

Rodney Thompson - Re: Fwd: Reminder: Today is the deadline to submit PSAP representative applications for the Regional Advisory Council (RAC)

From: Rodney Thompson
To: Dorothy Dean-Spears
Date: 8/26/2015 2:02 PM
Subject: Re: Fwd: Reminder: Today is the deadline to submit PSAP representative applications for the Regional Advisory Council (RAC)

Dorothy attached is my cover letter, agency letter of authorization and resume
For Region 6 RAC

Click to add a signature

>ntail

These items should be sent to me electronically by 5 pm on Wednesday, August 26th.

In the meantime, if you have any questions, or if I can be of further assistance, please don't hesitate to contact me. Thanks and have a great day.

Dorothy A. Spears-Dean, Ph.D.

Public Safety Communications Coordinator,
Service Management and Delivery
Virginia Information Technologies Agency (VITA)

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Rodney William Thompson

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Roanoke, VA 24019

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Executive Summary

Communications Coordinator experienced in contract negotiation, system life cycle planning and maintenance. Remain calm and poised even in high-pressure situations. Leverages in-depth knowledge of industry trends and shifts to offer valuable insights on opportunities for new growth and expansion.

Professional Experience

COMM-IT Department

February 2010 to Current

Communications Coordinator

Roanoke County, VA

- Serves as County liaison for all aspects of critical communications systems and related sub components.
- Primary provider for training of staff and responsible for quality assurance of system maintenance, installation, and repair.
- Develops and administers plans to ensure the availability of effective RF communication services throughout Roanoke County departments.
- Evaluates and makes recommendations on new systems.
- County of Roanoke representative in National Professional organizations such as APCO, RPAC and MTUG.
- Prepares technical reports on the equipment use and performance.
- Develops Quality Standards and act as the Quality Assurance representative for all communication equipment.
- Evaluates staff technical proficiency and report results to the Communication Shop Supervisor.
- Serves as liaison to vendors to ensure contract compliance and to maintain an open line of communication to ensure required parts and equipment are available when needed.
- Answers inquiries from the public and/or other County employees.
- Schedules and conducts maintenance meetings with outside customers and factory representatives.
- Advises the Chief Communications officer on technical purchases and contracts.
- Provides technical assistance to Community Development staff on request for placement of commercially owned communication equipment and towers.
- Provides path profiles and evaluations for proposed new systems.
- Works with other municipalities on interoperability solutions for communications.
- Evaluates new communications systems and makes recommendations on equipment replacements and upgrades.

Roanoke County Communications Department

October 2000 to February 2010

Shop Supervisor

Salem, VA

- Performed complex technical work in communications systems and other electronic equipment in accordance with current governmental codes, rules and regulations.
- Took responsibility for planning, scheduling, supervising and performing the design, installation, operation, maintenance and repair of all radio communications and other electronic equipment used by the County.
- Developed and administer plans to ensure the availability of effective radio communications services throughout Roanoke County departments.
- Supervised the activities of assigned staff.
- Supervised and performed the design, installation, maintenance and repair of communications equipment such as, an 800MHz Trunked Simulcast Radio System, two way fixed, mobile and portable radios, paging encoding systems, electronic sirens and other miscellaneous electronic police and fire emergency warning systems.
- Developed and maintained computer software code for Programmed Logic Controllers used in a

- Trunked Radio system.
- Supervised, Designed, Installed Wireless Point to Point, Point to Multi-point Wireless Links
- Installed Computer LAN wiring to Minimum Category 6 specifications, maintain a Wide Area Network for personal computers.
- Prepared a variety of technical reports.
- Inspected and performed preventive maintenance on communications equipment and other ancillary equipment such as electrical power generators and Un-interruptible Power Supplies to ensure that they are functioning properly.
- Completed maintenance documentation records, work orders, and other equipment histories.
- Maintained an adequate supply and accurate inventory of spare parts, supplies, and equipment.
- Twenty-four hour standby duty, including flexible hours to accommodate shop customer requirements.

Education

Radford University Management Development Program 2003
 Management Development
Certificate of Completion
 Roanoke, VA

National Education Center 1985
 Electronic Engineering
Certificate
 Crosslanes, WV

Mercer County Vocational School 1984
 Electronics
Diploma
 Mercer County, WV

Continuing Education

- Completion, Electronic Engineering Program.
- Completion, 3 Yr. Management Development Program
- Completion of LEAD program
- Completion of Microwave, RF, Digital – Analog, Motorola Technical & Engineering Courses, Windows-2000-MCSE-7-Individual Training Courses, Cisco ICND Training - Lan, Wan, Routers, Switches, DACS, MUX, Multiple Computer operating systems, Including but not limited to, Windows 2000 Adv Server & Workstation, Windows NT Server & Workstation, Win98, Win95, Unix, and Training on Category 5, 6, & 7 - Standards and installation Including Programming on Nortel based Phone systems, Single & Multi Mode Fiber Optics.
- Completion of numerous series from Rockhurst University in Communication and Management skills education.
- VWCC – MCSE Courses

Affiliations

Motorola Trunked Users Group VA Chapter President
 Region 6 Preparedness Advisory Committee Interoperability Chairman
 800Mhz Region 42 Planning Committee CO-Chair
 700Mhz Region 42 Planning Committee Technical
 Montgomery County Regional Cache Team

LETTER OF AGENCY SUPPORT

This letter of intent is in support and acknowledgement of Rodney Thompson serving on the RAC and the commitment of time entailed on serving on the RAC.

Thank You,

Susan Slough

