



Virginia Information Technologies Agency

# Infrastructure Services Sourcing Update

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Information Technology Advisory Council (ITAC)  
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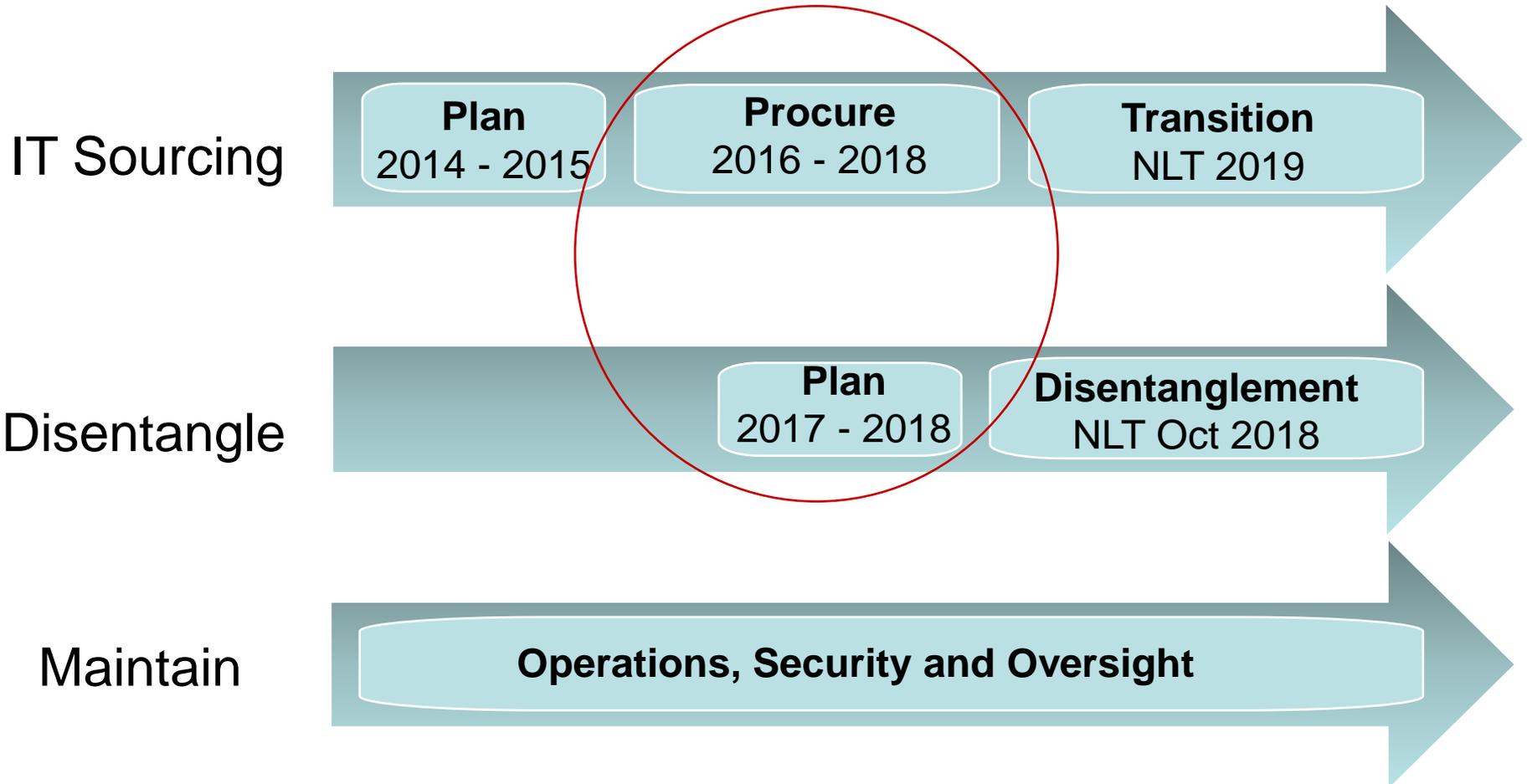


## Current Activities

- Preparing for transition and disentanglement
- Starting to build multisupplier model, including a services integrator
- Contemplating organizational adjustments to support these changes
- Working with Customer Advisory Council to enhance agency involvement in future services delivery platform



# Current Timelines





## Goals for Future Services Delivery Platform

### Agencies

- Service delivery quality
- Ease of doing business
- Service flexibility
- Innovation and evolution
- Agency choice
- Service transparency
- Spend transparency

### Enterprise

- Maintain cost competitiveness
- Management control
- Flexibility to evolve
- Supports VITA oversight functions
- Standardization
- Security
- Procurement and Transition



## Guiding Principles

- Transition all services from Northrop Grumman contract by June 2019 (term)
- Manage implementation, operational and transitional risk
- Conduct multiple waves of procurements to mitigate operational and implementation risk
- Include agencies in request for proposal (RFP) development and evaluation



## Guiding Principles

- Determine final solutions and integration points via RFP processes – not all decisions must be made now
- Maintain financial balance of service towers to create flexibility for the commonwealth
- Create competition within service towers whenever possible
- Create buying ability for at-will customers whenever possible



# Summary Timeline

Define high-level scope, initiate MSI and selected tactical procurements, begin NG negotiations, sign contracts first wave of contracts.

Transition to new service providers, implement new service levels and reporting, establish updated service catalog, interim governance model.

Refine and evolve the platform – identify new services, re-procure remaining infrastructure towers, finalize governance model.

Build

Stabilize

Platform Extension

2016

2017

2018

2019

Calendar Years

MSI Procurement

Remaining Tower Procurements

Tactical procurements

Contract Transitions

Tower Transitions

NG Negotiation

Process Improvement

Note: Contract disentanglement phase starts in October 2018 and runs through June 2021

Contract Disentanglement (through Jun 2021)

Recommended plan is to begin disentanglement early and have new operating model established in July 2019

Recommended Disentanglement (start early and end by Jun 2019)

First Wave

Second Wave

Third Wave

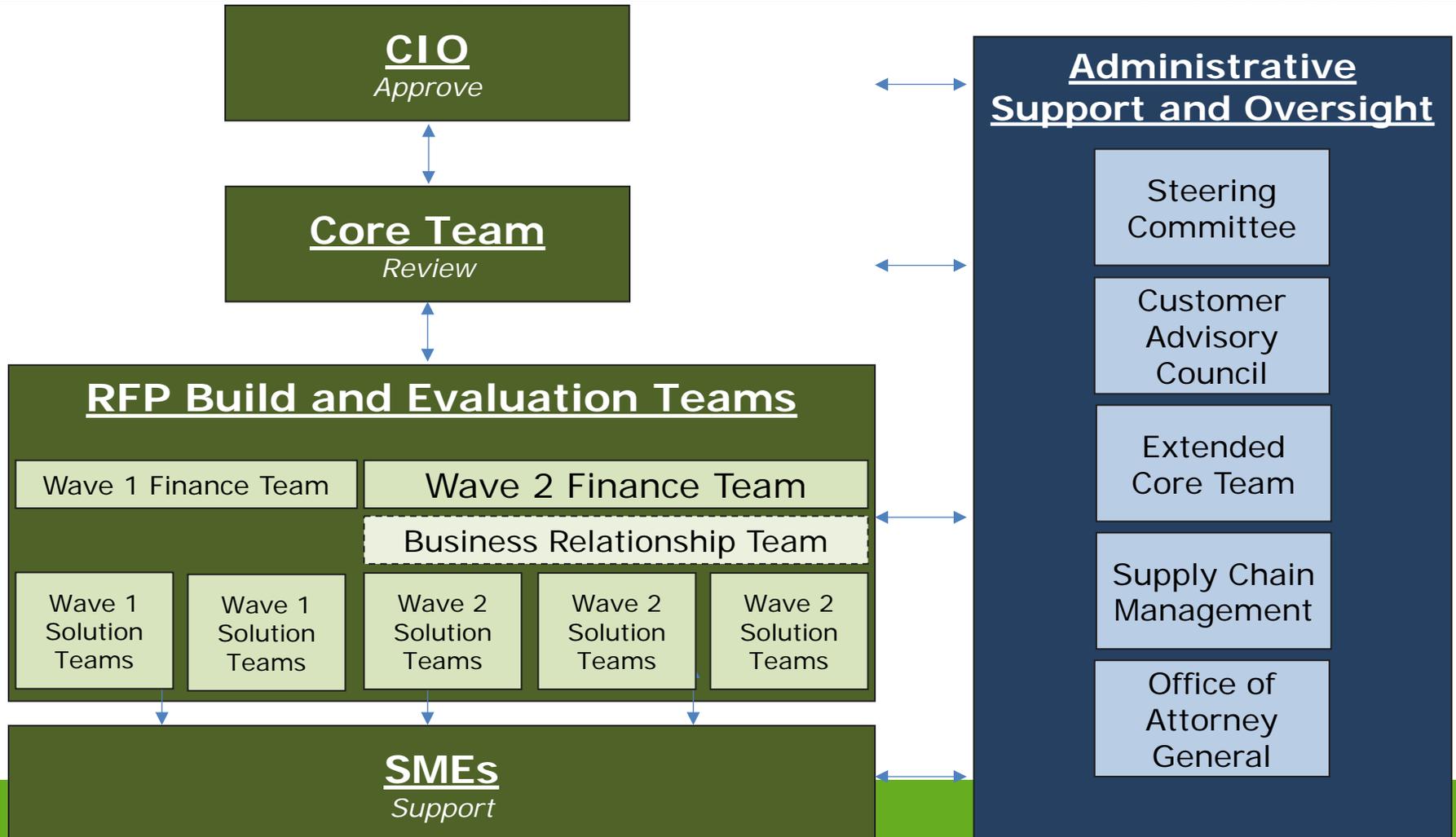


# Program Competitive Procurements

Wave	Service	RFP Issue Date (Notional)	Responses Due (Notional)	Service Commence (Notional)
1	Messaging	Feb 2016	April 2016	Nov 2016
	IBM Mainframe	March 2016	May 2016	Dec 2016
2	Service Integration / Service Desk	Aug 2016	Oct 2016	Nov 2017
	Server / Storage	Aug 2016	Oct 2016	Nov 2017
	Security	Sept 2016	Nov 2016	Nov 2017
3	Desktop	Aug 2017	Oct 2017	July 2019
	Data / Voice Networks	Feb 2018	April 2018	July 2019



# Planning and Preparation





## Steering Committee

- Dave Burhop, DMV chief information officer
- Sharon Kitchens, TAX chief technology officer
- Brian Logwood, DPB, associate director of general government
- Skip Maupai, HAC
- Neil Miller, Finance, deputy secretary
- Jason Powell, SFC legislative fiscal analyst
- David Reynolds, HAC legislative fiscal analyst
- Dana Smith, VITA executive director of administration and finance
- Ernie Steidle, DARS chief operating officer
- Dr. Jeffrey Stern, VDEM agency head
- Adam Thiel, Public Safety and Homeland Security deputy secretary
- Chad Wirz (Chair), VITA executive director of service management and delivery



## Broad Agency Participation

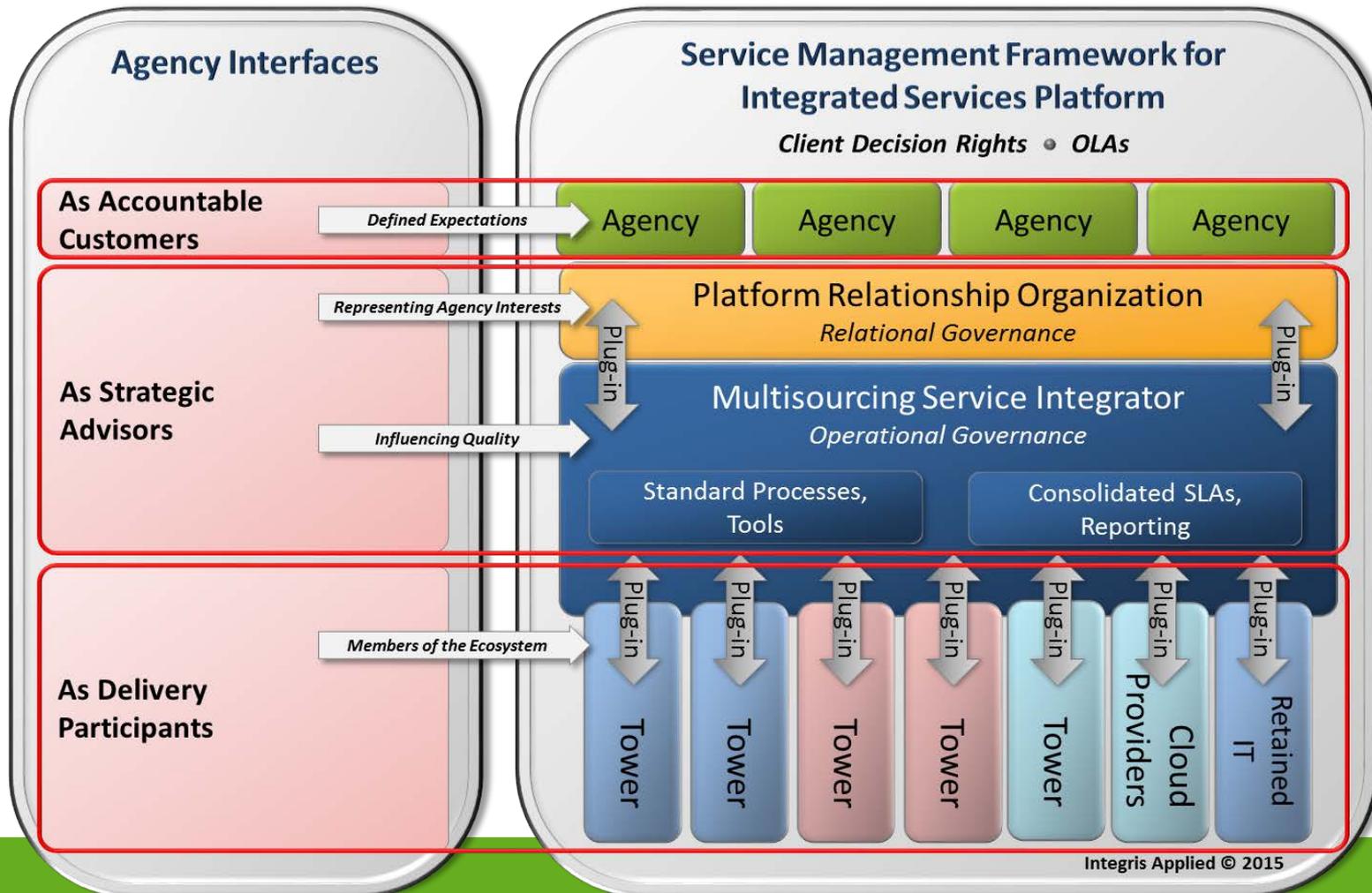
- Steering committee (4)
- Extended core/program management (3)
- Wave 1 RFP teams
  - Messaging (8)
  - IBM Mainframe (8)
  - Finance (3)



## Broad Agency Participation

- Wave 2 RFP teams
  - Business Team/Strategy Sessions (8)
  - Multi-source Integration (6)
  - Server/Storage (6)
  - Security (TBD)
  - Finance (4)
- Platform oversight/governance – CAC (15)
  - Relationship management committee and broad agency representation
  - Contacting peer states

# Future Services Delivery Platform





## VITA Actions

- Engage stakeholders and listen to feedback
- Engage with executive and legislative branches
- Make decisions in measured steps
- Prepare and lead all work streams needed to implement recommendations



## Resources

- Information  
[vita.virginia.gov](http://www.vita.virginia.gov) at this icon

IT Infrastructure Sourcing



<http://www.vita.virginia.gov/default.aspx?id=6442473400>

- Feedback and questions  
[infrastructuresourcing@vita.virginia.gov](mailto:infrastructuresourcing@vita.virginia.gov)