



VITA MITA Program - Summary Update

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Project/Program Summary Statuses

I. EDM Project

A. Activities & Accomplishments

- i. Completed testing Phase I; Started Phase II testing
- ii. Completed installs in production, including MQ connectivity
- iii. Received IBM messaging hotfix and installed in development environment

B. Near-term Planned Activities and Milestones

- i. Phase II testing
- ii. Install messaging hotfix in remaining environments
- iii. IBM-led agency data steward training on February 26th



Project/Program Summary Statuses

II. SOA Project

A. Activities & Accomplishments

- i. DSS Agency On-boarding completed
- ii. Delivered DSS Dev and SIT
- iii. Completed PowerHA for MQ (including Encryption)
- iv. Procurement for DR and E&E Expansion Hardware completed and received

B. Near-term Planned Activities and Milestones

- i. Continue Project Execution and Control
- ii. IBM - Continue Knowledge Transfer for ITCAM; ITUAM install
- iii. Care Management – Dev Environment Delivery
- iv. Infrastructure Planning for 2013 including: new DSS Scope, Care Management, DR & Performance Test



Project/Program Summary Statuses

III. VITA MITA Program

A. Activities & Accomplishments

- i. Continued vendor management efforts (IBM, NG)
- ii. Continued project monitoring and support
- iii. Continued long term planning for governance, billing/costing
- iv. Competency Center: continued process review and requirements gathering

B. Near-term Planned Activities and Milestones

- i. Continue support of program projects
- ii. Continue support of eHHR program needs
- iii. Continue updating program costs / budget
- iv. Continue research/prep for technical IV&V
- v. Competency Center: continue process review and requirements gathering



Key Risks

SP ID	Description	Response
4	New technologies and services: Technology platform new to VITA and COV introducing complexities and additional support needs; also introducing organizational change management challenges (ongoing risk)	Mitigation Strategy: Request executive level support including communication on priority of program; formal knowledge sharing from IBM experts to staff; Internal support needed for development of cost/rate model and shared services.
20	Target dates for Environments: Dates for Delivery of Environments pending input from NG and further clarification on business drivers for eHHR milestones	Mitigation Strategy: •Active communication with NG to include: (1) Daily Status meetings; (2) Action Log; (3) Effort at Transparency
22	Event Notification/Messaging in Initiate 10.0 is exhibiting functional issues related to message resending, ordering, grouping and member listing. These issues are common to all Initiate 10.0 customers.	Mitigation Strategy: Work with IBM Initiate Architect and Lab Advocates to resolve. IBM is addressing problem with priority. IBM to deliver hot fix by 2/1/13. Some additional testing is required but end milestone is unchanged.
23	Data sharing limitations potentially constrain all future uses of EDM to one agency The long-term solution to data sharing (and the expanded availability of EDM) is a change in several parts of state code. Changes may also be needed to the new consent language which will appear in the login to the DSS Customer Portal, which presently excludes the Department of Motor Vehicles (DMV) and other potential future customers (e.g DOC, Treasury, SBE). Because DMV is excluded, DMV will not (legally) be able to utilize EDM-related services, thereby limiting the EDM initial customer base to a single agency until: the consent language is updated; or notice is given in lieu of consent; or state code is changed appropriately to permit necessary data sharing.	Mitigation Strategy: VITA is working with the OAG and the Program Oversight Committee to update the consent language.