

FY14

PSAP GRANT PROGRAM
APPLICATION



VIRGINIA INFORMATION
TECHNOLOGIES AGENCY
Integrated Services Division



FY14 PSAP GRANT PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The grant application is available and accessible from VITA's Integrated Services Program's website

(<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to the PSAP Grant Manager, Lisa Nicholson, at lisa.nicholson@vita.virginia.gov. Any supporting documentation must also be submitted along with the application, including mandatory budgets for projects (if applicable).

After submission, the PSAP Grant Manager will assign a Grant ID and send an e-mail notification to the project contact e-mail address listed on the application received.

All funding requests must be submitted using the grant application. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY14 PSAP Grant Application Cycle starts July 1, 2012 and concludes on October 31, 2012 at 5:00 pm.

ALL APPLICABLE SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.



FY14 PSAP GRANT APPLICATION

PROJECT TITLE

Brunswick County 9-1-1 EMD Project

GRANT APPLICANT PROFILE/PROJECT CONTACT

PSAP/HOST PSAP NAME: Brunswick County Sheriff's Office

CONTACT TITLE: E 9-1-1 Coordinator

CONTACT FIRST NAME: Jimmy Lee

CONTACT LAST NAME: Pair

ADDRESS 1: 120 E. Hicks Street

ADDRESS 2: PO Box 705

CITY: Lawrenceville

ZIP CODE: 23868

CONTACT EMAIL: jpair@brunswickso.org

CONTACT PHONE NUMBER: 434-848-6999

CONTACT MOBILE NUMBER: 434-532-6347

CONTACT FAX NUMBER: 434-848-6014

REGIONAL COORDINATOR: Lyle Hornbaker

HOST PSAP AND PARTICIPATING PSAPS/LOCALITIES

Brunswick Co. Sheriff's Office - Host
Alberta Police Department
Brodnax Police Department

Lawrenceville Police Department

GRANT TYPE

- Individual PSAP
- Consolidation

- Regional Initiative
- Secondary Consolidation



GRANT PROGRAM TYPE

- Continuity and Consolidation Enhancement

TIER

- Out of Service Non-Vendor Supported*
 Technically Outdated* Strengthen
 Not Applicable

If technically outdated or non-vendor supported, application MUST include age and/or version of hardware/software.

VERSION: _____ # YEARS of HARDWARE/SOFTWARE: _____

PROJECT FOCUS EMD

If "Other" selected, please specify: N/A

FINANCIAL DATA

Amount Requested: \$ 34,833.75

Total Project Cost: \$ 69,667.50



This statement should reference the relationship to the current funding priorities established by the Grant Committee and include evidence of any financial need, along with additional information on the impact on operational services; consequences of not receiving funding; inclusion of project in a long-term or a strategic plan; and local sustainability:

See attached narrative.



Describe how the grant will be maintained and supported in the future, if applicable.

Future technologies will be compatible with newer technologies as it comes available and will prepare our center to implement emerging technology. This project will be maintained by our Systems Manager for the Emergency Communications Center and the warranty that comes with our system.

COMPREHENSIVE PROJECT DESCRIPTION

Provide a thorough, concise, and complete description of the project, including an outline of the goals and objectives, implementation strategy, and a work plan.

The purpose of this project is to continue to maintain and enhance our capabilities between the Brunswick County E 9-1-1 Center and the citizens of Brunswick County as well as the field responders. In order to fulfill this purpose, the Brunswick County E 9-1-1 Communications Center proposes grant funding for replacement for the replacement of our faltering EMD system. The need for the implementation of this program is imperative to provide a high level of care to citizens of Brunswick County in a timely manner as well as to enhance the response of our EMS system. This will also allow dispatchers to effectively EMD calls for service effectively.



FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

PROJECT TIMELINE – Select each applicable phase of the project and indicate the estimated completion date. Sample activities for each phase can be found in the PSAP Grant Program Guidelines as well as on the addendum to this form.

PROJECT PHASE	ESTIMATED COMPLETION DATE
<input type="checkbox"/> INITIATION (Project approved by appropriate stakeholders)	07 / 01 / 13
<input type="checkbox"/> DESIGN/PLANNING (Project, system, or solution requirements are developed)	07 / 15 / 13
<input type="checkbox"/> ACQUISITION (Selected system or solution is procured)	07 / 31 / 13
<input type="checkbox"/> IMPLEMENTATION (Selected system or solution is configured and installed)	08 / 30 / 13
<input type="checkbox"/> TESTING/COMPLETION (Selected system or solution is tested and put in production)	10 / 31 / 13

Identify the longevity or sustainability of the project.

We anticipate that our new EMD program will be more effective than our current system with the availability to expand as needed. It is unknown how long it will be operable. We will attempt to achieve maximum longevity by maintaining the equipment according to the manufactures recommendations.



Describe how this project supports the Virginia Statewide Comprehensive 9-1-1 Plan.

Our new system will allow Brunswick County E 9-1-1 Communications Center to provide the highest level of consistent service to the citizens of Brunswick County. In addition, the new dispatch workstations will ensure that we are currently utilizing a state of the art program that will support future advances.

REGIONAL INITIATIVE (if applicable)

The relationship of the initiative to the participating PSAPs:

[Click here to enter text](#)

Intended collaborative efforts:

[Click here to enter text](#)

Resource sharing:

[Click here to enter text](#)



How does the initiative impacts the operational or strategic plans of the participating agencies:

[Click here to enter text](#)

CONSOLIDATION (Primary or Secondary) - (if applicable)

How would a consolidation take place and provide improved service:

[Click here to enter text](#)

How should it be organized and staffed:

[Click here to enter text](#)



What services should it perform:

Click here to enter text

How should policies be made and changed:

Click here to enter text

How should it be funded:

Click here to enter text

What communication changes or improvements should be made in order to better support operations:

Click here to enter text



BUDGET AND BUDGET NARRATIVE

List the planned expenditures to be made with grant funds. (NOTE: In lieu of a line item breakdown, an itemized cost schedule or detailed vendor prepared quote may be submitted as an attachment.) Briefly explain the reason for each requested budget item and provide the basis for its cost:

See attached quotes from Shield Technology as well as from Priority Dispatch.

EVALUATION

How will the project be evaluated and measured for achievement and success:

This project will be measured for success by ensuring that it meets and exceeds our current hardware's capabilities. This will be measured by analyzing out of service time excluding causes not at fault by the system.



FINANCIAL AND PROGRAMMATIC REPORT

PROJECT PHASES

SAMPLE ACTIVITIES

PHASE

SAMPLE ACTIVITIES

INITIATION

(Project approved by appropriate stakeholders)

- Project concept is documented
- Local Board or governing authority approval or endorsement is received
- PSAP grant application is filed
- Local budgets are obtained
- Appropriated grant funds are approved
- Budgetary estimates are obtained

DESIGN/PLANNING

(Project, system, or solution requirements are developed)

- Requirements are documented
- Components to be purchased are identified
- General design is documented

ACQUISITION

(Selected system or solution is procured)

- RFP (or other bid related processes) are drafted
- Proposals are evaluated
- Contract is signed
- Purchase orders are issued
- Quotes are obtained/grant funds draw down

IMPLEMENTATION

(Selected system or solution is configured and installed)

- Purchased components are delivered and installed
- Training is performed

TESTING/COMPLETION

(Selected system or solution is tested and put in production)

- Performance of system/solution is validated
- System/solution goes "live"

Virginia Information Technology Agency (VITA) FY-14 Grant Cycle

The Brunswick County E 9-1-1 Communications Center is committed to providing the highest quality of service to the citizens of Brunswick County. To ensure that this expectation is met the Communications Center must have a superior Emergency Medical Dispatch (EMD) system. The current EMD program utilized is APCO 9-1-1 Advisor. It is a four year old system, and over the past two years it has begun failing on multiple occasions. It is imperative that we have a superior EMD system to ensure that we are able to EMD calls for service effectively. It is also important that we have a superior system because of the high call volume and lengthy response time of our EMS agencies. The failures that we have been faced with have caused a delay in the dispatchers being able to EMD and provide pre-arrival medical instructions to callers in a timely manner. This is most critical during life threatening incidents in which a loss of time can be detrimental to providing services to our citizens. Often we are faced with multiple EMS calls for service and the arrival of a ground transport unit is lengthy due to the geography of the county. Having a reliable EMD system would allow dispatchers to effectively EMD calls and provide pre-arrival medical instructions until an ambulance is able to arrive without any interruptions.

After much research with our CAD Vendor, our Computer Aided Dispatch (CAD) was customized to allow the current EMD program to integrate with our CAD. Due to newer software versions for CAD and EMD, our systems are no longer able to integrate; therefore it causes important information not being documented and saved into our CAD system. Our CAD vendor recommends Priority Dispatch Pro-QA since they have a built-in interface that will allow our CAD and Pro-QA to integrate. Over the past two years, we have been faced with numerous EMD software failures to include (EMD program failure while opening the program, the EMD program closing while asking vital point questions and documenting the callers response, copying the EMD report into our CAD system and also while giving pre-arrival instructions to callers and CAD, therefore causing the field responder not receiving their EMD report. Another issue that we are faced with on a regular basis is all of our responses to vital points questions are not pulled to our short report, Also in the all callers interrogation card question "Is the patient breathing normally?" if the patient is short of breath and any option other than "Yes" is chosen the program directs you straight to CPR and by passes the vital points questions. The short report then will read "the patient is conscious and NOT breathing"; causing the dispatcher to have to answer a question incorrectly and also causes a problem for calls that the chief complaint is Breathing Difficulty. Attached you will find a letter from our CAD vendor stating that they have an interface for our proposed EMD program. We have consulted numerous times with our CAD as well as our EMD vendor to attempt to resolve the reoccurring problems that we are faced with, but have not been able to get the issues resolved. We have updated our EMD program to the most current versions as well as had a technician come on site to attempt to catch the program faltering but were unsuccessful in finding the root cause. We have also updated our dispatch workstations in hope of better results as well as replaced our workstations that were beginning to fail and are still having the same recurrent problems. We

have no other avenue to attempt to fix this system other than to replace it. Attached are documented cases where the program failed that we documented but are certain that there are more that have slipped through the cracks and were not documented. Also in some you will see where our former systems manager, Guy Short documented his finding and dialogue with the APCO 9-1-1 vendor and no issues were ever resolved. The vendor states that they have no fix for this other than hoping updates will fix these issues in the future.

These issues also inhibit our ability to have an effective QA/QI process. The QA/QI issue has been ongoing since June of 2008. This hinders the QA/QI staff from being able to affectively QA/QI calls, and provide feedback positive and negative to our employees. When the dispatchers take a medical call for service some of the response to the scripted medical questions are not logged by the EMD program whether it be a text box entry or a Yes or No check box. This is a liability if there is a discrepancy between the caller and the dispatcher and this needs to be reviewed internally as well as if the CAD and EMD records were subpoenaed to court. These issues have also delayed the Brunswick County E 9-1-1 Communications Center from becoming and accredited Emergency Dispatch Medical Dispatch Communications Center with the Virginia Office of EMS. Not having an affective EMD and QA/QI system doesn't allow the Brunswick County E 9-1-1 Communications Center to EMD medical calls for service and provide the highest level of service to the citizens in a timely manner as one of our main goals for E 9-1-1 Communications for Brunswick County states.

We are seeking 50/50 funding; 50% funding from the RSAF and 50% from the VITA (Virginia Information Technology Agency). We will not be able to complete this project with our grant funding from both sources. Not receiving funding will cause the Communications Center to continue to face these issues on a daily basis and eventually no longer be in service. We have exhausted all of our attempts with our local government for the past year and have been unsuccessful in being allotted funds to complete this project. Attached is a letter from our County Administrator stating that local government funds are not available due to severe budget constraints. Annual maintenance fees and upgrades will be absorbed by local funding after the completion of this project. Attached is a quote from Priority Dispatch for all four workstations, backup guide cards, training and certification and one year annual maintenance. Also you will find a quote from Shield Technology for the interface for Pro-QA. We have also previously applied for funding from the Rescue Squad Assistance Fund (RSAF) for 100% funding but were turned down due to lack of grant funds. Attached is a letter from the RSAF as proof of exhausting our attempts previously.



SHIELD TECHNOLOGY CORPORATION
 13439 Milltown Road
 Lovettsville, VA 20180

Budgetary Quote

Customer
Attn: Jimmy Lee Pair Brunswick County Sheriff's Office E9-1-1 Coordinator 120 East Hicks St. P.O. Box 705 Lawrenceville, Virginia 23868
Phone: 434.848.6999 Fax: 434.848.6014 Email: jpair@brunswickso.org

Issued Date: 07/13/2012
Agency ID: VABRUS
Quote Number: 12-022
Shield Contact: Allen S. Bober Shield Phone: 800.476.5264 Shield Fax: 703.935.8282 Email: abober@shieldware.com

Item	Qty	DESCRIPTION	Unit Price	Total
1	1	Custom Software – EMD (ProQA) interface to SWCAD – Client for (1) Dispatcher workstations	\$ 3,500.00	\$ 3,500.00
2	3	Custom Software – EMD (ProQA) interface to SWCAD – Client for (3) Dispatcher workstations	\$ 1,500.00	\$ 4,500.00
3	1	Project Management / Installation	\$ 1,500.00	\$ 1,500.00
4		TERMS – Net 30 Days		
		TOTAL =		\$ 9,500.00
5		10% down payment is required at project acceptance.	\$ 950.00	
6		Subsequent yearly maintenance and support (See Quote TERMS # 1)	\$ 975.00	

TERMS

1. First year maintenance and support is included at N/C for ProQA EMD Interface.

All required State and Federal taxes are the responsibility of the purchasing agency. Agencies having tax-exempt status must provide Shield Technology Corporation with their state tax-exempt number.

This Purchase Order must be signed by the authorizing agency's executive administrator or his/her designee. Please fax this document to Shield Technology Corporation at 703-935-8282.

State Tax Exempt Number

Title/Authorizing Signature

Date



139 East South Temple, Suite 500
 Salt Lake City, UT 84111
 (801) 363-9127 * (801) 363-9144 fax
 (800) 363-9127 toll-free

Sales Quote #78251

by Dixon Brown

Date 7/23/2012

Bill To: Brunswick County
 Attn: Jimmy Lee Pair
 120 E. Hicks Street
 Lawrenceville, VA 23868

Ship To: Brunswick County
 Attn: Jimmy Lee Pair
 120 E. Hicks Street
 Lawrenceville, VA 23868

For: Brunswick County
 Attn: Jimmy Lee Pair
 120 E. Hicks Street
 Lawrenceville, VA 23868

Qty	Description	Unit Price	Extended Price
4	ProQA Stations - Medical Full (Medical - Standard - North American English)	\$3,300.00	\$13,200.00
2	ProQA Software Backup Module (Medical - Standard - North American English)	\$1,500.00	\$3,000.00
1	Client/Server Software 1- 8 Station Users (North American English)	\$2,500.00	\$2,500.00
2	Training ProQA Software (Medical - Standard - North American English) 3.4 \$1,500 per trip travel fee PLUS quantity training days. Up to 2 training sessions per day.	\$1,500.00	\$4,500.00
1	AQUA - QI Base Software (Medical - Standard - North American English) 0. Quality Improvement Software base engine	\$1,900.00	\$1,900.00
1	AQUA Discipline Modules (Medical - Standard - North American English) Licensed discipline modules for AQUA	\$800.00	\$800.00
1	Training AQUA Software (North American English) 0.1 \$1,500 trip fee or training must be combined with ProQA training/ trip	\$1,500.00	\$3,000.00
5	Cardset Medical v12.2 (Medical - Standard - North American English) 12.2 Protocol Cardset	\$395.00	\$1,975.00
5	ESP Medical Cardset (Medical - Standard - North American English) 12.1 Annual Maintenance Agreement for Medical Cardsets	\$39.50	\$197.50
30	Field Responder Guide Medical v12.2 (Medical - Standard - North American English) 12.2 3x5 response determinant codes	\$10.00	\$300.00
2	QA Guide Medical v12.2 (Medical - Standard - North American English) 12.2 For training or off online case review	\$45.00	\$90.00
14	Certified Dispatch Training (Host) (Medical - Standard - North American English)	\$295.00	\$4,130.00
1	Certified Dispatch QA Training (Medical - Standard - North American English) 1.1 Dispatch Quality Assurance Certified Course	\$500.00	\$500.00
10	Consulting, Implementation/QIU Training (Medical - Standard - North American English) 1. \$1,500 Total trip fee PLUS quantity number of consulting days	\$1,500.00	\$16,500.00
1	Licensed Instructor Kit (Medical - Standard - North American English) Cardsets, FRGs, QAGs	\$4,700.00	\$4,700.00
1	Annual Maintenance Agreement for AQUA ESP (Medical - Standard) Annual Original ESP for AQUA Software	\$405.00	\$405.00

"To lead the creation of meaningful change in public safety and health."



139 East South Temple, Suite 500
 Salt Lake City, UT 84111
 (801) 363-9127 * (801) 363-9144 fax
 (800) 363-9127 toll-free

Sales Quote #78251

by Dixon Brown

Date 7/23/2012

1	Annual Maintenance Agreement for ProQA ESP (Medical - Standard - North American English) Annual Original ESP for ProQA Software	\$2,430.00	\$2,430.00
		Sub-Total:	\$60,127.50
		Tax:	\$0.00
		Shipping & Handling:	\$40.00
		Total:	\$60,167.50

Above prices are net of any applicable taxes, import duties or other assessments, which are the sole obligation of buyer. Purchasing or signing below acknowledges your agreement to pay the invoice(s) and to the "break the seal" or "click to accept" license agreement associated with the licensed product(s). The license agreement is included with the licensed product(s) and you will have the opportunity to read it before opening or installing. If unacceptable, you may promptly return the licensed product(s) for a refund.

Sign here _____ Date _____

Payment Method: (Check enclosed, or...)

Purchase Order # _____

VISA/MasterCard/AMEX # _____

Expiration: _____

"To lead the creation of meaningful change in public safety and health."



COMMONWEALTH OF VIRGINIA
Department of Health

Office of Emergency Medical Services
1041 Technology Park Drive
Glen Allen, VA 23059-4500

Karen Remley, M.D., MBA FAAP
State Health Commissioner

Gary R. Brown
Director

P. Scott Winston
Assistant Director

1-800-523-6019 (VA only)
804-888-9100 (Main Office)
804-888-9120 (Training Office)
FAX: 804-371-3108

July 1, 2012

Jimmy Lee Pair
Brunswick County Sheriff's Office
P.O. Box 705
Lawrenceville, VA 23868

Dear Grant Administrator:

The Financial Assistance for Emergency Medical Services, known as the Rescue Squad Assistance Fund (RSAF) Grant Program awards have been announced by the Office of Emergency Medical Services (OEMS) for the July 1, 2012 - June 30, 2013 cycle. Unfortunately, your request for funding was not granted during this RSAF grant cycle. A detailed listing of the item(s) requested by your agency is provided on the attached page as well as the average grade(s) your request received.

Each grant application undergoes an extensive review process at the local, regional and state level. Grant awards are made based on recommendations from the Financial Assistance and Review Committee (FARC). OEMS received 135 grant applications requesting a total of \$9,031,285.00. The amount of funding available was **\$4,320,755.00**. Unfortunately, there were many requests that could not be funded at this time.

You are urged to reapply for the next grant cycle. The next application cycle begins on August 1, 2012 and the deadline is September 15, 2012. If you have any questions, please feel free to contact Amanda Davis, Grant Manager at (804) 888-9106, Amanda.Davis@vdh.virginia.gov or Linwood Pulling, Grant Specialist at (804) 888-9105, Linwood.Pulling@vdh.virginia.gov or toll free at 1-800-523-6019 (VA only).

Sincerely,

Gary R. Brown, Director

Office of Emergency Medical Services
Consolidated Grant Program

AWARD PAGE

July 1, 2012 - June 30, 2013 Grant Period

Agency Name: BRUNSWICK COUNTY SHERIFF'S OFFICE

Grant Number: SS-C05/06-12

<u>Item Type (Item)</u>	<u>Status</u>	<u>Quantity Funded</u>	<u>Funding % Level</u>	<u>Amount Funded</u>
Emergency Medical Dispatch (EMD) (Priority Dispatch EMD Software)	NOT FUNDED			\$0.00

RSAF GRANT NON-FUNDING EXPLANATION

July 1, 2012 - June 30, 2013 Grant Period

Agency Name: BRUNSWICK COUNTY SHERIFF'S OFF

Grant Title: Rescue Squad Assistance Fund

Grant Number: SS-G05/06-12

<u>Items Requeste</u>	<u>Status</u>	<u>Average Grade</u>
Priority Dispatch EMD Software	NOT FUNDED	3.17



County of Brunswick

OFFICE OF THE COUNTY ADMINISTRATOR

POST OFFICE BOX 399
LAWRENCEVILLE, VA 23868
PHONE - (434) 848-3107
FAX - (434) 848-0424

September 13, 2012

Mr. Jimmy Lee Pair
E911 Coordinator
120 E. Hicks Street
P.O. Box 705
Lawrenceville, Virginia 23868

Dear Mr. Pair:

On behalf of the County of Brunswick, it is with great pleasure that I offer this letter of support for E-911's grant application to the Rescue Squad Assistance Fund to upgrade the Emergency Medical Dispatch (EMD) system in an effort to enhance life safety.

While I am aware that you are applying for the grant, please be advised that Brunswick County assumes no financial responsibility if the grant is awarded. As you are well aware, Brunswick County, like other localities across our state and nation, is facing extremely difficult economic times. We have experienced reductions in federal and state aid, as well as a decline in local revenue. Property taxes, local sales taxes, permit fees, investment earnings, and state reimbursements for Constitutional Officers were among the list of sources contributing to the County's revenue reductions. Another major impact on the budget resulted from the major decline in host fee revenue received from a private landfill in the County. Overall, total General Fund revenues were reduced nearly \$900,000.

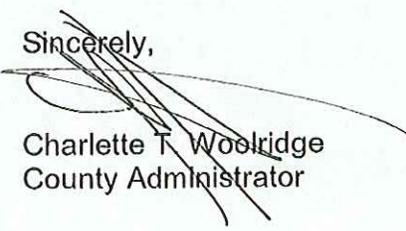
Brunswick County views the EMD as critical to enhancing the safety of our citizens and I applaud your efforts to ensure that Brunswick County has dependable and efficient equipment to respond to our citizens during emergencies.

Brunswick County wholeheartedly supports your application and encourages a favorable response.

If you have questions, or need additional information, feel free to contact me at 434-848-3107.

Thank you.

Sincerely,


Charlette T. Woolridge
County Administrator

S W C A D C A L L S U M M A R Y R E P O R T
As of 09/11/12 at 11:59

Call: 12-014511	Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency: LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area: A	A	A	A
Type: EMD ISSUES	Priority:			O
	Disposition:			RE
Name: CLARY,DEVON	Call Date/Time: 09/11/2012	11:59		
Addr: 120 E HICKS ST	Call Source: P			
LAWRENCEVILLE, VA 23868	Received By: C5496			
Home:	Actual Type: EMD			
Cell:				
Work: (434) 848-3133				

----- Call Remarks -----

(C5496 09/11/2012 11:59:14)
COMPLETED EMD AND IMPORTED MEDS REPORT INTO CAD. MEDS REPORT WAS DISTORTED AND SEX, AGE, RACE, CHIEF COMPLAINT WERE NOT IMPORTED ALTHOUGH THEY WERE ENTERED

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
----- END OF REPORT -----					

S W C A D C A L L S U M M A R Y R E P O R T
As of 09/11/12 at 11:55

Call: 12-014510
 Loc: 2684 OLD BRIDGE RD
 DOLPHIN, VA 23843
 PERSIMMON HILL RD / QUAIL HOLLOW LN
 Type: CHEST PAIN/HEART PROBLEM

Police Fire Amb Other
 Grids: 4560 4560 4560 4560
 District: SON F R O
 Agency: SO dFD kRES DW
 Cmd Area: A A A A
 Priority: 1
 Disposition:
 Call Date/Time: 09/11/2012 11:43
 Call Source: P
 Received By: C5496
 Actual Type: MCHEST

Name: ;
 Addr: DOLPHIN, VA 23843
 Home:
 Cell:
 Work:

----- Call Remarks -----

(C5496 09/11/2012 11:43:54)
 58 YOF CHEST PAIN

(C5496 09/11/2012 11:46:50)
 You are responding for a 58 year old FEMALE who is having chest pain. The patient is Determine age, sex, and chief complaint. and breathing. He/She is not nauseated/vomiting and is sweating profusely. The patient does not take nitroglycerin . He/She is not wearing a medic alert tag .

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
900		09/11/2012 11:44:00			11:45:36	
92M		09/11/2012 11:45:36				

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:32

Call: 11-007974	Police	Fire	Amb	Other
Loc: 311 THOMAS ST	Grids: 4521	4521	4521	4521
LAWRENCEVILLE, VA 23868	District: LPD	F	R	O
RANDOLPH ST / E 5TH AVE	Agency: LPD	1FD	kRES	DW
Type: FALL GREATER THEN 10FT	Cmd Area: A	A	A	A
Name:	Priority:		1	
Addr: 311 THOMAS ST	Disposition:		CL	
LAWRENCEVILLE, VA	Call Date/Time: 05/21/2011	13:32		
Home:	Call Source: 9			
Cell:	Received By: P9576			
Work:	Actual Type: MFALL>10			

----- Call Remarks -----

(P9576 05/21/2011 13:32:23)

(P9576 05/21/2011 13:34:40)

EMD ON DISP 2 IS NOT WORKING PROPERLY. TRIED TO EMD FORM DISP AND PROGRAM WOULD NOT COME UP.

(S1886 05/21/2011 13:35:15)

You are responding for a 83 year old FEMALE who fell. The patient is conscious and breathing.

The patient fell 13 STAIRS and landed on CARPET.

(P9576 05/21/2011 13:38:11) for Unit 7FR Fire Only

(P9576 05/21/2011 13:47:46)

(P9576 05/21/2011 13:48:04)

(P9576 05/21/2011 14:16:25) for Unit 9MED Fire Only

(P9576 05/21/2011 14:17:45) for Unit 700

(P9576 05/21/2011 14:18:12)

(P9576 05/21/2011 14:18:21)

(P9576 05/21/2011 14:23:18) for Unit 400 Fire Only

(P9576 05/21/2011 14:23:21) for Unit 400 Fire Only

(P9576 05/21/2011 14:23:35)

(P9576 05/21/2011 14:40:19) for Unit 7ENG Fire Only

(P9576 05/21/2011 14:40:25) for Unit 7ENG Fire Only

(P9576 05/21/2011 14:58:03) for Unit 7ENG Fire Only

(P9576 05/21/2011 15:06:03)

(P9576 05/21/2011 15:07:32)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
400		05/21/2011 14:22:24			14:23:25	14:23:28
700		05/21/2011 14:17:26			14:23:04	
7ENG	7ENG LFD ENGIN	05/21/2011 14:23:04	14:23:04	14:29:33	14:58:17	15:05:55
7FR		05/21/2011 13:32:45			13:43:31	13:43:35
7FR		05/21/2011 14:16:41			14:17:30	14:18:26
900		05/21/2011 13:32:45			13:36:02	
9MED	9MED BRS MEDIC	05/21/2011 13:36:02	13:36:02	14:15:49	15:01:01	15:07:20
Transport: AIRPORT LZ Start: 14:21:08 207.0 Stop: 14:29:23 211.9						

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:28

Call: 11-006072	Police	Fire	Amb	Other
Loc: 42 SCHOOL ST	Grids: 4410	4410	4410	4410
	District: APD	F	R	O
ALBERTA, VA 23821	Agency: APD	aFD	aRES	DW
CHALK LEVEL RD / W 3RD AVE	Cmd Area: A	A	A	A
Type: FALL LESS THEN 10 FT	Priority:		1	
	Disposition:		RE	
Name:	Call Date/Time: 04/18/2011	11:03		
Addr: 42 SCHOOL ST	Call Source: P			
ALBERTA, VA 23821	Received By: B9648			
Home:	Actual Type: MUNCONSC			
Cell:				
Work:				

----- Call Remarks -----

- (B9648 04/18/2011 11:03:52) Updated By B9648 04/18/2011 11:04:04

- (B9648 04/18/2011 11:05:16)

- (B9648 04/18/2011 11:06:02)

- (O4782 04/18/2011 11:07:07)

- (B9648 04/18/2011 11:07:33)

- (B9648 04/18/2011 11:07:47)

- (B9648 04/18/2011 11:08:05)

- (O4782 04/18/2011 11:08:32)

- (B9648 04/18/2011 11:09:02)
INABLE TO DO EMD, CANNOT OPEN MEDS

- B9648 04/18/2011 11:09:54)

- B9648 04/18/2011 11:17:21)

- O4782 04/18/2011 11:37:02)

STATUS UPDATE

(B9648 04/18/2011 11:39:18)

CARDIAC ARREST ASYSTOLE

(B9648 04/18/2011 11:39:42)

(O4782 04/18/2011 13:12:19)

(O4782 04/18/2011 13:20:14)

(B9648 04/18/2011 13:33:16)

(B9648 04/18/2011 13:51:54)

(B9648 04/18/2011 13:52:03)

(O4782 04/18/2011 17:09:24)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
100A		04/18/2011 11:03:58			11:12:41	
1RSQ		04/18/2011 11:12:40	11:12:40	11:14:35	12:52:24	13:12:05
Transport: CMH-ER Start: 11:38:05 660.0 Stop: 11:54:11 678.6						
64	APD64 BROWN, MI	04/18/2011 11:06:58	11:06:58	11:09:46	11:37:19	
92M	92M BRS MEDIC	04/18/2011 11:19:04	11:19:04	11:29:36	12:52:36	13:19:59

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:46

Call: 10-015433		Police	Fire	Amb	Other
Loc: 67 COUNTY POND RD		Grids: 4561	4561	4561	4561
LAWRENCEVILLE , VA 23868		District: SON	F	R	O
GOVERNOR HARRISON US / HARRIS LN		Agency: SO	dFD	kRES	DW
Type: CHEST PAIN/HEART PROBLEM		Cmd Area: A	A	A	A
		Priority:		1	
		Disposition:		CL	
Name:		Call Date/Time: 10/20/2010	02:11		
Addr: 67 COUNTY POND RD		Call Source: 9			
FREEMAN, VA		Received By: S7883			
Home:		Actual Type: MCHES			
Cell:					
Work:					

----- Call Remarks -----

(S7883 10/20/2010 02:11:44)
911 - RES / 10/20 02:10

(S7883 10/20/2010 02:13:02)

(S7883 10/20/2010 02:14:47)
HAVING PROBLEMS WITH STARTING MEDS ON DISPATCH 2. PUT THE CALLER ON HOLD AND LET DISP BRODNAX EMD THIS CALL.

(S7883 10/20/2010 02:15:05)

(B6218 10/20/2010 02:20:15)
You are responding for a 50 YEAR(S) MALE who is having chest pain. The patient is conscious and not breathing. He/She is not nauseated/vomiting and is not sweating profusely. The patient does not take nitroglycerin. He/She is not wearing a medic alert tag

missin info ↑ *meds report doesnt pull all info anymore. ~~at~~*

(B6218 10/20/2010 02:21:49) *Q. IS patient breathing normally? Anything other than "yes" Directs you straight to CPR.*

(S7883 10/20/2010 02:43:27)

(S7883 10/20/2010 03:44:26)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
.00A		10/20/2010 02:12:02			02:21:38	
.RSQ		10/20/2010 02:21:38	02:21:38	02:33:12	03:15:56	03:44:09
Transport:	SVRMC	Start: 02:45:16	202.0	Stop: 02:58:06	216.0	

900

10/20/2010 02:12:02

03:00:40 03:00:47

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:45

Call: 10-015090	Police	Fire	Amb	Other
Loc: 2946 TRIPLET RD	Grids: 4601	4601	4601	4601
LAWRENCEVILLE , VA 23868	District: SOS	F	R	O
MOORE FARM DR / FOREST MILL RD	Agency: SO	tFD	cRES	DW
Type: BREATHING DIFFICULTY	Cmd Area: A	A	A	A
Name:	Priority:		1	
Addr: 2946 TRIPLET RD	Disposition:		CL	
LAWRENCEVILLE, VA	Call Date/Time: 10/14/2010	02:58		
Home:	Call Source: 9			
Cell:	Received By: P1738			
Work:	Actual Type: MBREATH			

Patient Contact: 10/14/2010 03:57:33

----- Call Remarks -----

(P1738 10/14/2010 02:58:46)
911 - RES / 10/14 02:56

(P1738 10/14/2010 03:01:32)
UNABLE TO USE EMD SOFTWARE... REVERTED TO PAPER EMD

(P1738 10/14/2010 03:04:34) Updated By P1738 10/14/2010 03:09:52
85 YOM WITH SHORTNESS OF BREATH. PATIENT IS CONCIIOUS AND BREATHING.. PAST
MEDICAL HISTORY IS UNKNOWN.. SHORTNESS OF BREATH WAS A SUDDEN ONSET AND WAS
RECELTLY TRANSPORTED TO THE HOSPITAL FOR THE SAME ISSUE AND WAS TREATED FOR
HYPOTENSION

(P1738 10/14/2010 03:04:43)

(P1738 10/14/2010 03:14:31)

(P1738 10/14/2010 03:16:21)

(P1738 10/14/2010 03:23:59)

(P1738 10/14/2010 03:26:14)

(P1738 10/14/2010 03:35:43)

B6218 10/14/2010 04:10:10)
CL

B9648 10/14/2010 18:09:08)

```

----- Responding Units -----
Unit      Personnel Dispatch      Enroute  Arrive   Clear   Qtrs
300              10/14/2010 03:13:11
500              10/14/2010 02:59:05
900              10/14/2010 03:13:11
92R    92R    BRS RESCU 10/14/2010 03:24:37 03:24:37 03:55:43 05:12:16 05:12:21
Transport: SVRMC Start: 04:07:12 649.0 Stop: 04:38:43 668.0

```

```

----- END OF REPORT -----

```

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 10012292	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise: PINECREST APARTMENTS			Grid: 4511	4511	4511	4511
Location: 27 CRESTVIEW RD			Beat: SOS	F	R	O
City: LAWRENCEVILLE	St: VA	Zip: 23868	CMD Area: A	A	A	A
Cross Str: LAWRENCEVILLE PL / DEAD END NORTH			Area/Agency: SO	IFD	kRES	DW
Call Type: MBLEED	BLEEDING-NON TRAUMATIC		Priority:		1	

Reporting Party Information

Name:

Address: 27 CRESTVIEW RD

City: LAWRENCEVILLE **St:** VA **Zip:** 23868

Phone:

Cell:

Work Phone:

Disposition:

CL

Disp Desc: ALL CLEAR

Actual Type: MBLEED BLEEDING-NON TRAUMAT
by: CLARY,DEVON **via:** Phone

Received: 08/22/2010 @ 08:11:16

Custody:

Fire Out:

Pat Contact:

Remarks: - ALL REMARKS

ENTERED BY: C5496 @ 08/22/2010 08:11:16

ENTERED BY: C5496 @ 08/22/2010 08:13:32

APT 902

ENTERED BY: C5496 @ 08/22/2010 08:14:28

DISPATCHED POLICE.

ENTERED BY: C5496 @ 08/22/2010 08:16:54

PAGED CVRS SINCE AVFD ONLY HAS ONE AMBULANCE AND THEY ARE SECOND DUE FOR THE CALL.

ENTERED BY: S1886 @ 08/22/2010 08:17:15

501 10/76 BUILDING

ENTERED BY: C5496 @ 08/22/2010 08:17:30

PT DOES NOT HAVE KNIFE ANYMORE.

ENTERED BY: C5496 @ 08/22/2010 08:19:44

PAGED FIRST RESPONDERS AT REQ OF 501

ENTERED BY: C5496 @ 08/22/2010 08:21:45

701 AT STATION

ENTERED BY: S1886 @ 08/22/2010 08:23:31

ENTERED BY: C5496 @ 08/22/2010 08:25:33

MEDS REPORT DID NOT IMPORT INTO CALL.

ENTERED BY: C5496 @ 08/22/2010 08:30:06

ENTERED BY: C5496 @ 08/22/2010 08:31:22

MEDS WAS COMPLETED BUT DID NOT IMPORT. CAD SHUT DOWN AND GAVE A RUNTIME ERROR WHEN TRYING TO IMPORT.

ENTERED BY: C5496 @ 08/22/2010 08:47:54

21 IS NOT TRANSPORTING TO SVRMC, CLICKED THE WRONG UNIT.

ENTERED BY: 21 @ 08/22/2010 08:48:37

ENTERED BY: C5496 @ 08/22/2010 08:56:37

TIMES FAXED CO 7

Unit Information:

Unit ID	Officer 1	Disp	Times			Total	Destination	Trans Start	Trans Stop	Mile Start	Mile Stop
			Enrte	Arriv	Clear						
100		08:11:58			08:17:58	14			0.0	0.0	
20	S6583 SINGLETON,	08:15:09	08:15:09	08:17:50	08:47:48	32			0.0	0.0	
21	S8545 STITH, JOHN	08:15:09	08:15:09	08:17:18	08:53:14	38	SVRMC	08:47:13	08:53:06	885.0	886.0
500		08:15:20	08:15:20		08:23:01	8			0.0	0.0	
500		08:23:01			08:23:16	0			0.0	0.0	
53	M2051 MOODY, TOM	08:15:21	08:15:21	08:18:00	08:52:51	37			0.0	0.0	
53M	53M CRS MEDIC 5	08:23:01	08:23:01	08:38:58	10:04:29	143	SVRMC	08:47:28	09:03:01	885.0	903.0
7FR		08:19:05	08:19:05		08:25:45	6			0.0	0.0	
7FR		08:25:45			08:27:24	2			0.0	0.0	
7RSQ	7RSQ LFD RESCUE	08:25:45	08:25:45	08:29:24	08:48:00	31			0.0	0.0	
900		08:13:19			08:23:24	12			0.0	0.0	

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:35

Call: 11-009026	Police	Fire	Amb	Other
Loc: 206 W 5TH AVE	Grids: 4521	4521	4521	4521
LAWRENCEVILLE , VA 23868	District: LPD	F	R	O
S MAIN ST / S HICKS ST	Agency: LPD	1FD	kRES	DW
Type: DIABETIC PT RESPONSIVE	Cmd Area: A	A	A	A
Name:	Priority:		1	
Addr: 206 W 5TH AVE	Disposition:		CL	
LAWRENCEVILLE, VA 23868	Call Date/Time: 06/08/2011	09:37		
Home:	Call Source: P			
Cell:	Received By: P9576			
Work:	Actual Type: MDIABUNR			

----- Call Remarks -----

(P9576 06/08/2011 09:37:56)

(P9576 06/08/2011 09:42:16)

(P9576 06/08/2011 09:47:38) Updated By P9576 06/08/2011 10:32:43
EMD WAS DONE BY GUIDE CARDS

(P9576 06/08/2011 09:52:28) for Unit 1MED Fire Only
754 ON SCEN

(P9576 06/08/2011 10:08:58) for Unit 1MED Fire Only
STATUS CHECK 10-4

(P9576 06/08/2011 10:31:47) for Unit 1MED Fire Only
STATUS CHECK X 1 NO ANSWER

(P9576 06/08/2011 10:31:52) for Unit 1MED Fire Only
STATUSCHECK X 2 NO ANSWER

(P9576 06/08/2011 10:35:09) for Unit 5AMB Fire Only
53 CALLED IN AND STATED THAT EVERYTHING IS 10-4

(P9576 06/08/2011 11:05:09)
FAXED TIMES CENTRAL

(04782 06/08/2011 11:10:39)
FAXED TIMES TO BVRS... M OTTEN

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
.00A		06/08/2011 09:45:19			09:46:48	
.MED		06/08/2011 09:46:48	09:46:48	09:59:00	10:43:39	
500		06/08/2011 09:38:13			09:42:26	

500.	.	06/08/2011	10:40:51			10:45:46	10:46:13
52	N9344 NEWCOMB,	06/08/2011	09:45:58	09:45:58		09:46:10	
53	M2051 MOODY, TO	06/08/2011	09:46:19	09:46:19	09:47:21	10:24:46	
55	Z3961 ZUBAN, G	06/08/2011	09:45:58	09:45:58	09:48:32	11:28:57	
5AMB		06/08/2011	09:42:26	09:42:26	09:57:56	10:36:53	11:04:54
900		06/08/2011	09:38:08			09:42:34	
900		06/08/2011	09:45:19			09:58:01	09:58:11
9MED	9MED 9MED	06/08/2011	10:43:39			10:46:03	11:19:17

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:35

Call: 11-009025	Police	Fire	Amb	Other
Loc: 3175 BRIGHT LEAF RD	Grids: 4510	4510	4510	4510
LAWRENCEVILLE , VA 23868	District: SOS	F	R	O
BLUEBERRY CT / GOVERNOR HARRISON US	Agency: SO	1FD	kRES	DW
Type: UNCONSC/UNRESPONSIVE/SYNCOPE	Cmd Area: A	A	A	A
Name:	Priority:		1	
Addr: 3175 BRIGHT LEAF RD	Disposition:		CL	
LAWRENCEVILLE, VA	Call Date/Time: 06/08/2011	09:09		
Home:	Call Source: 9			
Cell:	Received By: P9576			
Work:	Actual Type: MUNCONSC			

----- Call Remarks -----

(P9576 06/08/2011 09:09:45)

(P9576 06/08/2011 09:15:24)
EMD IS NOT WORKING ON CONSOLE NUMNBER 2. EMD WAS COMPLETED WEITH GUID CARDS
AND SHORT REPORT WAS GIVEN TO BVES UNIT RESPONDING

(P9576 06/08/2011 09:15:41)

(O4782 06/08/2011 09:15:50)

(P9576 06/08/2011 09:16:01)

(P9576 06/08/2011 09:17:37)

(P9576 06/08/2011 09:27:19) for Unit 9MED Fire Only

(P9576 06/08/2011 09:27:47) for Unit 9MED Fire Only

(P9576 06/08/2011 09:30:58) for Unit 9MED Fire Only

(P9576 06/08/2011 09:33:14) for Unit 9MED Fire Only

(O4782 06/08/2011 09:35:19)

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
------	--------------------	---------	--------	-------	------

7FR 06/08/2011 09:09:53 09:15:48 09:15:54
900 06/08/2011 09:09:53 09:13:18
9MED 9MED 9MED 06/08/2011 09:13:18 09:13:18 09:15:27 10:30:58
Transport: CMH ER Start: 09:41:49 213.6 Stop: 10:04:09 236.0

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:47

<p>Call: 10-016258 Loc: 858 BELFIELD RD FREEMAN , VA 23856 RICHMOND LN / THOMASBURG LN Type: ABDOMINAL/BACK PAIN Name: Addr: 858 BELFIELD RD FREEMAN VA Home: Cell: Work:</p>	<table border="0" style="width: 100%;"> <tr> <td style="width: 15%;">Police</td> <td style="width: 15%;">Fire</td> <td style="width: 15%;">Amb</td> <td style="width: 15%;">Other</td> </tr> <tr> <td>Grids: 4511</td> <td>4511</td> <td>4511</td> <td>4511</td> </tr> <tr> <td>District: SOS</td> <td>F</td> <td>R</td> <td>O</td> </tr> <tr> <td>Agency: SO</td> <td>1FD</td> <td>kRES</td> <td>DW</td> </tr> <tr> <td>Cmd Area: A</td> <td>A</td> <td>A</td> <td>A</td> </tr> <tr> <td>Priority:</td> <td></td> <td>2</td> <td></td> </tr> <tr> <td>Disposition:</td> <td></td> <td>RE</td> <td></td> </tr> <tr> <td>Call Date/Time: 11/04/2010</td> <td>19:44</td> <td></td> <td></td> </tr> <tr> <td>Call Source: 9</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Received By: P9576</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Actual Type: MABDPAIN</td> <td></td> <td></td> <td></td> </tr> </table>	Police	Fire	Amb	Other	Grids: 4511	4511	4511	4511	District: SOS	F	R	O	Agency: SO	1FD	kRES	DW	Cmd Area: A	A	A	A	Priority:		2		Disposition:		RE		Call Date/Time: 11/04/2010	19:44			Call Source: 9				Received By: P9576				Actual Type: MABDPAIN			
Police	Fire	Amb	Other																																										
Grids: 4511	4511	4511	4511																																										
District: SOS	F	R	O																																										
Agency: SO	1FD	kRES	DW																																										
Cmd Area: A	A	A	A																																										
Priority:		2																																											
Disposition:		RE																																											
Call Date/Time: 11/04/2010	19:44																																												
Call Source: 9																																													
Received By: P9576																																													
Actual Type: MABDPAIN																																													

----- Call Remarks -----

(P9576 11/04/2010 19:44:55)

(A1068 11/04/2010 19:46:45) Updated By A1068 11/04/2010 19:48:11

(W9471 11/04/2010 19:50:56)

DISPATCHER PULLEY EMD'ED THIS CALL...BUT THE REPORT DID NOT TRANSFER TO THE CALL

↓ Failure on
 workstation 1
 +
 no meds report on
 workstation 2.

(T8197 11/04/2010 20:17:17)

(W9471 11/04/2010 21:20:29)

(S7883 11/09/2010 11:38:14)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
900		11/04/2010 19:45:11			19:50:12	
9RSQ	9RSQ BRS RESCU	11/04/2010 19:50:12	19:50:12	20:03:20	20:57:14	21:20:23
Transport: SVRMC Start: 20:21:56 769.0 Stop: 20:38:22 784.0						

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:33

Call: 11-006946	Police	Fire	Amb	Other
Loc: 111 ROCK ST	Grids: 4510	4510	4510	4510
LAWRENCEVILLE , VA 23868	District: SOS	F	R	O
CEDAR GROVE DR / DEAD END EAST	Agency: SO	lFD	kRES	DW
Type: GYNECOLOGY/CHILDBIRTH	Cmd Area: A	A	A	A
Name:	Priority:		1	
Addr: 111 ROCK ST	Disposition:		PR	
LAWRENCEVILLE, VA 23868	Call Date/Time: 05/03/2011	11:55		
Home:	Call Source: P			
Cell:	Received By: A1068			
Work:	Actual Type: MOBGYN			

----- Call Remarks -----

(A1068 05/03/2011 11:55:19)

(A1068 05/03/2011 11:56:26)

(O4782 05/03/2011 11:56:45)

(A1068 05/03/2011 11:57:05) Updated By A1068 05/03/2011 12:13:07
NO EMD//START MEDS WILL NOT DISPLAY//START MEDS WAS BEHIND CALL TAKER
SCREEN//HAD TO SHUT EMD DOWN IN ORDER TO PUT IT BACK UP

(O4782 05/03/2011 12:12:07)

(O4782 05/03/2011 12:22:35)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
900		05/03/2011 11:55:22			12:01:05	
93M	93M	BRS MEDIC 05/03/2011 12:01:05	12:01:05	12:04:24	12:20:03	12:22:22

----- END OF REPORT -----

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 12009182	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise: MCADEN DAIRY FARMS			Grid: 4540	4540	4540	4540
Location: 4278 GOVERNOR HARRISON PKWY W			Beat: SOS	F	R	O
City: BRODNAX	St: VA	Zip: 23920	CMD Area: A	A	A	A
Cross Str: PLEASANT LN / EVANS CREEK RD			Area/Agency: SO	bFD	kRES	DW
Call Type: MUNCONSC UNCONSC/UNRESPONSIVE/SYNCO			Priority:			1

Reporting Party Information

Name:

Address:

City: **St:** **Zip:**

Phone: **Cell:**

Work Phone:

Disposition: TP

Disp Desc: TRANSPORT

Actual Type: MCHEST CHEST PAIN/HEART PROBL
by: PAIR, JIMMY LEE **via:** Phone

Received: 06/15/2012 @ 13:29:42

Custody: **Fire Out:** **Pat Contact:**

Remarks: - ALL REMARKS

ENTERED BY: P1738 @ 06/15/2012 13:29:43 UPDATED BY: P1738 @ 06/15/2012 13:35:30

ENTERED BY: P1738 @ 06/15/2012 13:34:05

ENTERED BY: P1738 @ 06/15/2012 13:47:21

ENTERED BY: P1738 @ 06/15/2012 13:48:07 UPDATED BY: P1738 @ 06/15/2012 13:51:40

ENTERED BY: P1738 @ 06/15/2012 13:51:07
 EMD FAILED... REVERTED TO PAPER GUIDE CARDS

ENTERED BY: P1738 @ 06/15/2012 14:01:07

ENTERED BY: P1738 @ 06/15/2012 14:02:57 WHO WAS WITH EMS AND THEY ADVISED THAT THEY ARE 10-4

ENTERED BY: P1738 @ 06/15/2012 14:03:07

Unit Information:

Unit ID	Officer 1	Times				Total	Destination	Trans Start	Trans Stop	Mile Start	Mile Stop
		Disp	Enrte	Arriv	Clear						
500		13:30:19			13:31:26	1			0.0	0.0	
52M		13:31:26	13:31:26	13:50:07	14:54:53	83	CMH	14:07:41	14:20:35	962.7	977.0
900		13:35:07			13:35:13	0			0.0	0.0	

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 09008890	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise: BRUNSWICK VILLAGE APARTMENTS			Grid: 4515	4515	4515	4515
Location: 30 BRUNSWICK VILLAGE DR			Beat: SOS	F	R	O
City: LAWRENCEVILLE	St:	Zip:	CMD Area: A	A	A	A
Cross Str: LAWRENCEVILLE PLANK / DEAD END SOUTH			Area/Agency: SO	IFD	kRES	DW
Call Type: MSICK	SICK/UNKNOWN			Priority:	3	

Reporting Party Information

Name:

Address: 630 FRESH MEADOW RD

City: LAWRENCEVILLE **St:** VA **Zip:**

Phone: **Cell:**

Work Phone:

Disposition: CL

Disp Desc: ALL CLEAR

Actual Type:

by: B6218 **via:** E911

Received: 07/03/2009 @ 04:20:41

Custody: **Fire Out:** **Pat Contact:**

Remarks: - ALL REMARKS

<u>ENTERED BY: B6218 @ 07/03/2009 04:20:41</u>	UPDATED BY: STC @ 07/17/2009 04:20:41
<u>ENTERED BY: B6218 @ 07/03/2009 04:24:58</u> NO EMD VITAL POINTS DONOT COME UP	UPDATED BY: STC @ 07/17/2009 04:24:58
<u>ENTERED BY: B6218 @ 07/03/2009 04:32:07</u>	UPDATED BY: STC @ 07/17/2009 04:32:07
<u>ENTERED BY: B6218 @ 07/03/2009 05:10:28</u>	UPDATED BY: STC @ 07/17/2009 05:10:28
<u>ENTERED BY: B6218 @ 07/03/2009 05:42:25</u>	UPDATED BY: STC @ 07/17/2009 05:42:25

Unit Information:

Unit ID	Officer 1	Times				Total	Destination	Trans Start	Trans Stop	Mile Start	Mile Stop
		Disp	Enrte	Arriv	Clear						
900		04:20:51			04:41:51	21			0.0	0.0	
9RSQ	9RSQ BRS RESCUE	04:41:51	04:41:58	04:43:16	05:23:44	61			0.0	0.0	

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 10011972	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise:			Grid: 4561	4561	4561	4561
Location: 7532 LIBERTY RD			Beat: SON	F	R	O
City: DOLPHIN	St: VA	Zip: 23843	CMD Area: A	A	A	A
Cross Str: ROCKY KNOLL PL / GOLDSBERRY LN			Area/Agency: SO	dFD	kRES	DW
Call Type: MCHEST	CHEST PAIN/HEART PROBLEM		Priority:			1

Reporting Party Information

Name:

Address: 7532 LIBERTY RD

City: DOLPHIN **St:** VA **Zip:** 23843

Phone: **Cell:**

Work Phone:

Disposition: CL

Disp Desc: ALL CLEAR

Actual Type: MCHEST CHEST PAIN/HEART PROBL

by: OZLIN, ANNE via: Phone

Received: 08/16/2010 @ 02:39:15

Custody: **Fire Out:** **Pat Contact:**

Remarks: - ALL REMARKS

ENTERED BY: O0742 @ 08/16/2010 02:39:15

ENTERED BY: B6218 @ 08/16/2010 02:44:13

ENTERED BY: O0742 @ 08/16/2010 02:49:00
 LOST MY EMD.....SUBJ IS DIABETIC AND HAS A NITRO PATCH ON,HISTORY OF HEART PROBLEMS.

ENTERED BY: O0742 @ 08/16/2010 03:13:38

ENTERED BY: O0742 @ 08/16/2010 03:23:38 UPDATED BY: O0742 @ 08/16/2010 03:24:04

ENTERED BY: B6218 @ 08/16/2010 04:24:27

Unit Information:

Unit ID	Officer 1	Times				Total	Destination	Trans Start	Trans Stop	Mile Start	Mile Stop
		Disp	Enrte	Arriv	Clear						
900		02:39:17			02:46:34	7			0.0	0.0	
92M	92M	BRS MEDIC 9:02:46:34	02:46:34	02:56:32	04:00:49	98	CMHER	03:15:35	03:51:33	215.0	242.0

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:44

Call: 10-012299	Police	Fire	Amb	Other
Loc: 1462 BELFIELD RD	Grids: 4511	4511	4511	4511
UNION BETHEL RZUA CHURCH	District: SOS	F	R	O
FREEMAN, VA 23856	Agency: SO	lFD	kRES	DW
THOMASBURG LN / POWELL LN	Cmd Area: A	A	A	A
Type: BLEEDING-NON TRAUMATIC	Priority:		1	
Name:	Disposition:		RE	
Addr: 1462 BELFIELD RD	Call Date/Time: 08/22/2010	12:36		
FREEMAN, VA 23856	Call Source: P			
Home:	Received By: C5496			
Cell:	Actual Type: MBLEED			
Work:				

----- Call Remarks -----

(C5496 08/22/2010 12:36:41)

(S1886 08/22/2010 12:38:31)

(C5496 08/22/2010 12:41:48)

EMD SCREEN HAD VITAL POINTS SCREEN AND PRE ARRIVAL SCREEN BLANK SO I WAS UNABLE TO ASK EMD QUESTIONS. GAVE PRE ARRIVALS TO CONTROL BLEEDING BASED ON MEMORY DUE TO LACK OF QUESTIONS USED HARD COPY QUESTIONS. NOT SWEATING PROFUSELY, SITTING ON SOFA, NOT DIZZY, FAINT, OR WEAK, NOT VOMITING, SPITTING UP BLOOD, HX OF HTN, CANCER SURVIVOR.

(C5496 08/22/2010 12:43:45)

HARD COPY QUESTIONS AND QUESTIONS IN CAD ARE DIFFERENT BASED ON CALL THIS MORNING WHEN QUESTIONS WERE ASKED FOR SAME CALL TYPE. PT IS STILL BLEEDING. REINFORCED PAIS

(C5496 08/22/2010 13:01:35)

(S1886 08/22/2010 14:39:46)

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
900		08/22/2010 12:36:47			12:44:28	
92R	92R	BRS RESCU 08/22/2010 12:44:28	12:44:28	12:51:11	14:13:23	14:38:56
Transport: CMH Start: 13:08:23 854.0 Stop: 13:33:57 879.0						

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:29

Call: 10-014972		Police	Fire	Amb	Other
Loc: 120 E HICKS ST		Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE		District: LPD	F	R	O
LAWRENCEVILLE , VA 23868		Agency: LPD	lFD	kRES	DW
COURT ST / COTTON ST		Cmd Area: A	A	A	A
Type: EMD ISSUES		Priority:			1
		Disposition:			RE
Name: SEWARD,JOY		Call Date/Time: 10/11/2010	18:52		
Addr: 120 E HICKS ST		Call Source: P			
LAWRENCEVILLE, VA 23868		Received By: S7883			
Home:		Actual Type: EMD			
Cell:					
Work:					

----- Call Remarks -----

(S7883 10/11/2010 18:52:33)

IN REF TO CFS-4967, COULD NOT PULL UP "START MEDS". HAD TO LOG OFF AND BACK ON IN ORDER FOR MEDS TO WORK PROPERLY. HAD TO PUT THE CALLER ON HOLD AND LET DISP ARRINGTON EMD THE CALL; WHICH CAUSED A SMALL DELAY.

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:36

Call: 11-011918		Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids:	4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District:	LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency:	LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area:	A	A	A	A
Type: EMD ISSUES	Priority:	5			9
	Disposition:	NN	NN	NN	NN
Name: DISPATCHER ARRINGTON	Call Date/Time:	07/25/2011	08:52		
Addr:	Call Source:	P			
	Received By:	A1068			
Home:	Actual Type:	EMD			
Cell:					
Work:					

----- Call Remarks -----

(A1068 07/25/2011 08:52:52)
HAD A 911 CALL, COMPLETED EMD QUESTIONS AND HIT MEDS REPORT TO SEND REPORT TO CAD AND CAD SENT WEIRD MESSAGES. GUY LOOKED AT MESSAGES AND COULD NOT DETERMINE WHAT THE PROBLEM MAY HAVE BEEN.

(GUYHS 07/25/2011 11:19:00) Updated By GUYHS 07/25/2011 11:25:12
I WAS CALLED TO DISPATCH TO LOOK AT A 'WEIRD' EMD REPORT. THE EMD REPORT WAS BLANK. WHEN LOOKING BACK AT THE QUESTIONS, THERE WERE NO ANSWERS TO THE QUESTIONS. THIS WOULD MAKE SENSE AS TO WHY THE SHORT REPORT WAS BLANK. I ENTERED SOME DATA INTO THE QUESTIONS AND THEY IMMEDIATELY SHOWED UP IN THE SHORT REPORT. DISPATCHER SAYS SHE HAD ANSWERED THE APPROPRIATE QUESTIONS. I CANNOT REPRODUCE THE PROBLEM. IT WORKS AS EXPECTED. ADVISED TO MONITOR CLOSE AND NOTIFY ME.

(GUYHS 07/25/2011 11:26:31)
THERE WAS AN EMD LOOPBACK ERROR NOTICED WITH THIS INCIDENT. THE LOOP BACK ERROR HAS BEEN PREVIOUSLY REPORTED TO SMART HORIZONS. I RECEIVED AN EMAIL LAST WEEK OF A SOFTWARE UPDATE THAT IS AVAILABLE. THIS DOESN'T SPECIFICALLY ADDRESS THE ABOVE MENTIONED ISSUE WITH THE SHORT REPROT; HOWEVER, IT DOES FIX SOME OTHER BUGS THAT HAVE BEEN REPROTED. WILL UPDATE ALL WORKSTATIONS AND MONITOR.

----- Responding Units -----
Unit Personnel Dispatch Enroute Arrive Clear Qtrs

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:37

Call: 11-017149		Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O	
LAWRENCEVILLE , VA 23868	Agency: LPD	lFD	kRES	DW	
COURT ST / COTTON ST	Cmd Area: A	A	A	A	
Type: EMD ISSUES	Priority:			9	
	Disposition:			RE	
Name: CLARY,DEVON	Call Date/Time: 10/01/2011	15:36			
Addr: 120 E HICKS ST	Call Source: P				
LAWRENCEVILLE, VA 23868	Received By: C5496				
Home:	Actual Type: EMD				
Cell:					
Work: (434) 848-3133					

----- Call Remarks -----

(C5496 10/01/2011 15:36:16)
EMD MALFUNCTIONED WHILE TRYING TO BEGIN A CALL. DELAY IN BEGINNING KEY QUESTIONS FOR CALL TYPE DUE TO THE MALFUNCTION AND HAVING TO MOVE TO MY PARTNERS COMPUTER. ALL CALLERS QUESTIONS DONE BY MEMORY. NOTE MADE IN AFFECTED CALL

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
----- END OF REPORT -----					

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:38

Call: 11-017901		Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids:	4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District:	LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency:	LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area:	A	A	A	A
Type: EMD ISSUES	Priority:				9
	Disposition:				RE
Name: PULLEYK, KYLE	Call Date/Time:	10/15/2011	07:56		
Addr: 120 E HICKS ST	Call Source:	P			
LAWRENCEVILLE, VA 23868	Received By:	P9576			
Home:	Actual Type:	EMD			
Cell:					
Work: (434) 848-3133					

----- Call Remarks -----

(P9576 10/15/2011 07:56:56)
 HAVING TROUBLE WITH THE EMD PORGRAM. WHEN LOGGING ONTO THE COMPUTER I DOUBLE CLICK THE MEDS ICON AND NOTHING HAPPENDS. AFTER REPEATED ATEMPTS TO OPEN THE PROGRAM IT WILL FINALLY START RUNNING. AFTER IT IS RUNNING THERE IS NO PROBLEM WITH THE PROGRAM. SENT A E MAIL TO GUY SHORT ALSO ADVISING HIM OF THIS PROBLEM I AM HAVING

(GUYHS 10/17/2011 09:31:39)
 WORKED WITH KYLE SOME ON THIS PROBLEM. THIS SAME ISSUE HAS BEEN NOTED FROM TIME TO TIME ON BOTH WORKSTATIONS. IT APPEARS THAT THE APPLICATION IS STARTING THE TASK IN WINDOWS BUT NEVER SEEMS TO COMPLETELY LOAD. IF YOU GO INTO TASK MANAGER, YOU WILL SEE NUMEROUS ENTRIES FOR 911ADVISOR. IT HAS BEEN FOUND IF YOU CANCEL ALL OF THE 911ADVISOR RELATED TASKS AND THEN RESTART, THE PROGRAM SEEMS TO LAOD PROPERLY. NOT SURE IF THE PROGRAM IS HANGING ON THE INITIAL LOAD OR THE TASK IS HANGING FROM THE LAST USER LOGGED ON. A REBOOT WILL CORRECT THIS; HOWEVER, IT IS NOT NORMAL FOR A PROGRAM TO HANG LIKE THIS.

THIS IS ONE OF SEVERAL ONGOING ISSUES WE HAVE WITH 911ADVISOR.

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:39

<p>Call: 11-020251 Loc: 632 BIG HORN RD FREEMAN, VA 23856 REEDY CR / 5 FORKS RD Type: SICK/UNKNOWN Name: Addr: 632 BIG HORN RD FREEMAN, VA Home: Cell: Work:</p>	<table border="0" style="width: 100%;"> <tr> <td style="width: 100px;">Police</td> <td>Fire</td> <td>Amb</td> <td>Other</td> </tr> <tr> <td>Grids: 4561</td> <td>4561</td> <td>4561</td> <td>4561</td> </tr> <tr> <td>District: SON</td> <td>F</td> <td>R</td> <td>O</td> </tr> <tr> <td>Agency: SO</td> <td>dFD</td> <td>kRES</td> <td>DW</td> </tr> <tr> <td>Cmd Area: A</td> <td>A</td> <td>A</td> <td>A</td> </tr> <tr> <td>Priority:</td> <td></td> <td>3</td> <td></td> </tr> <tr> <td>Disposition:</td> <td></td> <td>TP</td> <td></td> </tr> <tr> <td>Call Date/Time: 12/02/2011</td> <td>19:44</td> <td></td> <td></td> </tr> <tr> <td>Call Source: 9</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Received By: 00742</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Actual Type: MSICK</td> <td></td> <td></td> <td></td> </tr> </table>	Police	Fire	Amb	Other	Grids: 4561	4561	4561	4561	District: SON	F	R	O	Agency: SO	dFD	kRES	DW	Cmd Area: A	A	A	A	Priority:		3		Disposition:		TP		Call Date/Time: 12/02/2011	19:44			Call Source: 9				Received By: 00742				Actual Type: MSICK			
Police	Fire	Amb	Other																																										
Grids: 4561	4561	4561	4561																																										
District: SON	F	R	O																																										
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Call Source: 9																																													
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----- Call Remarks -----

(00742 12/02/2011 19:44:01)
 911 - RES / 12/02 19:42

(00742 12/02/2011 19:46:44)

(00742 12/02/2011 19:47:44)
 UNABLE TO GET EMD TO COME UP ON SCREEN.NO EMD.

(00742 12/02/2011 20:12:02) for Unit 93E
 93E Timer Reset to 0

(B6218 12/02/2011 20:15:52) for Unit 93E Fire Only
 EVERYTHING OK PT LOADED TRANSPORT FEW MINS

(00742 12/02/2011 21:45:19)
 FAXED TO BVRS

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
900		12/02/2011 19:44:10			19:46:18	
93E		12/02/2011 19:46:18	19:46:18	20:02:16	21:02:52	21:44:40
Transport: SVRMC Start: 20:20:31 995.2 Stop: 20:40:18 1,002.9						

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:39

Call: 11-020252	Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency: LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area: A	A	A	A
Type: EMD ISSUES	Priority: 5			9
	Disposition: IN			NN
Name: DISPATCH 2	Call Date/Time: 12/02/2011	19:56		
Addr:	Call Source: P			
	Received By: 00742			
Home:	Actual Type: EMD			
Cell:				
Work:				

----- Call Remarks -----

(00742 12/02/2011 19:56:59)
EMD WILL NOT COME UP/FIRST HAPPENED WHEN WE HAD A CALL TONIGHT. STILL WILL NOT COME UP.

(00742 12/02/2011 19:57:23)
FAXED TO JLP EMAIL.

(00742 12/02/2011 22:31:40)
RESTARTED AND AFTER A FEW CLICKS IT CAME UP.

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:40

Call: 12-006012 Loc: 120 E HICKS ST BRUNSWICK COUNTY SHERIFF'S OFFICE LAWRENCEVILLE , VA 23868 COURT ST / COTTON ST Type: EMD ISSUES Name: CLARY,DEVON Addr: Home: Cell: Work:	<table border="0" style="width: 100%;"> <tr> <td style="width: 10%;"></td> <td style="width: 15%;">Police</td> <td style="width: 15%;">Fire</td> <td style="width: 15%;">Amb</td> <td style="width: 15%;">Other</td> </tr> <tr> <td>Grids:</td> <td>4521</td> <td>4521</td> <td>4521</td> <td>4521</td> </tr> <tr> <td>District:</td> <td>LPD</td> <td>F</td> <td>R</td> <td>O</td> </tr> <tr> <td>Agency:</td> <td>LPD</td> <td>lFD</td> <td>kRES</td> <td>DW</td> </tr> <tr> <td>Cmd Area:</td> <td>A</td> <td>A</td> <td>A</td> <td>A</td> </tr> <tr> <td>Priority:</td> <td></td> <td></td> <td></td> <td>9</td> </tr> <tr> <td>Disposition:</td> <td>IN</td> <td></td> <td></td> <td>IN</td> </tr> <tr> <td>Call Date/Time:</td> <td>04/20/2012</td> <td>10:46</td> <td></td> <td></td> </tr> <tr> <td>Call Source:</td> <td>P</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Received By:</td> <td>P1738</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Actual Type:</td> <td>EMD</td> <td></td> <td></td> <td></td> </tr> </table>		Police	Fire	Amb	Other	Grids:	4521	4521	4521	4521	District:	LPD	F	R	O	Agency:	LPD	lFD	kRES	DW	Cmd Area:	A	A	A	A	Priority:				9	Disposition:	IN			IN	Call Date/Time:	04/20/2012	10:46			Call Source:	P				Received By:	P1738				Actual Type:	EMD			
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Actual Type:	EMD																																																							

----- Call Remarks -----

(P1738 04/20/2012 10:46:00)

(C5496 04/20/2012 10:50:26)

EMD WOULD NOT LAUNCH WHEN NEEDED. IT LAUNCHED ABOUT 1 MINUTE INTO CALL TAKING, DELAYED AND CONFUSED CALL INTAKE AND BLEED WAS CHOSEN AND SICK QUESTIONS CAME UP.

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:41

Call: 12-008817	Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency: LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area: A	A	A	A
Type: CAD ISSUES	Priority:			9
	Disposition:			RE
Name:	Call Date/Time: 06/09/2012	13:25		
Addr: 120 E HICKS ST	Call Source: P			
LAWRENCEVILLE, VA 23868	Received By: S1886			
Home:	Actual Type: CAD			
Cell:				
Work: (434) 848-3133				

----- Call Remarks -----

(S1886 06/09/2012 13:25:04)
WHILE ON CFS #12-008815...EMD SOFTWARE WOULD NOT WORK

(S1886 06/09/2012 13:27:00)
OBTAINED BASIC INFO FOR RELAY TO RESPONDING UNITS...

(S1886 06/09/2012 13:27:10)
PROGRAM WAS CLOSED AND RESTARTED

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T
As of 08/23/12 at 05:42

Call: 12-009043	Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency: LPD	1FD	kRES	DW
COURT ST / COTTON ST	Cmd Area: A	A	A	A
Type: EMD ISSUES	Priority:			9
	Disposition:			NN
Name:	Call Date/Time: 06/13/2012	18:40		
Addr: 120 E HICKS ST	Call Source: P			
LAWRENCEVILLE, VA 23868	Received By: 04782			
Home:	Actual Type: EMD			
Cell:				
Work: (434) 848-3133				

----- Call Remarks -----

(04782 06/13/2012 18:40:46)
 COULD NOT GET EMD TO COME UP ON THIS SIDE... NOT SURE WHAT THE ISSUE IS SHUT
 COMPUTER COMPLETELY DOWN AND IT WILL NOT COME UP

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:44

<p>Call: 12-009951 Loc: 612 W 3RD AVE LAWRENCEVILLE , VA 23868 PARK ST / BELT RD Type: CHEST PAIN/HEART PROBLEM Name: Addr: 612 W 3RD AVE LAWRENCEVILLE, VA 23868 Home: 4 Cell: Work:</p>	<table border="0" style="width: 100%;"> <tr> <td style="text-align: right;">Police</td> <td>Fire</td> <td>Amb</td> <td>Other</td> </tr> <tr> <td style="text-align: right;">Grids:</td> <td>4520</td> <td>4520</td> <td>4520</td> </tr> <tr> <td style="text-align: right;">District:</td> <td>LPD</td> <td>F</td> <td>R</td> </tr> <tr> <td style="text-align: right;">Agency:</td> <td>LPD</td> <td>lFD</td> <td>kRES</td> </tr> <tr> <td style="text-align: right;">Cmd Area:</td> <td>A</td> <td>A</td> <td>A</td> </tr> <tr> <td style="text-align: right;">Priority:</td> <td></td> <td></td> <td>1</td> </tr> <tr> <td style="text-align: right;">Disposition:</td> <td></td> <td></td> <td>PR</td> </tr> <tr> <td style="text-align: right;">Call Date/Time:</td> <td>06/27/2012</td> <td>11:11</td> <td></td> </tr> <tr> <td style="text-align: right;">Call Source:</td> <td>P</td> <td></td> <td></td> </tr> <tr> <td style="text-align: right;">Received By:</td> <td>T0897</td> <td></td> <td></td> </tr> <tr> <td style="text-align: right;">Actual Type:</td> <td>MCHES</td> <td></td> <td></td> </tr> </table>	Police	Fire	Amb	Other	Grids:	4520	4520	4520	District:	LPD	F	R	Agency:	LPD	lFD	kRES	Cmd Area:	A	A	A	Priority:			1	Disposition:			PR	Call Date/Time:	06/27/2012	11:11		Call Source:	P			Received By:	T0897			Actual Type:	MCHES		
Police	Fire	Amb	Other																																										
Grids:	4520	4520	4520																																										
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Agency:	LPD	lFD	kRES																																										
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Priority:			1																																										
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Call Date/Time:	06/27/2012	11:11																																											
Call Source:	P																																												
Received By:	T0897																																												
Actual Type:	MCHES																																												

----- Call Remarks -----

(T0897 06/27/2012 11:11:42)

(S7883 06/27/2012 11:17:04)
 SECOND PAGE FOR CO 7 FR

(S7883 06/27/2012 11:19:09)
 9AMB ADVISED TO CANCEL CO 7 FR

(S7883 06/27/2012 11:21:33)
 PAPER EMD: FEMALE WAS TALKING ON PHONE WHEN CHEST PAINS STARTED, PT HAS A HISTORY OF HEART PROBLEMS, PAIN WAS OVER LEFT BREAST, NO OTHER PAIN, PAIN HAD JUST STARTED, PAIN DOES NOT CHANGE WHEN SHE MOVIES, NOT NAUSATED, SWEATING PROFUSELY. PT HEART RATE IS NORMAL.
 PRE-ARRIVAL/SHORT REPORT NOT GIVEN, AMBULANCE MARKED ON SCENE

(W9471 06/27/2012 11:33:10)
 FAXED BVRS

----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
55	Z3961 ZUBAN, G	06/27/2012	11:18:33		11:21:39	
7FR		06/27/2012	11:12:07		11:19:15	11:19:44
900		06/27/2012	11:12:07		11:14:49	
9AMB		06/27/2012	11:14:49	11:15:05	11:16:52	11:29:16
						11:33:01

----- END OF REPORT -----

S W C A D C A L L S U M M A R Y R E P O R T

As of 08/23/12 at 05:34

Call: 11-008668	Police	Fire	Amb	Other
Loc: 120 E HICKS ST	Grids: 4521	4521	4521	4521
BRUNSWICK COUNTY SHERIFF'S OFFICE	District: LPD	F	R	O
LAWRENCEVILLE , VA 23868	Agency: LPD	lFD	kRES	DW
COURT ST / COTTON ST	Cmd Area: A	A	A	A
Type: EMD ISSUES	Priority:			9
	Disposition:			CL
Name: DISPATCH	Call Date/Time: 06/01/2011	15:40		
Addr:	Call Source: P			
	Received By: A1068			
Home:	Actual Type: EMD			
Cell:				
Work:				

----- Call Remarks -----

(A1068 06/01/2011 15:40:47) Updated By A1068 06/01/2011 15:51:25
 GOT THIS MESSAGE WHEN TRYING TO EMD A CALL. GUY HAS LOOKED AT THE MESSAGE, HE IS GOING TO CALL APCO, HE SAYS HE DOES NOT KNOW WHAT THIS MESSAGE IS ABOUT.
 911 ADVISOR ERROR
 911 ADVISOR HAS ENCOUNTERED AN ERROR. WE APOLOGIZE FOR ANY INCONVENIENE..IF YOU WERE IN THE MIDDLE OF ANYTHING, THE INFORMATION YOU WERE WORKING ON MIGHT BE LOST
 ERROR MESSAGE: FAILED TO QUERY LOOKBACK ARCHIVE.
 USERNAME: BCSO/A1068
 TIME: 6/1/2011 3:36:46 PM
 OS:WINDOWS XP VERSION 5.1 2600.196608

(GUYHS 06/01/2011 15:52:55)
 I GRABBED SOME SCREEN SHOTS TO SEND TO THE PROGRAMMER. THIS HAPPENED ON DISP 1 / A1068. DISP 2 SEEMS TO BE OK A TTHIS TIME.

----- Responding Units -----

Unit	Personnel Dispatch	Enroute	Arrive	Clear	Qtrs
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----- END OF REPORT -----

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 12013815	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise: BRUNSWICK COUNTY SHERIFF'S OFFICE			Grid: 4521	4521	4521	4521
Location: 120 E HICKS ST			Beat: LPD	F	R	O
City: LAWRENCEVILLE	St: VA	Zip: 23868	CMD Area: A	A	A	A
Cross Str: COURT ST / COTTON ST			Area/Agency: LPD	IFD	kRES	DW
Call Type: EMD	EMD ISSUES		Priority:			9

Reporting Party Information			
Name: PAIR,JIMMY LEE			
Address:			
City:	St:	Zip:	
Phone:	Cell:		
Work Phone:			

Disposition:	IN	
Disp Desc:		
Actual Type: EMD	EMD ISSUES	
by: PAIR,JIMMY LEE	via: Phone	
Received: 08/30/2012 @ 19:58:19		
Custody:	Fire Out:	Pat Contact:

Remarks: - ALL REMARKS
ENTERED BY: P1738 @ 08/30/2012 19:58:19
WHEN OPENING THE EMD PROGRAM IT GAVE ME A RUNTIME ERROR AND SHUT DOWN MY CAD AND WOULD NOT OPEN EMD.

BRUNSWICK CO SHERIFF'S OFFICE

Call For Service Record

Call #: 12013817	Lat: 0.00	Lon: 0.00	Police	Fire	Amb	Other
Premise: BRUNSWICK COUNTY SHERIFF'S OFFICE			Grid: 4521	4521	4521	4521
Location: 120 E HICKS ST			Beat: LPD	F	R	O
City: LAWRENCEVILLE	St: VA	Zip: 23868	CMD Area: A	A	A	A
Cross Str: COURT ST / COTTON ST			Area/Agency: LPD	IFD	kRES	DW
Call Type: EMD	EMD ISSUES		Priority:			9

Reporting Party Information	
Name: CLARY,DEVON	
Address: 120 E HICKS ST	
City: LAWRENCEVILLE	St: VA Zip: 23868
Phone:	Cell:
Work Phone:	

Disposition:	RE	
Disp Desc:		
Actual Type: EMD	EMD ISSUES	
by: CLARY,DEVON T.	via: Phone	
Received: 08/30/2012 @ 21:14:07		
Custody:	Fire Out:	Pat Contact:

Remarks: - ALL REMARKS <u>ENTERED BY: C5496 @ 08/30/2012 21:14:07</u> EMD PROGRAM WOULD NOT LAUNCH DURING CALL TAKING
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