | \$ 315.21 | \$336 |
| \$ - | \$ - | \$ - | \$ - | \$ 315.22 | \$ 322.37 | \$344 |
| \$ - | \$ - | \$ - | \$ - | \$ 322.38 | \$ 329.53 | \$352 |
| \$ - | \$ - | \$ - | \$ - | \$ 329.54 | \$ 336.69 | \$359 |
| \$ - | \$ - | \$ - | \$ - | \$ 336.70 | \$ 343.85 | \$367 |
| \$ - | \$ - | \$ - | \$ - | \$ 343.86 | \$ 351.01 | \$375 |
| \$ - | \$ - | \$ - | \$ - | \$ 351.02 | \$ 358.17 | \$383 |
| \$ - | \$ - | \$ - | \$ - | \$ 358.18 | \$ 365.33 | \$390 |
| \$ - | \$ - | \$ - | \$ - | \$ 365.34 | \$ 372.49 | \$398 |
| \$ - | \$ - | \$ - | \$ - | \$ 372.50 | \$ 379.65 | \$406 |
| \$ - | \$ - | \$ - | \$ - | \$ 379.66 | \$ 386.81 | \$414 |
| \$ - | \$ - | \$ - | \$ - | \$ 386.82 | \$ 393.97 | \$421 |
| \$ - | \$ - | \$ - | \$ - | \$ 393.98 | \$ 401.13 | \$429 |
| \$ - | \$ - | \$ - | \$ - | \$ 401.14 | \$ 408.29 | \$437 |
| \$ - | \$ - | \$ - | \$ - | \$ 408.30 | \$ 415.45 | \$444 |
| \$ - | \$ - | \$ - | \$ - | \$ 415.46 | \$ 422.61 | \$452 |
| \$ - | \$ - | \$ - | \$ - | \$ 422.62 | \$ 429.77 | \$460 |
| \$ - | \$ - | \$ - | \$ - | \$ 429.78 | \$ 436.93 | \$468 |
| \$ - | \$ - | \$ - | \$ - | \$ 436.94 | \$ 444.09 | \$475 |
| \$ - | \$ - | \$ - | \$ - | \$ 444.10 | \$ 451.25 | \$483 |
| \$ - | \$ - | \$ - | \$ - | \$ 451.26 | \$ 458.41 | \$491 |
| \$ - | \$ - | \$ - | \$ - | \$ 458.42 | \$ 465.57 | \$499 |
| \$ - | \$ - | \$ - | \$ - | \$ 465.58 | \$ 472.73 | \$506 |
| \$ - | \$ - | \$ - | \$ - | \$ 472.74 | \$ 479.89 | \$514 |
| \$ - | \$ - | \$ - | \$ - | \$ 479.90 | \$ 487.05 | \$522 |
| \$ - | \$ - | \$ - | \$ - | \$ 487.06 | \$ 494.21 | \$529 |
| \$ - | \$ - | \$ - | \$ - | \$ 494.22 | \$ 501.37 | \$537 |
| \$ - | \$ - | \$ - | \$ - | \$ 501.38 | \$ 508.53 | \$545 |
| \$ - | \$ - | \$ - | \$ - | \$ 508.54 | \$ 515.69 | \$553 |

(1) Based on classified employee annual salary (without benefits)

(2) Based on Wage employee hourly rate (without benefits)

(3) Based on NG or other contract employee hourly rate