

PSAP Grant Program Grant Ranker

View Application--81--Greensville Recorder

Grant Period: 2010

Tier: Replacement of out of service wireless E-911 equipment to enable primary PSAP to maintain current service levels to the general public (**OUT OF SERVICE**)

Grant Program: Continuity and Consolidation **Grant Type:** Individual PSAP

Priority: Voice Recorders and logging system (**VOICE**)

Primary PSAP Applicants: Greensville Sheriff's Communications

Jurisdictions Served: Greensville, County of
Jarratt, Town of

Project Director:

Charles M. Veliky
Building/Fire Official
1781 Greensville County Circle, Emporia, Va. 23847
(434) 348-4232 (phone)
(434) 348-0696 (fax)
mveliky@greensvillecountyva.gov

Project Description:

Total Project Cost \$23,083.00

Amount Requested: \$23,083.00

Statement of Need:

Greensville County currently is using a Verizon supplied Pyxis recorder that was purchased with the existing CPE 6 years ago. The current system is running with only one cooling fan operating, and the second fan is making noise. Our IT department has attempted to acquire replacement parts, but has been told that Pyxis is no longer in business and parts are unavailable. The county is unable to fund a major purchase such as this due to financial constraints. Losing the capability to record telephony and radio communications will have a negative impact on proper operation of the dispatch center.

Comprehensive Project Description:

This grant request goal is to replace an out of service recording system with a robust digital voice recording system. The selected system will be a 20 channel system (note that the quoted system in the attachment is 16 channels, however the county requires 20 channels to properly record existing traffic and to allow for interoperability of future national radio frequencies) The quoted price includes installation bt Synergem. Installation would occur ASAP after grant award, as the system needs immediate replacement. The new system is expected to have a 5 year lifespan, and will receive regular service from the county IT department.

How will the equipment purchased will support future technologies for PSAP readiness?:

The quoted system includes state of the art digital recording capability rather than tape recording, and allows emailing and burning of calls, or segments of calls. Additional channels will be purchased to allow for

recording of national call frequencies. The system includes integrations for VOIP and Digital PBX, as well as analog.

Budget and Budget Narrative:

Included as an attachment is a detailed vendor provided quote.

Evaluation:

This project will be considered a success when it is properly installed, tested, and in working condition.

Attachments

recorder1.doc
recorder2.doc



Synergem Emergency Services, LLC.
 Contact: Myron Herron
 1007 Warren Street
 Greensboro, NC 27403

Toll Free 866.859.09
 eFax 509.693.44

Bill TO:
Proposal for: County of Greenville
Contact Charles M. Veliky, CBO
Address 1781 Greenville County Circle
City State ZIP Emporia, VA 23847
Phone (434) 348-4232
Email mveliky@greenvillecountyva.gov

Ship to:
County of Greenville
Charles M. Veliky, CBO
1781 Greenville County Circle
Emporia, VA 23847
(434) 348-4232
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Product Description: HigherGround Recorder
16 Analog expandable to 48 channels
With *ANI/ALI

Part No	Description	QTY
P048-039K-r1-v1	AX2000, 512MB, XP Pro, RAID 1, 2 - 250 GB SATA Drives	1
MATC-0016	16- Port Analog Interface Card	1
PSAP-PLUS	PSAP Enhanced software with Report Commander and ANI/ALI. Maximum 24 ports.	1
SWRL-0048	Channel Tap License - Small Chassis	16
INST-PACK	Monitor, Keyboard, Mouse, & Speakers	1
IRC8019	550W Triplite, UT-T1550U	1

Subtotal	\$ 15,222.6
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Installation	\$ 1,800.0
ANI/ALI	\$ 1,200.0
Report Commander	\$ -
Shipping	\$ 190.00
Mentor	\$ -
Screen Capture	\$ -

Installation	\$ 3,190.0
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Total List Price	\$ 18,412.6
Discounted Total Purchase Price	\$ 16,571.3



Support for HigherGround Recording Systems
All service pricing is good for 5 years
See Attached document for more details

Tier I	Software Only option is a 24-hour remote maintenance	\$ 1,674.49
Tier II	Exchange service includes Tier I	\$ 2,131.16
Tier III	Standard service 8-5 M-F on site includes Tier I & II	\$ 2,511.73
Tier IV	Our 24-Hour service on site includes Tier I, II & III	\$ 3,805.65

* ANI/ALI feed to be provided by others

Optional software

RCNP-BASE	Report Commander Pro Base Software	1	
RCNP-EXTN100+	Report Commander Pro Station License	24	
RCCP-0001	Call Pricer	1	
	Installation and Training	1	
		Subtotal	\$ 5,194.00

Quality 911

EVAL-BASE	Quality 911 Agent Evaluator Base Software	1	
EVAL-SUPR	Quality 911 Agent Evaluator Supervisor License	1	
EVAL-AGNT	Quality 911 Agent Evaluator Agent License -	10	\$100 per agent
	Installation and Training	1	
*Quality 911 must include Report Commander PRO		Subtotal	\$ 6,655.00

Cash with order discount

A discount of 5% will be given on this order if a check for the full amount accompanies the PO.

Delivery - 4 to 6 week from Receipt of order