

PSAP Grant Program Grant Ranker

View Application--15--Recorder Replacement

Grant Period: 2010

Tier: Replacement of non-vendor supported wireless E-911 equipment or service to enable primary PSAP to maintain current service levels to the general public (**NON-VENDOR SUPPORTED**)

Grant Program: Continuity and Consolidation **Grant Type:** Individual PSAP

Priority: Voice Recorders and logging system (**VOICE**)

Primary PSAP Applicants: Vinton 9-1-1 Communications

Jurisdictions Served: Vinton, Town of

Project Director:

Craig Sheets
 Communications Supervisor
 Vinton Police Department 311 S. Pollard St Vinton, VA 24179
 540-983-0636 (phone)
 540-983-0624 (fax)
 csheets@vintonva.gov

Project Description:

Total Project Cost \$65,000.00

Amount Requested: \$65,000.00

Statement of Need:

This is a request for a grant to replace our existing recorder/logger. Currently we are using a Freedom Logger that we have been advised from the manufacturer is at end of life. We have experienced issues with it and it is beginning to not function as well as needed. With our current budget projections we are not able to complete this project. This request falls into the the 6th teir for funding priorities. After much discussion with the vendor and the company that services our equipment it has been recommended that we replace it completely. If this equipment is not funded we will not be able to rely on the existing equipment that records all incoming 911 calls and admin lines. Currently we have experienced complete failure of the equipment that caused a gap in coverage until we were able to stabilize the system and recover. This is a very important piece of equipment as you are aware. This equipment allows us to immediately play back the caller in the event of a hurried call and disconnection. Allowing us to review at a slower speed and obtian necessary information in an emergency. The recorder also has provided us with invaluable information and recordings that have been used numerous times in court to prosecute the suspects in crimes. Recently we had extreme difficulty in retrieving calls from a homicide that occured in Roanoke City but the victim ran to his residence in the Town and called 911 and later died from his injuries. The recordings, once retrieved, had background conversations captured from the callers conversation that lead to the successful capture and prosecution of the suspect. Since these "background conversations" were the voice of the victim he was no longer available to testify and these were valuable.

Comprehensive Project Description:

Goals: Replace the existing out of life equipment that does not currently record all of our phone and radio channels. Our plan if awarded, is to immediately begin the procurement process. This enhancement will allow us to have the capability to capture all our public safety lines. The current equipment does not capture everything due to it's limited capability and it's inability to record from a remote location. The plan is to have the equipment purchased in a minimum of 4 months and begin installation, training and conversion in 6-8 months. This will allow up to record all incoming and outgoing phone lines and all radio channels that we primarily operate on. This project should carry us the next 5-7 years. With the ever changing technology it is hopeful that this equipment will evolve with the changes and enhance our capabilities in serving the public.

How will the equipment purchased will support future technologies for PSAP readiness?:

This is the latest platform from our vendor. It is more user friendly and has capabilities to expand with future technologies and assist with our readiness.

Budget and Budget Narrative:

The quote is for \$60,000.00 for the equipment and implementation from the vendor. We are requesting an additional amount to cover the costs of our IT work required to implement it into our network.

Evaluation:

With the newer equipment we will be able to provide for additional QA and enhance our current capabilities with additional channels and lines being recorded. We will be able to show the difference in quality and increased capability of the new system by showing the difference in the number of lines we record and productivity increase by less time taken to retrieve the recordings.

Attachments

Vinton-Budget-SKDSQ1759-10-10-08.pdf
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 Suite 102
 Louisville, KY 40243
 Tel: 502-253-0134
 Toll Free: 866-389-0911
 Fax: 480-247-5270

BUDGETARY QUOTE

Date	Quote #
10/10/08	SKDSQ1759-01
Prepared by	Stacey Stover
Sales Rep	Lisa Board

Prepared For: Vinton Police Department
 Craig Sheets
 311 Pollard Street
 Vinton, VA 24179

Ship To: Vinton Police Department
 Craig Sheets
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Proposed Work: Budgetary Proposal for 50 channel and 16 channel recording solution with dual hard drive and redundant power supply.

PRODUCTS

Item #	Qty	Description	Price	Ext. Price
	1	BUDGETRAY PROPOSAL- one 50 channel recording solution and one 16 channel recording solution. Solution includes dual hard drive, redundant power supply, Incident Replay applications. Pricing includes implementation services, 1st year extended warranty and shipping/handling charges	\$60,000.00	\$60,000.00
Products SubTotal				\$60,000.00

SERVICES

Implementation Services		\$0.00
Services SubTotal		\$0.00
Project Subtotal:		\$60,000.00

Shipping: \$0.00
 Grand Total: \$60,000.00

Prepaid Maintenance Options

(The amounts checked below will be added to the Grand Total of this quotation)

- Years 2 through 5 - 8x5 \$43,013.95
- Years 2 through 5 - 24x7 \$53,767.44

Initials

Customer Approval:

Approved by:

Approved Date:

Title:

Purchase Order Number

Please provide a copy of your company's purchase order along with the signed quotation and fax to 480-247-5270.

We appreciate your business and we look forward to serving you!

Terms & Conditions:

1. Price quotations are valid for 180 days.
2. Payment Terms: Due Upon Receipt
3. New installations automatically include a 90 day labor and 1 year parts warranty.
4. Applicable taxes will be charged extra.
5. Delivery: CFR-Factory
6. Estimated Delivery: 4 weeks ARO
7. Physical location must be provided at time of quotation.
8. Customer must supply and maintain the proper audio, AC, and data inputs to the system's physical location.
9. Customer is responsible for supplying the necessary LAN and telephony switch components to interface with the recording system.
10. Customer is responsible for maintenance of all cable and wiring associated with this equipment.

Initials