

2013 List Answers by Region

Question Do you have a training coordinator?

Region	RegionName	Response	Count
1	Richmond	Yes	12
1	Richmond	No	13
2	Shenandoah	Yes	8
2	Shenandoah	No	7
3	Central	Yes	13
3	Central	No	5
4	Southwest	Yes	6
4	Southwest	No	10
5	Tidewater	Yes	13
5	Tidewater	No	9
6	Roanoke	Yes	10
6	Roanoke	No	10
7	Northern VA	Yes	5

Question Do you have regional and/or back-up agreements with other agencies?

Region	RegionName	Response	Count
1	Richmond	Yes	16
1	Richmond	No	9
2	Shenandoah	Yes	10
2	Shenandoah	No	5
3	Central	Yes	13
3	Central	No	5
4	Southwest	Yes	12
4	Southwest	No	4
5	Tidewater	Yes	8
5	Tidewater	No	14
6	Roanoke	Yes	13
6	Roanoke	No	7
7	Northern VA	Yes	1
7	Northern VA	No	4

Question Does your PSAP Coordinator/Manager/Director have responsibilities outside of PSAP operations that require a significant amount of time each week?

Region	RegionName	Response	Count
1	Richmond	Yes	15
1	Richmond	No	10
2	Shenandoah	Yes	5
2	Shenandoah	No	10
3	Central	Yes	10
3	Central	No	8
4	Southwest	Yes	9
4	Southwest	No	7
5	Tidewater	Yes	11
5	Tidewater	No	11
6	Roanoke	Yes	9
6	Roanoke	No	11
7	Northern VA	Yes	1
7	Northern VA	No	4

Question How is the backup PSAP function accomplished?

Region	RegionName	Response	Count
1	Richmond	Network Control Modem	4
1	Richmond	Contact LEC	9
1	Richmond	Other	4
2	Shenandoah	Physical Transfer	5
2	Shenandoah	Network Control Modem	4
2	Shenandoah	Contact LEC	1
2	Shenandoah	Other	1
3	Central	Physical Transfer	3
3	Central	Network Control Modem	3
3	Central	Contact LEC	7
3	Central	Other	1
4	Southwest	Network Control Modem	7
4	Southwest	Contact LEC	1
4	Southwest	Other	4
5	Tidewater	Physical Transfer	1
5	Tidewater	Network Control Modem	3
5	Tidewater	Contact LEC	2
5	Tidewater	Other	2
6	Roanoke	Physical Transfer	6
6	Roanoke	Network Control Modem	4
6	Roanoke	Contact LEC	3
6	Roanoke	Other	3
7	Northern VA	Other	1

Question How often is your address (road centerline(s), and/or structures) mapping data updated in the dispatch mapping system?

Region	RegionName	Response	Count
1	Richmond	Monthly	3
1	Richmond	Quarterly	12
1	Richmond	Bi-annually	2
1	Richmond	Annually	1
1	Richmond	Other	7
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2	Shenandoah	Daily	1
2	Shenandoah	Weekly	2
2	Shenandoah	Monthly	3
2	Shenandoah	Quarterly	3
2	Shenandoah	Bi-annually	1
2	Shenandoah	Annually	1
2	Shenandoah	Other	4
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3	Central	Daily	1
3	Central	Monthly	4
3	Central	Quarterly	7
3	Central	Annually	2
3	Central	Other	4
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4	Southwest	Daily	1
4	Southwest	Weekly	4
4	Southwest	Monthly	6
4	Southwest	Quarterly	2
4	Southwest	Other	3
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5	Tidewater	Weekly	3
5	Tidewater	Monthly	6
5	Tidewater	Quarterly	3
5	Tidewater	Bi-annually	1
5	Tidewater	Annually	1
5	Tidewater	Other	8
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6	Roanoke	Daily	1

6	Roanoke	Weekly	5
6	Roanoke	Monthly	4
6	Roanoke	Quarterly	6
6	Roanoke	Other	4
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7	Northern VA	Weekly	1
7	Northern VA	Quarterly	2
7	Northern VA	Other	2

Question Please select your broadband medium:

Region	RegionName	Response	Count
1	Richmond	DSL	3
1	Richmond	Cable Modem	6
1	Richmond	T1 Lines	11
1	Richmond	Fiber Optic Cable	4
1	Richmond	WiFi	1
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2	Shenandoah	DSL	2
2	Shenandoah	Cable Modem	3
2	Shenandoah	T1 Lines	4
2	Shenandoah	Fiber Optic Cable	3
2	Shenandoah	WiFi	3
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3	Central	DSL	1
3	Central	T1 Lines	5
3	Central	Fiber Optic Cable	12
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4	Southwest	DSL	2
4	Southwest	Cable Modem	1
4	Southwest	Fiber Optic Cable	13
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5	Tidewater	DSL	3
5	Tidewater	Cable Modem	4
5	Tidewater	T1 Lines	6
5	Tidewater	Fiber Optic Cable	7
5	Tidewater	WiFi	2
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6	Roanoke	DSL	5
6	Roanoke	Cable Modem	3
6	Roanoke	T1 Lines	5
6	Roanoke	Fiber Optic Cable	7
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7	Northern VA	DSL	1
7	Northern VA	T1 Lines	1
7	Northern VA	Fiber Optic Cable	2
7	Northern VA	WiFi	1

Question Who currently provides IT support to your PSAP?

Region	RegionName	Response	Count
1	Richmond	Locality IT staff	21
1	Richmond	PSAP IT staff	4
1	Richmond	Contractor	5
1	Richmond	Other	1
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2	Shenandoah	Locality IT staff	10
2	Shenandoah	PSAP IT staff	4
2	Shenandoah	Contractor	2
2	Shenandoah	Other	1
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3	Central	Locality IT staff	10
3	Central	PSAP IT staff	2
3	Central	Contractor	6
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4	Southwest	Locality IT staff	8
4	Southwest	PSAP IT staff	3
4	Southwest	Contractor	8
4	Southwest	Other	2
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5	Tidewater	Locality IT staff	16
5	Tidewater	PSAP IT staff	3
5	Tidewater	Contractor	5
5	Tidewater	Other	1
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6	Roanoke	Locality IT staff	11
6	Roanoke	PSAP IT staff	5
6	Roanoke	Contractor	7
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7	Northern VA	Locality IT staff	3
7	Northern VA	PSAP IT staff	4
7	Northern VA	Contractor	2