



# NORFOLK

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*Emergency Preparedness & Response*  
3661 East Virginia Beach Boulevard  
Norfolk, Virginia 23502

August, 26, 2015

Ms. Dorothy A. Spears-Dean  
Public Safety Communications Coordinator  
Integrated Services Program (ISP)  
Virginia Information Technologies Agency (VITA)  
dorothy.spearsdean@vita.virginia.gov

Dear Ms. Spears-Dean,

I am requesting selection as an alternate member to the Regional Advisory Council (RAC) for Division 5 (Tidewater). While I understand that Terry Hall has applied for the position, I believe it is vital that there be continuity in operations, requesting your consideration should he not be able to attend sessions. I have been in my current position as Manager, Emergency Communications since September 2007. I have been in the Tidewater area since 1986, brought here by the US Navy. Upon retiring in 2007, I immediately started with the City of Norfolk.

The leadership skills garnered through my successful Navy career has significantly benefitted our 911 center. I am a member of the Southeastern Virginia PSAP committee, meeting regularly to share ideas, discuss policy and staffing issues, training, and equipment concerns of fellow managers. I understand balancing the need to upgrade equipment while ensuring staff members are comfortable moving in that same direction. Being involved in several major upgrades of our industry-specific equipment, networking with team members inside and outside our agency, I believe, puts me in an ideal position to be selected as a RAC member.

Thank you for your consideration and if there are any questions I can answer, I will follow up this letter within a week.

Sincerely,

Anthony G. Castillo  
3661 E Virginia Beach Blvd.  
Norfolk, VA 23502  
757-441-5599  
Anthony.castillo@norfolk.gov



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Ms. Dorothy A. Spears-Dean  
Public Safety Communications Coordinator  
Integrated Services Program (ISP)  
Virginia Information Technologies Agency (VITA)  
dorothy.spearsdean@vita.virginia.gov

Dear Ms. Spears-Dean,

I am sincerely pleased that "Tony" has applied for the position as a Regional Advisory Council member. He is committed to his staff, the citizens of Norfolk, and to the public safety industry. His 23 years of outstanding service to our country continues with his service to the citizens and his staff. If selected, I have no doubt he will excel in bringing the collective voices of the Hampton Roads PSAPs to the E-911 Services Board for the advancement of NG911 in the Commonwealth of Virginia. I strongly recommend Tony as a RAC member.

Sincerely,

  
J Redick  
Director, Emergency Preparedness and Response  
3661 E Virginia Beach Blvd.  
Norfolk, VA 23502  
757-441-5533  
james.redick@norfolk.gov

# ANTHONY CASTILLO

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1608 Travelers Way, Chesapeake, VA 23321 | 757-274-9409 | Anthony.castillo@norfolk.gov

## OBJECTIVE

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To obtain a position as a Regional Advisory Council member (Division 5), providing outstanding leadership garnered through the US Navy and moving our ideas and concerns of the NG911 Feasibility Study during this vital transition period.

## EXPERIENCE

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- 9/2007 - present     *Manager, Emergency Communications, City of Norfolk,*
- Provides leadership and manages the combined 911 Call/Dispatch Center with a staff of 9 Supervisors and 61 Telecommunicators.
  - Administers the Emergency Communications Center annual budget (\$5.3M).
  - Evaluates, recommends, develops, and implements new and revised operational policies and procedures.
  - Successfully managed the complex 9-1-1 phone system upgrade, voice logging equipment upgrade, and computer aided dispatch upgrade, ensuring the citizens and field units were provided with accurate and efficient public safety service with zero down-time.
  - Decision maker for new equipment, providing inputs for bids, evaluating proposals, serving as deputy Coordinator and Emergency Services Coordinator in the absence of the same.
- 7/1984 – 8/2007     *Senior Chief Fire Controlman, US Navy*
- Departmental Senior Chief for Weapons Department (shipboard and shore) which included 60 personnel and 5 major weapons systems (2000-2007).
  - Shipboard Anti-Terrorism/Force Protection Officer from June 2000 – July 2004. Instrumental in incorporating policies and procedures for post 9-11 security.
  - Numerous awards and citations.