



E-911 CENTER
Noel C. Taylor Municipal Building
215 Church Avenue, S.W.
Room 162
Roanoke, Virginia 24011

To: Dorothy-Spears Dean
From: John Powers, E-911 Systems Coordinator
Date: August 14, 2015
Subject: Regional Advisory Council

I am applying for the Regional Advisory Council (RAC) to represent my region. I believe the RAC will be an integral part of the Commonwealth's efforts to implement new technologies and processes in the Public Safety Answering Point (PSAP) community.

I have been involved in our local PSAP since 2004 and have served as a dispatcher and as a system coordinator in that time. I think my technical background as well as experience dispatching will add to the council's efforts.

I am excited about the future for our profession and would like to do my part in making it a success.

John M. Powers
Systems Coordinator



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To: Dorothy Spears
From: Sonya Roman, Acting E911 Manager
Date: August 19, 2015
Subject: Regional Advisory Council

This letter is in support of John Powers representing our region on the Regional Advisory Council (RAC). I understand this is a commitment of time but I believe the council is important for the future of PSAPs in Virginia as well as for the city.

John has ensured our agency remains very progressive in the field of technology, staying up to date on new systems, platforms and equipment available to emergency call centers. He is well versed in grant writing along with procurement methods including the writing of detailed RFP's (Request for Proposals).

John also has an extensive knowledge of radio, CAD and phone operations. He is a member of the Montgomery County Radio Cache, developing, training and scheduling coverage for events and volunteering a large number of hours per year to assist in the efforts of this group.

He also holds the designation of ENP (Emergency Number Professional) through NENA showing his commitment to the industry as a whole. He has a passion for shared technology and statewide interoperability efforts. He was a key player in the implementation of the COMLINC RIOS system utilized by multiple agencies in Virginia.

These are brief highlights of some of his accomplishments and achievements he has worked hard to obtain. He is dedicated to his profession and would do a great job representing our region.

Sincerely,

Sonya Roman
Acting E911 Manager

John Powers

CAPABILITIES

- Driven to complete the mission. Volunteers overtime to continue working problems as long as necessary to get systems back in service.
- Manage complex projects to include requirements definition, procurement, installation, configuration, and training phases.
- Work with 5 different vendors coordinating continuous 24/7 operation of the City of Roanoke E-911 systems.
- Strong electronic and communication background aides in logical troubleshooting to quickly isolate problems and quickly return systems to service.
- Worked with numerous large and small defense contractors in defining requirements, preparing statements of work and monitoring task completion for over 100 acquisitions supporting 900 aircraft deployed worldwide. Annual budget for all programs exceeded \$400 million.

ACHIEVEMENTS

- Managed replacement of 15 position E911 Telephone Customer Premise Equipment completed on schedule with no downtime.
- Managed replacement of 26 position Computer Aided Dispatch system including implementation of a new administrative paging system. Completed replacement with less than 3 hours of system downtime.
- Managed replacement of voice logging system including wiring interface to over 200 audio sources and implement a screen recording and quality assurance system.
- Implemented Automatic Vehicle Location system for over 130 Police and Fire-EMS vehicles.
- Implemented a digital Fire Alerting for 16 fire stations.
- Coordinated installation of 15 new radio consoles and relocation of radio system components.
- Team Leader of Virginia Communications Cache-Montgomery Team and have managed communications support for 10 different jurisdictions within region 6 and 2 localities in region 4.
- Active member of state communications teams supporting two search and rescue incidents in region 3 and also supported the World Police and Fire Games in Fairfax.
- Member of COMLINC Advisory Board and instrumental in installing COMLINC in region 6.
- Over 50 flying hours providing airborne liaison for counterdrug operations in SW Virginia.

ACTIVITIES IN COMMUNITY

- Communications Officer for Group 1 of Civil Air Patrol. Responsible for operator training and equipment maintenance for communications system covering 40 counties in Virginia including 6 fixed radio repeater sites and approximately 100 mobile and portable radios.
- Commander of Roanoke Squadron, Civil Air Patrol responsible for leading 26 adult and 31 teenage members.
- Member of Commonwealth Search and Rescue responsible for leading 36 volunteers conducting missing person searches in SW Virginia.

TRAINING

- NENA Emergency Number Professional (ENP); 2012
- DHS All-Hazard Communications Leader (COML) and Communications Technician (COM-T)
- FEMA National Incident Management System (IS-100, IS-200, IS-300, IS-400, IS-700 and IS-800)
- APCO Basic Emergency Medical Dispatcher, 2004 and VA DCJS Basic Dispatcher, 2004.
- National Registry of Emergency Medical Technicians – Ambulance (Honor Graduate), 1979
- USAF Senior NCO Academy, 1996