

Commonwealth Technology Portfolio (CTP)

CTP Training for IT Project Managers

Pat Reynolds VITA Project Management Division

Version 7.2



Welcome to CTP Training for IT Project Managers

Welcome

- This class is required before you are granted access to Commonwealth Technology Portfolio (CTP)
 - 1. Why we are here
- 2. Training schedule
- 3. Intended Audience
 - 1. You have a near-term need for CTP access as a designated Project Manager
 - 2. Clarify PMSTS: This class is NOT a required class for Commonwealth Project Manager Qualification
- 4. Objectives
 - 1. Qualify the student to use CTP E1 and receive a user's license.
 - 2. Out of Scope



Commonwealth Technology Portfolio: Big Picture

- 1. CTP = Enterprise-wide repository for IT Investment Management (ITIM)
 - 1. IT Investments >\$250,000:
 - 1. IT Projects (new IT product or IT service (not O&M))
 - 2. IT Procurements
 - 3. IT Programs (group of interrelated projects)
- 2. Singular source of truth for scope, timeline and financials
- Collection of artifacts / evidence that suggests that agencies / PMs followed the Project Management Standard



CTP E1 Orientation

- 1. ITIM methodology and lifecycle is <u>built into the tool</u>.
- 2. CTP is mostly used for Commonwealth governance and oversight purposes...
 - 1. CTP is adequate for day-to-day planning, execution and tracking progress on your project.
 - 2. However... you will likely have your own scheduling and budgeting tools which is OK.
- CTP <u>satisfies</u> the documentation, review and approvals for all phases of the IT Investment Management (ITIM) Lifecycle.
 - 1. CTP templates (investment business case, charter, risk mgt. plan, status report, etc. help you to define and manage your project.



ITIM Lifecycle: Agency Roles, Oversight & Governance Roles

•	Project	Manager	(PM)
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AGENCY

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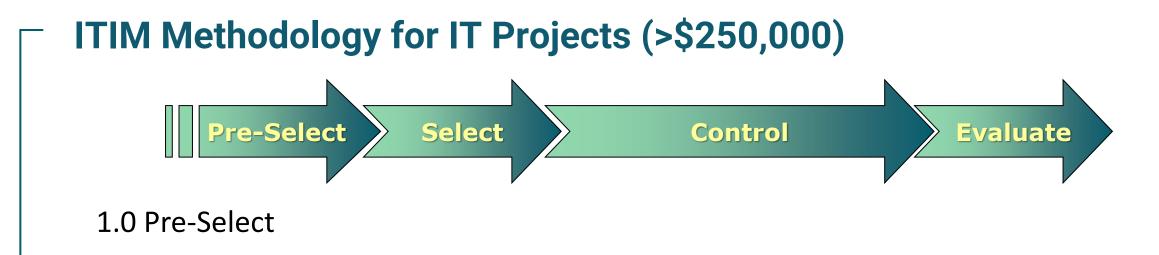
OVERSIGHT

GOVERNANCE

- Agency IT Representative (AITR)
- Business Sponsor (Bus. Spon.)
- Agency Head / representative (Agcy. Hd.)
- Secretariat Oversight Committee (SOC)

- Project Management Division Consultant (PMD)
- Project Management Division Manager (PMD Mgr.)
- IT Investment Management Division Consultant (ITIMD)
- Enterprise Architecture (EA)
- Supply Chain Management (SCM)
- Enterprise Cloud Oversight Service (ECOS)
- Commonwealth Security and Risk Management (CSRM)
- Customer Account Manager (CAM)
- Secretariat Oversight Committee (SOC)
- Commonwealth Chief Information Officer (CIO)





2.0 Select

3.0 Control

3.0 Control: Initiation Phase3.0 Control: Detailed Planning Phase3.0 Control: Execution & Control Phase3.0 Control: Closeout Phase

4.0 Evaluation



Project Categories: 1 – 4

Project Categories 1 – 4								
		Complexity:						
		High	Med	Low				
	High	1	2	2				
Risk:	Med	2	3	3				
	Low	3	4	4				



- CTP E1 Basic Navigation

1. Highlights

2. Login

3. Basic Navigation

- A. Primary Navigation Bar
- B. My Overview
- C. Work View
 - i. Ribbon, Tiles
 - ii. Sub menu



CTP E1 Basic Navigation – cont'd

- 1. Action Menu
- 2. Lifecycle
- 3. Email Notification
- 4. Work Menu
- 5. Portfolio
- 6. Document Repository



Log into the Training Environment

- 1. Open browser: Use <u>Chrome</u> or <u>Edge</u> only - NOT Internet Explorer!
- 2. <u>https://covactp-sb.pvcloud.com/testing/login/body.asp?manual=y</u>
- 3. Environment: VITSB1TRAIN<u>5</u> (aka "<u>TRAIN5</u>") ~
- 4. User name: <u>Student01</u>, Student02, Student03,etc.
- 5. Password: <u>train01</u> train02 train03 ...etc.
- 6. ...you might be prompted to change the password; if so, you can use a simple password (Password strength does not have to meet CoVa standards for the Training Environment.)



vitsb1train5

User name

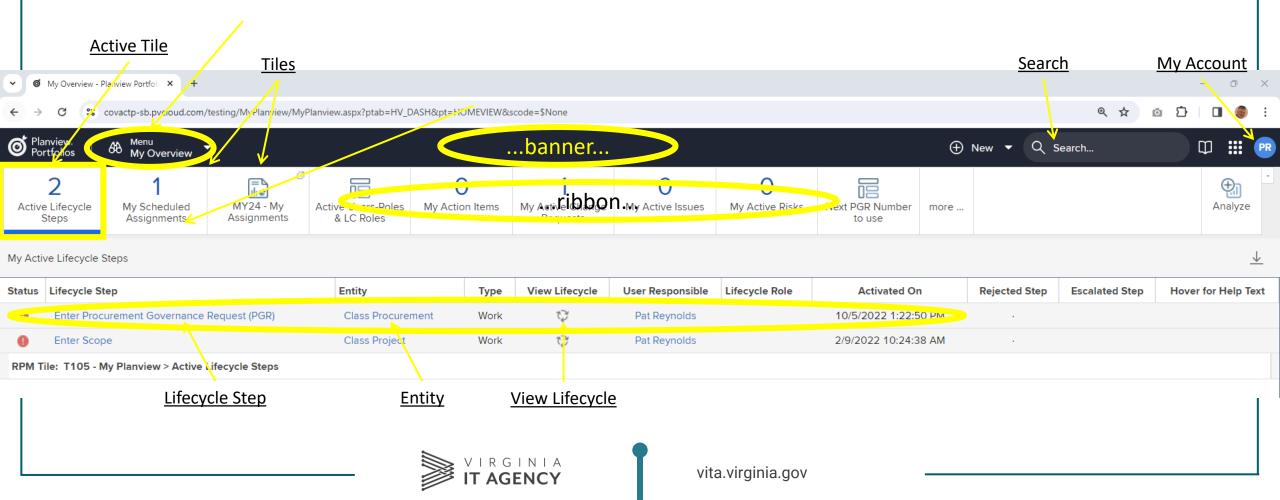
Password

Reset Password

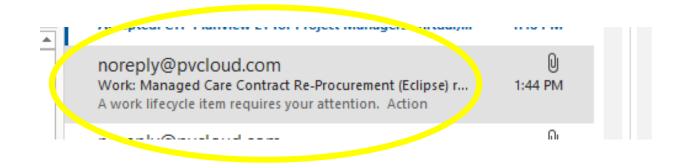
Sign In

CTP E1 Navigation: Banner / My Overview

- Banner: colored bar at top of screen; contains menu items; light underline indicates active menu item.
- My Overview is "all about you"



Email Notification





Email Notification

Work: Managed Care Contract Re-Procurement (Eclipse) requires your attention



noreply@pvcloud.com To Reynolds, Patrick (VITA)

A work lifecycle item requires your attention.

Action required

Lifecycle item: Enter PMD-Contract Recommendation

Go to Step

Other actions

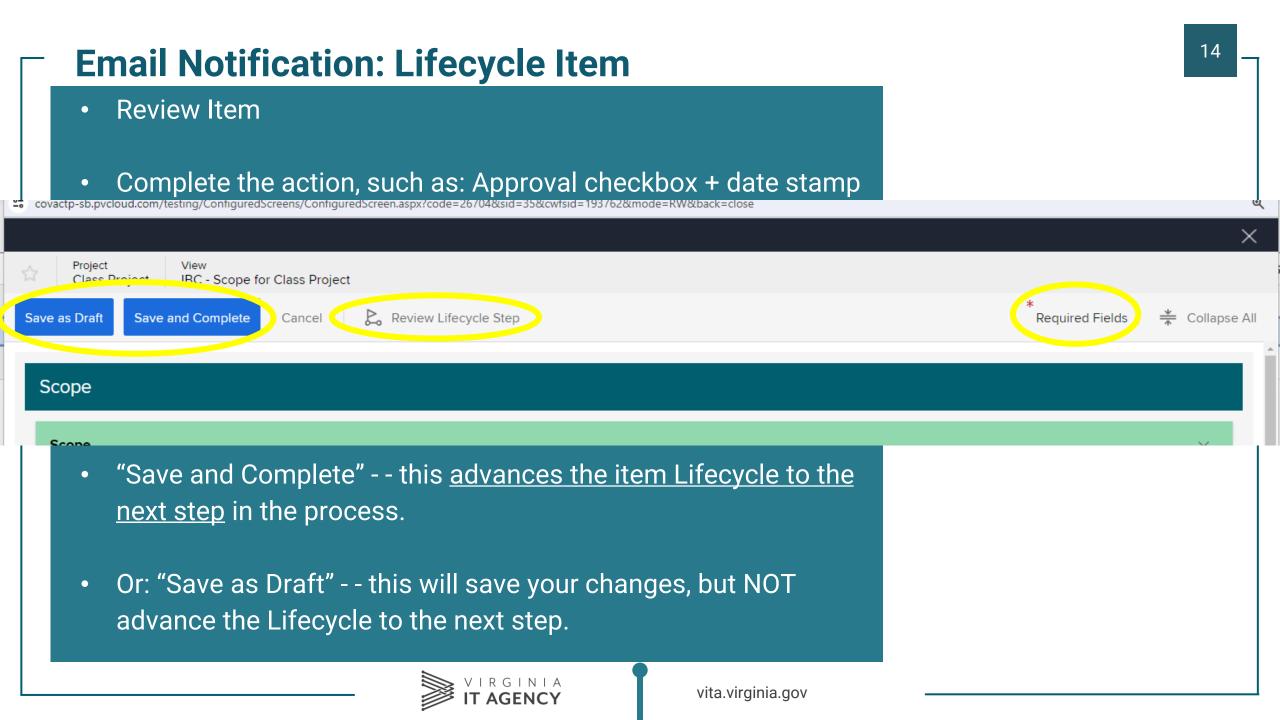
Work details: Managed Care Contract Re-Procurement (Eclipse) Lifecycle diagram: Managed Care Contract Re-Procurement (Eclipse)



Fortiolos

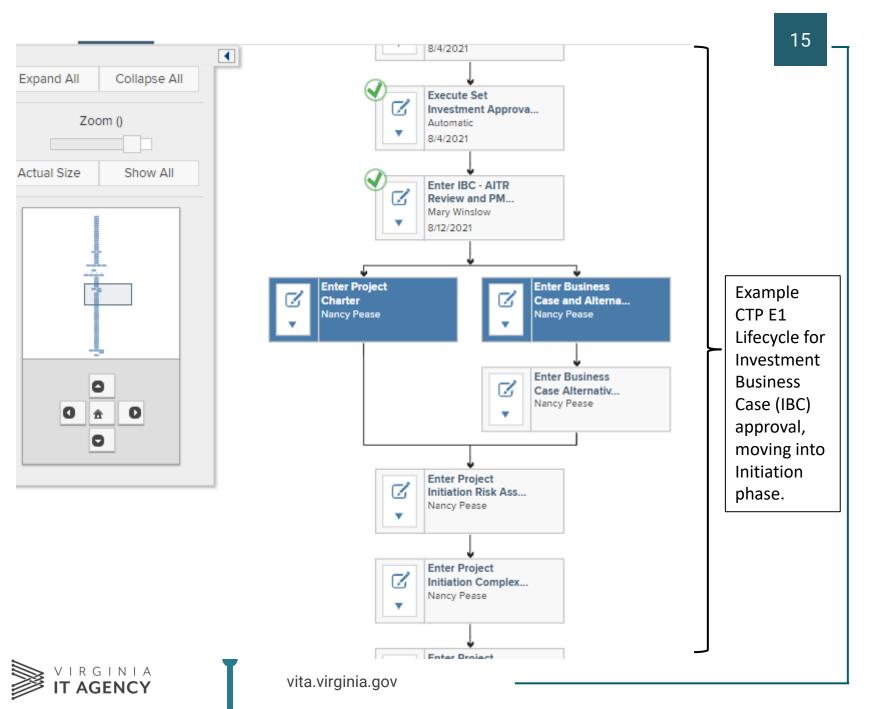
Customer Success Center | Email Settings





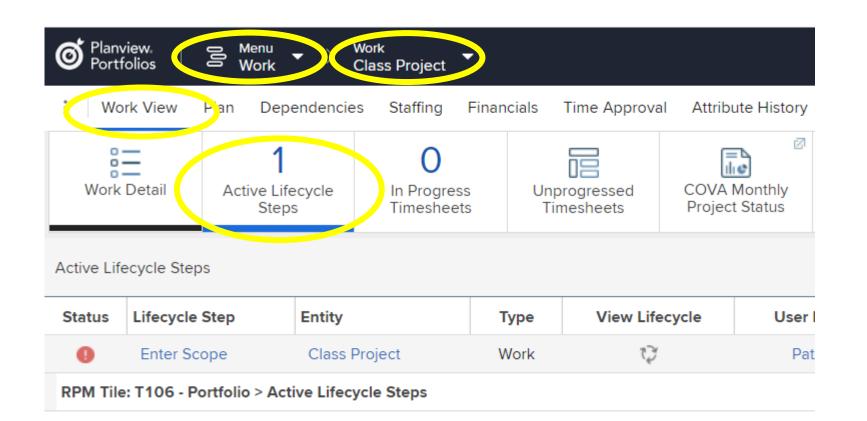
CTP E1 "Lifecycle"

- Individuals (roles) will receive email notification when they need to complete an Active Lifecycle Step.
- Upon completion of the Active Lifecycle Step, the next task in sequence will become Active, and the User Responsible will receive email notification.



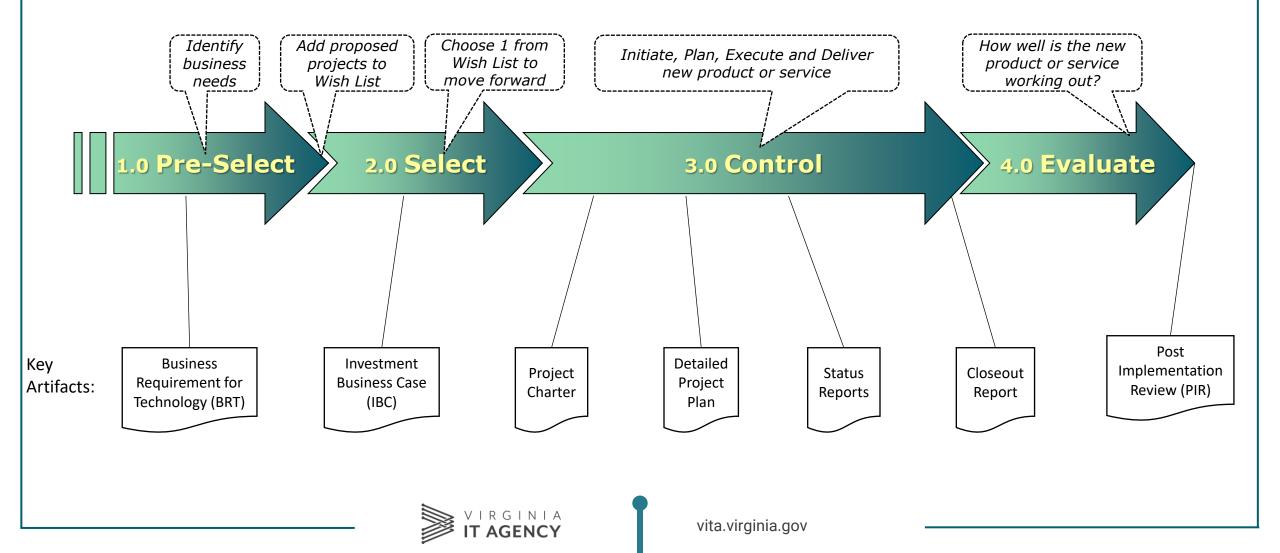
Top Tip: Active Lifecycle Steps

- Shows current steps in the item Lifecycle.
- Work View > Active Lifecycle Steps (tile)





IT Investment Management (ITIM) Lifecycle: IT Project <a>>>\$250,000



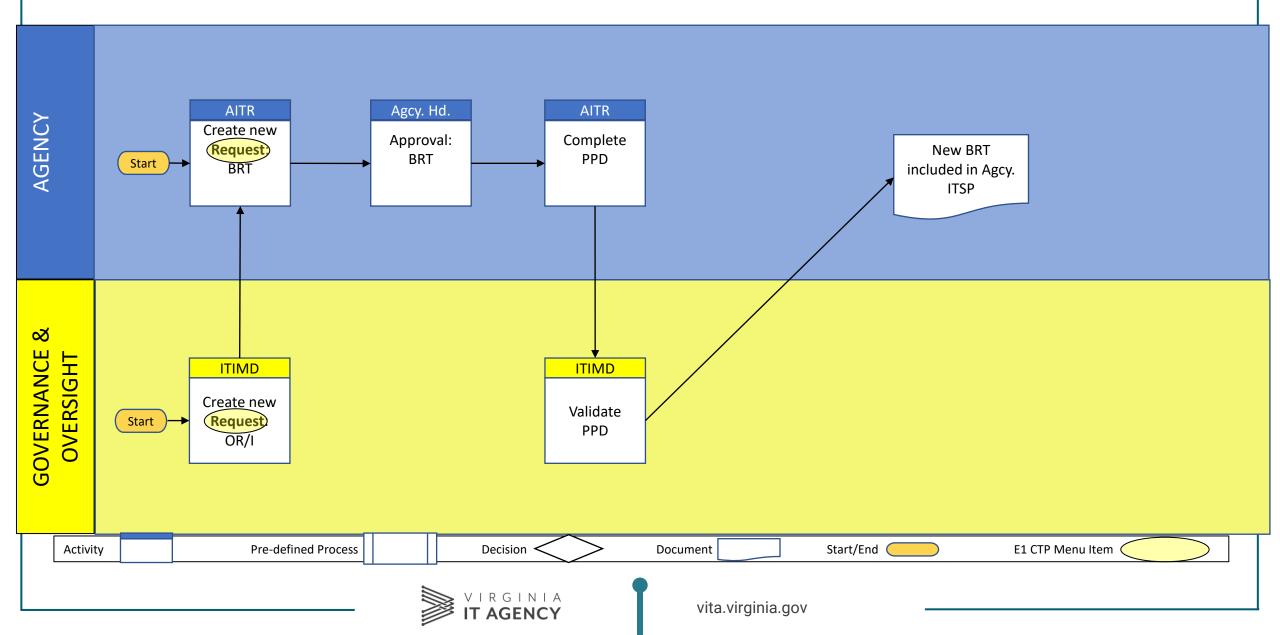
ITIM Lifecycle: 2.0 Select

- 1. 2.0 Select: Investment Business Case: This is how we establish a Proposed Project
- 2. <u>Demonstration</u>: Investment Business Case
- 3. Data Picker = curated list of valid values
- 4. IBC in the Financial Planning Detail window
- 5. Select (phase) Risk & Complexity
- 6. <u>Student Exercise</u>: IBC
 - A. Student01 - -> Student 01 Project; Agency 000; Secretariat 000; AITR & Agency
 Head: "Training Admin"

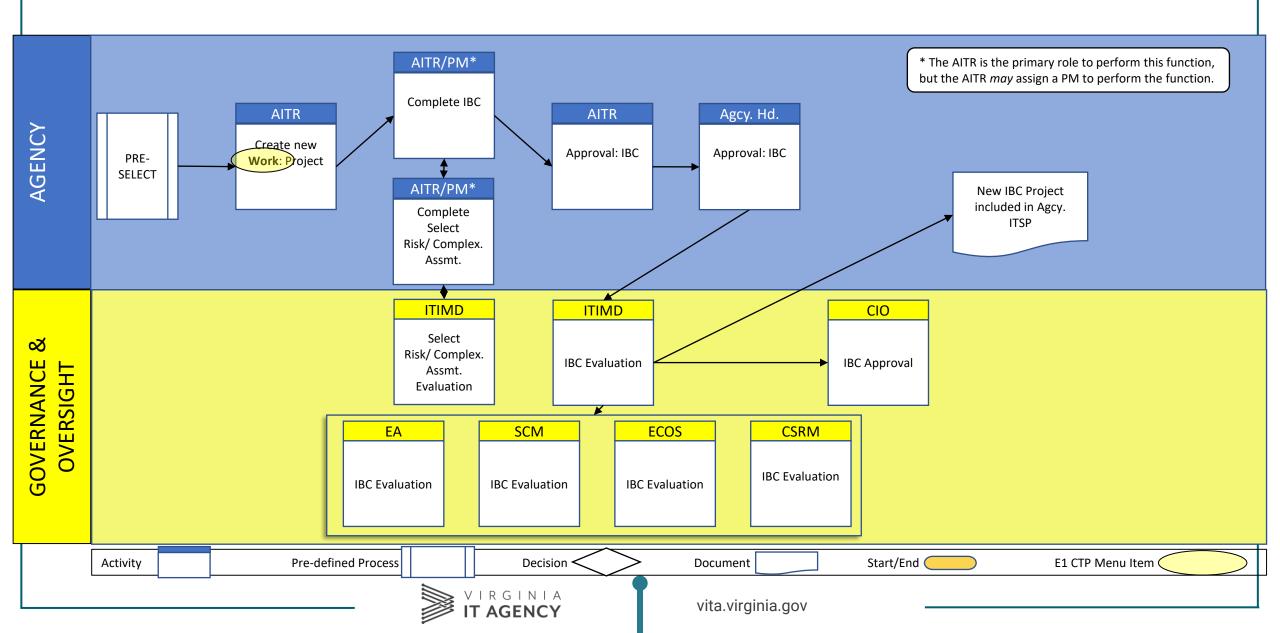


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Data Picker

• Allows only <u>valid values</u>

✓ Agency Approvals		
AITR	Training Admin	Q 🛛 🖾
Agency Head	Training Admin	Q 📃 📼

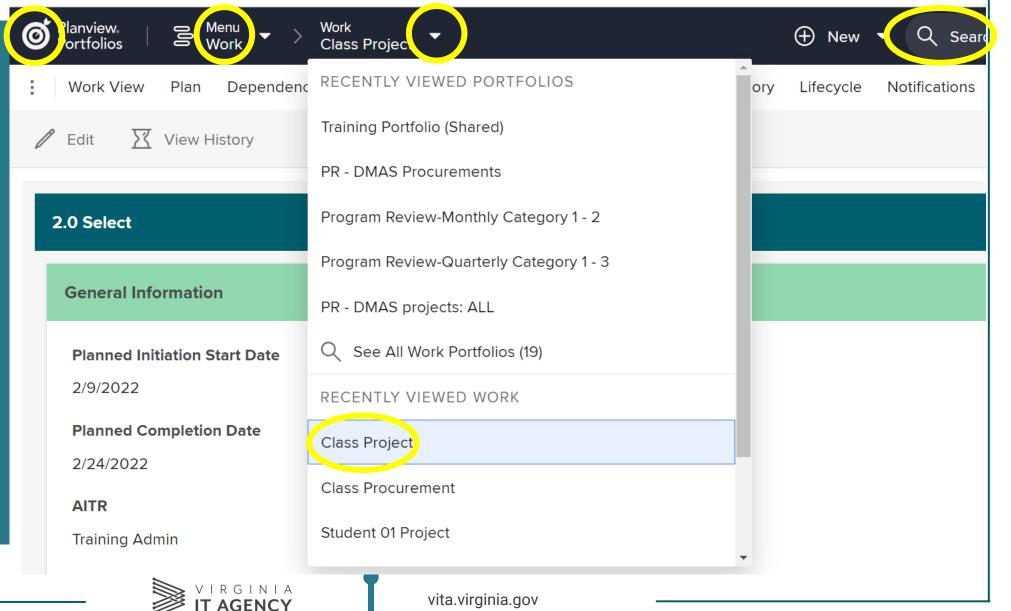
V Initial Cost Estimate



Find your Work Item

- Click on:
- Planview
 Portfolio
- Menu > Work
- Work > Student 01 Project

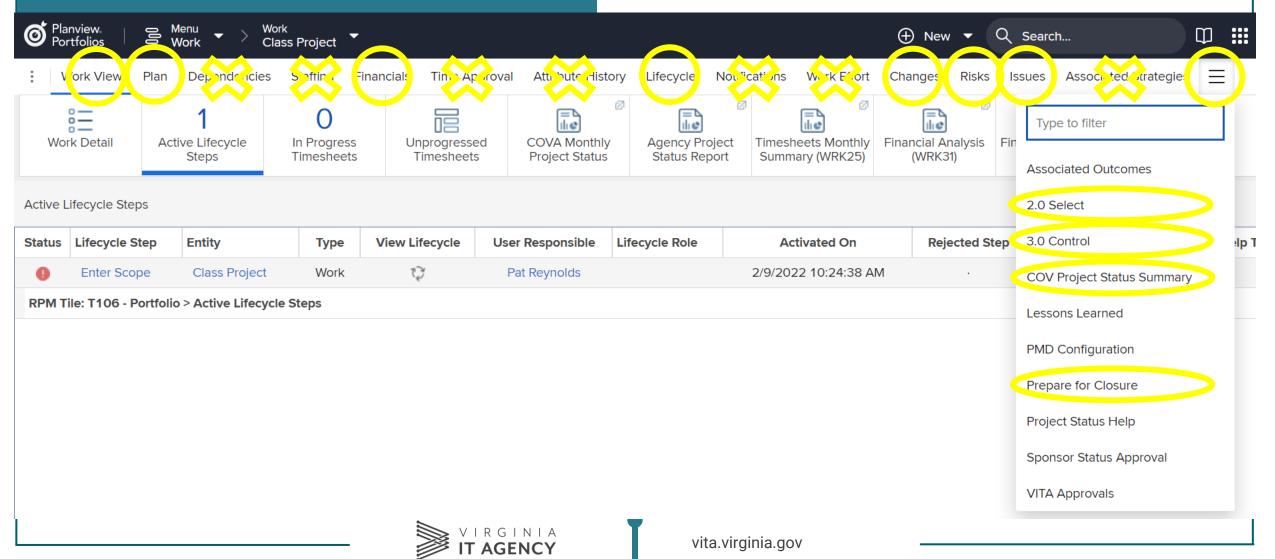
 …or do a keyword search



22

Sub-menu

• Typical menu items:



- Document Repository

Export as PowerPoint Timeline In Progret Timesher Active Lifecycle Steps Review Content for Class Project Active Lifecycle Steps Parent	Work View Plan Dependencies Staffing Finan Documentation O P Export as PowerPoint Timeline Review Content for Class Project Active Lifecycle Steps Review Content for Class Project Status Lifecycle Step Enter Scope Class Project Type Project: Class Project	Work View Plan Dependencies Staffing Finan Documentation O P Export as PowerPoint Timeline Review Content for Class Project Active Lifecycle Steps Review Content for Class Project Status Lifecycle Step Enter Scope Class Project Type Project: Class Project	Work View Plan Dependencies Staffing Finan Documentation O P Export as PowerPoint Timeline Review Content for Class Project Active Lifecycle Steps Review Content for Class Project Status Lifecycle Step Enter Scope Class Project Type Project: Class Project						
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				RPM Ti	le: T106 - P	ortfoli	o > Active Lifecyc	le Steps	
							- 201	virgin I T AGENC	



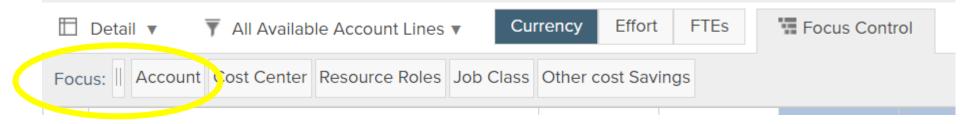
• Clean up your view

	Project View Class Example - Project Financial Planning Detail									
\square	Detail 🔻 🏹 All Available Account Lines 🔻 Cu	rrency Effor	t FT[s	Focus Control	Add a Lii	ne			Enter text to	filter grid
	∨ Description	Measures	Line Notes	2016	2017	2018	2019	2020	2021	202
:	✓ Project: Class Example - Project	USD								
:	> IBC - Benefits / Cost Avoidance	USD								
:	> IBC - Benefits / Cost Savings	USD								
:	> IBC - Benefits / Increased Efficiency	USD								
:	> IBC - Benefits / Increased Revenues	USD								
:	> IBC - Benefits / Other cost savings, ***	USD								
:	>>>> Funding / General Funds / GF Current IT	USD								
r.										



Focus Control

• From this...

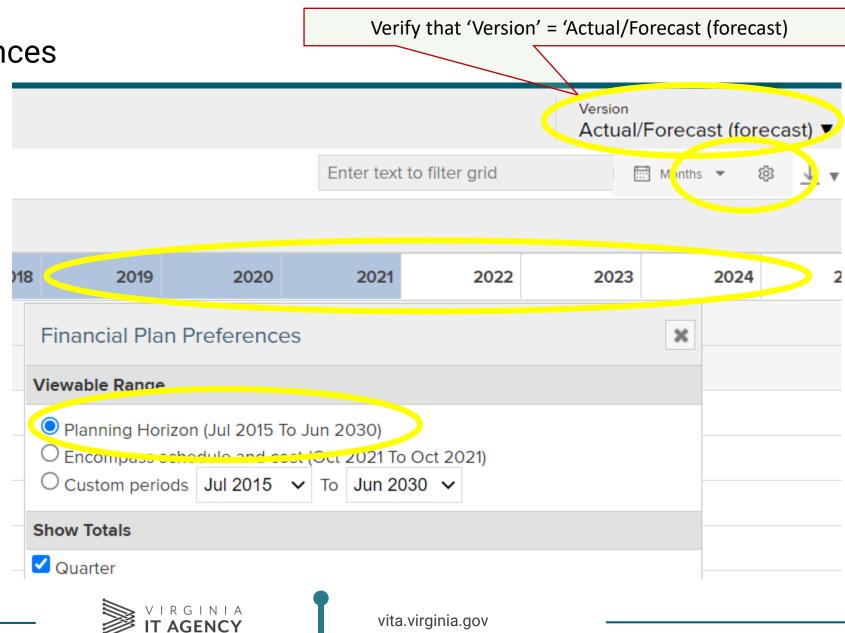


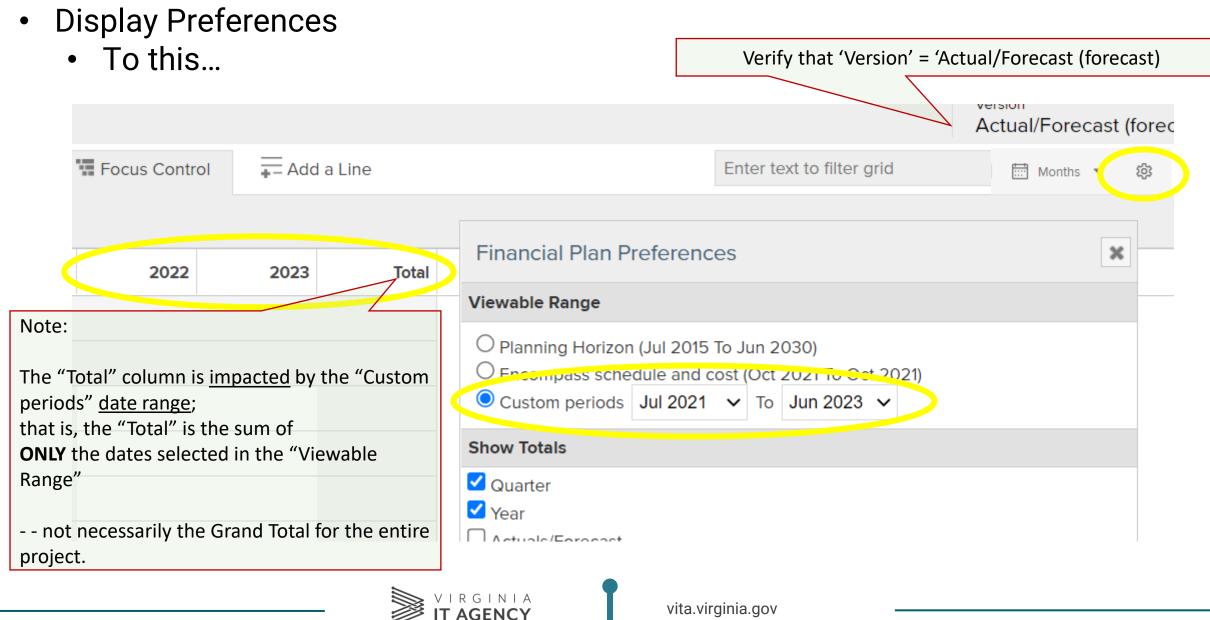
• To this...





- Display Preferences
 - From this...

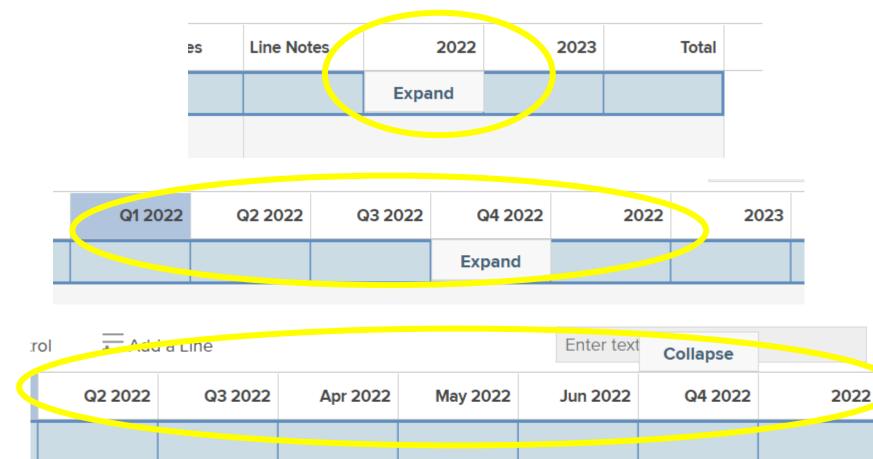




From this...

•

- Expand / Collapse Fiscal Year, Quarter, Month
- (hover over column header)



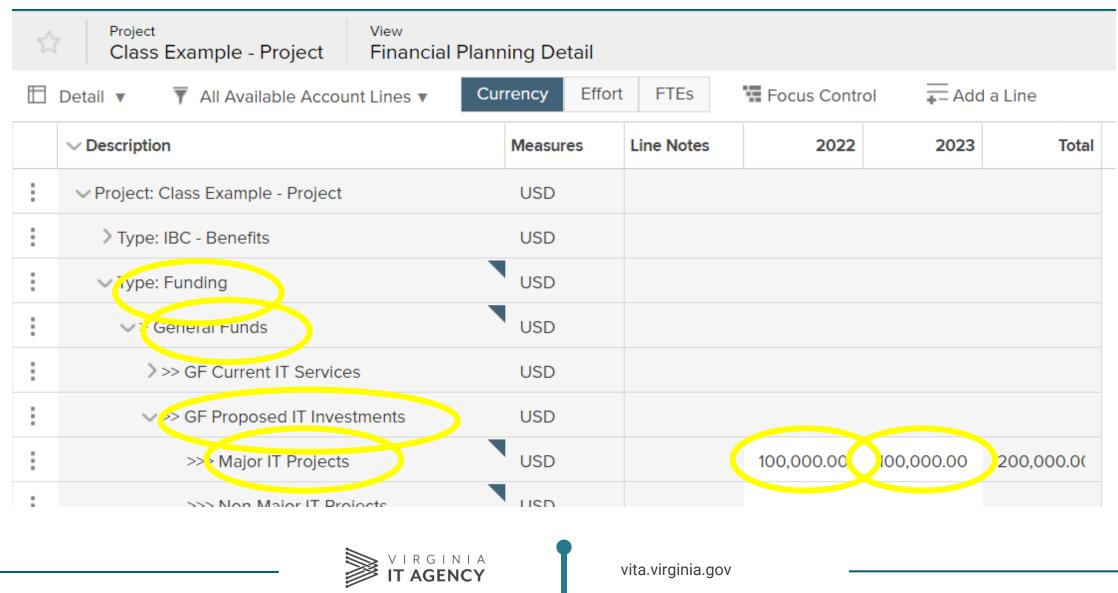
• To this...

To this...

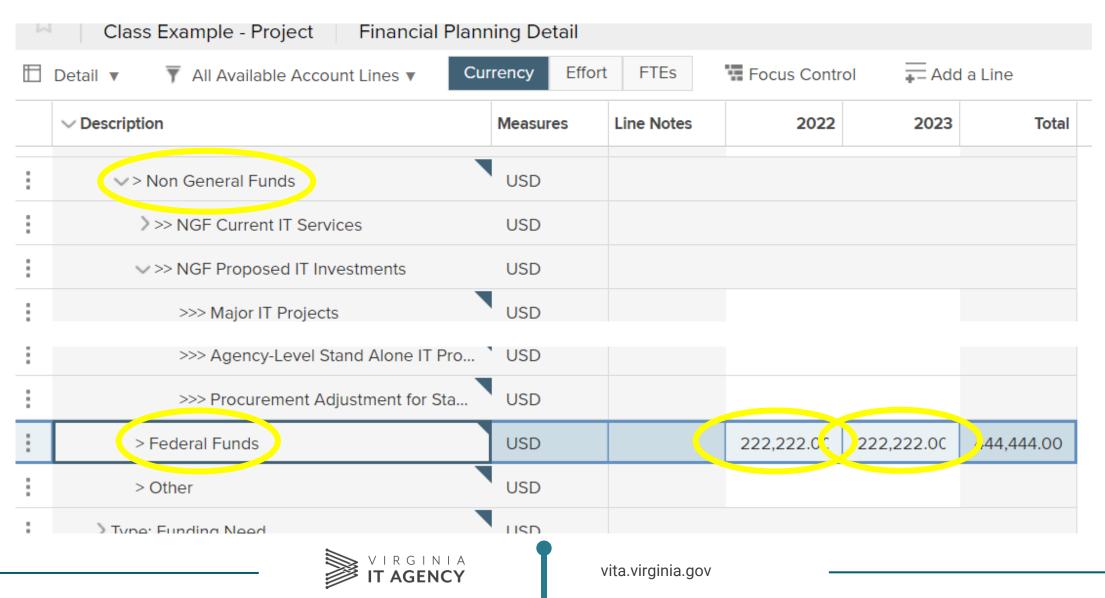


G

• Major IT Project, General Funds



• Major IT Project, Non-General Funds (and/or) Federal Funds

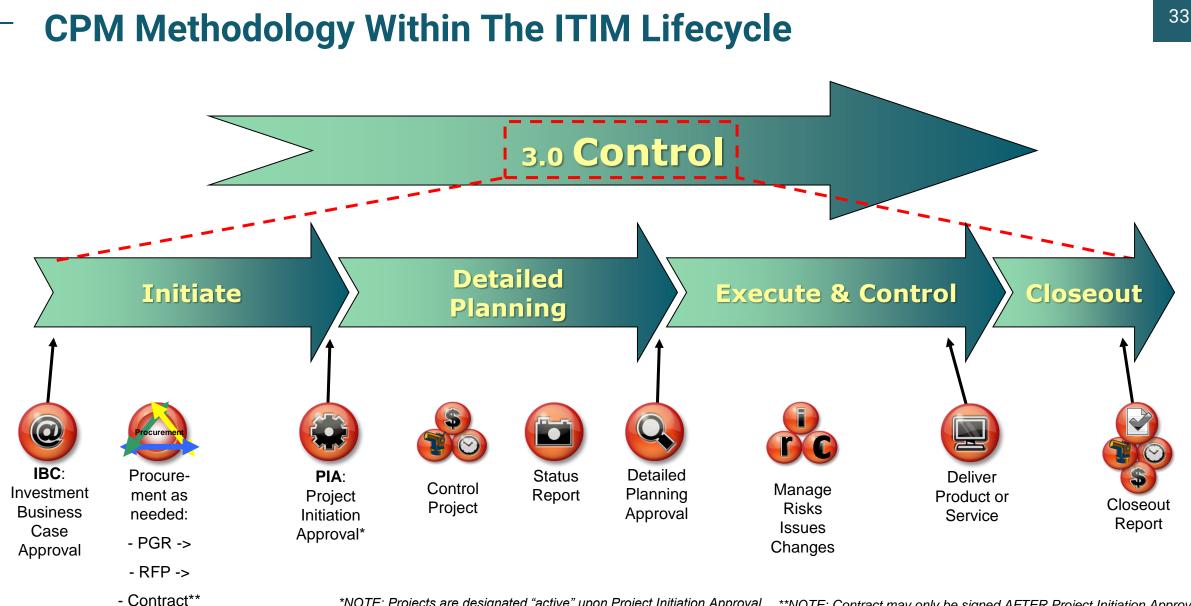


ITIM Lifecycle: 3.0 Control: Initiation

- 3.0 Control: Initiation Phase: This is how we get to "Project Initiation Approval" (PIA)
- 2. Business Case & Alternatives Analysis (BCAA)
- 3. Cost-Benefit Analysis (CBA)
- 4. Project Charter
- 5. Plan (Schedule)
- 6. Financials
- 7. Student Exercise: Project Initiation: Build upon 'Student 01' Project...



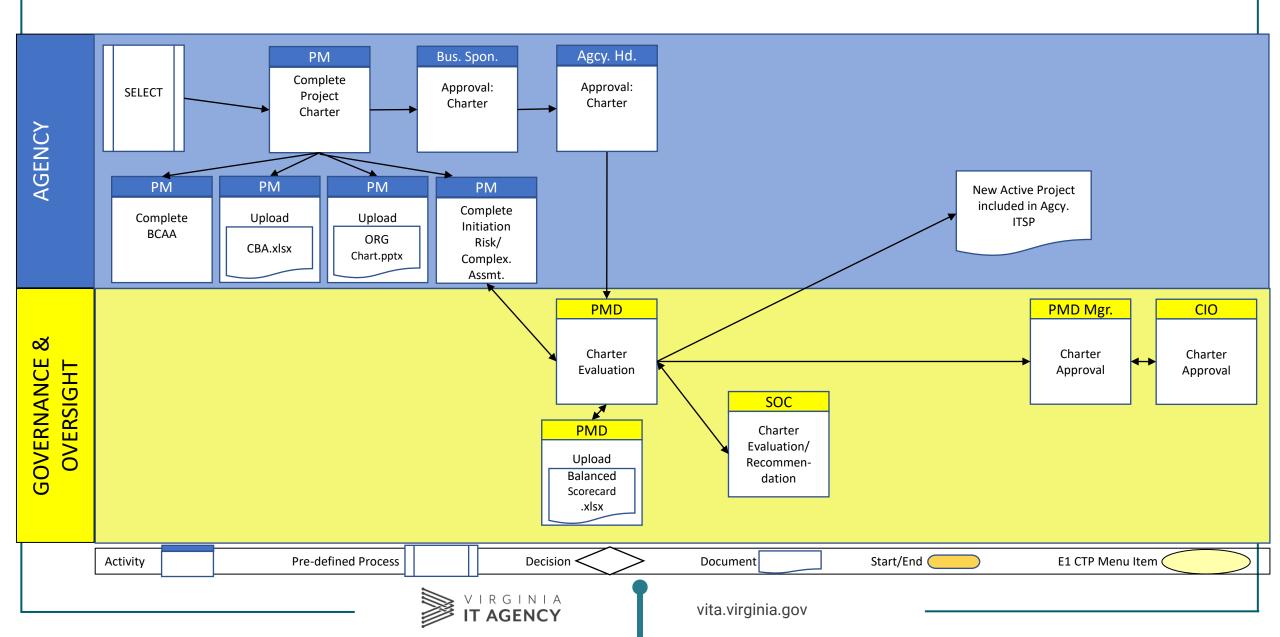
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*NOTE: Projects are designated "active" upon Project Initiation Approval. **NOTE: Contract may only be signed AFTER Project Initiation Approval.



3.0 Control/Initiation (Project)

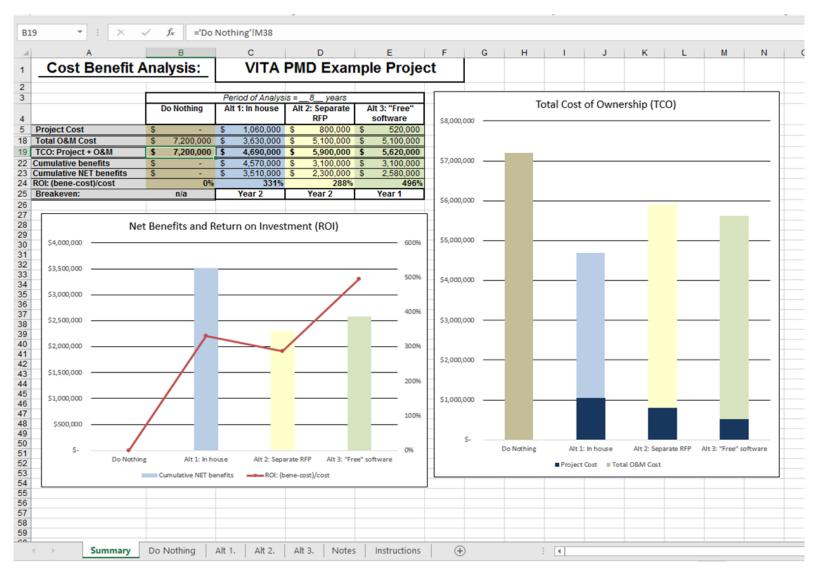


Initiation: Differences by Project Category

REQUIREMENT	CATEGORY 1	CATEGORY 2	CATEGORY 3	CATEGORY 4
Business Case & Alternatives Analysis	Required	Required	Required	Required
Cost / Benefit Analysis	Required	Required	Required	Summarize in BCAA & Charter
Full-Time Project Manager	Shall, or by exception	Shall, or by exception	Shall, or by exception	Full-time not required
Project Initiation Risk / Complexity Assessment	Required	Required	Required	Required
Charter, with Project Team Organization Chart	Required	Required	Required	Required
Internal Agency Oversight Committee? (IAOC)	Required, with PMD	Required, with PMD	Required, with PMD	None; Agcy. PM Team only
(PMD): Balanced Scorecard	Required, delphi	Required, delphi	Required, delphi	Not required
Project Initiation Approval Path:	Sponsor > Agcy Hd > SOC > PMD > CIO	Sponsor > Agcy Hd > SOC > PMD > CIO	Sponsor > Agcy Hd > SOC > PMD > CIO	Sponsor > Agcy Hd



Cost-Benefit Analysis (CBA)





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- Financials
- Project Budget

et ⁱ	✓ Type: Budget Plan - Costs	USD	358,023.00	222,344.00	580,367.00
:	> Internal Staff Labor	USD	123,456.00	78,900.00	202,356.00
:	> Services	USD	234,567.00	123,444.00	358,011.00
:	> Software Tools	USD			
:	> Hardware	USD			
:	> Maintenance	USD			
:	> Facilities	USD			
:	> Telecommunications	USD			
:	> Training	USD			
:	> IV & V	USD		20,000.00	20,000.00
:	> Contingency (Risk)	USD			
:	> Pre-Project Initiation	USD			
:	> Other Costs	USD			
	VIRGINIA IT AGENCY	vita.virginia.gov			

37

Plan

• Column Set 1. Project – Build Schedule (used for Charter, Detailed Planning)

\leftarrow	*	Project Child Support Payment Proc	essing	_{View} Work a	nd Assignm	ents (Schedule))
	Schedule	1. Project - Build Schedule 🔻 🔲 P	lanning & S	Scheduling	Baseline v		
	Line #	> Name	Schedu	le Start	Duration	Schedule Finish	Co
:	1	✓ Project: Child Support Payment Proces	4/14	/2021	230.0d	3/16/2022	
:	2	 Work: Project Kickoff 					S
:	3	 Work: Develop Project Documentati 					S
:	4	 Work: Requirements Validation 					S
:	5	 Work: Hardware Procurement 	4/14	/2021	46.0d	6/17/2021	F
:	6	 Work: Design 	4/23	8/2021	68.0d	7/30/2021	F
:	7	 Work: Software Development 	8/9	/2021	86.0d	12/14/2021	F
:	8	 Work: Testing 	8/17	/2021	80.0d	12/14/2021	F
:	9	 Work: Training & UAT 	1/4,	/2022	13.0d	1/20/2022	F
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Plan

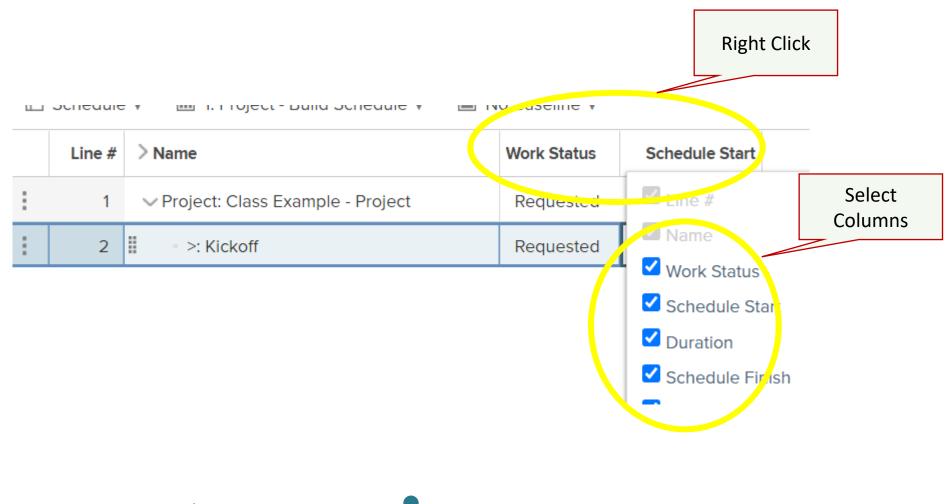
• Column Set 3. Project – Track Progress (used for Status Reports)

\leftarrow	*	Project Child Support Payment Proce	viev essing Wo	v ork and Assignmen	nts <mark>(Schedule)</mark>			
\square	🗄 Schedule 🔻 🔟 3. Project - Track Progress 🔻 🖵 Planning & Scheduling Baseline 🔻							
	Line #	> Name	Actual Start	Percent Complete	Actual Finish	Dı		
:	1	✓ Project: Child Support Payment Proces	3/31/2021	29				
:	2	 Work: Project Kickoff 	3/31/2021	100	3/31/2021			
:	3	 Work: Develop Project Documentati 	3/31/2021	100	4/1/2021			
:	4	 Work: Requirements Validation 	4/12/2021	100	5/27/2021			
:	5	 Work: Hardware Procurement 	4/14/2021	50				
:	6	 Work: Design 	5/28/2021	85				
:	7	 Work: Software Development 						



– Plan

• Reveal / Hide Columns

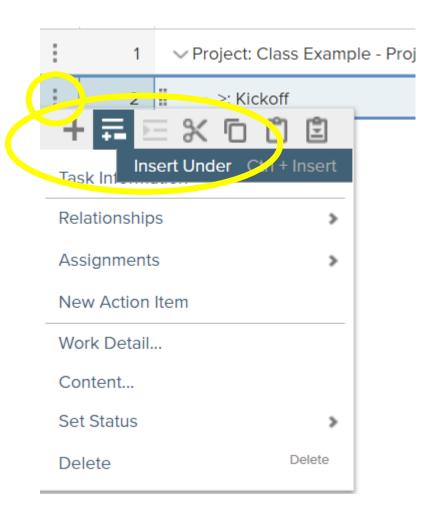




- Plan

• Tasks: Insert, Insert Under

1	∨ Project: Class Exan	nple - Project
2	>: Kickoff	_
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Work Detail.		
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Set Status	>	
Delete	Delete	



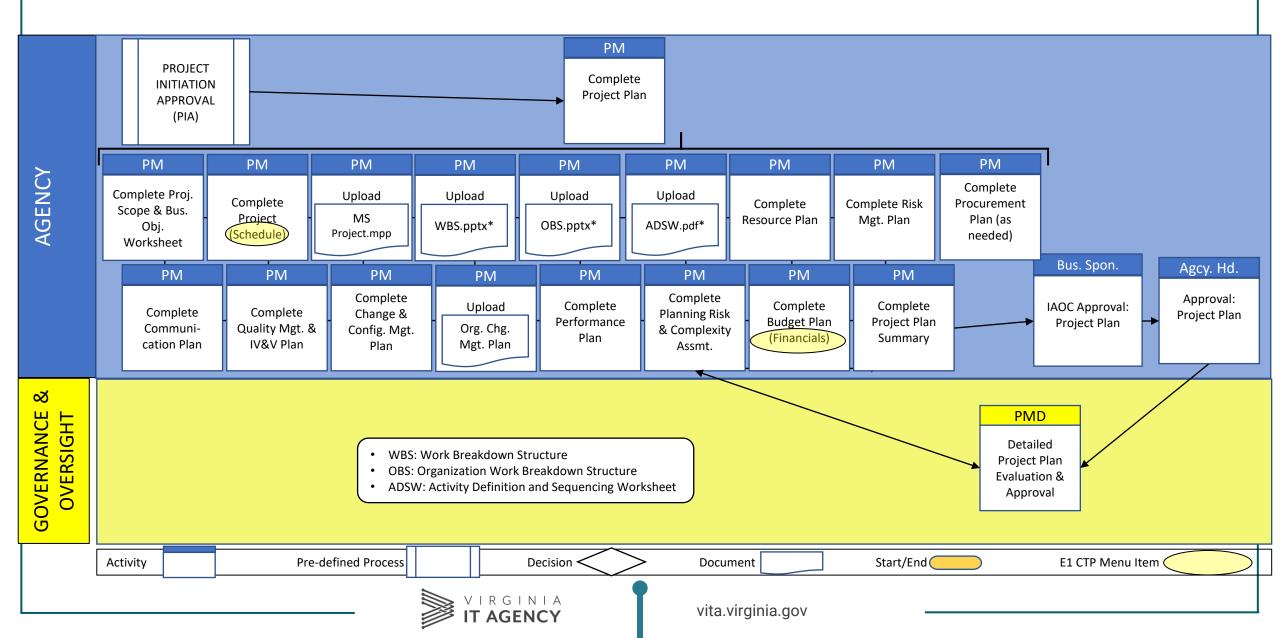


ITIM Lifecycle: 3.0 Control: Detailed Planning

- 3.0 Control: Detailed Planning Phase: This is how we get to "Detailed Planning Approval"
- 2. Detailed Planning Phase Lifecycle Steps
- 3. <u>Demonstration</u>: Project Schedule: Plan
- 4. <u>Demonstration:</u>Financials
- 5. <u>Student Exercise (optional)</u>: Project Detailed Planning
 - 1. Project Schedule: Plan
 - 2. Financials



3.0 Control/Detailed Planning (Project)



43

Detailed Planning: Differences by Project Category

REQUIREMENT	CATEGORY 1	CATEGORY 2	CATEGORY 3	CATEGORY 4
Project Scope & Business Objective Worksheet	Required	Required	Required	Required
Work Breakdown Structure	Required	Required	Required	Optional
Organization Work Breakdown Structure	Required	Required	Optional	Optional
Activity Definition and Sequencing Worksheet	Required	Optional	Optional	Optional
Resource Plan	Required	Required	Optional	Optional
Project Schedule (CTP: "Work & Assignments")	Required	Required	Required	Required
Risk Management Plan	Required	Required	Required	Required
Communication Plan	Required	Required	Required	Optional



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Detailed Planning: Differences by Project Category (Page 2)

REQUIREMENT	CATEGORY 1	CATEGORY 2	CATEGORY 3	CATEGORY 4
Quality Management & IV&V Plan	Required	Required	Required	Optional
Change & Configuration Management Plan	Required	Required	Required	Optional
Organization Change Management Plan	Required	Required	Required	Optional
Performance Plan	Required	Required	Required	Optional
Budget Plan (CTP: "Financial Planning Detail")	Required	Required	Required	Required
Project Plan	Required	Required	Required	Required
Planning Risk / Complexity Assessment	Required	Required	Required	Required
Detailed Planning Approval; up to +10% baseline, approved by	IAOC > Sponsor > Agcy Head > PMD	IAOC > Sponsor > Agcy Head > PMD	IAOC > Sponsor > Agcy Head > PMD	Sponsor (+20%)

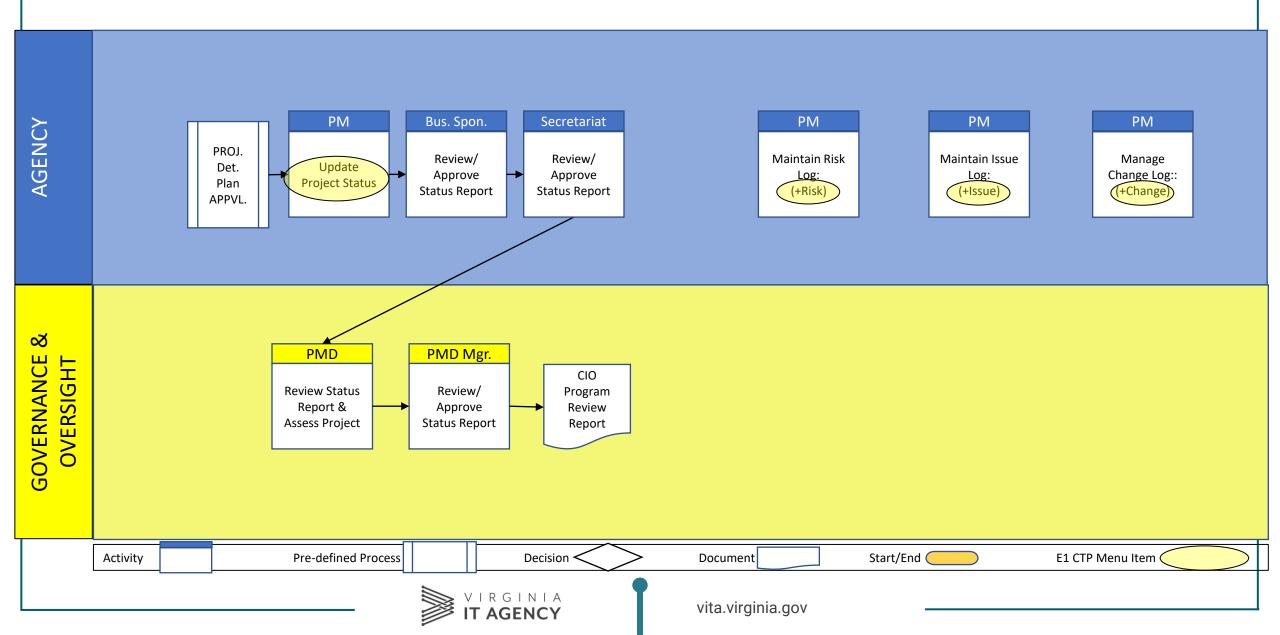


ITIM Lifecycle: 3.0 Control: Execution & Control

- 1. 3.0 Control: Execution & Control Phase: *This is how we get to implementing the new product or service*
- 2. <u>Demonstration:</u> Project Status Reporting
- 3. Risk Management
- 4. Issue Management
- 5. Change Control Request



3.0 Control/Execution & Control (Project)



Execute & Control: Differences by Project Category

REQUIREMENT	CATEGORY 1	CATEGORY 2	CATEGORY 3	CATEGORY 4
IAOC Project Meetings	Monthly, w/PMD	Monthly, w/PMD	Quarterly, w/PMD	None; Agcy PM Team
In-Progress IV&V to coincide with project phases	Required within 6 mo. of Planning Approval	then annual if project > 12 mo. duration.	Optional	None
Issue Log & Risk Log	Required	Required	Required	Optional
Status Report in CTP	Required; monthly	Required; monthly	Required; start, then quarterly	Required; start, then each January & July
"Nominal" Change Control Request	+10%, or 4 mo., if project is <u><</u> 24 mo. duration	approved by IAOC & Sponsor	Same as Cat. 1 and 2	Same as Cat. 1, 2 and 3, except +20% threshold
"Significant" Change Control Request	>+10% approved by IAOC,	Sponsor, Agcy Head,	Sec. Oversight Cmte. & CIO	>+20%, approved by Sponsor & Agcy Head
Event-Driven Risk/Complexity Assessment	Required after "Significant" Change Control Request	Required after "Significant" Change Control Request	Required after "Significant" Change Control Request	Required after "Significant" Change Control Request
O&M Funding Costs Estimate	Required	Required	Required	Required

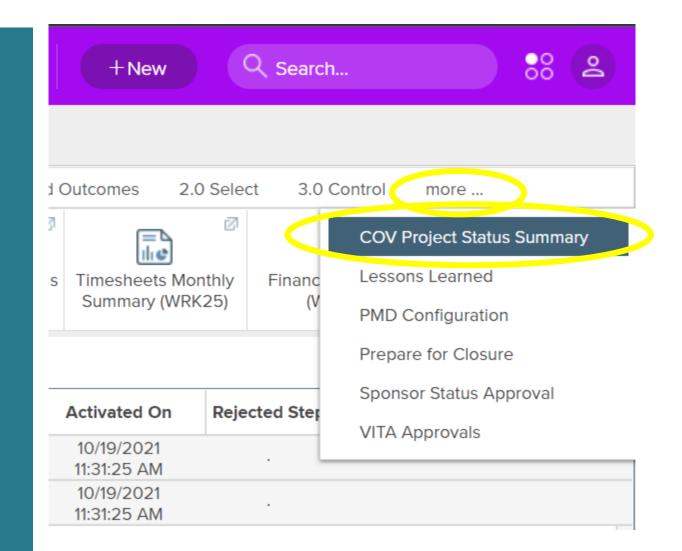


COV Project Status Summary

- Category 1 & 2: Monthly
- Category 3: Quarterly
- Category 4: Semi-annually (Jan & July)

Update fields on the Form:

- Reporting Period
- 5 Key Status Indicators (KSI)
- Project % Complete
- Financials Update
- Plan (Schedule) Update
- PM Comments
- <<Project Sponsor Assessment>>
- <<Secretariat Status Assessment>>





Project Status: Financials

- Use Actual/Forecast (forecast) version!
- Update each month / budget category with Actual Spend
 <u>Overwrite</u> the <u>forecasted</u> spend with the <u>actual</u> spend
 Monthly, or Quarterly (Cat 3), or two Quarters (Cat 4)
 - •Leave future (forecasted) amounts unchanged.

Detail V T All Available Account Lines V	Currency Life		Focus Control		
✓ Description	Measures	Q1 2022	Oct 2021	Nov 2	
✓ Type: Budget Plan - Costs	USD	89,506	279,246	29,8	
> Internal Staff Labor	USD	30,864	55,679	10,2	
> Services	USD	58,642	223,567	19,5	
> Software Tools	USD				



Project Status: Plan (Schedule)

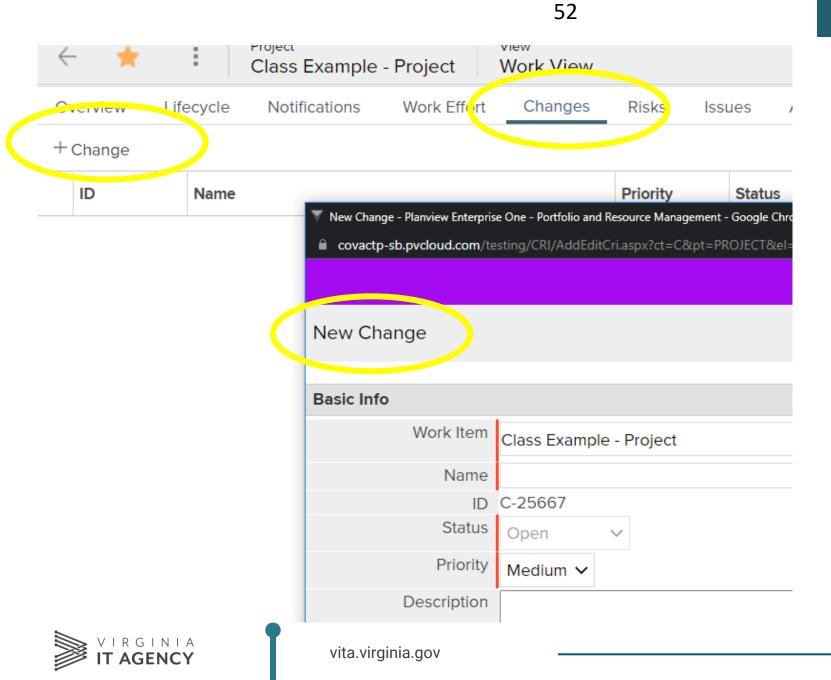
- Column Set 3. Project Track Progress
- Update each task / milestone with Actual Start, % Complete, Actual Finish

\leftarrow	*	Child Support Payment Proce	essing Wo	v ork and Assignmer	nts (Schedule)			
	🗄 Schedule 🔻 🔲 3. Project - Track Progress 🔻 🖵 Planning & Scheduling Baseline 🔻							
	Line #	> Name	Actual Start	Percent Complete	Actual Finish	Dı		
:	1	✓ Project: Child Support Payment Proces	3/31/2021	29				
:	2	 Work: Project Kickoff 	3/31/2021	100	3/31/2021			
:	3	 Work: Develop Project Documentati 	3/31/2021	100	4/1/2021			
:	4	 Work: Requirements Validation 	4/12/2021	100	5/27/2021			
:	5 • Work: Hardware Procurement		4/14/2021	50				
:	6	 Work: Design 	5/28/2021	85				



Change Control

• Changes + Change

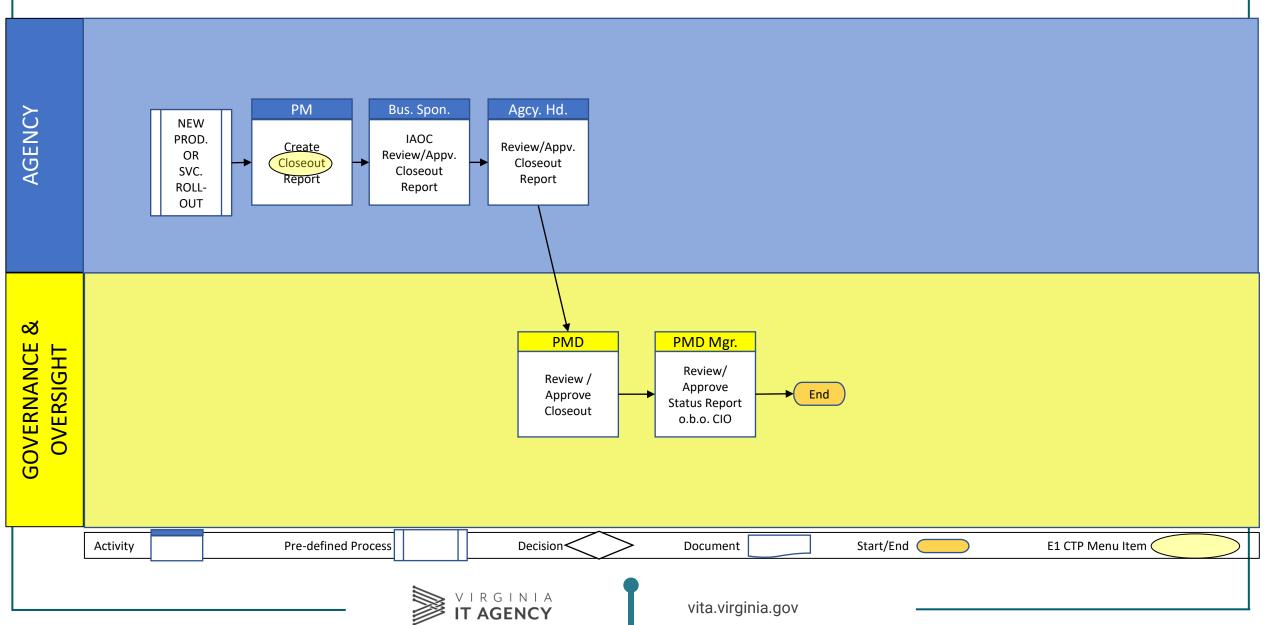


ITIM Lifecycle: 3.0 Control: Closeout

- 1. 3.0 Control: Closeout Phase: *This is how we get to closing out the project*
- 2. Closeout requirement is the same for all Category 1 4 projects.
- 3. Planned v. Actual
 - A. Scope
 - B. Schedule
 - C. Budget
- 4. Lessons Learned



3.0 Control/Closeout (Project)



Closeout: Differences by Project Category

REQUIREMENT	CATEGORY 1	CATEGORY 2	CATEGORY 3	CATEGORY 4
Project Closeout Report	Required	Required	Required	Required

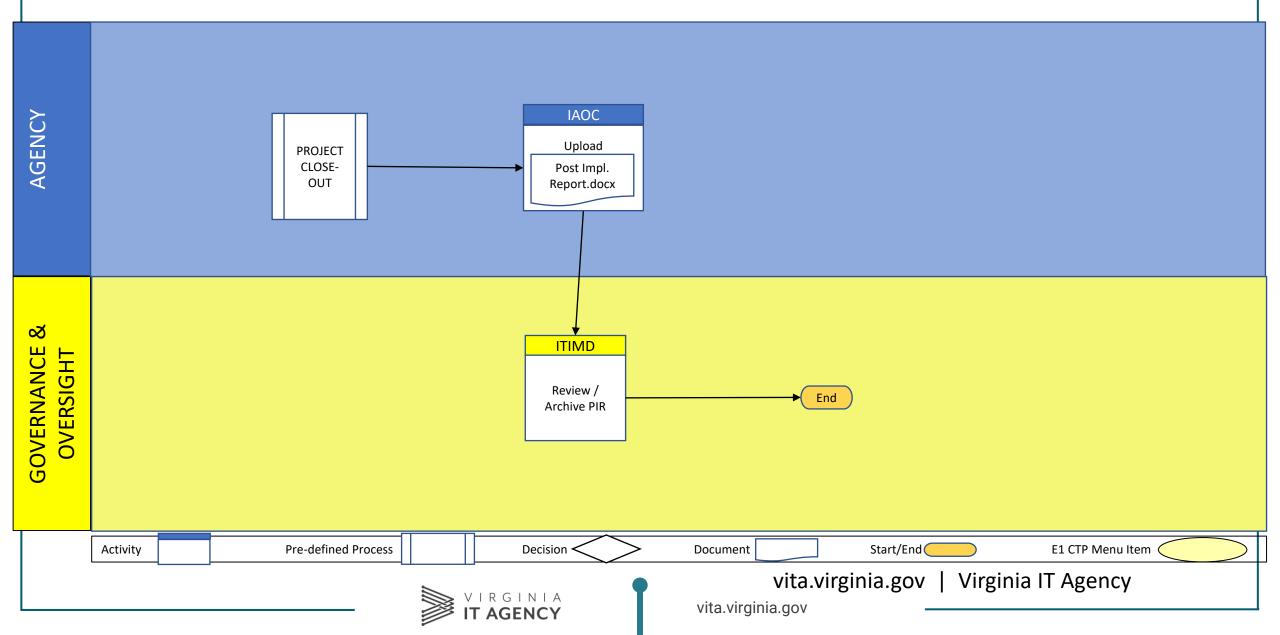


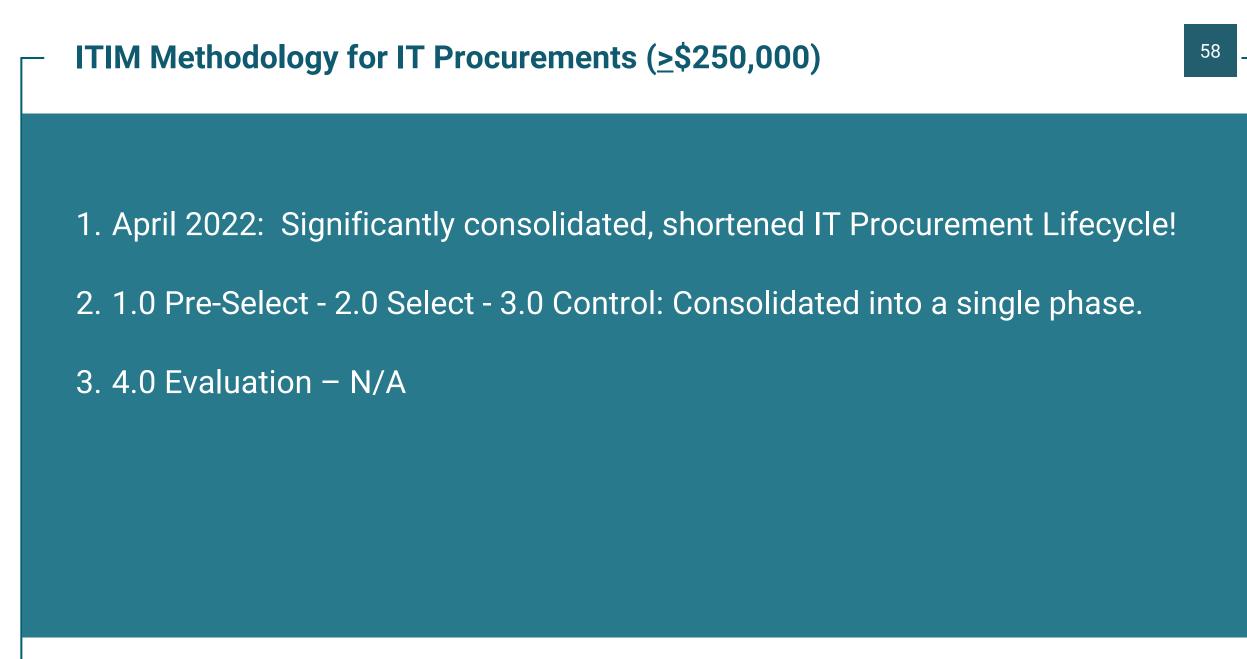
ITIM Lifecycle: 4.0 Evaluation

- 1. PMs normally do not do this phase.
- 2. However, the <u>Project Sponsor</u> is responsible for the PIR, and you <u>might</u> be involved in this.
- 3. Evaluation phase consists of conducting Post-Implementation Review, (PIR) and uploading results into CTP.
- 4. PIR: The agency analyzes the business value obtained by implementing the IT project
 - "Is the new product/service delivering the business value envisioned in the Project Charter?"
- 5. May lead to opportunities for improvement

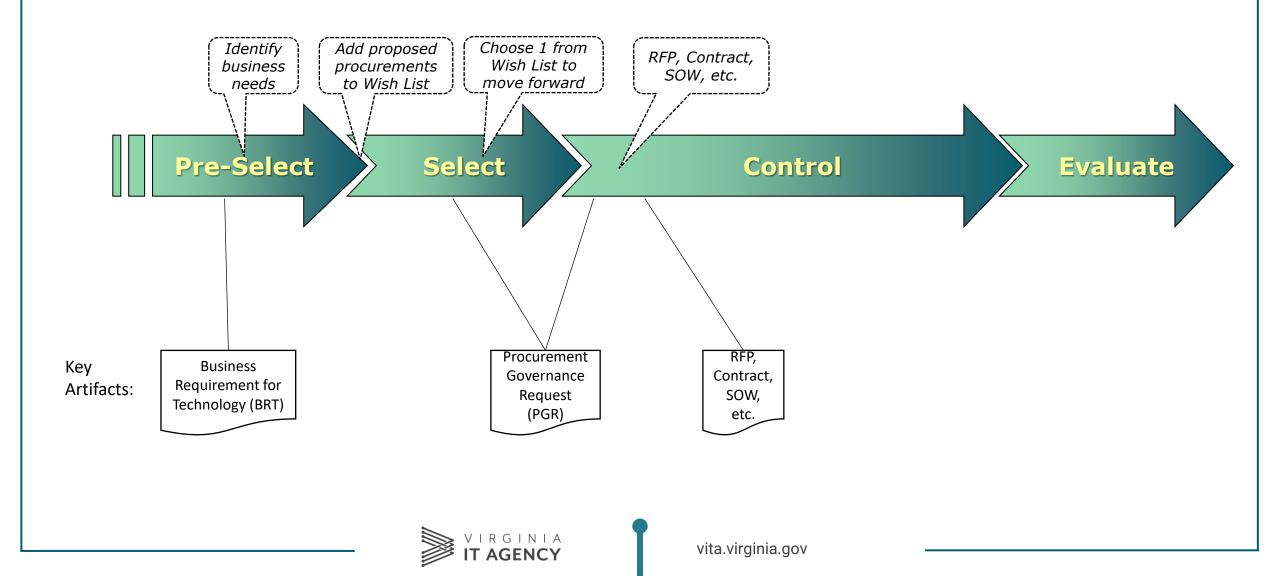


4.0 Evaluation (Project)







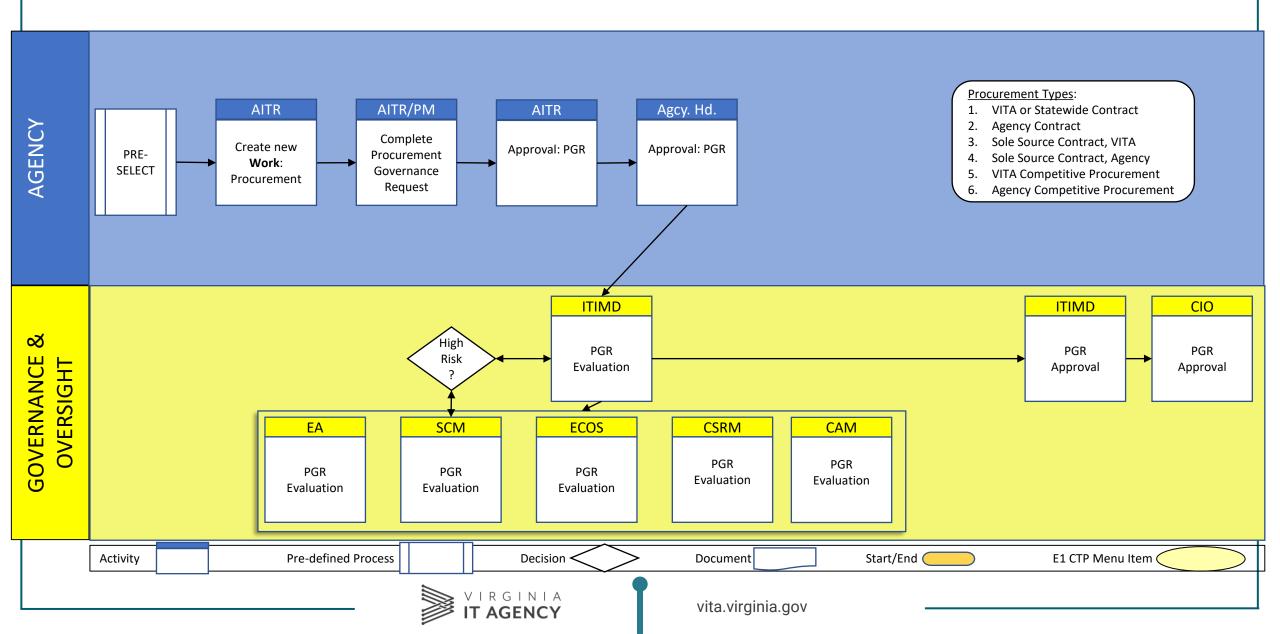


ITIM Lifecycle (Procurement): Control

- 1. Control: Procurement Governance Request: Path to initiating IT Procurement activities
- 2. <u>Demonstration</u>: Procurement Governance Request
- 3. <u>Student Exercise</u>: PGR
 - A. Student 01 - > Student 01 Procurement
- 4. RFP: Request for Proposal (leading to an IT Contract)
- 5. IT Contracts



Select + Control (Procurement Governance)



Portfolio Menu

Work Portfolios

Work Portfolio View PR - DSS Procurements Portfolio View											
Po	57 36 57 Image: Select RFP/ Contract or SOW Process COVA Monthly Status Report (WRK14) Portfolio Balance (WRK02)										
	2 Base	line Report	•	🖷 Tre	e 🔳	List: Procu	rement	🗎 Grou	ıp	Σ	
		Name					Proponent S	ecretary	Propon	ent Agency	Investn
:	☆	2-1-1 Virg	jinia - Procurei	ment			188 Secret	ary of He	765 D	epartment	Un-As
:	☆	Accuity -	Accuity - Procurement				188 Secret	ary of He	765 D	epartment	Un-As
:		Adoptior	n Records Micr	ofiche Co	onversion-Pro	ocuremer	188 Secret	ary of He	765 D	epartment	Un-As



Portfolio: Collection of Work Items

- Click on:
- Planview
 Portfolio
- Menu > Work
- Work Portfolio

 Training
 Portfolio
 (Shared)

(Ø	Panvie Portfoli	w. os	돌 Menu Work >	Work Portfolio Training Portfolio (Shared)		
	:	Portfo	olio View	Portfolio Membe	RECENTLY VIEWED PORTFOLIOS		
		54	Ļ	54	Training Portfolio (Shared)	2	
	Por	tfolio M	anager	Active Lifecycle Steps	PR - DMAS Procurements		Mil
					Program Review-Monthly Category 1 - 2		
	V	Туре	to filter		Program Review-Quarterly Category 1 - 3		
			Name		PR - DMAS projects: ALL	ortin	ig Pe
	:	☆	Student	: 01 Project	Q See All Work Portfolios (19)		
	:	☆	Student	: 02 Project	RECENTLY VIEWED WORK		
	:	Å	Student	: 03 Project	Class Project		
	:	☆	Student	: 04 Project	Class Procurement		
	:	☆	Student	: 05 Project	Student 01 Project		
	:	~	Student	O6 Project			



Financials

• Type: Funding

	✓ Description	Measures	Line Notes	2022	2023	Total
:	SF Proposed IT Investments	USD				
:	>>> Major IT Projects	USD				
:	>>> Non-Major IT Projects	USD				
:	>>> Agency-Level IT Projects	USD				
÷	>>> Major Stand Alone IT Procureme	USD		11,111.00	22,222.00	33,333.00
:	>>> Non-Major Stand Alone IT Procur	USD				
:	>>> Agency-Level Stand Alone IT Pro	USD				



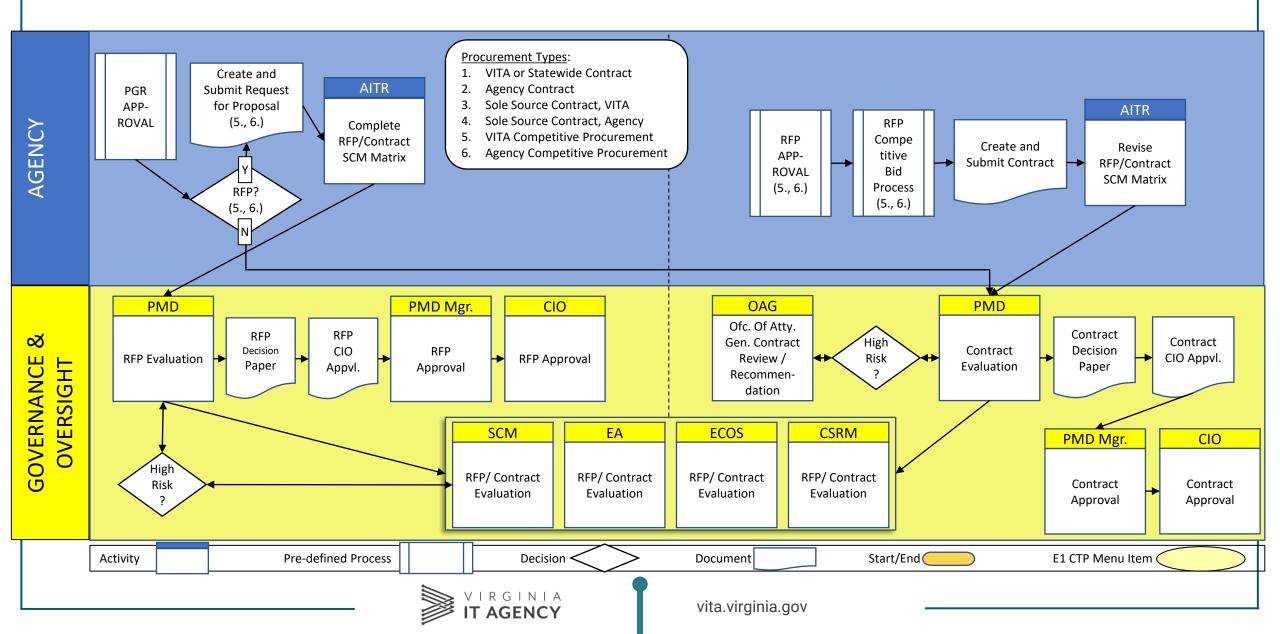
Financials

• Type: Budget Plan - Costs

	∨ Description	Measures	Line Notes	2022	2023	2024	2025
:	✓ Type: Budget Plan - Costs	USD		1,234,567	1,234,567	1,234,567	1,234,567
:	> Internal Staff Labor	USD					
:	> Services	USD		1,234,567	1,234,567	1,234,567	1,234,567
:	> Software Tools	USD					
:	N Hardwara						



Control/Initiation (RFP/Contract Governance)





- 1. Help resources
- 2. Scenarios
- 3. Next Steps



Single Sign-on (SSO)

 Use Chrome or Edge browser - not IE!

