Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	3,038.76	3,038.76	3,053.95	3,053.95	3,053.95	3,078.38	3,078.38	3,096.85
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	5,583.83	5,583.83	5,611.75	5,611.75	5,611.75	5,656.64	5,656.64	5,690.58
Managed Router 64Kbps	Per Router (Recurring)	195.18	195.18	196.16	196.16	196.16	197.73	197.73	198.92
Managed Router 128Kbps	Per Router (Recurring)	589.74	589.74	592.69	592.69	592.69	597.43	597.43	601.01
Managed Router 256Kbps	Per Router (Recurring)	621.77	621.77	624.88	624.88	624.88	629.88	629.88	633.66
Managed Router 512Kbps	Per Router (Recurring)	647.69	647.69	650.93	650.93	650.93	656.14	656.14	660.08
Managed Router 768Kbps	Per Router (Recurring)	842.04	842.04	846.25	846.25	846.25	853.02	853.02	858.14
Managed Router 1.536Mbps	Per Router (Recurring)	973.19	973.19	978.06	978.06	978.06	985.88	985.88	991.80
Managed Router 3.072Mbps	Per Router (Recurring)	2,013.43	2,013.43	2,023.50	2,023.50	2,023.50	2,039.69	2,039.69	2,051.93
Managed Router 6.144Mbps	Per Router (Recurring)	3,233.31	3,233.31	3,249.48	3,249.48	3,249.48	3,275.48	3,275.48	3,295.13
Managed Router 45Mbps	Per Router (Recurring)	5,558.71	5,558.71	5,586.50	5,586.50	5,586.50	5,631.19	5,631.19	5,664.98
Managed Router Internet Access 64Kbps	Per Managed Router	106.25	106.25	106.78	106.78	106.78	107.63	107.63	108.28
Managed Router Internet Access 128Kbps	Per Managed Router	108.54	108.54	109.08	109.08	109.08	109.95	109.95	110.61
Managed Router Internet Access 256Kbps	Per Managed Router	113.50	113.50	114.07	114.07	114.07	114.98	114.98	115.67
Managed Router Internet Access 512Kbps	Per Managed Router	150.62	150.62	151.37	151.37	151.37	152.58	152.58	153.50
Managed Router Internet Access 768Kbps	Per Managed Router	159.75	159.75	160.55	160.55	160.55	161.83	161.83	162.80
Managed Router Internet Access 1.536Mbps	Per Managed Router	183.60	183.60	184.52	184.52	184.52	186.00	186.00	187.12
Managed Router Internet Access 3.072Mbps	Per Managed Router	441.77	441.77	443.98	443.98	443.98	447.53	447.53	450.22
Managed Router Internet Access 6.144Mbps	Per Managed Router	538.34	538.34	541.03	541.03	541.03	545.36	545.36	548.63
Managed Router Internet Access 45Mbps	Per Managed Router	1,728.37	1,728.37	1,737.01	1,737.01	1,737.01	1,750.91	1,750.91	1,761.42
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	631.05	631.05	634.21	634.21	634.21	639.28	639.28	643.12
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	518.90	518.90	521.49	521.49	521.49	525.66	525.66	528.81
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	122.81	122.81	123.42	123.42	123.42	124.41	124.41	125.16
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	650.00	650.00	653.90
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	650.00	650.00	653.90
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	249.00	249.00	250.49
ERCS with Wi-Fi enabled	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	373.41	373.41	375.65
Voice Network									
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	51.75	51.75	52.01	52.01	52.01	52.43	52.43	52.74
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	18.72	18.72	18.81	18.81	18.81	18.96	18.96	19.07
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.32	23.32	23.44	23.44	23.44	23.63	23.63	23.77
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	25.67	25.67	25.80	25.80	25.80	26.01	26.01	26.17
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	59.96	59.96	60.26	60.26	60.26	60.74	60.74	61.10
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	36.88	36.88	37.06	37.06	37.06	37.36	37.36	37.58
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	10.35	10.35	10.40	10.40	10.40	10.48	10.48	10.54
CHVS - Unified Messaging Feature	Per Instance	1.81	1.81	1.82	1.82	1.82	1.83	1.83	1.84
CHVS - Auto Attendant Feature	Per Instance	31.05	31.05	31.21	31.21	31.21	31.46	31.46	31.65
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.06	27.06	27.20	27.20	27.20	27.42	27.42	27.58
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.99
UCaaS Standard Service	Qty of Standard Phone Sets	31.54	31.54	31.70	31.70	31.70	31.95	31.95	32.14
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.49
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	32.74	32.74	32.90	32.90	32.90	33.16	33.16	33.36
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.49
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	56.80	56.80	57.08	57.08	57.08	57.54	57.54	57.89
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.01	25.01	25.14	25.14	25.14	25.34	25.34	25.49
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	38.70	38.70	38.89	38.89	38.89	39.20	39.20	39.44
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.56	22.56	22.67	22.67	22.67	22.85	22.85	22.99
UCaaS On-Site IMAC	Qty of IMACs	50.00	50.00	50.25	50.25	50.25	50.65	50.65	50.95
UCaaS Remote IMAC	Qty of IMACs	10.00	10.00	10.05	10.05	10.05	10.13	10.13	10.19
UCaaS Auto Attendant	Per Instance	55.00	55.00	55.28	55.28	55.28	55.72	55.72	56.05
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0390

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	3,096.85	3,096.85	3,096.85	3,096.85	3,096.85	3,096.85
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	5,690.58	5,690.58	5,690.58	5,690.58	5,690.58	5,690.58
Managed Router 64Kbps	Per Router (Recurring)	198.92	198.92	198.92	198.92	198.92	198.92
Managed Router 128Kbps	Per Router (Recurring)	601.01	601.01	601.01	601.01	601.01	601.01
Managed Router 256Kbps	Per Router (Recurring)	633.66	633.66	633.66	633.66	633.66	633.66
Managed Router 512Kbps	Per Router (Recurring)	660.08	660.08	660.08	660.08	660.08	660.08
Managed Router 768Kbps	Per Router (Recurring)	858.14	858.14	858.14	858.14	858.14	858.14
Managed Router 1.536Mbps	Per Router (Recurring)	991.80	991.80	991.80	991.80	991.80	991.80
Managed Router 3.072Mbps	Per Router (Recurring)	2,051.93	2,051.93	2,051.93	2,051.93	2,051.93	2,051.93
Managed Router 6.144Mbps	Per Router (Recurring)	3,295.13	3,295.13	3,295.13	3,295.13	3,295.13	3,295.13
Managed Router 45Mbps	Per Router (Recurring)	5,664.98	5,664.98	5,664.98	5,664.98	5,664.98	5,664.98
Managed Router Internet Access 64Kbps	Per Managed Router	108.28	108.28	108.28	108.28	108.28	108.28
Managed Router Internet Access 128Kbps	Per Managed Router	110.61	110.61	110.61	110.61	110.61	110.61
Managed Router Internet Access 256Kbps	Per Managed Router	115.67	115.67	115.67	115.67	115.67	115.67
Managed Router Internet Access 512Kbps	Per Managed Router	153.50	153.50	153.50	153.50	153.50	153.50
Managed Router Internet Access 768Kbps	Per Managed Router	162.80	162.80	162.80	162.80	162.80	162.80
Managed Router Internet Access 1.536Mbps	Per Managed Router	187.12	187.12	187.12	187.12	187.12	187.12
Managed Router Internet Access 3.072Mbps	Per Managed Router	450.22	450.22	450.22	450.22	450.22	450.22
Managed Router Internet Access 6.144Mbps	Per Managed Router	548.63	548.63	548.63	548.63	548.63	548.63
Managed Router Internet Access 45Mbps	Per Managed Router	1,761.42	1,761.42	1,761.42	1,761.42	1,761.42	1,761.42
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	643.12	643.12	643.12	643.12	643.12	643.12
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	528.81	528.81	528.81	528.81	528.81	528.81
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	125.16	125.16	125.16	125.16	125.16	125.16
ERCS Installation	Per Router (One-time)	653.90	653.90	653.90	653.90	653.90	653.90
ERCS De-Installation	Per Router (One-time)	653.90	653.90	653.90	653.90	653.90	653.90
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	250.49	250.49	250.49	250.49	250.49	250.49
ERCS with Wi-Fi enabled	Per Router (Recurring)	375.65	375.65	375.65	375.65	375.65	375.65
Voice Network							
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	52.74	52.74	52.74	52.74	52.74	52.74
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	19.07	19.07	19.07	19.07	19.07	19.07
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	23.77	23.77	23.77	23.77	23.77	23.77
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	26.17	26.17	26.17	26.17	26.17	26.17
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	61.10	61.10	61.10	61.10	61.10	61.10
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	37.58	37.58	37.58	37.58	37.58	37.58
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	10.54	10.54	10.54	10.54	10.54	10.54
CHVS - Unified Messaging Feature	Per Instance	1.84	1.84	1.84	1.84	1.84	1.84
CHVS - Auto Attendant Feature	Per Instance	31.65	31.65	31.65	31.65	31.65	31.65
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	27.58	27.58	27.58	27.58	27.58	27.58
UCaaS Basic Service Option	Qty of Basic Phone Sets	22.99	22.99	22.99	22.99	22.99	22.99
UCaaS Standard Service	Qty of Standard Phone Sets	32.14	32.14	32.14	32.14	32.14	32.14
UCaaS Standard Service Option	Qty of Standard Phone Sets	25.49	25.49	25.49	25.49	25.49	25.49
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	33.36	33.36	33.36	33.36	33.36	33.36
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	25.49	25.49	25.49	25.49	25.49	25.49
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	57.89	57.89	57.89	57.89	57.89	57.89
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	25.49	25.49	25.49	25.49	25.49	25.49
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	39.44	39.44	39.44	39.44	39.44	39.44
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	22.99	22.99	22.99	22.99	22.99	22.99
UCaaS On-Site IMAC	Qty of IMACs	50.95	50.95	50.95	50.95	50.95	50.95
UCaaS Remote IMAC	Qty of IMACs	10.19	10.19	10.19	10.19	10.19	10.19
UCaaS Auto Attendant	Per Instance	56.05	56.05	56.05	56.05	56.05	56.05
Reservationless Audio Conferencing - Tier I	Per Minute	0.0390	0.0390	0.0390	0.0390	0.0390	0.0390

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0359
Reservationless Audio Conferencing - Tier III	Per Minute	0.0321	0.0321	0.0323	0.0323	0.0323	0.0326	0.0326	0.0328
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562	0.1571
Special Event Audio Conferencing	Per Minute	0.2287	0.2287	0.2298	0.2298	0.2298	0.2316	0.2316	0.2330
Conference Record Option	Per Minute	0.0331	0.0331	0.0333	0.0333	0.0333	0.0336	0.0336	0.0338
Audio Conferencing - No Show Fee	Per Participant	6.21	6.21	6.24	6.24	6.24	6.29	6.29	6.33
Audio Conferencing - Approved Participant List	Per Participant	3.11	3.11	3.13	3.13	3.13	3.16	3.16	3.18
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	61.07	61.07	61.38	61.38	61.38	61.87	61.87	62.24
Audio Conferencing Media Storage - CD Indexing	Per CD	124.20	124.20	124.82	124.82	124.82	125.82	125.82	126.57
Audio Conferencing Media Storage - Tape	Per Request (Tape)	24.84	24.84	24.96	24.96	24.96	25.16	25.16	25.31
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	73.49	73.49	73.86	73.86	73.86	74.45	74.45	74.90
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	85.91	85.91	86.34	86.34	86.34	87.03	87.03	87.55
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	104.54	104.54	105.06	105.06	105.06	105.90	105.90	106.54
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	129.38	129.38	130.03	130.03	130.03	131.07	131.07	131.86
Audio Conferencing Transcription Service Q&A Session	Per Request	31.05	31.05	31.21	31.21	31.21	31.46	31.46	31.65
Audio Conferencing Transcription Service Fax Delivery	Per Request	49.68	49.68	49.93	49.93	49.93	50.33	50.33	50.63
Meeting Center Data Conferencing	Per Minute	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	154.22	154.22	154.99	154.99	154.99	156.23	156.23	157.17
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	128.34	128.34	128.98	128.98	128.98	130.01	130.01	130.79
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	115.92	115.92	116.50	116.50	116.50	117.43	117.43	118.13
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	102.47	102.47	102.98	102.98	102.98	103.80	103.80	104.42
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	96.26	96.26	96.74	96.74	96.74	97.51	97.51	98.10
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	85.91	85.91	86.34	86.34	86.34	87.03	87.03	87.55
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	8.02	8.02	8.06	8.06	8.06	8.12	8.12	8.17
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	81.77	81.77	82.18	82.18	82.18	82.84	82.84	83.34
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	66.24	66.24	66.57	66.57	66.57	67.10	67.10	67.50
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	54.86	54.86	55.13	55.13	55.13	55.57	55.57	55.90
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	38.30	38.30	38.49	38.49	38.49	38.80	38.80	39.03
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	27.95	27.95	28.09	28.09	28.09	28.31	28.31	28.48
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	21.74	21.74	21.85	21.85	21.85	22.02	22.02	22.15
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	19.25	19.25	19.35	19.35	19.35	19.50	19.50	19.62
Training Center NH30 - Tier I	Per Named Host	327.06	327.06	328.70	328.70	328.70	331.33	331.33	333.32
Training Center NH30 - Tier II	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81	278.47
Training Center NH30 - Tier III	Per Named Host	218.39	218.39	219.48	219.48	219.48	221.24	221.24	222.57
Training Center NH30 - Tier IV	Per Named Host	185.27	185.27	186.20	186.20	186.20	187.69	187.69	188.82
Training Center NH30 - Tier V	Per Named Host	141.80	141.80	142.51	142.51	142.51	143.65	143.65	144.51
Training Center NH30 - Tier VI	Per Named Host	109.71	109.71	110.26	110.26	110.26	111.14	111.14	111.81
Training Center NH50 - Tier I	Per Named Host	545.45	545.45	548.18	548.18	548.18	552.57	552.57	555.89
Training Center NH50 - Tier II	Per Named Host	490.59	490.59	493.04	493.04	493.04	496.98	496.98	499.96
Training Center NH50 - Tier III	Per Named Host	436.77	436.77	438.95	438.95	438.95	442.46	442.46	445.11
Training Center NH50 - Tier IV	Per Named Host	355.01	355.01	356.79	356.79	356.79	359.64	359.64	361.80
Training Center NH50 - Tier V	Per Named Host	273.24	273.24	274.61	274.61	274.61	276.81	276.81	278.47
Training Center NH50 - Tier VI	Per Named Host	196.65	196.65	197.63	197.63	197.63	199.21	199.21	200.41
Training Center NH100 - Tier I	Per Named Host	817.65	817.65	821.74	821.74	821.74	828.31	828.31	833.28
Training Center NH100 - Tier II	Per Named Host	735.89	735.89	739.57	739.57	739.57	745.49	745.49	749.96
Training Center NH100 - Tier III	Per Named Host	654.12	654.12	657.39	657.39	657.39	662.65	662.65	666.63
Training Center NH100 - Tier IV	Per Named Host	572.36	572.36	575.22	575.22	575.22	579.82	579.82	583.30
Training Center NH100 - Tier V	Per Named Host	490.59	490.59	493.04	493.04	493.04	496.98	496.98	499.96
Training Center NH100 - Tier VI	Per Named Host	381.92	381.92	383.83	383.83	383.83	386.90	386.90	389.22
Training Center Overage	Per Attendee Per Meeting	32.09	32.09	32.25	32.25	32.25	32.51	32.51	32.71

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Reservationless Audio Conferencing - Tier II	Per Minute	0.0359	0.0359	0.0359	0.0359	0.0359	0.0359
Reservationless Audio Conferencing - Tier III	Per Minute	0.0328	0.0328	0.0328	0.0328	0.0328	0.0328
Operator Assisted Audio Conferencing	Per Minute	0.1571	0.1571	0.1571	0.1571	0.1571	0.1571
Special Event Audio Conferencing	Per Minute	0.2330	0.2330	0.2330	0.2330	0.2330	0.2330
Conference Record Option	Per Minute	0.0338	0.0338	0.0338	0.0338	0.0338	0.0338
Audio Conferencing - No Show Fee	Per Participant	6.33	6.33	6.33	6.33	6.33	6.33
Audio Conferencing - Approved Participant List	Per Participant	3.18	3.18	3.18	3.18	3.18	3.18
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	62.24	62.24	62.24	62.24	62.24	62.24
Audio Conferencing Media Storage - CD Indexing	Per CD	126.57	126.57	126.57	126.57	126.57	126.57
Audio Conferencing Media Storage - Tape	Per Request (Tape)	25.31	25.31	25.31	25.31	25.31	25.31
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	74.90	74.90	74.90	74.90	74.90	74.90
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	87.55	87.55	87.55	87.55	87.55	87.55
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	106.54	106.54	106.54	106.54	106.54	106.54
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	131.86	131.86	131.86	131.86	131.86	131.86
Audio Conferencing Transcription Service Q&A Session	Per Request	31.65	31.65	31.65	31.65	31.65	31.65
Audio Conferencing Transcription Service Fax Delivery	Per Request	50.63	50.63	50.63	50.63	50.63	50.63
Meeting Center Data Conferencing	Per Minute	0.17	0.17	0.17	0.17	0.17	0.17
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	157.17	157.17	157.17	157.17	157.17	157.17
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	130.79	130.79	130.79	130.79	130.79	130.79
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	118.13	118.13	118.13	118.13	118.13	118.13
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	104.42	104.42	104.42	104.42	104.42	104.42
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	98.10	98.10	98.10	98.10	98.10	98.10
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	87.55	87.55	87.55	87.55	87.55	87.55
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	8.17	8.17	8.17	8.17	8.17	8.17
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	83.34	83.34	83.34	83.34	83.34	83.34
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	67.50	67.50	67.50	67.50	67.50	67.50
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	55.90	55.90	55.90	55.90	55.90	55.90
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	39.03	39.03	39.03	39.03	39.03	39.03
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	28.48	28.48	28.48	28.48	28.48	28.48
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	22.15	22.15	22.15	22.15	22.15	22.15
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	19.62	19.62	19.62	19.62	19.62	19.62
Training Center NH30 - Tier I	Per Named Host	333.32	333.32	333.32	333.32	333.32	333.32
Training Center NH30 - Tier II	Per Named Host	278.47	278.47	278.47	278.47	278.47	278.47
Training Center NH30 - Tier III	Per Named Host	222.57	222.57	222.57	222.57	222.57	222.57
Training Center NH30 - Tier IV	Per Named Host	188.82	188.82	188.82	188.82	188.82	188.82
Training Center NH30 - Tier V	Per Named Host	144.51	144.51	144.51	144.51	144.51	144.51
Training Center NH30 - Tier VI	Per Named Host	111.81	111.81	111.81	111.81	111.81	111.81
Training Center NH50 - Tier I	Per Named Host	555.89	555.89	555.89	555.89	555.89	555.89
Training Center NH50 - Tier II	Per Named Host	499.96	499.96	499.96	499.96	499.96	499.96
Training Center NH50 - Tier III	Per Named Host	445.11	445.11	445.11	445.11	445.11	445.11
Training Center NH50 - Tier IV	Per Named Host	361.80	361.80	361.80	361.80	361.80	361.80
Training Center NH50 - Tier V	Per Named Host	278.47	278.47	278.47	278.47	278.47	278.47
Training Center NH50 - Tier VI	Per Named Host	200.41	200.41	200.41	200.41	200.41	200.41
Training Center NH100 - Tier I	Per Named Host	833.28	833.28	833.28	833.28	833.28	833.28
Training Center NH100 - Tier II	Per Named Host	749.96	749.96	749.96	749.96	749.96	749.96
Training Center NH100 - Tier III	Per Named Host	666.63	666.63	666.63	666.63	666.63	666.63
Training Center NH100 - Tier IV	Per Named Host	583.30	583.30	583.30	583.30	583.30	583.30
Training Center NH100 - Tier V	Per Named Host	499.96	499.96	499.96	499.96	499.96	499.96
Training Center NH100 - Tier VI	Per Named Host	389.22	389.22	389.22	389.22	389.22	389.22
Training Center Overage	Per Attendee Per Meeting	32.71	32.71	32.71	32.71	32.71	32.71

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Security									
Number of Servers (All Classes)	Total Server Count	201.07	201.07	202.08	202.08	202.08	203.70	203.70	204.92
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	102.47	102.47	102.98	102.98	102.98	103.80	103.80	104.42
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	468.28	468.28	470.62	470.62	470.62	474.38	474.38	477.23
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	68.63	68.63	68.97	68.97	68.97	69.52	69.52	69.94
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	91.62	91.62	92.08	92.08	92.08	92.82	92.82	93.38
Help Desk									
Help Desk Services	Qty of PCs	8.74	8.74	8.78	8.78	8.78	8.85	8.85	8.90
Legacy Help Desk	Qty of PCs and Servers	0.00	3.21	3.23	3.23	3.23	3.26	3.26	3.28
Internal Applications / Chargeback									
Support	Per FTE	0.00	7,832.95	7,872.11	7,872.11	10,496.16	10,580.13	10,580.13	10,643.61

For purposes of this Amendment No. 76, the term Contract Year Seven Truncated shall mean the time period from July 1, 2012 through November 30, 2012 and the term Contract Year Seven Stub shall mean the time period from December 1, 2012 through June 30, 2013

Attachment 10.1.7 -- Post-Transition Phase Fees - Additional Resource Charges (ARC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Security							
Number of Servers (All Classes)	Total Server Count	204.92	204.92	204.92	204.92	204.92	204.92
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	104.42	104.42	104.42	104.42	104.42	104.42
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	477.23	477.23	477.23	477.23	477.23	477.23
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	69.94	69.94	69.94	69.94	69.94	69.94
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	93.38	93.38	93.38	93.38	93.38	93.38
Help Desk							
Help Desk Services	Qty of PCs	8.90	8.90	8.90	8.90	8.90	8.90
Legacy Help Desk	Qty of PCs and Servers	3.28	3.28	3.28	3.28	3.28	3.28
Internal Applications / Chargeback							
Support	Per FTE	10,643.61	10,643.61	10,643.61	10,643.61	10,643.61	10,643.61

For purposes of this Amendment No. 76, the term Contract Year Seven Truncated shall mean the ti
mean the time period from December 1, 2012 through June 30, 2013

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Data Center (Mainframe/Server)									
Mainframe									
Mainframe Processing - z/OS	Per installed MIPS	444.08	444.08	446.30	446.30	446.30	449.87	449.87	452.57
Mainframe Storage - z/OS	Per Gbyte	1.86	1.86	1.87	1.87	1.87	1.88	1.88	1.89
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per Installed HW/SW MIPS	22.83	22.83	22.94	22.94	22.94	23.12	23.12	23.26
Mainframe Storage - UNISYS	Per Gbyte	1.91	1.91	1.92	1.92	1.92	1.94	1.94	1.95
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Print CESC	Per 1000 lines	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15
Unix Servers									
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	380.65	380.65	382.55	382.55	382.55	385.61	385.61	387.92
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	732.72	732.72	736.38	736.38	736.38	742.27	742.27	746.72
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,233.07	2,233.07	2,244.24	2,244.24	2,244.24	2,262.19	2,262.19	2,275.76
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,251.42	3,251.42	3,267.68	3,267.68	3,267.68	3,293.82	3,293.82	3,313.58
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	323.56	323.56	325.18	325.18	325.18	327.78	327.78	329.75
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	622.81	622.81	625.92	625.92	625.92	630.93	630.93	634.72
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,898.11	1,898.11	1,907.60	1,907.60	1,907.60	1,922.86	1,922.86	1,934.40
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery									
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Data Center (Mainframe/Server)							
Mainframe							
Mainframe Processing - z/OS	Per installed MIPS	452.57	452.57	452.57	452.57	452.57	452.57
Mainframe Storage - z/OS	Per Gbyte	1.89	1.89	1.89	1.89	1.89	1.89
Mainframe Tape Storage - z/OS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Processing - UNISYS	Per Installed HW/SW MIPS	23.26	23.26	23.26	23.26	23.26	23.26
Mainframe Storage - UNISYS	Per Gbyte	1.95	1.95	1.95	1.95	1.95	1.95
Mainframe Tape Storage - UNISYS	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Mainframe Print CESC	Per 1000 lines	0.15	0.15	0.15	0.15	0.15	0.15
Unix Servers							
Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	387.92	387.92	387.92	387.92	387.92	387.92
Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	746.72	746.72	746.72	746.72	746.72	746.72
Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	2,275.76	2,275.76	2,275.76	2,275.76	2,275.76	2,275.76
Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	3,313.58	3,313.58	3,313.58	3,313.58	3,313.58	3,313.58
Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	329.75	329.75	329.75	329.75	329.75	329.75
Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	634.72	634.72	634.72	634.72	634.72	634.72
Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	1,934.40	1,934.40	1,934.40	1,934.40	1,934.40	1,934.40
Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Unix Servers - Disaster Recovery							
Tier 1 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers									
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	201.56	201.56	202.57	202.57	202.57	204.19	204.19	205.42
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	388.13	388.13	390.07	390.07	390.07	393.19	393.19	395.55
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	776.85	776.85	780.73	780.73	780.73	786.98	786.98	791.70
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	171.33	171.33	172.19	172.19	172.19	173.57	173.57	174.61
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	329.91	329.91	331.56	331.56	331.56	334.21	334.21	336.22
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers Disaster Recovery									
Tier 1 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 5 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Small (1-2 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Medium (3-4 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Large (5-6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Physical Enterprise (over 6 CPUs)	Qty of Physical Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Small (1-2 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Medium (3-4 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Large (5-6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - Unix Virtual Enterprise (over 6 CPUs)	Qty of Virtual Unix Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers							
NT Win & Other Physical Small (1-2 CPUs)	Qty of Physical NT Win & Other Servers	205.42	205.42	205.42	205.42	205.42	205.42
NT Win & Other Physical Medium (3-4 CPUs)	Qty of Physical NT Win & Other Servers	395.55	395.55	395.55	395.55	395.55	395.55
NT Win & Other Physical Large (5-6 CPUs)	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Physical Enterprise (over 6 CPUs)	Qty of Physical NT Win & Other Servers	791.70	791.70	791.70	791.70	791.70	791.70
NT Win & Other Virtual Small (1-2 CPUs)	Qty of Virtual NT Win & Other Servers	174.61	174.61	174.61	174.61	174.61	174.61
NT Win & Other Virtual Medium (3-4 CPUs)	Qty of Virtual NT Win & Other Servers	336.22	336.22	336.22	336.22	336.22	336.22
NT Win & Other Virtual Large (5-6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Virtual Enterprise (over 6 CPUs)	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
NT Win & Other Servers Disaster Recovery							
Tier 1 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 1 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Tier 4 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other									
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Storage									
Storage Tier 1 at CESC	Per Gbyte	2.48	2.48	2.49	2.49	0.37	0.37	0.37	0.37
Storage Tier 2 at CESC	Per Gbyte	2.24	2.24	2.25	2.25	0.33	0.33	0.33	0.33
Storage Tier 2 outside of CESC	Per Gbyte	2.33	2.33	2.34	2.34	0.35	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	Per Gbyte	1.99	1.99	2.00	2.00	0.60	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Storage DASD no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
DR Storage RUs									
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Computing									
PC Support - Desktops									
5-year Refresh Rate	Qty of PCs	6.57	6.57	6.60	6.60	6.60	6.65	6.65	6.69
PC Support - Laptops									
4-year Refresh Rate	Qty of PCs	6.45	6.45	6.48	6.48	6.48	6.53	6.53	6.57
PC Support - Tablet									
4-year Refresh Rate	Qty of PCs	8.83	8.83	8.87	8.87	8.87	8.94	8.94	8.99
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PC Support - Handhelds									
No Defined Refresh Rate	Qty of PCs	7.76	7.76	7.80	7.80	7.80	7.86	7.86	7.91
PC Hardware Charge - Desktops									
5-year Refresh Rate	Qty of PCs	4.85	4.85	4.87	4.87	4.87	4.91	4.91	4.94
PC Hardware Charge - Laptops									
4-year Refresh Rate	Qty of PCs	7.14	7.14	7.18	7.18	7.18	7.24	7.24	7.28
PC Hardware - Tablet									
4-year Refresh Rate	Qty of PCs	10.23	10.23	10.28	10.28	10.28	10.36	10.36	10.42
PC Software									
HDEW DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	3.66	3.66	3.68	3.68	3.68	3.71	3.71	3.73
Installation for HDEW	Qty of HDEW Installations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Other									

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Tier 4 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Small	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Medium	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Large	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Physical Enterprise	Qty of Physical NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Small	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Medium	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Large	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 DR - NT Win & Other Virtual Enterprise	Qty of Virtual NT Win & Other Servers	N/A	N/A	N/A	N/A	N/A	N/A
Other							
Legacy Server	Qty of Legacy Servers	N/A	N/A	N/A	N/A	N/A	N/A
Storage							
Storage Tier 1 at CESC	Per Gbyte	0.37	0.37	0.37	0.37	0.37	0.37
Storage Tier 2 at CESC	Per Gbyte	0.33	0.33	0.33	0.33	0.33	0.33
Storage Tier 2 outside of CESC	Per Gbyte	0.35	0.35	0.35	0.35	0.35	0.35
Storage DASD (Direct Access Storage Device)	Per Gbyte	0.60	0.60	0.60	0.60	0.60	0.60
Storage Tier 2 at CESC no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Storage DASD no Backup	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
DR Storage RUs							
Tier 1 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 2 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 3 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 4 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 5 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Tier 6 - DR - Allocated Storage	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Desktop Computing							
PC Support - Desktops							
5-year Refresh Rate	Qty of PCs	6.69	6.69	6.69	6.69	6.69	6.69
PC Support - Laptops							
4-year Refresh Rate	Qty of PCs	6.57	6.57	6.57	6.57	6.57	6.57
PC Support - Tablet							
4-year Refresh Rate	Qty of PCs	8.99	8.99	8.99	8.99	8.99	8.99
Legacy PCs	Qty of Legacy PCs	N/A	N/A	N/A	N/A	N/A	N/A
PC Support - Handhelds							
No Defined Refresh Rate	Qty of PCs	7.91	7.91	7.91	7.91	7.91	7.91
PC Hardware Charge - Desktops							
5-year Refresh Rate	Qty of PCs	4.94	4.94	4.94	4.94	4.94	4.94
PC Hardware Charge - Laptops							
4-year Refresh Rate	Qty of PCs	7.28	7.28	7.28	7.28	7.28	7.28
PC Hardware - Tablet							
4-year Refresh Rate	Qty of PCs	10.42	10.42	10.42	10.42	10.42	10.42
PC Software							
HDEW DSS Shared Services	Qty of Desktops, Laptops, Tablets	N/A	N/A	N/A	N/A	N/A	N/A
Hard Drive Encryption for Workstations (HDEW)	Qty of Desktops, Laptops, Tablets	3.73	3.73	3.73	3.73	3.73	3.73
Installation for HDEW	Qty of HDEW Installations						
Other							

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Network Attached Printer - Category 1	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.41
Network Attached Printer - Category 2	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.41
Network Attached Printer - Category 3	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.41
Network Attached Printer - Category 4	Per Printer	30.82	30.82	30.97	30.97	30.97	31.22	31.22	31.41
Copier Category 1	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Category 2	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Category 3	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Category 4	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Category 5	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Category 6	Per Copier	10.78	10.78	10.83	10.83	10.83	10.92	10.92	10.99
Copier Click Category 1A	Per Click (Page)	0.0094	0.0094	0.0094	0.0094	0.0094	0.0095	0.0095	0.0096
Copier Click Category 2A	Per Click (Page)	0.0090	0.0090	0.0090	0.0090	0.0090	0.0091	0.0091	0.0092
Copier Click Category 3A	Per Click (Page)	0.0064	0.0064	0.0064	0.0064	0.0064	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0519
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0519
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0509	0.0509	0.0512	0.0512	0.0512	0.0516	0.0516	0.0519
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Messaging									
Messaging & Mailbox Services	Qty of Email Boxes	2.59	2.59	2.60	2.60	2.60	2.62	2.62	2.64
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.78	3.78	3.78	3.80	3.80	3.83	3.83	3.85
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise SharePoint Service	Per SharePoint End-User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Data Network									
User/Device Ports	Qty of Ports	30.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.51	16.51	16.59	16.59	16.59	16.72	16.72	16.82
WAN – 56Kbps	Per Circuit	N/A	N/A	N/A	115.69	115.69	116.62	116.62	117.32
WAN – 128Kbps	Per Circuit	N/A	349.88	351.63	351.63	351.63	354.44	354.44	356.57
WAN – 256Kbps	Per Circuit	N/A	368.88	370.72	370.72	370.72	373.69	373.69	375.93
WAN – 512Kbps	Per Circuit	N/A	384.26	386.18	386.18	386.18	389.27	389.27	391.61
WAN – 768Kbps	Per Circuit	N/A	499.57	502.07	502.07	502.07	506.09	506.09	509.13
WAN – 1.024Mbps	Per Circuit	N/A	518.94	521.53	521.53	521.53	525.70	525.70	528.85
WAN – 1.536Mbps	Per Circuit	N/A	577.37	580.26	580.26	580.26	584.90	584.90	588.41
WAN – 3.072Mbps	Per Circuit	N/A	1,194.52	1,200.49	1,200.49	1,200.49	1,210.09	1,210.09	1,217.35
WAN – 4.608 Mbps	Per Circuit	N/A	1,572.90	1,580.76	1,580.76	1,580.76	1,593.41	1,593.41	1,602.97
WAN – 6.144Mbps	Per Circuit	N/A	1,918.25	1,927.84	1,927.84	1,927.84	1,943.26	1,943.26	1,954.92
WAN – 45Mbps	Per Circuit	N/A	3,297.85	3,314.34	3,314.34	3,314.34	3,340.85	3,340.85	3,360.90
WAN – 50Mbps	Per Circuit	N/A	5,192.33	5,218.29	5,218.29	5,218.29	5,260.04	5,260.04	5,291.60
WAN – 150 Mbps - 155Mbps	Per Circuit	N/A	8,915.47	8,960.05	8,960.05	8,960.05	9,031.73	9,031.73	9,085.92
Legacy WAN	Per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
LAN Port Charge	Per Server, PC Support, or MFD	N/A	N/A	N/A	7.58	7.58	7.64	7.64	7.69
LAN - <=24 Ports	Per Site	N/A	64.66	64.98	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	Per Site	N/A	206.36	207.39	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	Per Site	N/A	845.96	850.19	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	Per Site	N/A	2,054.47	2,064.74	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	Per Site	N/A	9,885.25	9,934.68	N/A	N/A	N/A	N/A	N/A
Legacy LAN	Per Legacy Site	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Network Attached Printer - Category 1	Per Printer	31.41	31.41	31.41	31.41	31.41	31.41
Network Attached Printer - Category 2	Per Printer	31.41	31.41	31.41	31.41	31.41	31.41
Network Attached Printer - Category 3	Per Printer	31.41	31.41	31.41	31.41	31.41	31.41
Network Attached Printer - Category 4	Per Printer	31.41	31.41	31.41	31.41	31.41	31.41
Copier Category 1	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Category 2	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Category 3	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Category 4	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Category 5	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Category 6	Per Copier	10.99	10.99	10.99	10.99	10.99	10.99
Copier Click Category 1A	Per Click (Page)	0.0096	0.0096	0.0096	0.0096	0.0096	0.0096
Copier Click Category 2A	Per Click (Page)	0.0092	0.0092	0.0092	0.0092	0.0092	0.0092
Copier Click Category 3A	Per Click (Page)	0.0065	0.0065	0.0065	0.0065	0.0065	0.0065
Copier Click Category 4A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 4B	Per Click (Page)	0.0519	0.0519	0.0519	0.0519	0.0519	0.0519
Copier Click Category 5A	Per Click (Page)	0.0052	0.0052	0.0052	0.0052	0.0052	0.0052
Copier Click Category 5B	Per Click (Page)	0.0519	0.0519	0.0519	0.0519	0.0519	0.0519
Copier Click Category 6A	Per Click (Page)	0.0059	0.0059	0.0059	0.0059	0.0059	0.0059
Copier Click Category 6B	Per Click (Page)	0.0519	0.0519	0.0519	0.0519	0.0519	0.0519
IMACs for PCs	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
Messaging							
Messaging & Mailbox Services	Qty of Email Boxes	2.64	2.64	2.64	2.64	2.64	2.64
Legacy Email Services	Qty of Legacy Email Boxes	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Handheld Services - Blackberry	Qty of Blackberry Devices	3.85	3.85	3.85	3.85	3.85	3.85
Enterprise Handheld Services - non -Blackberry	Qty of non-Blackberry Devices	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service	Per Elected Email Box	N/A	N/A	N/A	N/A	N/A	N/A
Hosted Mail Archiving Service - Data Migration	Per Gbyte	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise SharePoint Service	Per SharePoint End-User	N/A	N/A	N/A	N/A	N/A	N/A
Data Network							
User/Device Ports	Qty of Ports	N/A	N/A	N/A	N/A	N/A	N/A
IMACs for Data Network	Qty per IMACs	16.82	16.82	16.82	16.82	16.82	16.82
WAN – 56Kbps	Per Circuit	117.32	117.32	117.32	117.32	117.32	117.32
WAN – 128Kbps	Per Circuit	356.57	356.57	356.57	356.57	356.57	356.57
WAN – 256Kbps	Per Circuit	375.93	375.93	375.93	375.93	375.93	375.93
WAN – 512Kbps	Per Circuit	391.61	391.61	391.61	391.61	391.61	391.61
WAN – 768Kbps	Per Circuit	509.13	509.13	509.13	509.13	509.13	509.13
WAN – 1.024Mbps	Per Circuit	528.85	528.85	528.85	528.85	528.85	528.85
WAN – 1.536Mbps	Per Circuit	588.41	588.41	588.41	588.41	588.41	588.41
WAN – 3.072Mbps	Per Circuit	1,217.35	1,217.35	1,217.35	1,217.35	1,217.35	1,217.35
WAN – 4.608 Mbps	Per Circuit	1,602.97	1,602.97	1,602.97	1,602.97	1,602.97	1,602.97
WAN – 6.144Mbps	Per Circuit	1,954.92	1,954.92	1,954.92	1,954.92	1,954.92	1,954.92
WAN – 45Mbps	Per Circuit	3,360.90	3,360.90	3,360.90	3,360.90	3,360.90	3,360.90
WAN – 50Mbps	Per Circuit	5,291.60	5,291.60	5,291.60	5,291.60	5,291.60	5,291.60
WAN – 150 Mbps - 155Mbps	Per Circuit	9,085.92	9,085.92	9,085.92	9,085.92	9,085.92	9,085.92
Legacy WAN	Per Legacy Circuit	N/A	N/A	N/A	N/A	N/A	N/A
LAN Port Charge	Per Server, PC Support, or MFD	7.69	7.69	7.69	7.69	7.69	7.69
LAN - <=24 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 25-50 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 51-200 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 201-500 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
LAN - 501-2000 Ports	Per Site	N/A	N/A	N/A	N/A	N/A	N/A
Legacy LAN	Per Legacy Site	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 64Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 128Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 256Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Managed Router Service Initiation/Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 64Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router 128Kbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 1.536Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router 3.072Mbps	Per Router (Recurring)	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 64Kbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 1.536Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 3.072Mbps	Per Managed Router	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ERCS with Wi-Fi enabled	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Voice Network									
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.67
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.86
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.62	12.62	12.68	12.68	12.68	12.78	12.78	12.86
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	40.62	40.62	40.82	40.82	40.82	41.15	41.15	41.40
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.51	8.51	8.55	8.55	8.55	8.62	8.62	8.67
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.13
UCaaS Basic Service Option	Qty of Basic Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.13
UCaaS Standard Service	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Standard Service Option	Qty of Standard Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	11.84	11.84	11.90	11.90	11.90	12.00	12.00	12.07
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.13
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	9.94	9.94	9.99	9.99	9.99	10.07	10.07	10.13

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Managed Router Service Initiation/Move 512Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 768Kbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 1.536Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 3.072Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 6.144Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Service Initiation/Move 45Mbps	Per Router (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 64Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 128Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 256Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 512Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 768Kbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 1.536Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 3.072Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 6.144Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router 45Mbps	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 64Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 128Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 256Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 512Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 768Kbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 1.536Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 3.072Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 6.144Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Managed Router Internet Access 45Mbps	Per Managed Router	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Upgrade to LWAP	Qty of Secure LWAPS (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Secure Light Weight Access Point (LWAP)	Qty of Secure LWAPS (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS De-Installation	Per Router (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Enterprise Remote Connection Service (ERCS)	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
ERCS with Wi-Fi enabled	Per Router (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Voice Network							
CHVS - VoIP Service Initiation	Qty of VoIP Service Initiations	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - VoIP Basic Phone Set	Qty of Basic Phone Sets	8.67	8.67	8.67	8.67	8.67	8.67
CHVS - VoIP Standard Phone Set	Qty of Standard Phone Sets	12.86	12.86	12.86	12.86	12.86	12.86
CHVS - VoIP Enhanced Phone Set	Qty of Enhanced Phone Sets	12.86	12.86	12.86	12.86	12.86	12.86
CHVS - VoIP Receptionist Phone Set	Qty of Receptionist Phone Sets	41.40	41.40	41.40	41.40	41.40	41.40
CHVS - VoIP Conference Phone Set	Qty of Conference Phone Sets	8.67	8.67	8.67	8.67	8.67	8.67
CHVS - VoIP IMAC	Qty of VoIP Moves/Changes/Adds	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Unified Messaging Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A
CHVS - Auto Attendant Feature	Per Instance	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Basic VOIP Service	Qty of Basic Phone Sets	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Basic Service Option	Qty of Basic Phone Sets	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Standard Service	Qty of Standard Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Standard Service Option	Qty of Standard Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Enhanced Service	Qty of Enhanced Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Enhanced VOIP Option	Qty of Enhanced Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Receptionist VOIP Service	Qty of Receptionist Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Receptionist VOIP Service Option	Qty of Receptionist Phone Sets	12.07	12.07	12.07	12.07	12.07	12.07
UCaaS Conference VOIP Service	Qty of Conference Phone Sets	10.13	10.13	10.13	10.13	10.13	10.13
UCaaS Conference VOIP Service Option	Qty of Conference Phone Sets	10.13	10.13	10.13	10.13	10.13	10.13

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
UCaaS On-Site IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Remote IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Auto Attendant	Per Instance	28.00	28.00	28.14	28.14	28.14	28.37	28.37	28.54
Reservationless Audio Conferencing - Tier I	Per Minute	0.0383	0.0383	0.0385	0.0385	0.0385	0.0388	0.0388	0.0390
Reservationless Audio Conferencing - Tier II	Per Minute	0.0352	0.0352	0.0354	0.0354	0.0354	0.0357	0.0357	0.0359
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1542	0.1542	0.1550	0.1550	0.1550	0.1562	0.1562	0.1571
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request (Tape)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
UCaaS On-Site IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Remote IMAC	Qty of IMACs	N/A	N/A	N/A	N/A	N/A	N/A
UCaaS Auto Attendant	Per Instance	28.54	28.54	28.54	28.54	28.54	28.54
Reservationless Audio Conferencing - Tier I	Per Minute	0.0390	0.0390	0.0390	0.0390	0.0390	0.0390
Reservationless Audio Conferencing - Tier II	Per Minute	0.0359	0.0359	0.0359	0.0359	0.0359	0.0359
Reservationless Audio Conferencing - Tier III	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Operator Assisted Audio Conferencing	Per Minute	0.1571	0.1571	0.1571	0.1571	0.1571	0.1571
Special Event Audio Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Conference Record Option	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - No Show Fee	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing - Approved Participant List	Per Participant	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Digital	Per Request (CD/Digital Download)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - CD Indexing	Per CD	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Media Storage - Tape	Per Request (Tape)	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 48 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 24 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 12 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service 3 Business Hr Delivery	Per 15 minute increment of Audio Conference	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Q&A Session	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Audio Conferencing Transcription Service Fax Delivery	Per Request	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing	Per Minute	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier I	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier II	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier III	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier IV	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier V	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing CU - Tier VI	Per Concurrent User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing Overage	Per Quarter Hour Per User	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Meeting Center Data Conferencing NH15 Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH30 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH50 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier I	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower

	Unit	Year 4 Stub	Year 5 Truncated	Year 5 Stub	Year 5 Stub B	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Security									
Number of Servers (All Classes)	Total Server Count	268.10	26.81	26.94	26.94	26.94	27.16	27.16	27.32
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk									
Help Desk Services	Qty of PCs	6.63	6.63	6.66	6.66	6.66	6.71	6.71	6.75
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Internal Applications / Chargeback									
Support	Per FTE	8,877.34	8,877.34	8,921.73	8,921.73	8,921.73	8,993.10	8,993.10	9,047.06

For purposes of this Amendment No. 76, the term Contract Year Seven Truncated shall mean the time period from July 1, 2012 through November 30, 2012 and the term Contract Year Seven Stub shall mean the time period from December 1, 2012 through June 30, 2013

Attachment 10.1.8 -- Post-Transition Phase Fees - Reduced Resource Credits (RRC) Rates by Service Tower							
	Unit	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13
Training Center NH100 - Tier II	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier III	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier IV	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier V	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center NH100 - Tier VI	Per Named Host	N/A	N/A	N/A	N/A	N/A	N/A
Training Center Overage	Per Attendee Per Meeting	N/A	N/A	N/A	N/A	N/A	N/A
Security							
Number of Servers (All Classes)	Total Server Count	27.32	27.32	27.32	27.32	27.32	27.32
Enterprise VPN 2-Factor Authentication Service	Per Key Fob Issued (One-time)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Service Initiation and Move	Per Firewall (Non-Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW ≤10 Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Managed FW Unlimited Users / ≤45Mbps	Per Firewall (Recurring)	N/A	N/A	N/A	N/A	N/A	N/A
Help Desk							
Help Desk Services	Qty of PCs	6.75	6.75	6.75	6.75	6.75	6.75
Legacy Help Desk	Qty of PCs and Servers	N/A	N/A	N/A	N/A	N/A	N/A
Internal Applications / Chargeback							
Support	Per FTE	9,047.06	9,047.06	9,047.06	9,047.06	9,047.06	9,047.06

For purposes of this Amendment No. 76, the term Contract Year Seven Truncated shall mean the ti
mean the time period from December 1, 2012 through June 30, 2013

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 1	Year 2	Year 3	Year 4 Truncated	Year 4 Stub	Year 5 Truncated
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 89.00	$ 89.00	$ 89.00	$ 89.00	$ 97.99	$ 97.99
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 90.00	$ 90.00	$ 90.00	$ 90.00	$ 99.09	$ 99.09
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 89.00	$ 89.00	$ 89.00	$ 89.00	$ 97.99	$ 97.99
Documentation Specialist [Vendor Title: Technical Professional Senior - Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 194.00	$ 194.00	$ 194.00	$ 194.00	$ 213.59	$ 213.59
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 140.00	$ 140.00	$ 140.00	$ 140.00	$ 154.14	$ 154.14
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 102.00	$ 102.00	$ 102.00	$ 102.00	$ 112.30	$ 112.30
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 40.00	$ 40.00	$ 40.00	$ 40.00	$ 44.04	$ 44.04
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 125.00	$ 125.00	$ 125.00	$ 125.00	$ 137.63	$ 137.63
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 73.00	$ 73.00	$ 73.00	$ 73.00	$ 80.37	$ 80.37
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 40.00	$ 40.00	$ 40.00	$ 40.00	$ 44.04	$ 44.04
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 45.00	$ 45.00	$ 45.00	$ 45.00	$ 49.55	$ 49.55
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 50.00	$ 50.00	$ 50.00	$ 50.00	$ 55.05	$ 55.05

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 5 Stub	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub	Year 8
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 99.36	$ 99.36	$ 101.65	$ 101.65	$ 103.48	$ 103.48
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 100.48	$ 100.48	$ 102.79	$ 102.79	$ 104.64	$ 104.64
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 99.36	$ 99.36	$ 101.65	$ 101.65	$ 103.48	$ 103.48
Documentation Specialist [Vendor Title: Technical Professional Senior - Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 216.58	$ 216.58	$ 221.56	$ 221.56	$ 225.55	$ 225.55
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 156.30	$ 156.30	$ 159.89	$ 159.89	$ 162.77	$ 162.77
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 113.87	$ 113.87	$ 116.49	$ 116.49	$ 118.59	$ 118.59
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 44.66	$ 44.66	$ 45.68	$ 45.68	$ 46.50	$ 46.50
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 139.56	$ 139.56	$ 142.77	$ 142.77	$ 145.34	$ 145.34
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 81.50	$ 81.50	$ 83.37	$ 83.37	$ 84.87	$ 84.87
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 44.66	$ 44.66	$ 45.68	$ 45.68	$ 46.50	$ 46.50
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 50.24	$ 50.24	$ 51.40	$ 51.40	$ 52.33	$ 52.33
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 55.82	$ 55.82	$ 57.10	$ 57.10	$ 58.13	$ 58.13

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 9	Year 10	Year 11	Year 12	Year 13
Applications Programmer [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 103.48	$ 103.48	$ 103.48	$ 103.48	$ 103.48
Business Analyst [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 84.87	$ 84.87	$ 84.87	$ 84.87	$ 84.87
Communications Hardware Specialist [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 104.64	$ 104.64	$ 104.64	$ 104.64	$ 104.64
Communications Network Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Communications Software Specialist [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Computer Systems Analyst [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Database Administrator (DBA) [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Database Analyst [Vendor Title: Technical Professional-Level 4]	Customer Site & Vendor Site	$ 103.48	$ 103.48	$ 103.48	$ 103.48	$ 103.48
Documentation Specialist [Vendor Title: Technical Professional Senior - Level 3]	Customer Site & Vendor Site	$ 84.87	$ 84.87	$ 84.87	$ 84.87	$ 84.87
Information Systems Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Network Design Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Project Manager [Vendor Title: Manager Technical Expert IV]	Customer Site & Vendor Site	$ 225.55	$ 225.55	$ 225.55	$ 225.55	$ 225.55
Quality Assurance Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Security Systems Engineer [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 162.77	$ 162.77	$ 162.77	$ 162.77	$ 162.77
Software Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Software Systems Specialist [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Storage Operations Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 84.87	$ 84.87	$ 84.87	$ 84.87	$ 84.87
Storage Management Engineer [Vendor Title: Technical Professional Senior-Level 4]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
System Administrator/Operator [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
System Programmer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Systems Engineer [Vendor Title: Technical Professional-Level 5]	Customer Site & Vendor Site	$ 118.59	$ 118.59	$ 118.59	$ 118.59	$ 118.59
Tape Librarian [Vendor Title: Technical Support-Level 2]	Customer Site & Vendor Site	$ 46.50	$ 46.50	$ 46.50	$ 46.50	$ 46.50
Technical Architect [Vendor Title: Technical Professional Senior-Level 5]	Customer Site & Vendor Site	$ 145.34	$ 145.34	$ 145.34	$ 145.34	$ 145.34
Training Specialist [Vendor Title: Technical Professional-Level 3]	Customer Site & Vendor Site	$ 84.87	$ 84.87	$ 84.87	$ 84.87	$ 84.87
Technical Support 2 [Vendor Title: Personal Computer/Network Support 2] [Vendor Title: Help Desk Support 2]	Customer Site & Vendor Site	$ 46.50	$ 46.50	$ 46.50	$ 46.50	$ 46.50
Technical Support 3 [Vendor Title: Personal Computer/Network Support 3] [Vendor Title: Help Desk Support 3]	Customer Site & Vendor Site	$ 52.33	$ 52.33	$ 52.33	$ 52.33	$ 52.33
Technical Support 4 [Vendor Title: Personal Computer/Network Support 4] [Vendor Title: Help Desk Support 4]	Customer Site & Vendor Site	$ 58.13	$ 58.13	$ 58.13	$ 58.13	$ 58.13

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 1	Year 2	Year 3	Year 4 Truncated	Year 4 Stub	Year 5 Truncated
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 95.00	$ 95.00	$ 95.00	$ 95.00	$ 104.60	$ 104.60
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 126.00	$ 126.00	$ 126.00	$ 126.00	$ 138.73	$ 138.73
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 225.00	$ 225.00	$ 225.00	$ 225.00	$ 247.73	$ 247.73
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 250.00	$ 250.00	$ 250.00	$ 250.00	$ 275.25	$ 275.25
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 300.00	$ 300.00	$ 300.00	$ 300.00	$ 330.30	$ 330.30
Technical Professional-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 165.00	$ 165.00	$ 165.00	$ 165.00	$ 181.67	$ 181.67

For purposes of this Amendment No. 76, the term Contract Year Seven Truncated shall mean the time period from July 1, 2012 through November 30, 2012 and the term Contract Year Seven Stub shall mean the time period from December 1, 2012 through June 30, 2013

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 5 Stub	Year 6 Truncated	Year 6 Stub	Year 7 Truncated	Year 7 Stub	Year 8
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 106.06	$ 106.06	$ 108.50	$ 108.50	$ 110.45	$ 110.45
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 140.67	$ 140.67	$ 143.91	$ 143.91	$ 146.50	$ 146.50
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 251.20	$ 251.20	$ 256.98	$ 256.98	$ 261.61	$ 261.61
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 279.10	$ 279.10	$ 285.52	$ 285.52	$ 290.66	$ 290.66
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 334.92	$ 334.92	$ 342.63	$ 342.63	$ 348.80	$ 348.80
Technical Professional-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 184.21	$ 184.21	$ 188.45	$ 188.45	$ 191.84	$ 191.84

For purposes of this Amendment No. 76, the term Contract Year Sev
and the term Contract Year Seven Stub shall mean the time period

Attachment 10.1.9 -- Hourly Rates

Labor Category	Unit	Year 9	Year 10	Year 11	Year 12	Year 13
Manager, Technical Expert 2 [Vendor Title: Manager, Service Delivery 2] [Vendor Title: Manager, Help Desk 2]	Customer Site & Vendor Site	$ 110.45	$ 110.45	$ 110.45	$ 110.45	$ 110.45
Manager Technical Expert 3 [Vendor Title: Manager Technical Expert 3]	Customer Site & Vendor Site	$ 146.50	$ 146.50	$ 146.50	$ 146.50	$ 146.50
Subject Mater Expert 1 [Vendor Title: Consultant Subject Matter Expert 1]	Customer Site & Vendor Site	$ 261.61	$ 261.61	$ 261.61	$ 261.61	$ 261.61
Subject Matter Expert 2 [Vendor Title: Consultant Subject Matter Expert 2]	Customer Site & Vendor Site	$ 290.66	$ 290.66	$ 290.66	$ 290.66	$ 290.66
Subject Matter Expert 3 [Vendor Title: Consultant Subject Matter Expert 3]	Customer Site & Vendor Site	$ 348.80	$ 348.80	$ 348.80	$ 348.80	$ 348.80
Technical Professional-Level 6 [Vendor Title: Technical Professional-Level 6]	Customer Site & Vendor Site	$ 191.84	$ 191.84	$ 191.84	$ 191.84	$ 191.84

For purposes of this Amendment No. 76, the term Contract Year Sev
and the term Contract Year Seven Stub shall mean the time period