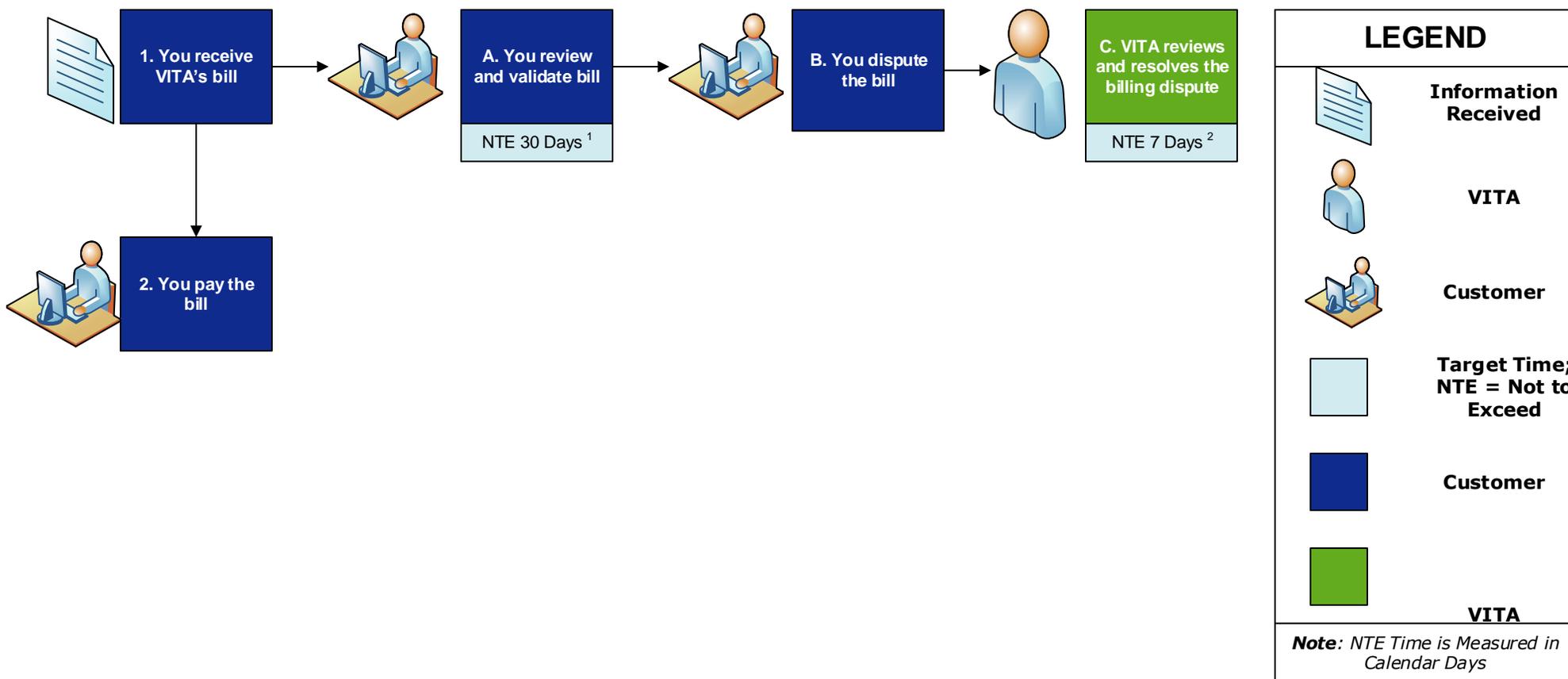




Telecommunications Billing Process (Future State)

The Telecommunications Billing Process (Future State) describes how customers will receive, reconcile, and pay billing invoices.



Note 1: Proceed to Step 3, if you agree with the bill.

Note 2: If VITA agrees with the billing dispute an adjustment will be made. The Billing Office will notify you of this via phone or email.