



## **DRAFT**

### **AGENDA**

**Wednesday, March 9, 2011**

**9 a.m. - noon**

**Room 119, Department of Motor Vehicles (DMV)**

**2300 West Broad Street, Richmond, VA 23220**

**Phone conference # (866) 842-5779; pass code: 8044166083**

- I. Welcome – CIO Sam Nixon
  - a. Outage Report, Next Steps
  - b. ITAC Activities
  - c. Other Items
  
- II. IT Assessment Budget Language – Judy Marchand Hampton, VITA Director of Customer Service Project Management Organization
  
- III. Open Dialogue Regarding PC Performance– Brian Snodgrass, Northrop Grumman
  
- IV. Operations Dialogue – Brian Snodgrass, Mike Neely and Mike Elkins, Northrop Grumman
  - a. PC Refresh
  - b. Server Refresh
  - c. Smart Devices
  - d. Phones
  
- V. Roundtable – CIO Council Members
  
- VI. Next Meeting
  
- VII. Adjourn