



CITY OF PETERSBURG
POLICE DEPARTMENT
OFFICE OF THE POLICE CHIEF

Virginia Information Technology Agency
11751 Meadowville Lane
Chester, VA 23836

Dear Board Members:

This communication respectfully comes for consideration of the FY17 E911 NG-911 phone system grant process for the City of Petersburg's Public Safety Answering Point. Our current system, Vesta Pallas 6 was installed in 2006 and supports six (6) positions with four wireless and four wireland lines. The system is at its end of life cycle and is no longer supported by Microsoft. The main server run utilizes Windows 2003 and the clients run on Window XP. Due to the age of the system, we are concerned of potential hardware issues arising which could possibly, result in system failure.

The City recently completed an upgrade of our 800 MHZ radio system from 7.7 to 7.14 platform in October of this year. As the maintenance of the radio, logging recorder and E-911 phone system are bundled, I was of the mindset the E911 upgrade would be included, therefore, inadvertently failed to apply for FY17 grant funding in a timely manner. Petersburg is situated in the center of the Tri-City PSAP's bordering and connecting with Colonial Heights, Chesterfield, Dinwiddie and Prince George Counties and the City of Hopewell responding to emergency calls to I-85, I-95, Highway 460 and Routes 36 and 301. Our Current system does not have mapping or GPS to identify where a call is coming from, however, we do get addresses from wireland calls.

Our immediate, pressing need is to ensure we can continue to provide E911 services as well as be equipped with NG-911 technology that allows facilitation of handling and processing calls for service in today's environment, thus reducing the potential of delayed Police, Fire or EMS responses to the public as well as E911 phone services failure.

Thanking you in advance for your consideration in the vital matter.

Respectfully,

Communications Captain