



Regional Advisory Council Meeting

November 10, 2015





Agenda

1. Welcome and Introductions
2. Review of Draft Charter
3. Meeting Schedule
4. RAC Assignments
5. Public Comment
6. Wrap-Up



Welcome and Introductions





Request from VA PSAPs

- During the NG9-1-1 Feasibility Study town hall meetings, local public safety communications officials expressed their desire for a greater voice, representation, and input into the work plan and program of the E-911 Services Board
- The success of the RAC depends on the participation of its members



Purpose/Business Need

- The purpose of the RAC is to provide advice and recommendations on the thematic areas identified in the Next Generation 9-1-1 (NG9-1-1) Feasibility Study, as well as to increase awareness and support of outreach efforts regarding the entire 9-1-1 ecosystem
- Recognize that GIS and IT local government representatives are critical stakeholders



PSAP Representatives

- Region 1: Allan Weese (**P**); Charlie Udriet (**A**)
- Region 2: Joell Kight (**P**); Nicki Tidey (**A**)
- Region 3: Melissa Foster (**P**); Andrea Gaines (**A**)
- Region 4: Jolena Young (**P**); Randy Davis (**A**)
- Region 5: Terry Hall (**P**); Tony Castillo (**A**)
- Region 6: John Powers (**P**); CW Thomas (**A**)
- Region 7: Steve McMurrer (**P**); Michele Surdam (**A**)

P = Primary and A = Alternate



Other Representatives

- GIS representatives – Virginia Fowler (Region 5) and Carl Levandoski (Region 6)
- IT representatives – Kurt Plowman (Region 3) and Jeff Shupe (Region 4)
- APCO representative – Carol Adams (Region 7)
- NENA representative – Jason Malloy (Region 2)



Draft Charter





Additional Items

- Ties in the PSAP Representative elections are not addressed:
 - Run-off elections were used for recent ties with PSAP rep elections held in Regions 3 and 7
 - If there is a tie with any run-off election the PSC Coordinator will determine the outcome
- Election of a chairperson
- Any other recommendations from RAC members?
- Revise and adopt Charter



Meeting Schedule





Moving Forward

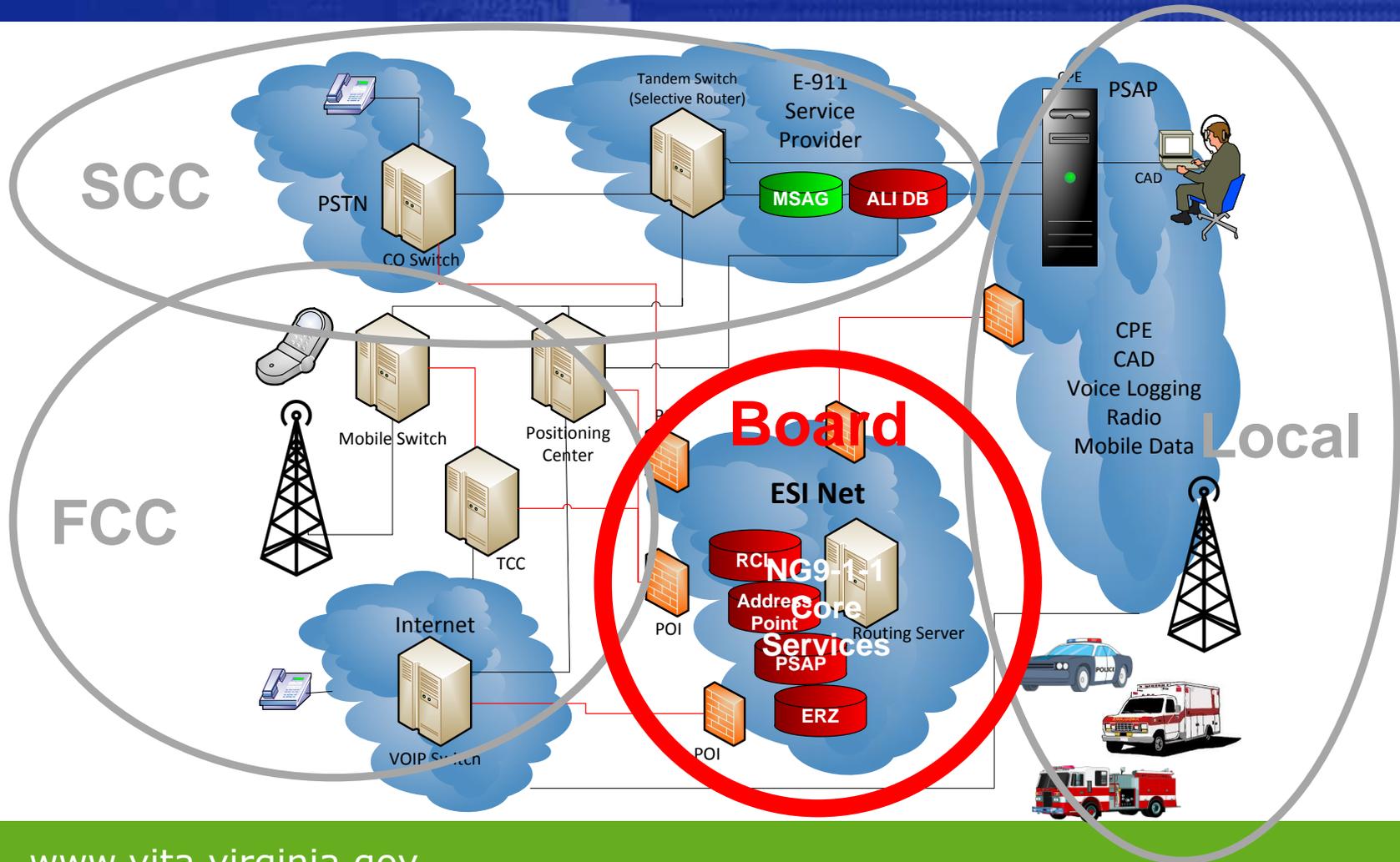
- Propose that the next RAC meeting occur on December 8th at 2 pm
- Recommend bi-monthly meetings thereafter occur on the second and fourth Tuesday of each month at 2 pm



RAC Assignments



9-1-1 Ecosystem





9-1-1 Comp Plan Initiatives

1. Identify, specify, and adopt a standard or set of standards for a baseline level of 9-1-1 service and capabilities
2. Implement statewide standards and best practices that enhance incident information sharing
3. Identify and adopt a planning methodology that enhances technology implementation coordination throughout a project life cycle and improves change management



9-1-1 Comp Plan Initiatives

4. Employ technology that allows for seamless automatic bi-directional communication of incident information between PSAPs
5. Maintain stable and sustainable funding for the overall 9-1-1 system(s) in the Commonwealth
6. Establish a strategy for funding the statewide deployment of NG9-1-1
7. Adopt statewide procurement guidelines
8. Identify PSAP & technical staffing needs



9-1-1 Comp Plan Initiatives

9. Identify and adopt minimum criteria for training, certification and retention programs to support 9-1-1 professional and technical support personnel
10. Identify PSAP assets and communication infrastructure attributes
11. Support 9-1-1 center staff in formalizing COOPs for their respective PSAP
12. Adopt a QA/QI and monitoring program to document/report the effectiveness of baseline level service and capabilities criteria



9-1-1 Comp Plan Initiatives

13. Develop a communications plan for internal and external 9-1-1 stakeholders
Develop guidelines for an effective
14. stakeholder education and outreach program, to include legislators
15. Support coordination and collaboration of 9-1-1 between PSC Coordinator and VGIN
16. Validate and improve GIS data quality and integration for public safety purposes

Role of the E-911 Services Board

- Define Standards for:
 - NG9-1-1 Core Services
 - ESInet
 - PSAP Function
 - Processing of information through the ESInet
 - Ensuring the Commonwealth can operate as a single network and interoperate with other states
- Assist localities with best practices for those things in Local control

NENA I3 Standard



E-911 Service Board Path Forward

- Develop statewide requirements for the ESInet and develop solicitation for such service defining costs
- Encourage compliance with standards through available grant funding
- Develop GIS data standards to support NG9-1-1
- Explore funding models for sustainment of 9-1-1 with interested stakeholders

Board Responsibility

- NG9-1-1 Core Services:
 - Identify, specify, and adopt a standard or set of standards for a baseline level of 9-1-1 service and capabilities (1)
 - Support 9-1-1 center staff in formalizing COOPs for their respective PSAP (11)
 - Support coordination and collaboration of 9-1-1 between PSC Coordinator and VGIN (15)
 - Validate and improve GIS data quality and integration for public safety purposes (16)



Board Responsibility

- ESInet Development:
 - Identify PSAP assets and communication infrastructure attributes (10)



Board Responsibility

- PSAP Functionality:
 - Implement statewide standards and best practices that enhance incident information sharing (2)



Board Responsibility

- Assist with local control:
 - Identify and adopt a planning methodology that enhances technology implementation coordination throughout a project life cycle and improves change management (3)
 - Develop guidelines for an effective stakeholder education and outreach program, to include legislators (14)



Local Responsibility

- Identify PSAP and technical staffing needs (8)
- Identify and adopt minimum criteria for training, certification and retention programs to support 9-1-1 professional and technical support personnel (9)



Future Initiatives

- Employ technology that allows for seamless automatic bi-directional communication of incident information between PSAPs (4)
- Maintain stable and sustainable funding for the overall 9-1-1 system(s) in the Commonwealth (5)
- Establish a strategy for funding the statewide deployment of NG9-1-1 (6)



Future Initiatives

- Adopt statewide procurement guidelines (7)
- Adopt a QA/QI and monitoring program to document and report the effectiveness of baseline level service and capabilities criteria (12)
- Develop a communications plan for internal and external 9-1-1 stakeholders (13)



Public Comment





Wrap-Up

