



## Amendment Approval Form

**Contract Between:**

**Northrop Grumman Systems Corporation**  
7575 Colshire Drive  
McLean, VA 22102-7508

and

**The Commonwealth of Virginia**  
11751 Meadowville Lane  
Chester, VA 23836

<b>Contract Number</b>	<b>VA-051114-NG</b>
<b>Amendment Number</b>	<b>84</b>
<b>Description of Contract Change</b> – Provide a brief description of contract change	Updates Enterprise Handheld Service
<b>Section(s) of CIA Referenced</b> – Identify section(s) of CIA modified, including Attachments and Schedules	<ul style="list-style-type: none"><li>• Appendix 6 to Schedule 3.3 (Messaging Services) to add reference to Eligible Customer-specific Software</li><li>• Addendum 7 to Appendix 6 to Schedule 3.3 (Enterprise Handheld Service Technical Approach)</li></ul>

This is Amendment No. 84 to the Comprehensive Infrastructure Agreement between the Commonwealth and Vendor originally dated as of November 14, 2005 and as subsequently amended (hereinafter, "Amendment No. 84"). The Commonwealth and Vendor have agreed to modify the Comprehensive Infrastructure Agreement as set forth below. Except as expressly modified in Amendment No. 84, the terms and conditions of the Agreement shall remain in full force and effect. Capitalized terms used but not defined in Amendment No. 84 shall have the meanings assigned to them in the Agreement. Amendment No. 84 is effective as of July 18, 2013.

1. In Appendix 6 to Schedule 3.3, the Messaging Services Statement of Work, the first sentence of Section 3.7 is deleted in its entirety and replaced with the following.

"Enterprise Handheld (EH) Services is an enterprise-wide solution that will allow for any Eligible Customer receiving Vendor's Standard Messaging Services through COV Enterprise e-mail to have the capability of accessing specific resources within COV which includes e-mail, calendar, contacts, mobile-enabled Eligible Customer-specific Software, and Intranets within the COV environment."

2. In Appendix 6 to Schedule 3.3, the Messaging Services Statement of Work, Table 7 is deleted in its entirety and replaced with the following.

Enterprise Handheld Services Roles and Responsibilities	Vendor	VITA
1. Establish Commonwealth management policy for EH Service based on Security Policies and inform Vendor of same.		X
2. Implement Commonwealth management policy for EH Service.	X	
3. If applicable, purchase Client Access License (CAL) for EH Service.	X	
4. Apply CAL to servers, as applicable.	X	
5. Assign and manage CALs, as applicable.	X	
6. Request EH Service through the Work Request process using the standard form.		X
7. Publish mobile-enabled Eligible Customer-specific Software through the Work Request process.	X	
8. Distribute certificate required for use of the EH Service to individual handheld devices as identified in the Work Request.	X	
9. Download and install EH Service client enabling software.		X
10. Accept certificate on individual handheld devices.		X
11. Identify mobile enabled Eligible Customer-specific Software to be made available through the EH Service.		X
12. Enable access to mobile-enabled Eligible Customer-specific Software through the EH Service client enabling software.	X	
13. Procure and refresh handheld devices.		X

3. In Addendum 7 to Appendix 6 to Schedule 3.3, the entire section under the heading *Technical Approach for Enterprise Handheld Services – non Blackberry*, including the figure, is deleted in its entirety and replaced with the following.

“To participate in the Enterprise Handheld Services for non-Blackberry handheld devices, the Eligible Customer must provide a non-Blackberry handheld device that is compatible with the EH Services, including a data usage plan subscription, and install the EH Services client enabling software on such handheld device.

Enterprise Handheld Services for non-Blackberry handheld devices will allow for separation of Commonwealth Data from personal End-User data by confining the Commonwealth Data within a secure container created by EH Services client enabling software. In addition:

- Business email is separate from any personal email that may be present on the device.
- Specific browser capability of the EH Services client enabling software is governed by COV restrictions and separate from any personal browser on the handheld device.
- Devices will be subject to the Commonwealth management policy as determined by VITA.
- Participating End-Users will have access to a centralized repository for downloading mobile-enabled Eligible Customer-specific Software.
- Access to EH Services can be remotely disabled following receipt of an End-User Help Desk request.
- Commonwealth Data can be remotely wiped from the handheld device following receipt of End-User Help Desk Request.
- Data is encrypted in transit.
- Standard Commonwealth password policies are enforced.

If required, Vendor will deploy a Client Access License (CAL) for EH Services on Vendor’s servers located at CESC and SWESC. Vendor will procure the requisite number of CALs and assign the appropriate Eligible Customer to the CAL in the “Mobile Messaging CAL Tracker” database. CALs are floating perpetual licenses, which are transferrable to other compatible devices as individual End-Users change and non-refundable. Vendor will not provide or support the software that is applied to a handheld device as part of EH Services, nor track such software installations or licenses.”

4. In Addendum 7 to Appendix 6 to Schedule 3.3, the second and third bullets under the heading *Technical Assumptions for Enterprise Handheld Services* are deleted in its entirety and replaced with the following.

- “The End-User downloads and installs the client enabling software through the End User’s handheld device application portal (e.g., App Store for iPhone or Marketplace for Android) and accepts the management certificate on the End-User handheld device.
- The End-User pays for and maintains a data plan for the handheld device.”

*SIGNATURES APPEAR ON THE NEXT PAGE*

The Parties have executed this Amendment No. 84 on the dates indicated below.

VITA for the Commonwealth of Virginia	Northrop Grumman Systems Corporation
By: 	By: 
Name: Perry Pascual	Name: Roxanne Esch
Contract Manager	Director, Contracts
Date: 	Date: 