



# COMMONWEALTH of VIRGINIA

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## Virginia Information Technologies Agency

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January 10, 2023

Daniel Gade  
Commissioner  
Department of Veterans Services  
101 North 14th St, 17th Fl  
Richmond, Virginia 23219

RE: 2022-24 Information Technology Strategic Plan

Dear Commissioner Gade:

I am pleased to inform you of the approval of your agency's Information Technology Strategic Plan (ITSP). Per the Code of Virginia, the Chief Information Officer (CIO) of the Commonwealth's approval of your ITSP permits you to proceed with your documented IT investment strategy.

Commonwealth information technology has embarked on a journey of change, organizationally, operationally, and technologically. In times of rapid change, a well thought-out ITSP is even more essential to avoid unnecessary risks; therefore, it is important to keep IT plans up-to-date as agency business requirements change. Agency ITSPs can be amended as business priorities dictate. If your business planning requires a change in your ITSP, please contact your Virginia IT Agency Customer Account Manager (CAM).

My sincere appreciation for your continued support and cooperation.

Sincerely,

A handwritten signature in black ink that reads "Robert Osmond".

Robert Osmond

RO/dc

cc:

Ravi Padma, Agency Information Technology Resource, Department of Veterans Services  
Melissa Mutter, Project Management Consultant, Virginia IT Agency  
Alexa Rooney, IT Investment Management Consultant, Virginia IT Agency