

PSAP Grant Program Grant Ranker

View Application--43--SE HR Training

Grant Period: 2010

Tier: Strengthen current equipment and service delivery capability by upgrading existing wireless E-911 related equipment or services (**STRENGTHEN**)

Grant Program: Enhancement **Grant Type:** Regional Initiative

Priority: Training of personnel (**TRAIN**)

Primary PSAP Applicants: Chesapeake Police Communications
Suffolk Police Communications

Jurisdictions Served: Chesapeake, City of
Suffolk, City of

Project Director:

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Project Description:

Total Project Cost \$325,000.00

Amount Requested: \$325,000.00

Statement of Need:

There is currently no funding provided by jurisdictions for this type of training. If the grant is not provided, this training will not be available. Impact and consequences would include Hampton Roads PSAPs not having adequate staffing in an emergency or critical incident. This training will include cross-jurisdictional classroom and field training to provide the knowledge and skills needed for Critical Response Teams (CRT) of PSAP personnel from one or more Hampton Roads jurisdictions to provide essential support or complete staffing to another Hampton Roads PSAP. CRT personnel will have instruction and hands on training for the CAD, CPE and other PSAP equipment, policies and procedures, and other necessary training to provide essential support or complete staffing to another Hampton Roads PSAP. Additional training in various subjects such as stress management, situational call taking, dispatching in critical incidents, etc. will be provided for Hampton Roads PSAP personnel.

Comprehensive Project Description:

This training will include cross-jurisdictional classroom and field training to provide the knowledge and skills needed for Critical Response Teams (CRT) of PSAP personnel from one or more Hampton Roads jurisdictions to provide essential support or complete staffing to another Hampton Roads PSAP. CRT personnel will have instruction and hands on training for the CAD, CPE and other PSAP equipment, policies and procedures, and other necessary training to provide essential support or complete staffing to another Hampton Roads PSAP. Additional training in various subjects such as stress management, situational call taking, dispatching in critical incidents, etc. will be provided for Hampton Roads PSAP personnel.

How will the equipment purchased will support future technologies for PSAP readiness?:

N/A

Budget and Budget Narrative:

This training will include cross-jurisdictional classroom and field training to provide the knowledge and skills needed for Critical Response Teams (CRT) of PSAP personnel from one or more Hampton Roads jurisdictions to provide essential support or complete staffing to another Hampton Roads PSAP. CRT personnel will have instruction and hands on training for the CAD, CPE and other PSAP equipment, policies and procedures, and other necessary training to provide essential support or complete staffing to another Hampton Roads PSAP. Additional training in various subjects such as stress management, situational call taking, dispatching in critical incidents, etc. will be provided for Hampton Roads PSAP personnel. Approved Grant Funds will be used to provide cross-jurisdictional training as the primary goal and specialized training as a secondary goal. Funding will provide for: Overtime for PSAP personnel in training Training allowable expenses (meeting employee's jurisdictional policies) Training materials Registration fees for specialized PSAP training Working meals, if required If the requested funding amount is not approved, a lesser amount will be accepted, but may limit the success of the Critical Response Team training.

Evaluation:

The Critical Response Team training will be evaluated using standard on-the-job training evaluations for each participant. Measurable achievement can be made from these evaluations. If a CRT is utilized in an actual emergency or critical incident, it will also be documented and included in the evaluation. For specialized training, the training type and number of personnel trained will be the measurable standard.

Attachments