

## PSAP Grant Program Grant Ranker

# View Application--17--CAD Training Database

**Grant Period:** 2009

**Tier:** Replacement of technically outdated wireless E-911 equipment or service to enable primary PSAP to maintain current service levels to the general public (**TECHNICALLY OUTDATED**)

**Grant Program:** Continuity and Consolidation **Grant Type:** Individual PSAP

**Priority:** CAD (**CAD**)

**Primary PSAP Applicants:** Caroline County

**Jurisdictions Served:** Caroline

### **Project Director:**

Mike Hall

Major

P O box 39 Bowling Green, Va 22427

804-633-4110 (phone)

804-633-0415 (fax)

mhall@co.caroline.va.us

### **Project Description:**

This is a training database that will be added to our CAD system so that we can train new employees on the CAD. This system will create training calls that are not real CAD calls. It will be less confusing to the other people in the center if we use this instead of the real CAD for training.

**Total Project Cost** \$2,500.00

**Amount Requested:** \$2,000.00

**Matching Funds:** \$500.00

**Additional Local Funds:**

### **Statement of Need:**

We currently do not have a training database in place and when we use our CAD for training we are creating calls and incident numbers that show we have more calls at the end of the year than we do and it also will be less confusing to the people on the floor. Caroline county does not have a budget like most of our surrounding counties that are bigger and have more of a higher tax rate than us.

### **Project Impact:**

The dispatchers on the floor will not accidentally dispatch a call that is being put in for training purposes and it will eliminate unnecessary calls into the CAD that will be counted as calls for service at the end of the year.

### **Consequence of Not Receiving:**

We will continue to use our live database for training purposes and have more confusion on the floor from with the dispatchers dispatching calls that were put in for training.

**Part of Long Term or Strategic Plan?:** Yes  
**Likelihood of Completion Unfunded?:** 100%  
**Other Available Funding Sources?:** No  
**Percent of Grant Funding Requested To Total Funding Cost?:** 80%  
**Is Project Locally Sustainable?:** Yes

**Comprehensive Project Description:**

This system will be added to our CAD system to help properly train new employees on the use of the CAD. It will be implemented as soon as we purchase it and install it on our CAD. This system will help keep our CAD numbers correct and it will not confuse others on the floor when they see a call because this training system will only show calls on the training side of the CAD not the real side of the CAD.

**What type of interface or compatibility solution will be used between existing equipment and/or software and that which you intend to purchase?:**

It will be installed into our existing CAD system. This CAD training was made for the system we already have in use.

**What is the overall relationship of your project to your PSAP or locality's established long-range future plans?:**

This will help train our new employees with out creating new incident numbers on our CAD and it will not confuse people on the floor because they will not see the call only those signed into the training side of the CAD will see the call.

**How will the equipment purchased will support future technologies for PSAP readiness?:**

It will train the new people how to use the CAD properly so they can get the 911 calls in more effeciantly and in more of a timely manner.

**Budget and Budget Narrative:**

The total cost is \$2,500.00. Caroline will cover \$500.00 of the cost. We are requesting the \$2000.00 from the wireless board.

**Ongoing Expenses:**

There will be no long term expenses with this project. It is only a one time fee for this training system.

**Evaluation:**

Upon receipt of the new training data base we will review that it will correctly not make active calls and/or add to active CAD counts.

**What are the short term, intermediate, and/or long-term outcomes desired for this project?:**

Short term is not to make active calls. Long term we can use it as a dummy data base for implementation of new dispatch assignments and new dispatch units to insure they are correct before they go on the active CAD.

**What measures will be used to determine outcomes?:**

We will review data collected from the training data base and cross check it with the active data base to make sure that none of the training calls are in the active base of the CAD.

**How will data be collected and how will evaluations be conducted?:**

We will review data collected from the training data base and cross check it with the active data base to make sure that none of the training calls are in the active base of the CAD.

**How will data be presented?:**

Reports will be run to verify.

**Attachments**

[interact quote.pdf](#)



InterAct Public Safety Systems  
45 Patton Avenue  
Asheville, North Carolina 28801  
Phone: 800-768-3911  
Fax: 866-368-8602

**Quotation/Order Form**

Name: VA\_CAROLINE\_CTY  
Attn: Lisa Harvey  
Address: 17202 Richmond Turnpike  
City/State: Bowling Green, VA 22427  
Phone: 804-633-1125

Quotation No: 1019  
Date: 10/23/07  
Salesperson: Steven Daukas  
Title: Inside Sales Manager  
Phone:

*Quotation expires 180 days after issuance.*

The pricing set forth in this Order Form represents a firm quotation which shall expire 180 days after the date hereof. This Order Form and the prices quoted herein are subject to and incorporate by reference the following documents (copies attached):

1. Master Purchase and License Agreement dated as of 12/31/1899 (the "Agreement") between InterAct and the Customer identified above;
2. Software Maintenance Terms;
3. Hardware Maintenance Terms; and
4. Statement of Work (describing scope of services included) between InterAct and the Customer identified above.

Any applicable sales tax due will be charged on all transactions for either goods or services delivered in a jurisdiction in which they are due. Sales tax will be added to the invoice at the time of issuance.

**Services Quotation**

On-site Services \$2,500.00

Training Database Setup \$2,500.00

**Services Quotation Subtotal** **\$2,500.00**

**Adjustments**

**Grand Total:** **\$2,500.00**

**Maintenance Total:** **\$0.00**

**Notes:**

This quote is for services only. No training is included in this quote.



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|  |  |
|--|--|
| Name: VA_CAROLINE_CTY<br>Attn: Lisa Harvey<br>Address: 17202 Richmond Turnpike<br>City/State: Bowling Green, VA 22427<br>Phone: 804-633-1125 | Quotation No: 1019<br>Date: 10/23/07<br>Salesperson: Steven Daukas<br>Title: Inside Sales Manager<br>Phone:<br><i>Quotation expires 180 days after issuance.</i> |
|--|--|

**On-site Services**

**Training Database Setup**

| Product Code     | Description             | Qty | Price Each | Extended Price | Annual Maintenance |
|------------------|-------------------------|-----|------------|----------------|--------------------|
| SI-TRAINDB-SETUP | Training Database Setup | 1   | \$2,500.00 | \$2,500.00     | \$0.00             |

**Services Quotation Subtotal** **\$2,500.00** **\$0.00**

**Services Quotation Signoff**

InterAct: \_\_\_\_\_ Customer: \_\_\_\_\_ Date: \_\_\_\_\_

**Quote Signoff**

InterAct: \_\_\_\_\_ Customer: \_\_\_\_\_ Date: \_\_\_\_\_