

## PSAP Grant Program Grant Ranker

# View Application--37--Wythe County 911

**Grant Period:** 2009

**Tier:** Strengthen current equipment and service delivery capability by upgrading existing wireless E-911 related equipment or services (**STRENGTHEN**)

**Grant Program:** Enhancement **Grant Type:** Individual PSAP

**Priority:** Other (**OTHER**)

**Primary PSAP Applicants:** Wythe County

**Jurisdictions Served:** Wythe

### **Project Director:**

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### **Project Description:**

We would like to replace the voice recorder and log-in system in our E-911 operations center. The new recorder would be updated to handle more phone lines and radio frequencies. We would be able to offer better reports on radio and phone traffic.

**Total Project Cost** \$35,000.00

**Amount Requested:** \$28,000.00

**Matching Funds:** \$7,000.00

**Additional Local Funds:**

### **Statement of Need:**

Wythe County E-911 needs a voice recorder that can handle and document all telephone and radio traffic.

### **Project Impact:**

The voice recorder we currently have is outdated and will not accept all frequencies and phone lines.

### **Consequence of Not Receiving:**

We will not be able to collect complete information for the E-911 operations center.

**Part of Long Term or Strategic Plan?:** No

**Likelihood of Completion Unfunded?:** 0%

**Other Available Funding Sources?:** No

**Percent of Grant Funding Requested To Total Funding Cost?:** 80%

**Is Project Locally Sustainable?:** Yes

**Comprehensive Project Description:**

We plan to accept bids for the new voice recorder, including installation and training. After a set time, we will choose the appropriate vendor and purchase the recorder and training services. Our dispatchers will be trained to use and maintain the new voice recorder.

**What type of interface or compatibility solution will be used between existing equipment and/or software and that which you intend to purchase?:**

We will simply replace the existing recorder.

**What is the overall relationship of your project to your PSAP or locality's established long-range future plans?:**

We would be able to collect and store all the data in the E-911 operations center for later use. The data can be used to chart trends, assist legal proceedings and plan for needed infrastructure improvements.

**How will the equipment purchased will support future technologies for PSAP readiness?:**

It will enable our operations center to handle future growth.

**Budget and Budget Narrative:**

With \$28,000 of funding from the grant, we would add in the balance of \$7,000 from our 2008/2009 budget.

**Ongoing Expenses:**

There will be no additional expenses for the long-term. We have a service agreement for our equipment which is budgeted each year to cover any such expenses.

**Evaluation:**

We will be able to compare the information collected from our current outdated recorder with that collected by the new recorder. Since we are currently involved in a needs assessment, the data for this comparison will be more readily available to evaluate the performance of the new recorder.

**What are the short term, intermediate, and/or long-term outcomes desired for this project?:**

Short-term, the new voice recorder will enable our operations center to handle more communications traffic than is currently possible with our present recorder. In the intermediate, we will be able to handle increased call volumes with more efficiency. Long-term, the data saved by this system will provide information we can use during needs assessments to better predict any improvements that are necessary.

**What measures will be used to determine outcomes?:**

We will compare the amount and quality of data stored currently with that of the information stored by the new equipment.

**How will data be collected and how will evaluations be conducted?:**

The main task of a voice recorder is to collect data, so it will be readily available.

**How will data be presented?:**

The data may be viewed on a computer screen or printed on paper in charts or lists.

**Attachments**