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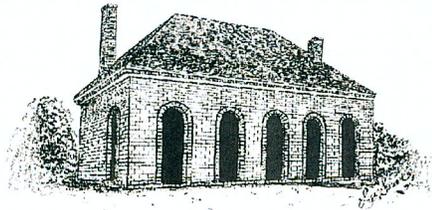
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*HANOVER COURTHOUSE*

**HANOVER COUNTY**

ESTABLISHED IN 1720

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**HANOVER COUNTY EMERGENCY  
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**CURTIS J. SHAFFER, DIRECTOR**

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7501 LIBRARY DRIVE  
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**"A NATIONAL & STATE ACCREDITED EMD/EFD AGENCY"**

*MEMBERS OF APCO AND NENA*

August 7, 2015

Dorothy A. Spears-Dean, Ph.D.  
Public Safety Communications Coordinator,  
Service Management and Delivery  
VITA ISP

Dear Dr. Spears-Dean,

It is my pleasure to submit my application for consideration to serve on the Virginia Information Technologies Agency (VITA), Public Safety Communications (PSC) Division, Regional Advisory Council (RAC). My agency is assigned to the ISP Division 1 (Richmond) Region.

I started in Public Safety Emergency Communication back in 1971 with Henrico County as a Police Dispatcher. Since that time I have served as a Henrico Police Officer, Hanover County Reserve Deputy Sheriff, and part-time Communications Officer for both Hanover and the City of Richmond. Currently I serve as the Deputy Director of Emergency Communications for Hanover County and have been in that position since November 1999.

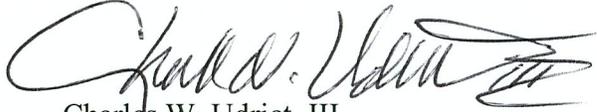
My entire professional life has been dedicated to service. I am a retired Chief Master Sergeant, USAF having served for almost 30 years, both as a member of the Air National Guard and active duty Air Force.

I have been fortunate to have witnessed the evolution of public safety communications from mostly an administrative clerical function to one of being a highly technical and professional career. It has grown from the early days of citizens calling their local law enforcement agency, fire station and rescue service directly by way of a seven digit number, to where dialing 9-1-1 today initiates an emergency response system that involves a highly trained communications officer who follows protocol standards that ensures the right resources are dispatched the right place for police, fire or rescue.

I am interested in serving because 9-1-1 is one of the most important functions of the emergency response system. My experience and knowledge as a front line dispatcher and police officer gives me the unique perspective of understanding within public safety communications. My background and military training, along with my executive management skills, I feel would serve the Council well in representing the PSAP community.

It is for these reasons that I am willing to rise to this new challenge by serving on the Council and hopefully to better serve the citizens of Hanover County and the Commonwealth of Virginia. If I am selected you can count on me to provide the leadership and direction necessary to serve the Public Safety Community.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles W. Udriet, III". The signature is fluid and cursive, with a prominent initial "C" and a stylized "U".

Charles W. Udriet, III  
Deputy Director  
Hanover County Emergency Communications

**CHARLES WRAY UDRIET, III**  
4186 Armstrong Drive  
Mechanicsville, Virginia 23111  
(804) 781-0750

**EDUCATION:** PUBLIC SCHOOL - Highland Springs High School – 1970  
COLLEGE: Community College of the Air Force (CCAF)  
AAS – Resource Management – 1992  
Liberty University, BS – 1992

**EMPLOYMENT:** 1999 to Present Deputy Director, Hanover County Emergency Communications Department

1998 to 2000 Chief Recruiting & Retention Air National Guard Of The United States

1979 – 1998 Recruiting & Retention Superintendent Virginia Air National Guard

1977 – 1979 Recruiter, Virginia Air National Guard

1973 – 1977 Police Officer, Henrico County Division of Police

1971 – 1973 Police Dispatcher, Henrico County Division of Police

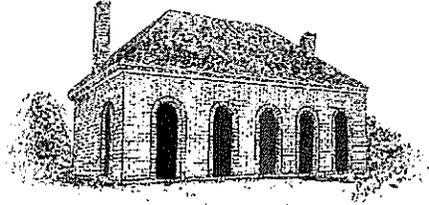
**AWARDS AND HONORS:** Distinguished Honor Graduate Air National Guard Recruiting School  
Outstanding Sales Presentation Award – Air National Guard Recruiting School  
Distinguished Honor Graduate Air National Guard NCO Academy  
Winner Military Leadership Award Air National Guard NCO Academy  
Virginia Air National Guard Senior NCO of the Year – 1996  
Meritorious Service Medal, USAF Commendation Medal, DOD Military Outstanding Volunteer Medal, Commonwealth of Virginia Legion of Merit, Commonwealth of Virginia Bronze Star Medal, Commonwealth of Virginia Commendation Medal

**PROFESSIONAL/FRATERNAL AFFILIATIONS:** Master Mason, Thomas N. Davis Lodge #351  
Member Fairmount Christian Church, Mechanicsville, Virginia  
Life Member Enlisted Association of the National Guard of the United States  
Life Member of Air National Guard NCO Academy Graduates Association  
Past-President East Henrico/Hanover Exchange Club  
Member APCO (Association of Public Safety Communications Officials)  
Member of NENA (National Emergency Number Association)

**SPECIAL STRENGTHS:** Former Instructor and Advisor Total Quality Management (TQM) Program  
DCJS General Instructor  
Team Leader – ability to give and follow directions  
Work well under pressure – people oriented, good communicator  
Professional positive attitude and appearance  
Graduate of L.E.A.D. Program – Weldon Cooper Center for Public Safety 2009  
Hanover County Management Certificate March 2010  
Certified NENA ENP (Emergency Number Professional)

**OTHER:** Volunteer Reserve Deputy Sheriff Hanover County (1985 – 2000)  
Part-Time Communications Officer Hanover County (1985 – 1999)  
Member and Assistant Coordinator Virginia Air National Guard Color Guard Unit for over 20 years

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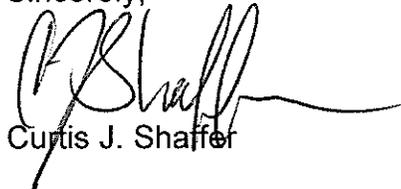
Ms. Spears-Dean,

I am writing to you in your capacity as the Public Safety Communications Coordinator.

Mr. Charlie Udriet, Deputy Director of the Hanover Emergency Communications Department has expressed an interest in serving on the newly constituted 911 Regional Advisory Council as PSAP representative from Region I. He would like to include his name for consideration as a RAC member in the upcoming election process.

As his supervisor, please accept this letter supporting and endorsing his participation with the Regional Advisory Council. Should you have any questions, please do not hesitate to contact me at 804.365.6142 or [cjshaffer@hanovercounty.gov](mailto:cjshaffer@hanovercounty.gov).

Sincerely,



Curtis J. Shaffer

cc: Mr. Udriet