

FY13

PSAP GRANT PROGRAM APPLICATION



FY13



FY13 PSAP GRANT PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The grant application is available and accessible from VITA's Integrated Services Program's website

(<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to the PSAP Grant Manager, Lisa Nicholson, at lisa.nicholson@vita.virginia.gov. Any supporting documentation must also be submitted along with the application, including mandatory budgets for projects (if applicable).

After submission, the PSAP Grant Manager will assign a Grant ID and send an e-mail notification to the project contact e-mail address listed on the application received.

All funding requests must be submitted using the grant application. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY13 PSAP Grant Application Cycle starts July 1, 2011 and concludes on October 31, 2011 at 5:00 pm.

ALL APPLICABLE SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.



FY13 PSAP GRANT APPLICATION

PROJECT TITLE

CPE Software upgrades

GRANT APPLICANT PROFILE/PROJECT CONTACT

PSAP/HOST PSAP NAME: Augusta County Emergency Communications Center

CONTACT TITLE: ECC Director

CONTACT FIRST NAME: Donna

CONTACT LAST NAME: Good

ADDRESS 1: 18 Government Center Lane

ADDRESS 2: P.O. Box 590

CITY: Verona, VA

ZIP CODE: 24482

CONTACT EMAIL: dgood@co.augusta.va.us

CONTACT PHONE NUMBER: 540-245-5503

CONTACT MOBILE NUMBER: 540-487-9545

CONTACT FAX NUMBER: 540-245-5506

REGIONAL COORDINATOR: [Click to select a Regional Coordinator from the drop down list](#)

HOST PSAP AND PARTICIPATING PSAPS/LOCALITIES

Augusta County ECC

GRANT TYPE

Individual PSAP

Consolidation

Regional Initiative

Secondary Consolidation



GRANT PROGRAM TYPE

- Wireless E-911 PSAP Education Program
- Continuity and Consolidation Enhancement

TIER

- Out of Service Non-Vendor Supported*
- Technically Outdated* Strengthen
- Not Applicable

If technically outdated or non-vendor supported, application MUST include age and/or version of hardware/software.

VERSION: _____ # YEARS of HARDWARE/SOFTWARE: _____

PROJECT FOCUS [Click to select a project focus from the drop down list](#)

If "Other" selected, please specify: [Click here to enter text](#)

FINANCIAL DATA

Amount Requested: \$ 28,000

Total Project Cost: \$ 28,000

STATEMENT OF NEED

See Below



This statement should reference the relationship to the current funding priorities established by the Grant Committee and include evidence of any financial need, along with additional information on the impact on operational services; consequences of not receiving funding; inclusion of project in a long-term or a strategic plan; and local sustainability: **Augusta County would like to continue to provide excellent services to our 9-1-1 customers, therefore we are requesting grant for the following services being provided by Verona and Plant/ CML today.**

Monitoring and response service, this service provides monitoring services of a wide variety of mission critical devices at the PSAP. When a trouble is detected Plant/CML dials into the system to correct the issue or contacts Verizon and they will dispatch a technician to correct the problem. This helps improve the overall operations of the 911 center. The other service that is critical to our success is the software serve this services ensures our 911 system is up to date with the current software release. This provides the 911 center with the latest 911 technology that is being provided by our vendor. It also provides resolution on an outstanding issue with the current software and provides NG enhancement as they become available.

Describe how the grant will be maintained and supported in the future, if applicable.

This grant will help us upgrade our current VESTA Pallas and CPE telephone software. Maintenance costs are supported with local budget monies.

COMPREHENSIVE PROJECT DESCRIPTION



WIRELESS E-911 PSAP EDUCATION PROGRAM GRANT REQUESTS ONLY:

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

[Click here to enter text](#)



FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

Provide a thorough, concise, and complete description of the project, including an outline of the goals and objectives, implementation strategy, and a work plan. **Augusta County would like to continue to provide excellent services to our 9-1-1 customers; therefore we are requesting grant for the following services being provided by Verona and Plant/ CML today. Monitoring and response service, this service provides monitoring services of a wide variety of mission critical devices at the PSAP. When a trouble is detected Plant/CML dials into the system to correct the issue or contacts Verizon and they will dispatch a technician to correct the problem. This helps improve the overall operations of the 911 center. The other service that is critical to our success is the software service this service ensures our 911 system is up to date with the current software release. This provides the 911 center with the latest 911 technology that is being provided by our vendor. It also provides resolution on an outstanding issue with the current software and provides NG enhancement as they become available.**

[Click here to enter text](#)

FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

PROJECT TIMELINE – Select each applicable phase of the project and indicate the estimated completion date. Sample activities for each phase can be found in the PSAP Grant Program Guidelines as well as on the addendum to this form.

PROJECT PHASE	ESTIMATED COMPLETION DATE
<input checked="" type="checkbox"/> INITIATION (Project approved by appropriate stakeholders)	07 / 02 / 13
<input type="checkbox"/> DESIGN/PLANNING (Project, system, or solution requirements are developed)	XX / XX / XX



<input type="checkbox"/> ACQUISITION (Selected system or solution is procured)	XX / XX / XX
<input type="checkbox"/> IMPLEMENTATION (Selected system or solution is configured and installed)	XX / XX / XX
<input type="checkbox"/> TESTING/COMPLETION (Selected system or solution is tested and put in production)	XX / XX / XX

Identify the longevity or sustainability of the project.

Vesta Pallas telephone system CPE is updated with the latest software and ECC carries a annual 24 hour maintenance contract that supports the system. Continuity is monitored by Mission Control Center that that detects any issues or malfunctions.



Describe how this project supports the Virginia Statewide Comprehensive 9-1-1 Plan. The system currently in place is functional: however with upgrades and growth in technology the proposed project will enhance our technical outdated telephone software equipment. The project aligns with the goals three and four, as well as objects four through seven in the 2010 SCIP. Alignment of the project with the each specific goal and objective is described below. Goal 3- Integrate existing and future communications system. Goal 4-Facilitate training to enhance effective use of communications systems.

Objective 4-Achieve multi-discipline and multi-jurisdiction voice and data interoperable communications to enhance regional response capabilities; Objective 5-Enhance state agencies' voice and data interoperable communications across the Commonwealth to provide comprehensive support during emergencies. Objective 6- Provide region to region and region to state voice and data interoperable communications to enhance mutual aid response capabilities. Objective 7 – Create communications back-up and redundancy for interoperability systems to ensure communications are maintained following catastrophic events.

REGIONAL INITIATIVE (if applicable)

The relationship of the initiative to the participating PSAPs:

[Click here to enter text](#)



Intended collaborative efforts:

Click here to enter text

Resource sharing:

Click here to enter text

How does the initiative impacts the operational or strategic plans of the participating agencies:

Click here to enter text

CONSOLIDATION (Primary or Secondary) - (if applicable)

How would a consolidation take place and provide improved service:

Click here to enter text



How should it be organized and staffed:

[Click here to enter text](#)

What services should it perform:

[Click here to enter text](#)

How should policies be made and changed:

[Click here to enter text](#)

How should it be funded:

[Click here to enter text](#)



What communication changes or improvements should be made in order to better support operations:

[Click here to enter text](#)

BUDGET AND BUDGET NARRATIVE

List the planned expenditures to be made with grant funds. (NOTE: In lieu of a line item breakdown, an itemized cost schedule or detailed vendor prepared quote may be submitted as an attachment.) Briefly explain the reason for each requested budget item and provide the basis for its cost: **Augusta County ECC will purchase the software that will upgrade our CPE from PBX 3.7 to 4.0 version. This is recommended by Verizon because if there is an issue and Verizon comes out to fix it and we need Cassidian help there will be a service charge for this service and we do not want a lapse in service. This is only for the BCM which is on the telephone side of the system and not the VESTA system side. Costs in an email for PBX upgrade \$ 28,000 for possible be billed and split costs over a two years of \$7,474.04 . This will help improve the overall operations of the 911 center. The other service that is critical to our success is the software serve this services ensures our 911 system is up to date with the current software release. This provides the 911 center with the latest 911 technology that is being provided by our vendor. It also provides resolution on an outstanding issue with the current software and provides NG enhancement as they become available.**

EVALUATION



How will the project be evaluated and measured for achievement and success:

Product will be used on a hourly bases to answer incoming calls from both wireline and wireless customers. It will also need to integrate with our CAD mapping system. Staff would be evaluating the product and performance. Verizon Mission Control monitors for integrity and continuity on a 24 hour bases.



FINANCIAL AND PROGRAMMATIC REPORT

PROJECT PHASES

SAMPLE ACTIVITIES

PHASE

SAMPLE ACTIVITIES

INITIATION

(Project approved by appropriate stakeholders)

- Project concept is documented
- Local Board or governing authority approval or endorsement is received
- PSAP grant application is filed
- Local budgets are obtained
- Appropriated grant funds are approved
- Budgetary estimates are obtained

DESIGN/PLANNING

(Project, system, or solution requirements are developed)

- Requirements are documented
- Components to be purchased are identified
- General design is documented

ACQUISITION

(Selected system or solution is procured)

- RFP (or other bid related processes) are drafted
- Proposals are evaluated
- Contract is signed
- Purchase orders are issued
- Quotes are obtained/grant funds draw down

IMPLEMENTATION

(Selected system or solution is configured and installed)

- Purchased components are delivered and installed
- Training is performed

TESTING/COMPLETION

(Selected system or solution is tested and put in production)

- Performance of system/solution is validated
- System/solution goes "live"