

PSAP Grant Program Grant Ranker

View Application--53--Salem PD Replace Non-Vendor Supported CAD

Grant Period: 2010

Tier: Replacement of non-vendor supported wireless E-911 equipment or service to enable primary PSAP to maintain current service levels to the general public (**NON-VENDOR SUPPORTED**)

Grant Program: Continuity and Consolidation **Grant Type:** Individual PSAP

Priority: Computer-Aided Dispatch (**CAD**)

Primary PSAP Applicants: Salem Police Communications

Jurisdictions Served: Salem, City of

Project Director:

Valerie W. Ramey
Communications Supervisor
36 E Calhoun Street Salem, VA 24153
540-375-3078 (phone)
540-375-4125 (fax)
vramey@salemva.gov

Project Description:

Total Project Cost \$18,411,290.00

Amount Requested: \$150,000.00

Statement of Need:

Listed you will find why replacing the CAD system is much needed: 1. CAD system was purchase in 1997 and is out dated 2. NetCAD is no longer supported 3. No new upgrades 4. Can not upgrade computers to Windows-XP to run any other software due to the CAD we presently have 5. Can not transfer E9-1-1 data because NetCAD glitches and support will not write a program for repair 6. Units will be assigned in the CAD system, once logged in unable to clear the unit 7. When problems occur and support is called to help with the old system there is a delay trying to find a programmer that is still familiar with NetCad 8. Every 3 to 5 days the CAD system shows not responding and this is an officer and public safety issue 9. When entering a call for service, if one of the five positions enter data the position that is entering a new call for service that call for service is deleted causing the dispatcher to lose data In conclusion the funding for a new CAD will provide the Salem Police Department Communications center with updated technology and prepare the center for the next gen9-1-1.

Comprehensive Project Description:

The goal of this grant is to assist the Police Department with funding to purchase a new CAD with mapping. This new CAD will replace the current NetCAD and provide the PSAP with newer technology that would meet the next gen E9-1-1 requirements.

How will the equipment purchased will support future technologies for PSAP readiness?:

The future technologies for the PSAP would include good vendor support, upgrades, officer and public safety, and to meet the requirement of the next gen E9-1-1.

Budget and Budget Narrative:

The Salem Police Department will spend all of the grant funded money (\$150,00) to purchase the new CAD along with annual licensing.

Evaluation:

The CAD project will enhance call taking abilities, officer safety, public safety and prepare the center for the nex gen E9-1-1.

Attachments

VA SALEM PD CAD PROPOSAL 1 110807 (3).pdf
VA SALEM PD CAD PROPOSAL 2 WITH MAPS 110807.pdf



Southern Software, Inc.

Agency: Salem Police Department, VA

Contact: Valerie W. Ramey
Date: 11/8/2007

Proposal 1

CAD SOFTWARE		Qty
CAD		5
CAD Admin Positions		2
Reporting Station		1
AMS		1
AMS Integration		1
Alpha Paging System		1
pcAnywhere		1
TOTAL SOFTWARE:		\$113,750.00

PROJECT MANAGEMENT	
Management Fee - install/training/management	
TOTAL PROJECT MANAGEMENT FEE:	\$12,210.50

YEARLY SUPPORT		Qty
CAD	24/7 SUPPORT	1
AMS	8:30-5, M-F	1
Alpha-Paging	24/7 SUPPORT	1
TOTAL SUPPORT:		\$11,450.00

TOTAL INVESTMENT (STATE TAX AND SHIPPING NOT INCLUDED) \$137,410.50

NOTE: MICROSOFT® SQL SERVER 2005™ IS REQUIRED.

Proposal of software is valid for (60) days from date of proposal.

Proposal of hardware is valid for (30) days from date of proposal.

CAD Software includes (30) days of free support, including all updates.

Management fees include training, installation, and project management.

Southern Software will install its software products only on computer configurations compatible with these products. Hardware specifications are available upon request.

Contact information for Public Safety Representative:

**Mike Moody
Southern Software
150 Perry Drive
Southern Pines, NC 28387**

**Business: 800.842.8190
Mobile: 910.638.1934
Fax: 910.695.0251
E-Mail mmoody@southernsoftware.com**



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Proposal 2 - with GeoComm Maps

CAD SOFTWARE		Qty
CAD		5
CAD Admin Positions		2
Reporting Station		1
AMS		1
AMS Integration		1
Alpha Paging System		1
Dispatch Map Interface		5
Dispatch Map Interface - Admin Positions		2
Evaluation of GIS/911 Centerline Base Map		1
pcAnywhere		1
TOTAL SOFTWARE:		\$145,740.00

PROJECT MANAGEMENT

Management Fee
- install/training/management

TOTAL PROJECT MANAGEMENT FEE: \$19,672.90

YEARLY SUPPORT

		Qty
CAD	24/7 SUPPORT	1
AMS	8:30-5, M-F	1
Dispatch Map Interface	24/7 SUPPORT	1
Alpha-Paging	24/7 SUPPORT	1
TOTAL SUPPORT:		\$18,700.00

TOTAL INVESTMENT (STATE TAX AND SHIPPING NOT INCLUDED) \$184,112.90

NOTE: MICROSOFT® SQL SERVER 2005™ IS REQUIRED.

Proposal of software is valid for (60) days from date of proposal.

Proposal of hardware is valid for (30) days from date of proposal.

CAD Software includes (30) days of free support, including all updates.

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