



COMMONWEALTH of VIRGINIA

Virginia Information Technologies Agency

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November 29, 2022

Cheryl Roberts
Director
Department of Medical Assistance Services
600 East Broad St, Ste 1300
Richmond, Virginia 23219

RE: 2022-24 Information Technology Strategic Plan

Dear Ms. Roberts:

I am pleased to inform you of the approval of your agency's Information Technology Strategic Plan (ITSP). Per the Code of Virginia, the Chief Information Officer (CIO) of the Commonwealth's approval of your ITSP permits you to proceed with your documented IT investment strategy.

Commonwealth information technology has embarked on a journey of change, organizationally, operationally, and technologically. In times of rapid change, a well thought-out ITSP is even more essential to avoid unnecessary risks; therefore, it is important to keep IT plans up-to-date as agency business requirements change. Agency ITSPs can be amended as business priorities dictate. If your business planning requires a change in your ITSP, please contact your Virginia IT Agency Customer Account Manager (CAM).

My sincere appreciation for your continued support and cooperation.

Sincerely,

A handwritten signature in black ink that reads "Robert Osmond".

Robert Osmond

RO/dc

cc:

Steven Hanoka, Agency Information Technology Resource, Department of Medical Assistance Services
Jen Morano, Customer Account Manager, Virginia IT Agency
Pat Morrissey, IT Investment Management Consultant, Virginia IT Agency
Pat Reynolds, Project Management Consultant, Virginia IT Agency