

## PSAP Grant Program Grant Ranker

# View Application--7--Voice Recorder

**Grant Period:** 2009

**Tier:** Replacement of non-vendor supported wireless E-911 equipment or service to enable primary PSAP to maintain current service levels to the general public (**NON-VENDOR SUPPORTED**)

**Grant Program:** Continuity and Consolidation **Grant Type:** Individual PSAP

**Priority:** Voice recorders and logging systems (**VOICE**)

**Primary PSAP Applicants:** Bristol 9-1-1 Communications

**Jurisdictions Served:** Bristol

### Project Director:

Milo Brunson

Sergeant

Bristol VA Police Department 501 Scott St. Bristol VA 24201

276-645-7289 (phone)

276-645-7405 (fax)

brunsonbvpd@bristolva.org

### Project Description:

The funding will allow us to upgrade or current Voice Recorder from a non-supported platform (windows NT Based system) to a newer supported platform (Windows XP). Our current Recorder has performed well but has come to the end of its technology life. Through this Upgrade program our Recorder Vendor will take our old system in and update us with a new system.

**Total Project Cost** \$24,442.00

**Amount Requested:** \$24,442.00

**Matching Funds:** \$0.00

**Additional Local Funds:**

### Statement of Need:

Our current Recorder is based on a non-supported Windows platform. A system failure could keep us from recording our emergency phone and radio traffic.

### Project Impact:

Low. With out a Recorder we can still function as a 911 Answering Center but we will be in violation of Virginia statues as to maintaining records of our 911 emergency traffic.

### Consequence of Not Receiving:

In the event of a system failure funding would have to be taken away form other areas in the budget to effect repairs or to make an emergency purchase.

**Part of Long Term or Strategic Plan?:** No

**Likelihood of Completion Unfunded?:** 10%

**Other Available Funding Sources?:** No

**Percent of Grant Funding Requested To Total Funding Cost?:** 100%

**Is Project Locally Sustainable?:** Yes

**Comprehensive Project Description:**

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**What type of interface or compatibility solution will be used between existing equipment and/or software and that which you intend to purchase?:**

N/A

**What is the overall relationship of your project to your PSAP or locality's established long-range future plans?:**

This goes towards keeping our PSAP in compliance with State and local requirements over the life time of the Center.

**How will the equipment purchased will support future technologies for PSAP readiness?:**

This purchase will get our PSAP to current techonlogy levels and prepare us for future advances.

**Budget and Budget Narrative:**

Verint Audiolog Tower 24 Channels Analog Includes: Windows XP OS, SQL Database,1GB Ram, 250GB Hard Drive, Single DVD Ram Drive Software Transfer from Trade Up Monitor, Keyboard and Mouse Remote Diagnostics(requires high speed internet access) Five Year Parts and Labor Keep existing server for playback of calls for 120 days, then return to Blue Ridge

**Ongoing Expenses:**

The ongoing expense associated with this project is in the support agreement. At the end of the built-in support period budgeting will have been setup to cover the continued support.

**Evaluation:**

Evaluation will be based on getting the equipment purchased and installed.

**What are the short term, intermediate, and/or long-term outcomes desired for this project?:**

All outcomes are focused on maintaining our current level of functionality for our Voice Recoding capabilites.

**What measures will be used to determine outcomes?:**

Outcomes will be measured by performance.

**How will data be collected and how will evaluations be conducted?:**

On site visual inspection.

**How will data be presented?:**

written document

**Attachments**