



Virginia Information Technologies Agency

# Wireless E-911 Services Board Meeting

General Business Meeting

September 24, 2009



# Agenda

1. Call to Order
2. Approval of Minutes
3. Financial Report
4. CMRS Report
5. FY 09 Annual Report
6. PSAP Grant Opportunities
7. Baseline Survey Analysis
8. PSAP Scholarship Program
9. Old Business
10. New Business
11. Public Comment
12. Adjourn



# Financial Report





# PSAP Grant Program Financials

- FY 08:
  - No change from last report
  - \$5,331,100 in grant awards
  - \$1,136,520 outstanding award amount
- FY 09:
  - \$9,326,004 in grant awards
  - \$3,525,108 outstanding award amount
- FY 10:
  - \$16,245,527 in grant awards
  - \$14,356,031 outstanding award amount



# CMRS Status Summary - Remaining

CMRS	Phase I	Phase II
Alltel	1	1
AT & T	0	0
Nextel	0	0
Nextel Partners	0	0
nTelos	0	1
Sprint	0	0
T-Mobile	1	1
U.S. Cellular	0	0
Verizon Wireless	0	1
<b>Total</b>	<b>2</b>	<b>4</b>



# FY 09 Annual Report





# Summary of FY 09 Annual Report

- The state of enhanced 9-1-1 services in the Commonwealth:
  - Lee County only remaining wireline project
  - Two Phase I deployments and four Phase II deployments remain
- The impact of, or need for, legislation affecting enhanced wireless emergency telecommunications services in the Commonwealth:
  - No proposed legislative changes
- The need for changes in the E-911 funding mechanism:
  - No changes proposed
  - Justification for VSP receiving \$3.7M no longer exists
  - Transfers may be considered diversion
- Monitor developments in enhanced 9-1-1 services and multi-line telephone systems
  - PBX legislation
  - Focus on NG 9-1-1



# PSAP Grant Opportunities Report





## Themes and Trends

- Acceleration of existing momentum towards group initiatives and away from singular projects:
  - Increased funding available
  - Makes available dollars go further through economies of scale
- Expansion of initial NG9-1-1 pilots:
  - Southside, Southwest and New River Valley projects
  - ENHANCE 911 Grant
- New Collaborative Opportunities
  - Several active consolidations underway, others at feasibility stage, and a few just batting the idea around



# Baseline Survey Analysis





# Baseline Survey

- Baseline Survey was the primary deliverable in the following strategic initiative for the 9-1-1 Comprehensive Plan
  - Conduct a baseline assessment of 9-1-1 capabilities and services
- Original goal was to have a 60% (76 surveys) response rate from the PSAP community to be able to conduct statistically viable analysis
- As of yesterday this goal was achieved with the following results:
  - A response rate of **63%**
  - Submission of **79** completed surveys
- Many of the surveys were completed in the past two weeks making it difficult to do any type of analysis



# Survey Respondents

- Region 1
  - Amelia, Chesterfield, Dinwiddie, Hanover, King and Queen, King George, King William, Lancaster, Louisa, Powhatan, Richmond City, Westmoreland, West Point
- Region 2
  - Clarke, Culpeper, Fredericksburg, Harrisonburg/Rockingham, Madison, Orange, Rappahannock, Shenandoah, Winchester
- Region 3
  - Albemarle/UVA/Charlottesville, Appomattox, Augusta, Buckingham, Campbell, Charlotte, Cumberland, Greene, Lynchburg, Mecklenburg, Staunton, Waynesboro



## Survey Respondents

- Region 4 (two remaining)
  - Bristol, Buchanan, Dickenson, Giles, Lee, Norton, Pulaski, Russell, Scott, Tazewell, Twin County, Washington, Wise, Wythe, Wytheville
- Region 5
  - Chesapeake, Chincoteague, Eastern Shore, Emporia, Franklin City, James City, Norfolk, Portsmouth
- Region 6
  - Alleghany, Bath, Bedford, Blacksburg, Botetourt, Christiansburg, Covington, Craig Floyd, Franklin, Martinsville/Henry, Montgomery, Patrick, Pittsylvania, Roanoke City, Roanoke County, Salem
- Region 7 (complete)
  - Alexandria, Arlington, Fairfax, Loudon, Prince William

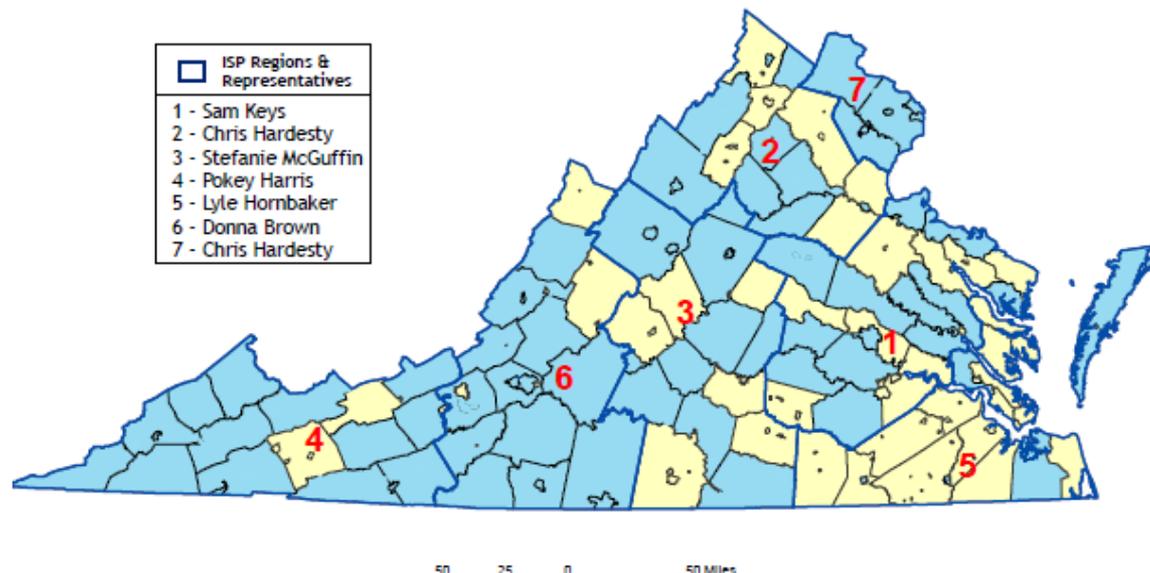


## Data Collected

- Financial Data
  - Operating Budget and Sources of Revenue (2008)
  - Operating Budget and Sources of Revenue (2009)
  - Capital Budget and Sources of Revenue
  - Personnel Costs
- Facility Management Data:
  - Constituency Served
  - Physical Characteristics of the PSAP
  - Age and Cost of the Facility
  - EOC
  - Power Supply
  - Backup Center/Protocol

# Spatial Representation

Commonwealth of Virginia Localities





# Data Collected

- Equipment, Technology and Telecommunications Data:
  - Trunking
  - Services for the Hearing Impaired
  - MSAG and ALI Database
  - Civic Addressing
  - Mass Notification
  - CPE
  - CAD
  - Voice Logging Equipment
  - Furniture
  - Radio
  - GIS
  - Automatic Vehicle Location (AVL)
  - Broadband
  - PSAP Collaboration
  - Statewide IP Backbone
  - Next Gen Equipment/Services
- Staffing and Operations Data:
  - Staffing and Salary
  - Personnel Information
  - Personnel Procedures
  - PSAP Personnel Organization
  - PSAP Activities and Responsibilities
  - Additional PSAP Services
  - Call Load
  - Call Information
  - Training
  - Console Positions
  - Staffing Shortages



## Next Steps

- Normalize data
- Quantitative and qualitative analysis
  - Radio boxes (yes/no)
  - Open ended questions
- Regional interpretation
  - Circulate results
  - Discuss in town-hall style meetings
- Consumption of results
  - Regional plans
  - PSAP Grant Program
  - Begin another strategic plan lifecycle
- Share information with other public safety disciplines:
  - Radio (PSC, SIEC)
  - GIS



# PSAP Scholarship Program





# Old Business





## Wireless Funding Committee

- Committee consisting of PSAP, local government, and WSB representatives has been formed:
  - John Knapp, chair
  - Col Kemmler, vice-chair
  - Carol Adams, PSAP/APCO/Stafford Co
  - Carolyn Cios, local government/Powhatan
  - Mark Cvetnich, PSAP/Dickenson
  - Dana Felton, local government/Prince William
  - Mike Goetz, local government/Lynchburg
  - Denise Johnson, PSAP/NENA/Prince William
- Task is to review wireless funding distribution methodology
- Starting point is the analysis that averages wireless distribution percentages over last three years
- Committee to report back to the WSB at Nov meeting



## PSAP Grant Committee

- Three-year staggered appointments with different service ending dates
- Reappointment for only one additional term
- Appointment ending 06/30/12
  - **Bill Agee** (PSAP/APCO) Reappointed by VA Chapter of APCO
  - **Chief Frankenstein** (Board-Vice Chair) Reappointed
  - **Mike Goetz** (At Large Member/VML) – Replaces Janet Areson
  - **Dana Fenton** (At Large Member/VACO) - Replaces Mike Edwards with, Legislative Affairs Director for Prince William
  - **Greg Staylor** (PSAP) Reappointed
- Appointments ending 06/30/13
  - **Tim Addington** (PSAP) Reappointed
  - **Fred Vincent** (Board - chair) Reappointment
  - **Constance McGeorge** (At Large CICO) Reappointed
  - **George Thomas** (PSAP/NENA) Reappointed by the VA Chapter of NENA



# Amendments to FY 11 Grant Guidelines

- Grant Committee

- The chairperson of the Board will make appointments to the Grant Committee for the PSAP Grant Program. **Moving forward**, membership to the Grant Committee will be staggered. **Committee appointments will be made for three-year terms and members can be reappointed for only one additional term.** Committee members are appointed and serve at the pleasure of the Board's chairperson. At all times, the Grant Committee shall have at least two Board members.
- Furthermore, members of the Grant Committee should adequately represent the geographic diversity of the Commonwealth, the varied operational capacities of Virginia primary PSAPs, and public safety professional organizations. Accordingly a nine-person Grant Committee is established consisting of the following individuals: 2 Board members (one of which will chair the committee), 4 primary PSAP representatives (two of which will represent APCO and NENA), and 3 at-large members. **Members with the same organizational affiliation will have different reappointment/replacement schedules. One schedule will consist of 1 Board member (co-chair), 2 primary PSAP representatives (one of which will represent APCO), and 2 at-large members. The other schedule will consist of 1 Board member (chair), 2 primary PSAP representatives (one of which will represent NENA), and 1 at-large members.**



# New Business





## FY 11 PSAP Grant Program

- Application will be ready for PSAPs to use on October 5<sup>th</sup>
- Significantly less money will be available in this funding cycle as compared to previous years
- Recommend extension of application submission deadline to November 30<sup>th</sup> to give PSAPs time to prepare applications



# Public Comment





## And In Conclusion

- Adjourn
- Next meeting date is November 19th