



Virginia Information Technologies Agency

# Wireless E-911 Services Board Meeting

General Business Meeting

July 21, 2010



# Agenda

1. Call to Order
2. Approval of Minutes
3. Financial Report
4. Refresh of 9-1-1 Comprehensive Plan
5. Wireless 91-1 Services Billing Agreements
6. Wireless 9-1-1 Services Grants
7. Update on PSAP Grant Program
8. Old Business
9. New Business
10. Public Comment
11. Adjourn



*Virginia Information Technologies Agency*

# Refresh of 9-1-1 Comprehensive Plan





# Objectives

- This is not a “redo” of WSB’s existing Plan, but rather a reality check with 9-1-1 stakeholder community
  - Initial communication with VA APCO & NENA chapter presidents
- Validate vision and goals from current plan
  - Do they continue to accurately describe the path forward for the future of 9-1-1 in Virginia?
- Determine the relevancy of current strategic initiatives:
  - Conduct a baseline assessment of 9-1-1 capabilities and services
  - Develop and apply statewide guidelines to foster a minimum level of 9-1-1 emergency response service across Virginia
  - Implement a recruitment and retention program
  - Enable Next Generation services by connecting 9-1-1 centers to the statewide IP backbone
  - Create a mechanism of advocacy in the political environment surrounding 9-1-1 emergency response
- Do we need to modify the existing initiatives or are there others that should be included in the Plan?



## Refresh Process

- Town Hall style meetings (two hours in length) throughout the Commonwealth:
  - Richmond
  - Tidewater
  - Valley Piedmont
  - Roanoke
  - Abingdon (video conference due to state travel restrictions)
- Meetings sites announced and publicized via multiple communication channels
- Notes will be taken at each site and made available on the ISP website
- Begin process in August and conclude refresh process by the end of the 2010 calendar year
  - Process allows for comment period from 9-1-1 stakeholder community
- Completed draft to WSB at their January meeting



*Virginia Information Technologies Agency*

# Wireless 9-1-1 Services Billing Agreements





## FY 2011 Agreements

- Counsel has provided a review of the form of the agreements and its legal sufficiency only
- CenturyLink:
  - With the exception of two (Franklin & Patrick), all PSAPs served by this LEC have opted into the billing agreement
  - Staff is recommending approval for execution
- Verizon:
  - Verizon agreement has been a little more challenging
  - All Verizon PSAPs except Franklin have opted-in
  - The agreement is very close but some legal language is being finalized by Counsel for Board and Verizon in the area of limitation of liability
  - Staff is recommending approval for execution subject to review of final agreement by Counsel



## FY 2012 and Beyond

- Have met with PSAP community and have made great progress exploring options.
- Focus has been on two options:
  - Taking the payments for the wireless 9-1-1 services from the top of the Wireless fund, knowing this would require a legislative budget change
  - Splitting the payments between the 60% and the 10% funding
- Consensus of meeting was to explore blending of the 60% and 10% funding
  - Stair step approach over three years to transition away from 100% funding from Grants (10% Fund) to 100% funding from Operating (60% Fund)
  - Additional statewide meeting to continue discussions
  - Present proposal at September Board meeting
  - Issue MUST be resolved by September board meeting so that any required legislative change can be requested as part of the Annual Report and any impact on local budgets can be included in the local budgeting process.



# Wireless 9-1-1 Services Grants





## Summary

- Received a response from every PSAP
- The total amount of funding requested is \$4,019,840.30:
  - CenturyLink total is \$181,477.16
  - Verizon total is \$3,763,833.00
  - Other Grant Requests total is \$74,530.28
- PSAPs listed with an amount under the “Other” column either did not wish to participate in the billing agreements or had a LEC other than CenturyLink or Verizon
- Staff has reviewed these requests and is recommending approval



# Update on PSAP Grant Program





## Moving Forward

- Even with \$4,019,840 in wireless 9-1-1 services grant awards, ISP staff believes that there will be enough funding left to also cover the priority 1 and priority 2 Continuity and Consolidation funding requests with PSAP Grant Program
  - These are the most critical grant applications
  - Must complete year-end close out first
- Compliance with Grant Guidelines
  - Seeking Board action to direct staff to strict compliance with Grant Guidelines to satisfy results of APA corrective plan
- As of June 30, 2010 there is \$10,986,090 in outstanding grant awards that must be utilized by June 30, 2011. These amounts by year are:
  - FY 08 \$692,183
  - FY 09 \$2,255,075
  - FY 10 \$8,038,832



*Virginia Information Technologies Agency*

# Old Business





## FY 2010 Verizon Service Costs

- We have made progress with Verizon in discussion resolution of FY2010, but do not have a final agreement to vote on
- Any agreement will require PSAPs to “opt-in” just like the FY2011 agreement
- The framework for the resolution for FY2010 would be to fully pay for the wireless trunks used in FY2010 at the tariff rate of \$84 per trunk per month and pay only a percentage of the router and database costs (currently considering about 71% of FY2011 rate)
- Payments would be broken into 3 equal payments over each year of the three year billing agreement
- Breaking up payments over the next three years will allow the Board to fund the most critical PSAP grants in FY11 and beyond
- This approach recognizes that Verizon did provide the service for FY2010 and compensates them at a reduced rate though no agreement or tariff was in place
- Based on our review and advice we have received, the Board is not required to pay this cost, but this approach permits the Board to cover the cost for the PSAP if the PSAP requests payment be made on their behalf
- PSAPs wishing to address the issue directly with Verizon can do so.
- The next step will be to obtain PSAP requests to pay on their behalf and complete the agreement with Verizon to accept the reduced remittance. The final agreement and list of PSAPs will be presented at the September meeting for approval



*Virginia Information Technologies Agency*

# New Business





## New Business Items

- PSAP Grant Committee
- PSAP Scholarship Program Funding Request
- No CMRS Subcommittee report
- Public Comment



## And In Conclusion

- Adjourn
- Next meeting date is Sept 9th