



# COMMONWEALTH of VIRGINIA

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## Virginia Information Technologies Agency

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February 2, 2023

Dr. Danny Avula  
Commissioner  
Department of Social Services  
801 East Main Street  
Richmond, VA, 23219

RE: 2022-24 Information Technology Strategic Plan

Dear Dr. Avula,

I am pleased to inform you of the approval of your agency's Information Technology Strategic Plan (ITSP). Per the Code of Virginia, the Chief Information Officer (CIO) of the Commonwealth's approval of your ITSP permits you to proceed with your documented IT investment strategy.

Commonwealth information technology has embarked on a journey of change, organizationally, operationally, and technologically. In times of rapid change, a well thought-out ITSP is even more essential to avoid unnecessary risks; therefore, it is important to keep IT plans up-to-date as agency business requirements change. Agency ITSPs can be amended as business priorities dictate. If your business planning requires a change in your ITSP, please contact your Virginia IT Agency Customer Account Manager (CAM).

My sincere appreciation for your continued support and cooperation.

Sincerely,

A handwritten signature in black ink that reads "Robert Osmond".

Robert Osmond

cc:

Roland Rivera, Deputy Director for Technology & CIO, Department of Social Services  
Kevin Platea, Deputy CIO, Department of Social Services  
Chris Chappell, Project Management Consultant, Virginia IT Agency  
Pat Morrissey, IT Investment Management Consultant, Virginia IT Agency