

PSAP Grant Program Grant Ranker

View Application--137--Blacksburg CAD

Grant Period: 2010

Tier: Replacement of non-vendor supported wireless E-911 equipment or service to enable primary PSAP to maintain current service levels to the general public (**NON-VENDOR SUPPORTED**)

Grant Program: Continuity and Consolidation **Grant Type:** Individual PSAP

Priority: Computer-Aided Dispatch (**CAD**)

Primary PSAP Applicants: Blacksburg Police Communications

Jurisdictions Served: Blacksburg, Town of

Project Director:

Joe Davis
Lieutenant
200 Clay Street, SW Blacksburg, VA 24060
540-961-1150 (phone)
(fax)
jdavis@blacksburg.gov

Project Description:

Total Project Cost \$192,000.00

Amount Requested: \$150,000.00

Statement of Need:

The Town of Blacksburg currently utilizes an InterAct CAD/RMS package to process calls for service. InterAct has informed the Town they will no longer support the RMS side of the package in the future. Therefore, the PSAP desires to acquire a new vendor for CAD/RMS services in order for the CAD system to integrate properly. The Town needs to prevent the risk of having CAD support potentially abolished as well. Since CAD is an integral part of processing 9-1-1 calls and address verification for response, it is imperative to have a reliable and well supported system. Since the Town of Blacksburg also encompasses Virginia Tech University, which is the largest university in the state, the population greatly increases each school year. This has a direct correlation to the number of wireless and wireline calls processed. The backbone of processing these calls properly is a reliable and effective CAD system. Therefore, the Town believes a complete system is germane to the success of this project and future operations.

Comprehensive Project Description:

This project will allow the Town of Blacksburg to purchase a new CAD system that will be part of an integrated package with records management. All cost and fees associated with the CAD side will be requested through this grant process. Since the current vendor will stop supporting the RMS side, this may increase the chances of CAD becoming non-vendor supported as well. The Town needs to be proactive and acquire a new integrated CAD and RMS system. This will eliminate issues that can develop when purchasing the applications separately. The objective is to minimize problems and training issues that can arise from interfacing two different systems. The goal is to have true integration that will benefit the overall

operations. The Town plans to make a seamless transition by selecting a vendor that will offer advanced features and be capable of performing crucial data conversions between the systems. The new CAD system will also incorporate the latest technology advances or functions that can improve dispatching and response.

How will the equipment purchased will support future technologies for PSAP readiness?:

The CAD system selected and purchased will potentially have additional features that are not available with the current system. The system selected will also work more efficiently with modern technology.

Budget and Budget Narrative:

The Town of Blacksburg has been requesting budgetary pricing from various vendors to determine the best solution for the PSAP. A quote has been attached for an integrated system. Since the CAD portion is near the \$150,000 cap, the Town is requesting the maximum funding available since other vendor costs may come in higher. The Town will continue to evaluate potential CAD applications to identify the best fit for the PSAP prior to procurement.

Evaluation:

The Town will start the evaluation process from the onset prior to actual procurement. A thorough assessment of the needs and requirements will be identified. These requirements will drive the decision for choosing the proper vendor and application. The project will be deemed successful when the installation and training is complete and all system features and components are working efficiently.

Attachments

Blacksburg_CAD-RMS_Quote.pdf
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Southern Software, Inc.

Blacksburg PD, VA Proposals

October 30, 2008

Total Police-Pak™	\$54,323.00
Total CAD	\$136,941.00
TOTAL	\$191,264.00

POLICE-PAK™ OPTION (NOT INCLUDED IN TOTALS ABOVE):

* Conversion Cost: **\$15,000.00**

* Source database must be SQL Server based.



Southern Software, Inc.

Agency: Blacksburg PD, VA

Contact: Lt. Joe Davis

Date: 10/30/2008

Proposal # 06242008-002

POLICE-PAK™		Qty
Police-Pak™	POLICE RECORDS SOFTWARE INCLUDES: INCIDENT AND ARREST REPORTING IN ACCORDANCE WITH STATE SPECIFICATIONS.	1
Police-Pak™ Additional Licenses	ADDITIONAL POLICE-PAK™ LICENSE(S)	24
HeRMAN	HUMAN RESOURCES MODULE	FREE
Rambler™	DATA SHARING	FREE
Bar Coding Equipment	BARCODE PRINTER, LASER SCANNER, CASE OF BAR CODE LABELS, CASE OF BARCODE THERMAL TRANSFER RIBBON, PRINTER CABLE.	1
Total Software:		\$36,527.00

PROJECT MANAGEMENT

Project Management Fee INSTALLATION, TRAINING AND A PROJECT MANAGER.

Total Project Management: **\$11,046.00**

YEARLY SUPPORT / USER FEE

Police-Pak™ Support	8:30-5, M-F POLICE-PAK™ ANNUAL SUPPORT FEE COVERS TELEPHONE AND MODEM SUPPORT. THIS INCLUDES REGULAR PROGRAM UPDATES.	1 YEAR
Additional Licenses	8:30-5, M-F SUPPORT FOR ADDITIONAL POLICE-PAK™ LICENSE(S)	1 YEAR
Total Support:		\$6,750.00

TOTAL INVESTMENT (STATE TAX AND SHIPPING NOT INCLUDED) **\$54,323.00**

CONVERSION OPTION

Interact RMS Data Conversion	1
* Conversion Cost:	<u>\$15,000.00</u>

* Source database must be SQL Server based.

Proposal # 06242008-002

NOTE:MICROSOFT® SQL SERVER 2005™ IS REQUIRED.

Proposal of software is valid for (60) days from date of proposal.

Proposal of hardware is valid for (30) days from date of proposal.

Police-Pak™ Software includes (30) days of free support, including all updates.

Management fees include training, installation, and project management.

Southern Software will install its software products only on computer configurations compatible with these products. Hardware specifications are available upon request.

Contact information for Public Safety Representative:

**Steve Johnston
Southern Software
150 Perry Drive
Southern Pines, NC 28387**

**Business: 800.842.8190
Mobile: 276.226.0192
Fax: 910.695.0251
E-Mail sjohnston@southernsoftware.com**



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Proposal # 06242008-002

CAD SOFTWARE		Qty
CAD		3
CAD Admin Positions		2
*AMS		1
AMS Integration		1
Dispatch Map Interface		3
Dispatch Map Interface - Admin Positions		2
Evaluation of GIS/911 Centerline Base Map		1
CAD interface for NCIC		1
TOTAL SOFTWARE:		\$102,390.00

PROJECT MANAGEMENT	
Management Fee - install/training/management	
TOTAL PROJECT MANAGEMENT FEE:	\$19,561.00

YEARLY SUPPORT		Qty
CAD	24/7 SUPPORT	1
AMS	8:30-5, M-F	1
Dispatch Map Interface	24/7 SUPPORT	1
NCIC	24/7 SUPPORT	1
TOTAL SUPPORT:		\$14,990.00

TOTAL INVESTMENT (STATE TAX AND SHIPPING NOT INCLUDED) \$136,941.00

NOTE: MICROSOFT® SQL SERVER 2005™ IS REQUIRED.

* Customer is required to furnish Microsoft Office Access on the computer that will be running AMS

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