

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Data Center (Mainframe)		
IBM processor usage - prime	Per Unit	\$0.402
IBM processor usage - off prime	Per Unit	\$0.302
IBM Disk usage	Per Megabyte	\$0.0138
IBM Tape usage	Per Megabyte	\$0.0037
IBM Transactions	Per Transaction	\$0.0063
Unisys processor usage - prime	Per Unit	\$9.95
Unisys processor usage - off prime	Per Unit	\$7.47
Unisys Disk usage	Per Megabyte	\$0.0379
Unisys Tape usage	Per Megabyte	\$0.0186
Unisys Transactions	Per Transaction	\$0.0074
Enterprise Print - CESC	Per 1,000 Lines of Print	\$1.16
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$1,259.08
Medium (3 - 4 CPUs)	Qty of Servers	\$2,424.09
Large (5 - 6 CPUs)	Qty of Servers	\$7,387.74
Enterprise (over 6 CPUs)	Qty of Servers	\$10,218.93
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$1,070.46
Medium (3 - 4 CPUs)	Qty of Servers	\$2,060.64
Large (5 - 6 CPUs)	Qty of Servers	\$6,279.59
Enterprise (over 6 CPUs)	Qty of Servers	\$8,685.79
Servers - Windows		
NT/Win&Other - Physical		
Small (1 - 2 CPUs)	Qty of Instances	\$776.27
Medium (3 - 4 CPUs)	Qty of Instances	\$1,494.69
Large (5 - 6 CPUs)	Qty of Instances	\$2,162.46
Enterprise (over 6 CPUs)	Qty of Instances	\$2,991.20
NT/Win&Other - Virtual		
Small (1 - 2 CPUs)	Qty of Instances	\$659.37
Medium (3 - 4 CPUs)	Qty of Instances	\$1,270.16
Large (5 - 6 CPUs)	Qty of Instances	\$1,838.34
Enterprise (over 6 CPUs)	Qty of Instances	\$2,542.69

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Other Server Services		
AIX LPAR	Total Server Count	\$666.86
AIX DR PAR	Total Server Count	\$287.13
Enhanced server security	Total Server Count	\$394.78
Enhanced Database Security (EDS) - One-time	Per Each Database instance (One-time)	\$8,608.58
Enhanced Database Security (EDS) - Recurring	Per Each Database instance (Recurring)	\$392.06
ESOSS - One-Time	Per Each Physical or Virtual Server (One-time)	\$2,080.62
ESOSS - Recurring	Per Each Physical or Virtual Server (Recurring)	\$392.06
Enterprise Application Portal Service (EAPS)	Per EAPS instance (recurring)	\$587.37
EAPS End-User	Per concurrent End-User (recurring)	\$32.82
EAPS Initiation	Per EAPS instance, per Eligible Customer (one-time)	\$2,781.69
EAPS License (new)	Per concurrent End-User (one-time)	\$618.84
EAPS License (existing)	Per concurrent End-User (one-time)	\$235.27
External Authentication Domain Service (EADS) End-User	Each unique End-User per Eligible Customer (recurring)	\$2.49
Legacy Servers	Total Server Count	\$714.10
Server Storage		
Storage Tier 1 at CESC	Per Gbyte	\$3.95
Storage Tier 2 at CESC	Per Gbyte	\$3.07
Storage Tier 2 outside of CESC	Per Gbyte	\$3.83
Storage Tier 3 at CESC	Per Gbyte	\$1.08
Storage DASD (Direct Access Storage Device)	Per Gbyte	\$2.89
Storage Tier 2 at CESC no Backup	Per Gbyte	\$1.55
Storage DASD no Backup	Per Gbyte	\$1.29
Server Disaster Recovery - Unix		
Tier 1 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$1,170.26
Medium (3 - 4 CPUs)	Qty of Servers	\$2,252.62
Large (5 - 6 CPUs)	Qty of Servers	\$6,865.18
Enterprise (over 6 CPUs)	Qty of Servers	\$9,496.14
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$994.71
Medium (3 - 4 CPUs)	Qty of Servers	\$1,914.74
Large (5 - 6 CPUs)	Qty of Servers	\$5,835.42
Enterprise (over 6 CPUs)	Qty of Servers	\$8,071.73

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Tier 2 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$936.20
Medium (3 - 4 CPUs)	Qty of Servers	\$1,802.08
Large (5 - 6 CPUs)	Qty of Servers	\$5,492.16
Enterprise (over 6 CPUs)	Qty of Servers	\$7,596.91
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$795.76
Medium (3 - 4 CPUs)	Qty of Servers	\$1,531.77
Large (5 - 6 CPUs)	Qty of Servers	\$4,668.32
Enterprise (over 6 CPUs)	Qty of Servers	\$6,457.38
Tier 3 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$819.18
Medium (3 - 4 CPUs)	Qty of Servers	\$1,576.83
Large (5 - 6 CPUs)	Qty of Servers	\$4,805.62
Enterprise (over 6 CPUs)	Qty of Servers	\$6,647.29
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$696.30
Medium (3 - 4 CPUs)	Qty of Servers	\$1,340.30
Large (5 - 6 CPUs)	Qty of Servers	\$4,084.79
Enterprise (over 6 CPUs)	Qty of Servers	\$5,650.20
Tier 4 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$702.15
Medium (3 - 4 CPUs)	Qty of Servers	\$1,351.58
Large (5 - 6 CPUs)	Qty of Servers	\$4,119.12
Enterprise (over 6 CPUs)	Qty of Servers	\$5,697.68
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$596.83
Medium (3 - 4 CPUs)	Qty of Servers	\$1,148.82
Large (5 - 6 CPUs)	Qty of Servers	\$3,501.24
Enterprise (over 6 CPUs)	Qty of Servers	\$4,843.02
Tier 5 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$702.15
Medium (3 - 4 CPUs)	Qty of Servers	\$1,351.58
Large (5 - 6 CPUs)	Qty of Servers	\$4,119.12

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Enterprise (over 6 CPUs)	Qty of Servers	\$5,697.68
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$596.83
Medium (3 - 4 CPUs)	Qty of Servers	\$1,148.82
Large (5 - 6 CPUs)	Qty of Servers	\$3,501.24
Enterprise (over 6 CPUs)	Qty of Servers	\$4,843.02
Tier 6 Service		
Unix - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$702.15
Medium (3 - 4 CPUs)	Qty of Servers	\$1,351.58
Large (5 - 6 CPUs)	Qty of Servers	\$4,119.12
Enterprise (over 6 CPUs)	Qty of Servers	\$5,697.68
Unix - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$596.83
Medium (3 - 4 CPUs)	Qty of Servers	\$1,148.82
Large (5 - 6 CPUs)	Qty of Servers	\$3,501.24
Enterprise (over 6 CPUs)	Qty of Servers	\$4,843.02
Server Disaster Recovery - Windows		
Windows and Other - Physical		
Tier 1 Service		
Small (1 - 2 CPUs)	Qty of Servers	\$619.67
Medium (3 - 4 CPUs)	Qty of Servers	\$1,193.26
Large (5 - 6 CPUs)	Qty of Servers	\$1,726.61
Enterprise (over 6 CPUs)	Qty of Servers	\$2,388.28
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$526.72
Medium (3 - 4 CPUs)	Qty of Servers	\$1,014.26
Large (5 - 6 CPUs)	Qty of Servers	\$1,467.62
Enterprise (over 6 CPUs)	Qty of Servers	\$2,030.04
Tier 2 Service		
Windows and Other - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$495.75
Medium (3 - 4 CPUs)	Qty of Servers	\$954.62
Large (5 - 6 CPUs)	Qty of Servers	\$1,381.28
Enterprise (over 6 CPUs)	Qty of Servers	\$1,910.64
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$421.35

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Medium (3 - 4 CPUs)	Qty of Servers	\$811.43
Large (5 - 6 CPUs)	Qty of Servers	\$1,174.09
Enterprise (over 6 CPUs)	Qty of Servers	\$1,624.05
Tier 3 Service		
Windows and Other - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$433.77
Medium (3 - 4 CPUs)	Qty of Servers	\$835.30
Large (5 - 6 CPUs)	Qty of Servers	\$1,208.62
Enterprise (over 6 CPUs)	Qty of Servers	\$1,671.81
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$368.71
Medium (3 - 4 CPUs)	Qty of Servers	\$710.00
Large (5 - 6 CPUs)	Qty of Servers	\$1,027.34
Enterprise (over 6 CPUs)	Qty of Servers	\$1,421.04
Tier 4 Service		
Windows and Other - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$371.81
Medium (3 - 4 CPUs)	Qty of Servers	\$715.95
Large (5 - 6 CPUs)	Qty of Servers	\$1,035.97
Enterprise (over 6 CPUs)	Qty of Servers	\$1,432.98
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$316.04
Medium (3 - 4 CPUs)	Qty of Servers	\$608.57
Large (5 - 6 CPUs)	Qty of Servers	\$880.58
Enterprise (over 6 CPUs)	Qty of Servers	\$1,218.03
Tier 5 Service		
Windows and Other - Physical		
Small (1 - 2 CPUs)	Qty of Servers	\$371.81
Medium (3 - 4 CPUs)	Qty of Servers	\$715.95
Large (5 - 6 CPUs)	Qty of Servers	\$1,035.97
Enterprise (over 6 CPUs)	Qty of Servers	\$1,432.98
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$316.04
Medium (3 - 4 CPUs)	Qty of Servers	\$608.57
Large (5 - 6 CPUs)	Qty of Servers	\$880.58
Enterprise (over 6 CPUs)	Qty of Servers	\$1,218.03
Tier 6 Service		
Windows and Other - Physical		

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Small (1 - 2 CPUs)	Qty of Servers	\$371.81
Medium (3 - 4 CPUs)	Qty of Servers	\$715.95
Large (5 - 6 CPUs)	Qty of Servers	\$1,035.97
Enterprise (over 6 CPUs)	Qty of Servers	\$1,432.98
Windows and Other - Virtual		
Small (1 - 2 CPUs)	Qty of Servers	\$316.04
Medium (3 - 4 CPUs)	Qty of Servers	\$608.57
Large (5 - 6 CPUs)	Qty of Servers	\$880.58
Enterprise (over 6 CPUs)	Qty of Servers	\$1,218.03
DR Storage		
Tier 1 - DR - Allocated Storage	Per Gbyte	\$2.58
Tier 2 - DR - Allocated Storage	Per Gbyte	\$2.57
Tier 3 - DR - Allocated Storage	Per Gbyte	\$1.69
Tier 4 - DR - Allocated Storage	Per Gbyte	\$1.69
Tier 5 - DR - Allocated Storage	Per Gbyte	\$1.69
Tier 6 - DR - Allocated Storage	Per Gbyte	\$1.69
End User Services		
PC Support - Desktops - 5 year	Qty of PCs	\$31.38
PC Support - Laptops - 4 year	Qty of PCs	\$31.24
PC Support - Tablet - 4 year	Qty of PCs	\$36.66
PC Support - Tablet (Agency Owned)	Qty of PCs	\$42.06
PC Support - Handhelds	Qty of devices	\$11.17
Desktop Hardware - 5 year	Qty of PCs	\$40.84
Laptop Hardware - 4 year	Qty of PCs	\$64.01
Tablet Hardware - 4 year	Qty of PCs	\$91.77
Enterprise Handheld Services - Blackberry		
Enterprise Handheld Services - Non-Blackberry	Qty of devices	\$15.74
Legacy PC Support(desktop, laptop or tablet)	Qty of devices	\$22.41
Messaging & Mailbox Services		
Hosted Mail Archiving Service	Qty of email boxes	\$5.51
Hosted Mail Archiving Service - Data Migration	Per Gbyte	\$151.91
Email Data Loss Prevention (EDLP)	Qty of email boxes	\$4.57
Secure Envelope	Qty of email boxes	\$4.85
Legacy mailbox support	Qty of email boxes	\$5.78

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Help Desk Services	Qty of PCs and PDAs	\$13.82
Legacy Help Desk (PC or server)	Qty of PCs and Servers	\$4.33
IMACs for PCs	Qty of IMACs	\$154.26
Hard Drive Encryption for Laptops & Tablets (HDEW)	Qty installed	\$0.00
Hard Drive Encryption for Desktops (HDEW)	Qty installed	\$4.24
Encryption Installation (HDEW)	Qty installed	\$135.11
Hard Drive Encryption - DSS Shared Services	Qty installed	\$10.35
Enterprise VPN 2-Factor Authentication Service	Per key fob issued	\$148.61
WWLS Initiation - One-time	Qty of White List Policies	\$1,891.02
WWLS - Recurring	Qty of Workstations	\$22.37
Printers/MFD's		
Network Attached Printer - Category 1	Per Printer	\$44.16
Network Attached Printer - Category 2	Per Printer	\$109.93
Network Attached Printer - Category 3	Per Printer	\$197.41
Network Attached Printer - Category 4	Per Printer	\$324.52
Copier Category 1	Per Copier	\$244.75
Copier Category 2	Per Copier	\$281.06
Copier Category 3	Per Copier	\$371.58
Copier Category 4	Per Copier	\$280.93
Copier Category 5	Per Copier	\$307.24
Copier Category 6	Per Copier	\$497.83
Copier Click Category 1A	Per Click (Page)	\$0.0100
Copier Click Category 2A	Per Click (Page)	\$0.0100
Copier Click Category 3A	Per Click (Page)	\$0.0100
Copier Click Category 4A	Per Click (Page)	\$0.0100
Copier Click Category 4B	Per Click (Page)	\$0.0700
Copier Click Category 5A	Per Click (Page)	\$0.0100
Copier Click Category 5B	Per Click (Page)	\$0.0700
Copier Click Category 6A	Per Click (Page)	\$0.0100
Copier Click Category 6B	Per Click (Page)	\$0.0700
Managed Router		
Managed Router - Service Initiation and Move – 64Kbps	Per Router (Non-Recurring)	\$1,032.87
Managed Router - Service Initiation and Move – 128Kbps	Per Router (Non-Recurring)	\$1,526.32
Managed Router - Service Initiation and Move – 256Kbps	Per Router (Non-Recurring)	\$1,526.32

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Managed Router - Service Initiation and Move – 512Kbps	Per Router (Non-Recurring)	\$1,526.32
Managed Router - Service Initiation and Move – 768Kbps	Per Router (Non-Recurring)	\$1,526.32
Managed Router - Service Initiation and Move – 1.536Mbps	Per Router (Non-Recurring)	\$1,526.32
Managed Router - Service Initiation and Move – 3.072Mbps	Per Router (Non-Recurring)	\$2,463.33
Managed Router - Service Initiation and Move – 6.144Mbps	Per Router (Non-Recurring)	\$3,753.12
Managed Router - Service Initiation and Move – 45Mbps	Per Router (Non-Recurring)	\$6,896.50
Managed Router – 64Kbps	Per Router (Recurring)	\$241.07
Managed Router – 128Kbps	Per Router (Recurring)	\$728.37
Managed Router – 256Kbps	Per Router (Recurring)	\$767.95
Managed Router – 512Kbps	Per Router (Recurring)	\$799.96
Managed Router – 768Kbps	Per Router (Recurring)	\$1,039.98
Managed Router – 1.536Mbps	Per Router (Recurring)	\$1,201.97
Managed Router – 3.072Mbps	Per Router (Recurring)	\$2,486.77
Managed Router – 6.144Mbps	Per Router (Recurring)	\$3,993.44
Managed Router – 45Mbps	Per Router (Recurring)	\$6,865.49
Managed Router Internet Access – 64Kbps	Per Managed Router	\$131.22
Managed Router Internet Access – 128Kbps	Per Managed Router	\$134.04
Managed Router Internet Access – 256Kbps	Per Managed Router	\$140.19
Managed Router Internet Access – 512Kbps	Per Managed Router	\$186.03
Managed Router Internet Access – 768Kbps	Per Managed Router	\$197.30
Managed Router Internet Access – 1.536Mbps	Per Managed Router	\$226.76
Managed Router Internet Access – 3.072Mbps	Per Managed Router	\$545.62
Managed Router Internet Access – 6.144Mbps	Per Managed Router	\$664.90
Managed Router Internet Access – 45Mbps	Per Managed Router	\$2,134.69
IMACs for Data Network	Qty per IMAC	\$20.39
WAN - 56kbps	Per Circuit	\$242.07
WAN – 128Kbps	Per Circuit	\$736.17
WAN – 256Kbps	Per Circuit	\$776.23
WAN – 512Kbps	Per Circuit	\$808.47
WAN – 768Kbps	Per Circuit	\$1,051.31
WAN – 1.024Mbps	Per Circuit	\$1,092.34
WAN – 1.536Mbps	Per Circuit	\$1,215.15
WAN – 3.072Mbps	Per Circuit	\$2,514.02
WAN – 4.608 Mbps	Per Circuit	\$3,309.97

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

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WAN – 6.144Mbps	Per Circuit	\$4,036.81
WAN – 45Mbps	Per Circuit	\$6,940.47
WAN – 50Mbps	Per Circuit	\$10,927.03
WAN – 150 Mbps - 155Mbps	Per Circuit	\$18,762.12
WAN - 300 Mbps	Per Circuit	\$23,186.72
Legacy WAN	Per Legacy Circuit	\$113.80
LAN - Network Access Charge	Per Device	\$15.63
Legacy LAN	Per Legacy Site	\$43.02
Managed FW - Service Initiation and Move	Per Firewall (Non-Recurring)	\$575.84
Managed FW – ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	\$84.40
Managed FW – Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	\$112.66
Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	\$797.01
Upgrade to Secure Light Weight Access Point (LWAP) - One-time	Qty of Secure LWAPS	\$655.41
Secure Light Weight Access Point (LWAP) - Recurring	Qty of Secure LWAPS deployed	\$155.29
Enterprise Remote Connection Service (ECRS) Installation - One-time	Per Router	\$867.25
Enterprise Remote Connection Service (ECRS) De-Installation - One-time	Per Router	\$867.25
Enterprise Remote Connection Service (ECRS) - Recurring	Per Router	\$332.20
Enterprise Remote Connection Service (ECRS) with Wi-Fi enabled - Recurring	Per Router	\$498.22
VoIP Service Initiation	Qty of Service Initiations	\$70.78
VoIP Basic Phone Set	Qty of Basic Phone Sets	\$25.44
VoIP Standard Phone Set	Qty of Standard Phone Sets	\$31.75
VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	\$35.26
VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	\$82.07
VoIP Conference Phone Set	Qty of Conference Phone Sets	\$50.50
VoIP IMAC	Qty of VoIP IMACs	\$14.02
Unified Messaging Feature	Instance	\$2.50
Attendant Console Feature	Instance	\$42.73
UCACS Basic VOIP Service	Qty of Basic Phone Sets	\$36.84
UCACS Basic Service Option	Qty of Basic Phone Sets	\$31.23

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
UCACS Standard Service	Qty of Standard Phone Sets	\$43.06
UCACS Standard Service Option	Qty of Standard Phone Sets	\$34.17
UCACS Enhanced Service	Qty of Enhanced Phone Sets	\$45.14
UCACS Enhanced VOIP Option	Qty of Enhanced Phone Sets	\$34.17
UCACS Receptionist VOIP Service	Qty of Receptionist Phone Sets	\$78.04
UCACS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	\$34.17
UCACS Conference VOIP Service	Qty of Conference Phone Sets	\$53.02
UCACS Conference VOIP Service Option	Qty of Conference Phone Sets	\$31.23
UCACS On-Site IMAC	Qty of IMACs	\$68.32
UCACS Remote IMAC	Qty of IMACs	\$13.79
UCACS Auto Attendant	Instance	\$75.54
One to Many Paging Services		
One-to-Many Paging Phone Initiation Fee (One-time)	Per Phone Set	\$50.38
One-to-Many Paging Location Initiation Fee	Per Location	\$1,799.26
One-to-Many Paging (Recurring)	Per Phone Set	\$1.33
Contact Center Services		
CCS Implementation (one-time)	Each CCS implemented	\$10,649.87
CCS Activation (one-time)	Each agent and each supervisor activated	\$26.55
CCS Agent (recurring)	Each agent	\$247.21
CCS Supervisor (recurring)	Each supervisor	\$259.86
CCS Ports (recurring)	Each port	\$94.21
CCS Call Recording (recurring)	Each agent and each supervisor designated to have recording capability	\$17.70
CCS Additional Remote Storage	Per Gbyte	\$24.02
CCS Usage Fee	Per minute	\$0.02
Audio Conferencing		
Reservationless Audio Conferencing - Tier I	Per Minute	\$0.0484
Reservationless Audio Conferencing - Tier II	Per Minute	\$0.0484
Reservationless Audio Conferencing - Tier III	Per Minute	\$0.0421
Operator Assisted Audio Conferencing	Per Minute	\$0.2057
Special Event Audio Conferencing	Per Minute	\$0.2992
Conference Record Option	Per Minute	\$0.0434
Audio Conferencing - No Show Fee	Per Participant	\$8.1266
Audio Conferencing - Approved Participant List	Per Participant	\$4.08
Audio Conferencing Media Storage - Digital	Per Request for a CD or a Digital Download	\$79.97

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
Audio Conferencing Media Storage - CD Indexing	Per CD	\$162.60
Audio Conferencing Media Storage - Tape	Per Request for Tape	\$32.52
Audio Conferencing Transcription Service - 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	\$96.21
Audio Conferencing Transcription Service - 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	\$112.47
Audio Conferencing Transcription Service - 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	\$136.87
Audio Conferencing Transcription Service - 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	\$169.41
Audio Conferencing Transcription Service - Q&A Session	Per Request	\$40.66
Audio Conferencing Transcription Service - Fax Delivery	Per Request	\$65.05
Meeting Center Data Conferencing	per minute	\$0.22
Meeting Center Data Conferencing - Tier I	Per user	\$201.91
Meeting Center Data Conferencing - Tier II	Per user	\$168.02
Meeting Center Data Conferencing - Tier III	Per user	\$151.76
Meeting Center Data Conferencing - Tier IV	Per user	\$134.14
Meeting Center Data Conferencing - Tier V	Per user	\$126.03
Meeting Center Data Conferencing - Tier VI	Per user	\$112.47
MeetingCenter Data Conferencing Overage	Per Quarter Hour per User	\$10.50
MeetingCenter Data Conferencing NH15 - Tier I	Per Named Host	\$107.06
MeetingCenter Data Conferencing NH15 - Tier II	Per Named Host	\$86.72
MeetingCenter Data Conferencing NH15 - Tier III	Per Named Host	\$71.82
MeetingCenter Data Conferencing NH15 - Tier IV	Per Named Host	\$50.14
MeetingCenter Data Conferencing NH15 - Tier V	Per Named Host	\$36.58
MeetingCenter Data Conferencing NH15 - Tier VI	Per Named Host	\$28.46
MeetingCenter Data Conferencing NH15 Overage	Per Attendee per Meeting	\$25.21
TrainingCenter NH30 - Tier I	Per Named Host	\$428.21
TrainingCenter NH30 - Tier II	Per Named Host	\$357.75
TrainingCenter NH30 - Tier III	Per Named Host	\$285.93
TrainingCenter NH30 - Tier IV	Per Named Host	\$242.57
TrainingCenter NH30 - Tier V	Per Named Host	\$185.64
TrainingCenter NH30 - Tier VI	Per Named Host	\$143.64
TrainingCenter NH50 - Tier I	Per Named Host	\$714.15
TrainingCenter NH50 - Tier II	Per Named Host	\$642.29
TrainingCenter NH50 - Tier III	Per Named Host	\$571.84
TrainingCenter NH50 - Tier IV	Per Named Host	\$464.80
TrainingCenter NH50 - Tier V	Per Named Host	\$357.75
TrainingCenter NH50 - Tier VI	Per Named Host	\$257.46

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

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TrainingCenter NH100 - Tier I	Per Named Host	\$1,070.50
TrainingCenter NH100 - Tier II	Per Named Host	\$963.47
TrainingCenter NH100 - Tier III	Per Named Host	\$856.42
TrainingCenter NH100 - Tier IV	Per Named Host	\$749.35
TrainingCenter NH100 - Tier V	Per Named Host	\$642.29
TrainingCenter NH100 - Tier VI	Per Named Host	\$500.02
TrainingCenter Overage	Per Attendee per Meeting	\$42.02
OTHER OPTIONAL SERVICES		
Sharepoint Service		
Base Service (Non-NG Services)	Qty of Users	\$16.64
Full Service (Non-NG Services)	Qty of Users	\$7.38
Consulting		\$0.00
Vulnerability Scans		
Developer Report	Per Scan	\$892.87
Customized Report	Per Scan	\$1,227.45
Annual Service	Per Subscription	\$5,041.34
Legacy Data Network Services (Non-NG Provided)		
Private Circuits	Vendor Charge	9.71%
COVANET Circuits	Vendor Charge	16.48%
Legacy Voice Network Services (Non-NG Provided)		
Wireless Services	Vendor Charge	9.99%
Local Phone Services	Vendor Charge	9.71%
Long Distance Phone Services	Vendor Charge	9.71%
Shared Voice Access (1)	Vendor Charge	\$0.024
Verizon Service Order (2)	Vendor Charge	\$48.11
Universal Service fees (3)	Vendor Charge	0.00%
Labor		
T&M (hourly) PMD		9.34%
Pass-Through Purchases		
Other Charges and Credits	Vendor Charge	3.49%
Work Request Pass Through	Vendor Charge	3.49%
NG P2P Pass Through	Vendor Charge	3.49%

VITA IT Service Rates for Fiscal Year 2017

August 18, 2016

Service Description	Unit	VITA Service Rate
(1) Charged as \$0.024 added to Long Distance Rate		
(2) Charged as \$48.11 per Service Order based on monthly estimate of 96 orders		
(3) Considered a Tax - no Surcharge added		