VIRGINIA DEPARTMENT OF CORRECTIONS
DATA GOVERNANCE BOARD

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DOC's need for Data Governance

- Data availability
- Quantity of internal and external requests
- Multiple sources providing data
- Definition issues
- Release of data internally and externally
- Requests sent to multiple people at multiple levels of the Agency

- Four principles
  - Enterprise wide and "Owned" by a multi-disciplinary team not IT
  - Recognize Value and importance of Department data
  - Establish effective policy and procedures
  - Improve data quality through governance process

Goals for Data Governance Board

- Better Decisions
- Better Results
- More Efficiency
- Better Compliance
- Timeliness
- Privacy and Security
- Quality
- Reciprocal Use

Data Governance Board

- Board members are appointed by the Director with input from the Chief of Corrections Operations and Deputy Directors.

- Board is chaired by the Deputy Director of Administration

- Directs how data will be defined, managed, secured, and disseminated.

- The Board will encourage data driven decisions, monitor how data is used, provide policy and procedures, and develop a forum for discussing data issues.

DOC Data Governance Policy

- Under Department Review
- Policy determines the Process for requests
  - Internal Request Form
  - External Request Form
  - Dissemination of Data and Retention of Data
  - Appeal Process

Issues

- Territory issues

- Board was seen as a roadblock

- Bureaucratic process

- Removes control

- Change management from "wild wild west" mentality

- Not funded

Accomplishments:

- Consistent data definitions
  - Collibra- metadata tool
- Data security (e.g., loss, corruption, theft, "leaks")
- Protocols for the release of data both internally and externally
- Appropriate access to data by staff and external stakeholders
- Oversight of data use, collection, and reporting

Accomplishments

- Data availability to support Department decision making

- Requests are been vetted

- Data is maintained in compliance with laws, regulations, standards, and requirements

- Data is used to further Public Safety and the mission of the Agency

- Data is protected (once released)

- DOC is protected from misuse of its data

Questions?