



**FY17**

**PSAP GRANT PROGRAM  
PSAP EDUCATION PROGRAM  
APPLICATION**



VIRGINIA INFORMATION  
TECHNOLOGIES AGENCY  
Integrated Services Division



# FY17 PSAP GRANT PROGRAM PSAP EDUCATION PROGRAM APPLICATION

## HOW TO APPLY/DEADLINE

The PSAP Education Program grant application is available and accessible from VITA's ISP website (<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to your Regional Coordinator. Any supporting documentation must also be submitted along with the application.

After the close of the grant application cycle, a Grant ID and email receipt notification will be sent to the e-mail address listed on the application received.

All funding requests **must** be submitted using the PSAP Education Program grant application. Application made on the FY17 PSAP Grant Application form (Shared Services and Individual PSAP Program projects) will not be accepted. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY17 PSAP Grant Application Cycle starts July 1, 2015 and concludes on September 30, 2015 at 5:00 pm.

**ALL SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.**



# FY17 PSAP GRANT APPLICATION PSAP EDUCATION PROGRAM GRANT REQUESTS ONLY

## GRANT APPLICANT PROFILE/PROJECT CONTACT

INDIVIDUAL PEP GRANT

MULTI-JURISDICTIONAL PEP GRANT

PSAP/HOST PSAP NAME: Winchester Emergency Communications

CONTACT TITLE: Director

CONTACT FIRST NAME: Erin

CONTACT LAST NAME: Elrod

ADDRESS 1: 231 E Piccadilly St

ADDRESS 2: 1T

CITY: Winchester

ZIP CODE: 22601

CONTACT EMAIL: erin.elrod@winchesterva.gov

CONTACT PHONE NUMBER: 540-545-4715

CONTACT MOBILE NUMBER: 540-336-6454

CONTACT FAX NUMBER: 540-542-1312

REGIONAL COORDINATOR: Amy Ozeki

## FINANCIAL DATA

AMOUNT REQUESTED: \$ 3500

(NOTE: The amount requested should be a reasonable estimate of total training expenses including hotel registration, conference registration, online training registration, and/or per diem (if applicable) for all anticipated participating personnel.)

## HOST PSAP AND PARTICIPATING PSAPS (if a regional PEP application)

Winchester

Clarke County

Warren County

Frederick County

Shenandoah County

Page County



## STATE PROFESSIONAL ORGANIZATION CONFERENCES

If the primary purpose of this PEP application is to send PSAP personnel to one or more of the annual state professional organization conferences (such as those sponsored by Virginia APCO, Virginia NENA, or Virginia GIS), please complete the following:

Virginia GIS Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1T

NUMBER OF DAYS ATTENDING: 1T

Virginia APCO Fall Conference/Winter Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1T

NUMBER OF DAYS ATTENDING: 1T

Virginia NENA Spring Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1T

NUMBER OF DAYS ATTENDING: 1T

**By checking this box, the applicant acknowledges that the education/training is specific to 911/public safety communications and/or GIS and it will benefit E-911 and the employees and/or PSAP by using the funds to take advantage of the educational and training opportunities offered by the state professional organization chapters. The primary benefit would be continuing to educate staff with the current best practices, keep personnel current on the changing technologies, enhancements and requirements within the profession.**



## OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

If this application includes educational/training opportunities other than the annual state professional organization conferences, or is a regional PEP application, please complete the following. (NOTE: Additional pages may be submitted for multiple training opportunities other than the annual state professional organization conferences.)

**EDUCATION/TRAINING TITLE/EVENT:** CIT for Dispatchers

**DATES:** Spring 2016

**LOCATION:** Winchester

**ESTIMATED NUMBER OF PERSONNEL ATTENDING:** 70

**TOTAL ESTIMATED BUDGET OF TRAINING/EVENT:** 3500

**PER DIEM REQUESTED (allowable meals only):** 1T

### COMPREHENSIVE PROJECT DESCRIPTION

**Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.**

This Crisis Intervention Team (CIT) Training will provide the Telecommunicator with instruction on call handling techniques to include: verbal de-escalation skills and interviewing techniques to assist them in obtaining pertinent information for responders in an effort to reduce injury to the person in crisis and the public safety responders. Telecommunicators will also be exposed to the hearing voices exercise, information on pharmacology, and clinical states.

### EVALUATION

**Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.**

Use of evaluations of the class that will be given to those attending the class. Education and materials received during the session may be utilized at each jurisdiction/agency in attendance to further enhance (1) local training and (2)



standard operating procedures/guidelines.

Costs of the grant will be covered primarily by Winchester and then by Clarke County.

